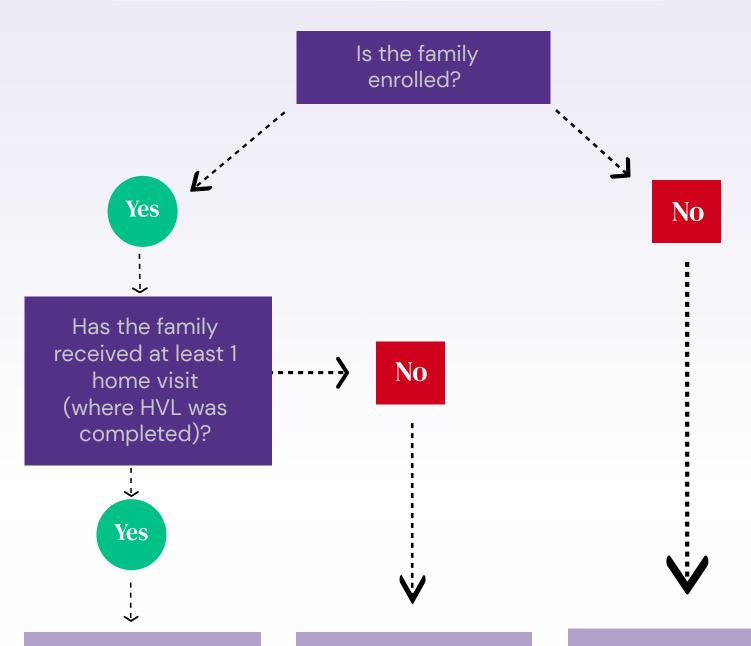
When should you place a family on Creative Outreach



Per Standard 3–3.A once a family has received at least 1 home visit, they should be placed on creative outreach if an interruption to regularly scheduled visits occurs. Staff and Supervisors should be discussing this level change prior to families being placed on CO, please refer to Policy 3–3.A. Creative Outreach efforts should continue for a minimum of 92 days.

Creative Outreach is only offered to families who have received at least 1 home visit. If the family enrolled in services, but has not completed their first home visit you are not required to place them on CO.

If a family enrolls, but then disengages before the first home visit occurs the worker and supervisor should discuss how long to continue trying to reengage a family before closing this case.

Pre-enrollment engagement is different from Creative Outreach. If the family is not yet enrolled you are not required to place them on CO. Program's should use their discretion to determine program procedures for pre-enrollment engagement (3–2.A) and how long to pursue eligible families before closing a screen.

Please Note: Programs are encouraged to keep in mind the Pl measuring FROG completion within 30 days of intake and make decisions regarding the case within this 30 day window.