CSF 434/534: Advanced Network and System Security

Week 11 - Review

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Sources: Professor Messer's CompTIA SY0-501 Security+ Course Notes

Disaster Recovery Sites

Disaster Recovery Sites

Cold site

- No hardware - Empty building
- No data - Bring it with you
- No people - Bus in your team

Warm site

- Somewhere between cold and hot - Just enough to get going
- Big room with rack space - You bring the hardware
- Hardware is ready and waiting - You bring the software and data

Disaster Recovery Sites

Hot site

- An exact replica
  - Duplicate everything
- Stocked with hardware
  - Constantly updated
  - You buy two of everything
- Applications and software are constantly updated
  - Automated replication
- Flip a switch and everything moves
  - This may be quite a few switches

Application Recovery

Application Recovery

Order of restoration

- Not all applications have the same priority
  - Some are more important than others
- This list should be defined well before it's needed
  - Organization management sets the priority
- The order may change based on the calendar
  - Monthly/quarterly applications may take priority

Application Recovery

Backup strategies

- Backup technologies - Tape, disk, optical
- Database backups - Replication - Online duplicates
  - Online backups - Specialized backup process for databases
- Email database backups
  - Provide server, database, mailbox, or message backup/restore
- Snapshots
  - Operating system volume snapshots or hypervisor snapshots
- System backups
  - Bare metal backup using images

Application Recovery

Backup Types

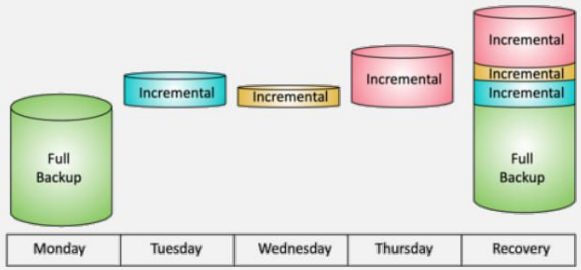
- The archive attribute
  - Set when a file is modified
- Full
  - Everything
  - You'll want this one first
- Incremental
  - All files changed since the last incremental backup
- Differential
  - All files changed since the last full backup

Type	Data Selection	Backup / Restore Time	Archive Attribute
Full	All selected data	High / Low (one tape set)	Cleared
Incremental	New files and files modified since the last backup	Low / High (Multiple tape sets)	Cleared
Differential	All data modified since the last full backup	Moderate / Moderate (No more than 2 sets)	Not Cleared

Backup and Recovery

Incremental Backup

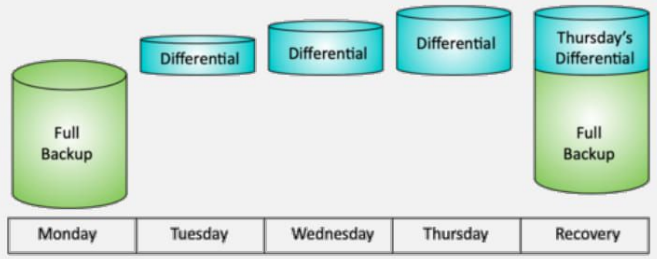
- A full backup is taken first
- Subsequent backups contain data changed since the last full backup and last incremental backup
  - These are usually smaller than the full backup
- A restoration requires the full back and all of the incremental backups



Backup and Recovery

Differential Backup

- A full backup is taken first
- Subsequent backups contain data changed since the last full backup
  - These usually grow larger as data is changed
- A restoration requires the full back and the last differential backup



Geographic Considerations

Geographic Considerations

Selecting offsite recovery options

- Your building can be the disaster
  - Fire, flood, water pipe burst, hurricane, tornado
  - Plan for the worst
- Hedge your bets by keeping data offsite
  - You'll always have another copy of your data
- Recovery sites can host you in a different location
  - Get up and running quickly

Geographic Considerations

Off-site backups

- Vaulting
  - Send your backup media to an outside storage facility
  - E-vaulting - Send the data electronically
- Organization-owned site or 3rd-party
  - Usually a secure facility
- Backups require extensive protection
  - Data loss and theft is a significant concern
- Many compliance mandates
  - Sarbanes-Oxley (SOX)
  - Federal Information Systems Management Act (FISMA)
  - Health Insurance Portability and Accountability Act (HIPAA)

Geographic Considerations

Distance

- A balancing act
  - Recovery vs. accessibility
- The recovery site should be outside the scope of the disaster
  - Natural disasters can affect a large area
- Travel for support staff
  - And for employees
- Unique business requirements
  - Specialized printers, bandwidth availability

Geographic Considerations

Location selection

- Legal implications
  - Business regulations vary between states
  - For a recovery site outside of the country, personnel must have a passport and be able to clear immigration
  - Refer to your legal team
- Data sovereignty
  - Data that resides in a country is subject to the laws of that country
  - Legal monitoring and court orders
  - Where is your data stored?
  - Your compliance laws may prohibit the moving data out of the country

Continuity of Operations

Continuity of Operations

Tabletop exercises

- Performing a full-scale disaster drill can be costly
  - And time consuming
- Many of the logistics can be determined through analysis
  - You don't physically have to go through a disaster or drill
- Get key players together for a tabletop exercise
  - Talk through a simulated disaster

Continuity of Operations

The scope of a tabletop exercise

- Decide on complexity
  - Invite local first responders or just discuss internally?
- Determine the scope of the disaster
  - Water main break? Death and injuries?
- Involve everyone
  - Perhaps even make the discussion a surprise
- Don't assume that every piece of information is going to be available in a disaster
  - The tabletop exercise should find the gaps

Continuity of Operations

After-action reports (AAR)

- Exercise scope and objectives - What's the endgame?
- Methodology - Detailed explanation of the exercise
- What worked? What didn't work? - The good and the bad
- Next steps
  - Update procedures, add a new set of tools
  - Prepare for the next exercise

Continuity of Operations

Failover

- Recovery site is prepped
  - Data is synchronized
- A disaster is called
  - Business processes failover to the alternate processing site
- Problem is addressed
  - This can take hours, weeks, or longer
- Revert back to the primary location
  - The process must be documented for both directions

Continuity of Operations

Alternate business practices

- Not everything goes according to plan
  - Disasters can cause a disruption to the norm
- We rely on our computer systems
  - Technology is pervasive
- There needs to be an alternative
  - Manual transactions
  - Paper receipts
  - Phone calls for transaction approvals
- These must be documented and tested before a problem occurs

Security Controls

Security Controls

Security controls

- Security risks are out there
  - Many different types to consider
- Assets are also varied
  - Data, physical property, computer systems
- Prevent security events, minimize the impact, and limit the damage
  - Security controls

Security Controls

Control types

- Technical control types
  - Controls implemented using systems
  - Operating system controls
  - Hardware devices
- Administrative
  - Controls that determine how people act
  - Security policies
  - Standard operating procedures
- Physical
  - Fences, locks, mantraps
  - Real-world security

Security Controls

Control types (cont)

- Deterrent
  - May not directly prevent access
  - Discourages an intrusion attempt
  - Warning signs, login banner
- Preventive
  - Physically control access
  - Door lock
  - Security guard
  - Firewall
- Detective
  - May not prevent access
  - Identifies and records any intrusion attempt
  - Motion detector, IPS

Security Controls

Control types (cont)

- Compensating
  - Doesn't prevent an attack
  - Restores using other means
  - Re-image or restore from backup
  - Hot site
  - Backup power system
- Corrective
  - Designed to mitigate damage
  - IPS can block an attacker
  - Backups can mitigate a ransomware infection
  - A backup site can provide options when a storm hits

Data Destruction

Data Destruction

Data destruction and media sanitization

- Disposal becomes a legal issue
  - Some information must not be destroyed
  - Consider offsite storage
- You don't want critical information in the trash
  - People really do dumpster dive
  - Recycling can be a security concern
  - Physically destroy the media
- Reuse the storage media
  - Sanitize the media for reuse
  - Ensure nothing is left behind

Data Destruction

Protect your rubbish

- Secure your garbage
  - Fence and a lock
- Shred your documents
  - This will only go so far
  - Governments burn the good stuff
- Burn documents
  - No going back
- Pulp the paper
  - Large tank washing to remove ink
  - Paper broken down into pulp
  - Creates recycled paper

Data Destruction

Physical destruction

- Shredder / pulverizer
  - Heavy machinery
  - Complete destruction
- Drill / Hammer
  - Quick and easy
  - Platters, all the way through
- Electromagnetic (degaussing)
  - Remove the magnetic field
  - Destroys the drive data and the electronics
- Incineration
  - Fire hot

Data Destruction

Certificate of destruction

- Destruction is often done by a 3rd party
  - How many drills and degaussers do you have?
- Need confirmation that your data is destroyed
  - Service should include a certificate
- A paper trail of broken data
  - You know exactly what happened

Data Destruction

Sanitizing media

- Purge data
  - Remove it from an existing data store
  - Delete some of the data from a database
- Wipe data
  - Unrecoverable removal of data on a storage device
  - Usually overwrites the data storage locations
  - Useful when you need to reuse or continue using the media
- *Just because you delete something does not mean that data is gone*

Handling Sensitive Data

Handling Sensitive Data

Labeling sensitive data

- Not all data has the same level of sensitivity
  - License tag numbers vs. health records
- Different levels require different security and handling
  - Additional permissions
  - A different process to view
  - Restricted network access

Handling Sensitive Data

Data sensitivity labels

- Public / Unclassified
  - No restrictions on viewing the data
- Private / Classified / Restricted / Internal use only
  - Restricted access, may require a non-disclosure agreement (NDA)
- Confidential
  - Very sensitive - Must be approved to view

Handling Sensitive Data

Sensitive data types

- Proprietary
  - Data that is the property of an organization
  - May also include trade secrets
  - Often data unique to an organization
- PII - Personally Identifiable Information
  - Data that can be used to identify an individual
  - Name, date of birth, mother's maiden name, biometric information
- PHI - Protected Health Information
  - Health information associated with an individual
  - Health status, health care records, payments for health care, and much more

Data Roles and Retention

Data Roles and Retention

Data roles

- High-level data relationships
  - Organizational responsibilities, not always technical
- Data owner
  - Accountable for specific data, often a senior officer
  - VP of Sales owns the customer relationship data
  - Treasurer owns the financial information

Data Roles and Retention

Data roles (cont)

- Data steward
  - Responsible for data accuracy, privacy, and security
  - Associates sensitivity labels to the data
  - Ensures compliance with any applicable laws and standards
- Data custodian
  - Manages the access rights to the data
  - Implements security controls
  - Sometimes the same person as the data steward
- Privacy officer
  - Responsible for the organization's data privacy
  - Sets policies, implements processes and procedures

Data Roles and Retention

Data retention

- Keep files that change frequently for version control
  - Files change often
  - Keep at least a week, perhaps more
- Recover from virus infection
  - Infection may not be identified immediately
  - May need to retain 30 days of backups
- Consider legal requirements for data retention
  - Email storage may be required over years
  - Some industries must legally store certain data types
  - Different data types have different storage requirements
    - Corporate tax information, customer PII, tape backups, etc.

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