



CENTER FOR HUMAN SERVICES RESEARCH  
UNIVERSITY AT ALBANY State University of New York

## The Wage Center Evaluation

The Center for Human Services Research (CHSR) performed an evaluation of [The WAGE Center](#) for the [Albany Housing Authority \(AHA\)](#).

The WAGE Center continued AHA's focus on the core services that maximized the ability of residents to access opportunities that lead to self-sufficiency and supplemented these core services with an array of educational, training and support opportunities provided by other partners. The program focused on AHA residents and Housing Choice Voucher participants receiving Temporary Assistance to Needy Families (TANF).

## EVALUATION & RESEARCH

The evaluation conducted by CHSR consisted of a process study and an outcome study. The process study identified the numbers and characteristics of the participant population and the nature of services being provided. The outcome study investigated whether the programs operating under the WAGE Center were achieving the goals of reducing barriers to employment, developing participant self-sufficiency, and increasing the employment of individuals being served.