

## **Resume 8**

**Name: Kelly Brown**

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**Objective: Looking for entry-level software engineering opportunities to learn and grow.**

**Education: B.Sc. in Mathematics – City University, 2020**

### **Skills:**

- **Customer service and phone communication**
- **Office administration and filing**
- **Basic bookkeeping**

### **Experience:**

- **Customer Service Representative – Call Center (2018–2022)**
  - **Handled customer inquiries and complaints**
  - **Processed orders and managed accounts**
  - **Trained new hires on call procedures**
- **Cashier – Grocery Store (2016–2018)**
  - **Managed cash transactions and assisted customers**
  - **Organized checkout area and inventory**

**Projects: None**