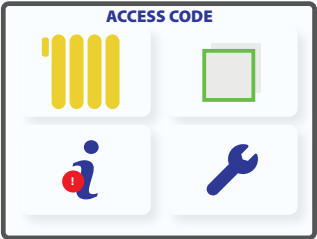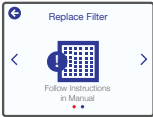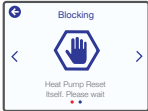# Error Codes & Troubleshooting

The Victorum EAHP will display a warning icon on the display if there is something wrong that requires attention. There are two types of warning icons, both are detailed below.

The first type of warning icon looks like this. This icon means that the Victorum EAHP continues to operate but it may be less efficient.

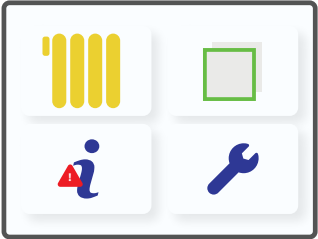If you press the icon, you will see one of the following screens.

Warning Screen	Error Code	Error Meaning	Possible Solution
Replace Filter — Follow Instructions in Manual	10	Water Pressure low (<0.8bar)	Increase water pressure
	11	Replace filter	Air filter to be replaced
	51	Air In sensor error	Check sensor. Replace if necessary
	52	Air Out sensor error	Check sensor. Replace if necessary
	53	Evaporator sensor error	Check sensor. Replace if necessary
	54	Heating return sensor error	Check sensor. Replace if necessary
Locking — Call your installer	55	Heating flow sensor error	Check sensor. Replace if necessary
	56	Hot gas sensor error	Check sensor. Replace if necessary
	60	Air flow sensor error	Check sensor. Replace if necessary
	70	Water pressure sensor error	Check sensor. Replace if necessary
	80*	No Temp diff across Condensor	Check circulating pump operation or possible air in the system
Blocking — Heat Pump Reset Itself. Please wait			
	81*	No Temp diff across Evaporator	Check fan operation or a possible blockage in the duct system

*Temporary blocking of the Heat Pump. The Heat Pump automatically restarts after 1 hour

Victorum

Error Codes & Troubleshooting

The second type of warning icon looks like this. This icon means that the Victorum EAHP is locked and out of operation.

Only an installer can manually override this lock.

Warning Screen	Error Code	Error Meaning	Possible Solution
Locking ! Call your installer	90	Compressor locked (repeated error 80)	Remove error 80
	94	Compressor locked (repeated error 81)	Remove error 81
	95**	Water pressure is critcally low (<0.3bar)	Increase water pressure

**Automatically resets when water pressure is increased.