# Jayson Virissimo

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### **SKILLS**

Ruby, Rails, SQL, HTML, JavaScript, GraphQL, React, TypeScript, CSS, REST

### **EXPERIENCE**

#### +SUBSCRIBE

**Software Engineer** Feb 2023 - Present

Maintained and extended critical infrastructure as member of Core Team

 Resolved user importer performance issues for our largest integration partner by refactoring our team structure and implementing a series of data migrations that safely destroyed tens of millions of unnecessary records

### Handshake

Senior Software Engineer May 2022 - Jan 2023

Maintained and added features to student and employer inboxes (and associated services)

- Worked with PM and designers to create architectural decision records
- Migrated expensive operations from monolith to messaging miniservice
- Modelled career fair business rules as GraphQL types
- Replaced inbox RESTful endpoints with analogous GraphQL mutations
- Introduced command objects to legacy controller actions to reduce feature rollout risk
- Participated in hackathon project that inspired real production features
- Mentored interns and junior developers
- Worked with EM to improve code review practices and code quality metrics

#### Tuft & Needle

Engineering Manager, Purchase Experience Feb 2021 - Apr 2022

Lead team responsible for checkout, payments, promotions, and retail POS system

- Lead standups, grooming, planning, retrospectives, and created architecture documents
- Helped my direct reports develop career progression plans and learning goals
- Improved checkout performance and fixed security vulnerabilities
- Implemented idempotent charge step to avoid double charges improving customer ratings
- Designed and implemented shipping address validation result caching

- Updated register to scrub out-of-stock items from customer carts
- Determined team's objectives and key results

#### Tuft & Needle

#### Engineering Manager, Customer Experience & Retail Experience Dec 2018 - Feb 2021

Lead engineering team responsible for customer experience tooling

- Helped stakeholders prioritize feature development and system maintenance
- Negociated with business for promotions and raises for direct reports
- Automated FedEx shipment handling requests
- Implemented secure deactivation of user records
- Integrated with Textline API and implemented double opt-in flow
- Add custom fraud check rules for Affirm and PayPal payment methods

### **Tuft & Needle**

Software Engineer Sep 2015 - Dec 2018

Built tools for customer experience users and automated product fulfillment flows

- Upgraded large monolith Rails application from 4.2 -> 5.2 and Ruby from 2.4 -> 2.6
- Designed and implemented sales tax service outage fallback system
- Discovered and hardened against SQL-injection vulnerabilities in operations portal
- Designed and implemented passwordless POS system authentication
- Add DOS attack protection to high throughput grape endpoints
- Introduced automated performance testing and reduced product queries 22-fold

## **JetPack Enterprises**

Web Developer Jan 2015 - Aug 2015

Repaired, refactored, and added features to legacy software projects

## **Bloom & Speak Bilingual Tx**

Co-founder Dec 2011 - Aug 2017

## **EDUCATION**

## **Arizona State University**

Aug 2005 - May 2009

Bachelor of Science - Political Science

# LANGUAGES

## English

Native speaker

# Portuguese

*A2 (Certificado inicial de português língua estrangeira)*