Iteration 1-1
Use-Case Diagram

Manager

Clerk

Log-in

Add New Title

Respond Inquiries

Delete a Title

Add New Items

Delete Items

Manage List of Titles

Manage Inventory

Add a New Customer

Modify Information

Delete a Customer

Manage List of Customers

Record Rent to Customer

Record Returns

Report Status

Manage Rental and Return of DVD

Add Late Charges

Check Late Charges

Check Late Charges Details for Customer Inquiries

Record Payment of Late Charges

Cancel Late Charges

Manage Cusomer Late Charges

Add Reservation

Check reservation Status

Cancel Reservation

Manage Customer Reservation

Produce Customer Report for Management

Produce Title Report for Management

Set Rental Rate & Period for Subsequent Rentals

Manual Save

Log-out