

Software Engineering Professional

Aspiring software engineer with a strong educational foundation in computer science and hands-on experience in project management and technical roles. Proficient in key programming languages and eager to apply academic knowledge and problem-solving skills to real-world software development projects. Seeking an entry-level software engineering position to contribute to innovative projects and grow within a collaborative team environment.

Areas of Expertise

- **Front-End Technologies:** HTML, CSS, JavaScript
- **Version Control:** GitHub
- **Staff Development & Leadership**
- **Back-End Technologies:** Node.js, AWS Cloud Computing
- **Database Management:** SQL and Postgres knowledge
- **Operations Management**
- **Project Management Tools:** Jira, SharePoint
- **Other Skills:** Risk Management, Process Improvement
- **Strategic Planning & Execution**

Career Experience

JP Morgan Chase, Wilmington, DE
Project Manager

March 2022 – Present

- Led cross-functional teams and managed complex projects, utilizing strong problem-solving skills and attention to detail.
- Implemented effective risk management strategies and analyzed data to drive decision-making.
- Managed stakeholder relationships and delivered high-quality results in a fast-paced environment.

Toyota of Southern Maryland, Lexington Park, MD
Sales Consultant

October 2019 – March 2022

- Provided exceptional customer service, influencing purchasing decisions and contributing to a 30% revenue increase.
- Identified opportunities to improve processes and services, leveraging analytical skills to meet customer needs.

Best Buy,
Sales Consultant

August 2018 – March 2020

- Explained the functionality and integration of computers, smart TVs, connected home devices, and appliances, using clear, jargon-free language to help customers understand how these technologies interact within their homes. Provided detailed demonstrations and answered technical questions, ensuring customers grasped the full capabilities and benefits of their purchases.
- Utilized deep technical knowledge to describe how interconnected systems, such as smart home setups and advanced appliances, operate seamlessly together. Facilitated understanding by illustrating real-world applications and troubleshooting common issues, enhancing the customer experience and supporting informed purchasing decisions.

United States Navy, Various Locations
Project Manager (October 2002 – August 2019)

October 2002 – August 2019

- Managed multiple project budgets exceeding \$700K, developed training programs, and led teams of up to 300 members.
- Utilized analytical techniques to optimize operations, reduce costs by 20%, and ensure compliance with strategic objectives.
- Developed and implemented process improvements and training programs, resulting in high job advancement and mentoring rates.

- Propelled forward progress for projects, managed allocation of resources, submitted project deliverables, conducted work simplification and measurement studies, and prepared status reports, helping to operate more efficiently, and decreasing cost by 20%.

Equal Opportunity Manager (February 2017 – August 2019)

- Evaluated Equal Opportunity and Human Resource programs, advised managers on organizational policy, including equal employment opportunity and sexual harassment, and recommended changes. Submitted formal reports within timelines.
- Forged and fostered strong working relationships for better employee engagement.

Education

Master of Science, Cloud Computing Systems

University of Maryland Global Campus, March 2024

Bachelor of Science, Computer Networks and Cybersecurity

University of Maryland Global Campus, May 2021

Associate of Arts, General Studies

University of Maryland Global Campus, May 2018

Certifications

Coding Bootcamp

University of Central Florida, July 2024

Six Sigma Yellow Belt, 2016

AWS Foundations, 2024

Professional Development

Senior Level Leadership and Management Training • Implementing and Understanding Data Structure in Java 8 • Java SE Fundamentals • AWS Foundations • Cloud Services & Technologies • Cloud Infrastructure Plan Design • Networking Engineering • Cloud Computing Implementations and Migrations • Computer Programming • Ethical Hacking • Fundamentals of Computer Troubleshooting • Fundamentals of Networking • Interconnecting Cisco Devices • Linux System Administration • Network Security • PMP Exam Preparation Training • Windows Server Installation