

Cloud Computing Professional

Eager to learn and contribute to Cloud Innovation.

Enthusiastic and motivated individual with a strong educational foundation in cloud computing and a passion for emerging technologies. Seeking a position in cloud computing to kick start a successful career in the field. Eager to apply my knowledge of cloud infrastructure, virtualization, and data management to contribute to the development and implementation of innovative cloud solutions. Committed to continuous learning and professional growth to become a valuable asset to the organization and make a positive impact in the world of cloud computing.

Areas of Expertise

- Strategic Planning & Execution
- Operations Management
- Project Management
- Staff Development & Leadership
- Technology Management
- Process Improvement Initiatives
- Risk Management
- Financial Management & Cost Control
- AWS Cloud Computing
- Jira Experience
- SharePoint

Career Experience

JP Morgan Chase, Wilmington, DE

March 2022 – Present

Project Manager

- Completed 52 Access Management Analyst Intake requests and 52 Email SharePoint Access requests resulting in over 530 applications accessed.
- Delivered over 150 high-quality deliverables including data analysis of over 400 consumer complaints and JPMorgan Chase's Elder and Vulnerable Person page views within strict timelines for stakeholders within the firm.
- Committed to delivering exceptional results and exceeding expectations in the dynamic and fast-paced environment of JPMorgan Chase.

Toyota of Southern Maryland, Lexington Park, MD

October 2019 – March 2022

Sales Consultant

- Delivered best-in-class customer service and influenced/supported customer purchasing decisions, resulting in increasing revenue by 30%.
- Identified and executed opportunities to improve processes and service, including assessing customer needs.

Best Buy,

August 2018 – March 2020

Sales Consultant

- Utilized consultative selling techniques to assess customer needs and closed sales, leading to a 32% increase in revenue.

United States Navy, Various Locations

October 2002 – August 2019

Project Manager (October 2002 – August 2019)

- Administered all facets of daily operations, training and coaching a team of accounting clerks, and managing multiple project budgets of more than \$700K. Applied analytic techniques to review program and project objectives. Interpreted data on logistics elements, including availability, maintainability, reliability, supply chain management, strategic sourcing, distribution, and supplier management.
- Prioritized projects and ensured organizational compliance to execute and deliver strategic change, allowing completion of all goals.

- Analyzed variances to budget, forecasted sales, and expenses, and reviewed financial transactions to ensure expenditures were authorized. Led military and civilian teams of as many as 300 members to support ongoing operations and security of three to 15 storage containers and locations.
- Propelled forward progress for projects, managed allocation of resources, submitted project deliverables, conducted work simplification and measurement studies, and prepared status reports, helping to operate more efficiently, and decreasing cost by 20%.
- Developed and implemented training programs and established a mentoring program, resulting in 95% job advancement and a 90% mentoring rate.

Equal Opportunity Manager (February 2017 – August 2019)

- Evaluated Equal Opportunity and Human Resource programs, advised managers on organizational policy, including equal employment opportunity and sexual harassment, and recommended changes. Submitted formal reports within timelines.
- Forged and fostered strong working relationships for better employee engagement.

Education

Master of Science, Cloud Computing Systems

University of Maryland Global Campus, March 2024

Bachelor of Science, Computer Networks and Cybersecurity

University of Maryland Global Campus, May 2021

Associate of Arts, General Studies

University of Maryland Global Campus, May 2018

Certifications

Six Sigma Yellow Belt, 2016

AWS Foundations, 2024

Professional Development

Senior Level Leadership and Management Training • Implementing and Understanding Data Structure in Java 8 • Java SE Fundamentals • AWS Foundations • Cloud Services & Technologies • Cloud Infrastructure Plan Design • Networking Engineering • Cloud Computing Implementations and Migrations • Computer Programming • Ethical Hacking • Fundamentals of Computer Troubleshooting • Fundamentals of Networking • Interconnecting Cisco Devices • Linux System Administration • Network Security • PMP Exam Preparation Training • Windows Server Installation