



CENTER FOR HUMAN SERVICES RESEARCH  
UNIVERSITY AT ALBANY State University of New York

## Training Needs of Victime Service Providers

The Center for Human Services Research (CHSR) was contracted by the **New York State Office of Victim Services**, to conduct an assessment of the training needs of victim service providers throughout New York State.

### EVALUATION & RESEARCH

CHSR conducted a needs assessment consisting of an online survey of service providers and telephone interviews with key stakeholders to:

- ascertain the basic skills that victim service providers needed to provide quality assistance, services, and support to victims and survivors of crime;
- specify the types of training and topics needed to improve victim services;
- identify specific modalities and delivery methods of training for victim service providers; and
- determine the sustainability of training efforts over time.

### LEARN MORE ABOUT:

[Office Of Victim Services: VAP Training Center](#)