**Training Needs of Victime Service Providers**

The Center for Human Services Research (CHSR) was contracted by the [**New York State Office of Victim Services**](https://ovs.ny.gov/), to conduct an assessment of the training needs of victim service providers throughout New York State.

Evaluation & Research

CHSR conducted a needs assessment consisting of an online survey of service providers and telephone interviews with key stakeholders to:

* ascertain the basic skills that victim service providers needed to provide quality assistance, services, and support to victims and survivors of crime;
* specify the types of training and topics needed to improve victim services;
* identify specific modalities and delivery methods of training for victim service providers; and
* determine the sustainability of training efforts over time.

Learn more about:

[**Office Of Victim Services: VAP Training Center**](https://ovs.ny.gov/vap-training-center)