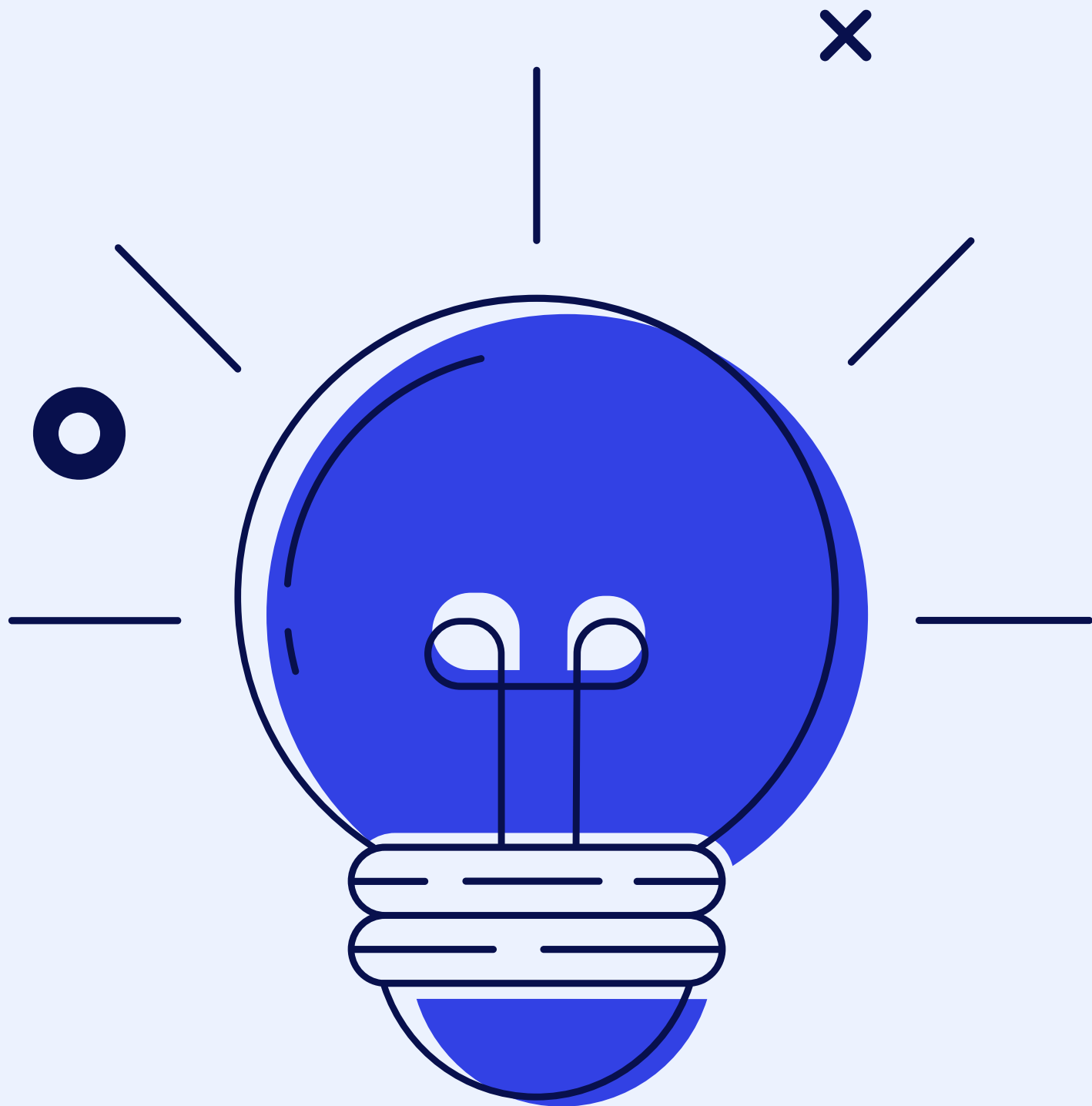


# Online Grievance System Using AI





Online grievance Management System provides an online way of solving the problems faced by the public by saving time and eradicate corruption. The objective of the grievances management system is to make grievances easier to coordinate, monitor, track and resolve, and to provide company with an effective tool to identify and target problem areas, monitor grievance handling performance and make business improvements. Online grievance Management is a management technique for assessing, analyzing and responding to customer grievances. Grievances management software is used to record resolve and respond to customer grievances, requests as well as facilitate any other feedback.

# Objectives

To solve following problems:



## Problem 1

Whom and where to register the complaint



## Problem 2

Lack of time, filling large forms is a time consuming process.



## Problem 3

No track of complaint registered.



## Problem 4

Lack of responsibility in authorities and no system transparency.



# Benefits for Society and Environment

## Swachh India



Reduce garbage spills, sewage, potholes, etc. Thus making Cleaner India for our future generation.

## Digital india



Online complaint registration will encourage people to report problems more easily.

## Atmanirbhar India



Every citizen can contribute for the developement of the country, creating sense of responsibility.