



CENTER FOR HUMAN SERVICES RESEARCH  
UNIVERSITY AT ALBANY State University of New York

## ECHO Collaborative

The Center for Human Services Research (CHSR) performed an early evaluation of the end+disparities [ECHO Collaborative](#) to assess implementation of the initiative and early results of participation on organizational improvement.

The end+disparities ECHO Collaborative, led by the [Health Resources and Services Administration \(HRSA\)](#) Ryan White HIV/AIDS Program and New York State Department of Health's AIDS Institute, aimed to reduce disparities in HIV patient outcomes and treatment by training participating organization in continuous quality improvement (CQI) practices and supporting the development of a peer network of providers.

## EVALUATION & RESEARCH

The evaluation conducted by CHSR included secondary data review; in-depth interviews with a sample of organizations; and a survey of all involved partners regarding current level of involvement, first successes and challenges to CQI project implementation, and utilization of the peer network. This work gave Collaborative leadership early insight as to whether the program is starting to achieve the desired impact on patient outcomes and identified common routes to these results, in addition to identifying groups that may need more support to make expected progress, thereby informing the second half of the initiative's efforts.

## REPORTS

[ECHO Collaborative Project](#)