Purpose: Identity document verification confirms the legitimacy and authenticity of an identity document such as a passport, national identity card or driver's license by carrying out a series of checks. Documentchecker provides a database of images, descriptions, and details of key document features updated regularly.

Directions: When a Trusted Referee (TR) encounters an unfamiliar document, they will post in their respective HELP channel for a HelpDesk Senior Trusted Referee (STR) to review. The HelpDesk will use the Documentchecker to locate the document and review/compare for authenticity. The findings and decision on whether to **Approve** or **Reject** the document will then be communicated back to the TR via the Slack thread.

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Logging in

Log into your Okta dashboard with your ID.me account credentials. You must be on VPN and/or onsite.

Click to open the **Documentchecker** application in a new tab. Then select either **International** or **North American Identity Documents**, pictured below.

For International Documents

If you selected **International Identity Documents**, select the country of origin for the document you have a question about.

Then select one of the tabs below for the document you are researching.

After you have selected a document, your screen will look like this. (This example is for a UK passport.)

Legend

See the yellow boxes above.

1. Use these links to select other versions of this document.
2. Name of country & document type
3. Page selection (if applicable)
4. Information tabs
   - **General** provides a broad summary of the document and its features
   - **Data positions** shows the position of data on the document
   - **Security Features** shows magnified images with detailed explanations
   - Click to explore the other options
5. Image controls

For North American documents

If you selected **North American Identity Documents**, your screen will look like this:

Make a selection from one of the drop-down menus above.

We selected **Virginia** under **United States**. Click to select the document of your choice.

In our example, we selected **Virginia Driver's License / Read ID**.

Legend

See the yellow boxes above.

1. Region name & series date
2. Document type
3. Click these links to select other 'series' or document designs
4. Information tabs
   - **General** is a broad summary of the document and its features
   - **Security Features** shows magnified images with detailed explanations
5. Image controls

Useful Tips & Icon Glossary

Liveblog

- Click the link below for current document news and updates (**North America only**).
- For example: ◉LIVE BLOG: Idaho extends date of licence renewals - Keesing Platform

Quick MRZ Check

Step	(Click to enlarge)
To validate a document MRZ code, click this button.	

Then click the link to **Go to the Quick MRZ Check**.	
Complete the fields shown, then click **Check** to corroborate the document.	
The corresponding MRZ code displayed, which you can then compare to the document.	

Icon glossary

Questions?

If you identify any missing documents, errors, or other gaps in the Documentchecker, please submit a Document Criteria Jira ticket.

- For **Issue type**, select **New Document Type**.
- Start your **Summary** with **DocumentChecker:**.

Your ticket will be reviewed and escalated as appropriate.