

Tiger Vikings

ENSE 470,
Milestone 2

Samuel Iregbu,
Christian John,
Jay Denesik,
Uys Kriek

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Team Introductions:



Tiger Vikings

Team members: Samuel Iregbu, Christian John, Jay Denesik, Uys Kriek

Idea Sheet

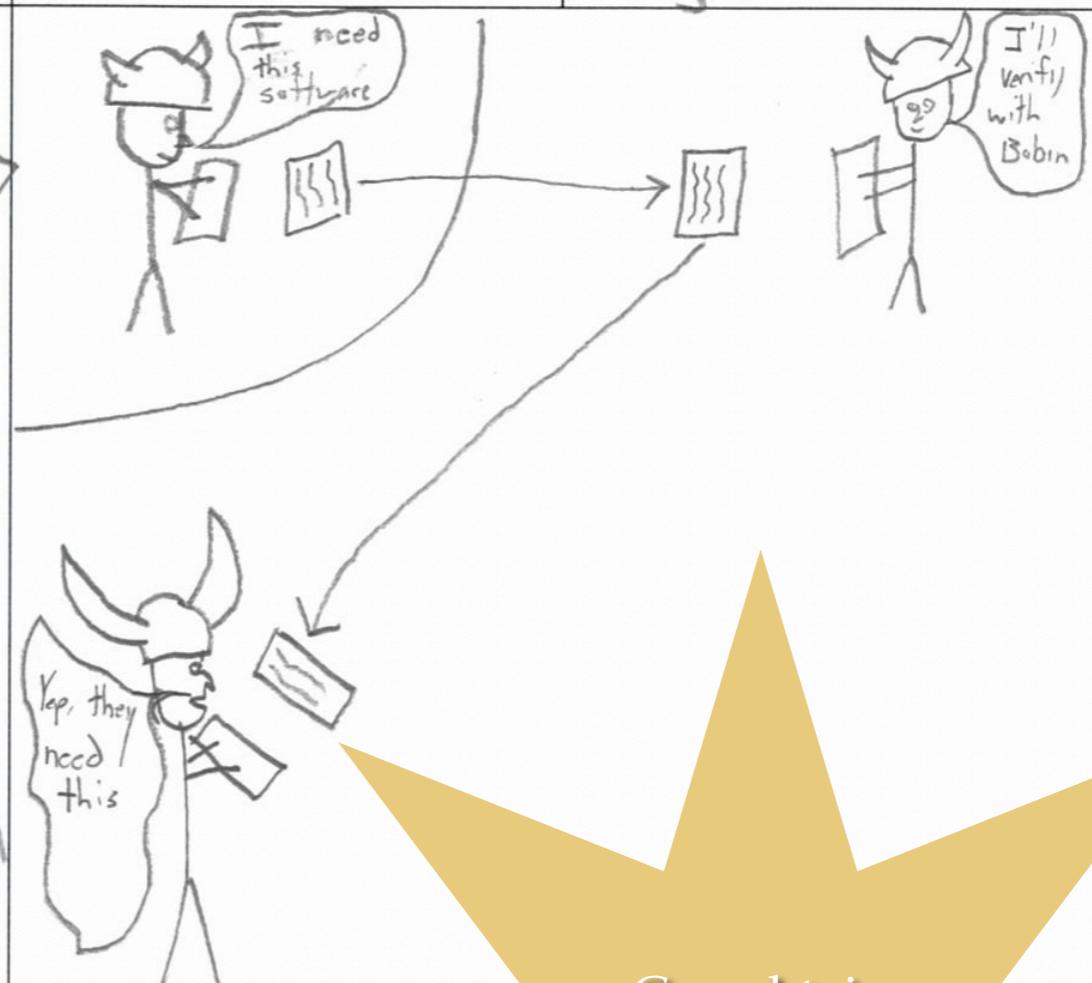
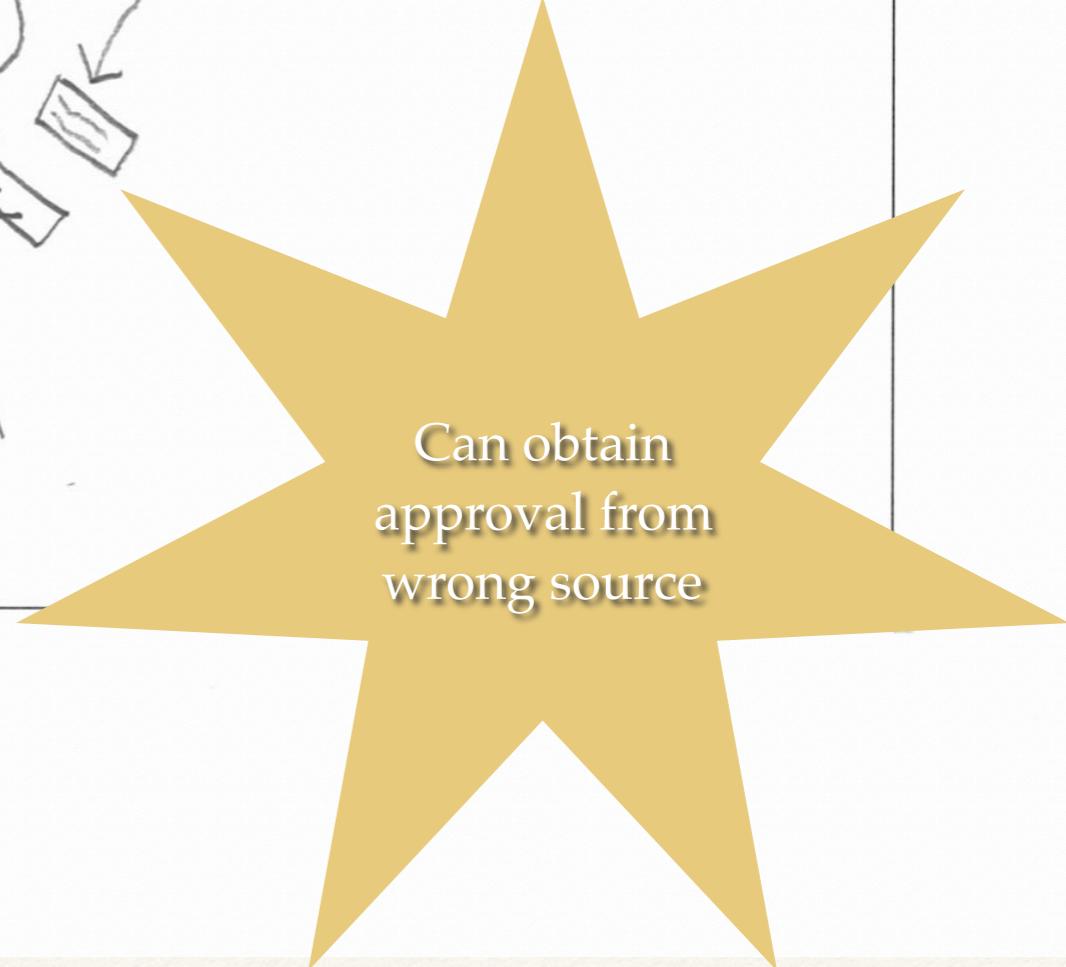


Participant Name:	Kaizen Burst Problem:	Solution:	Benefit to staff/customer:
Samuel	<p>Software users sometimes use confusing acronyms when requesting software</p> 	<p>The information of the software & Approver in one document (Webform)</p> 	<p>Less confusion and time spent. Also prevents error</p>

Software users sometimes use confusing acronyms when requiring software

Idea Sheet

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Participant Name: Christian	Kaizen Burst Problem: Can obtain approval from wrong source	Solution: Analyst contacts the approver for approval	Benefit to staff/customer: - More efficient - Users can no longer obtain approval from wrong source
			

Idea Sheet

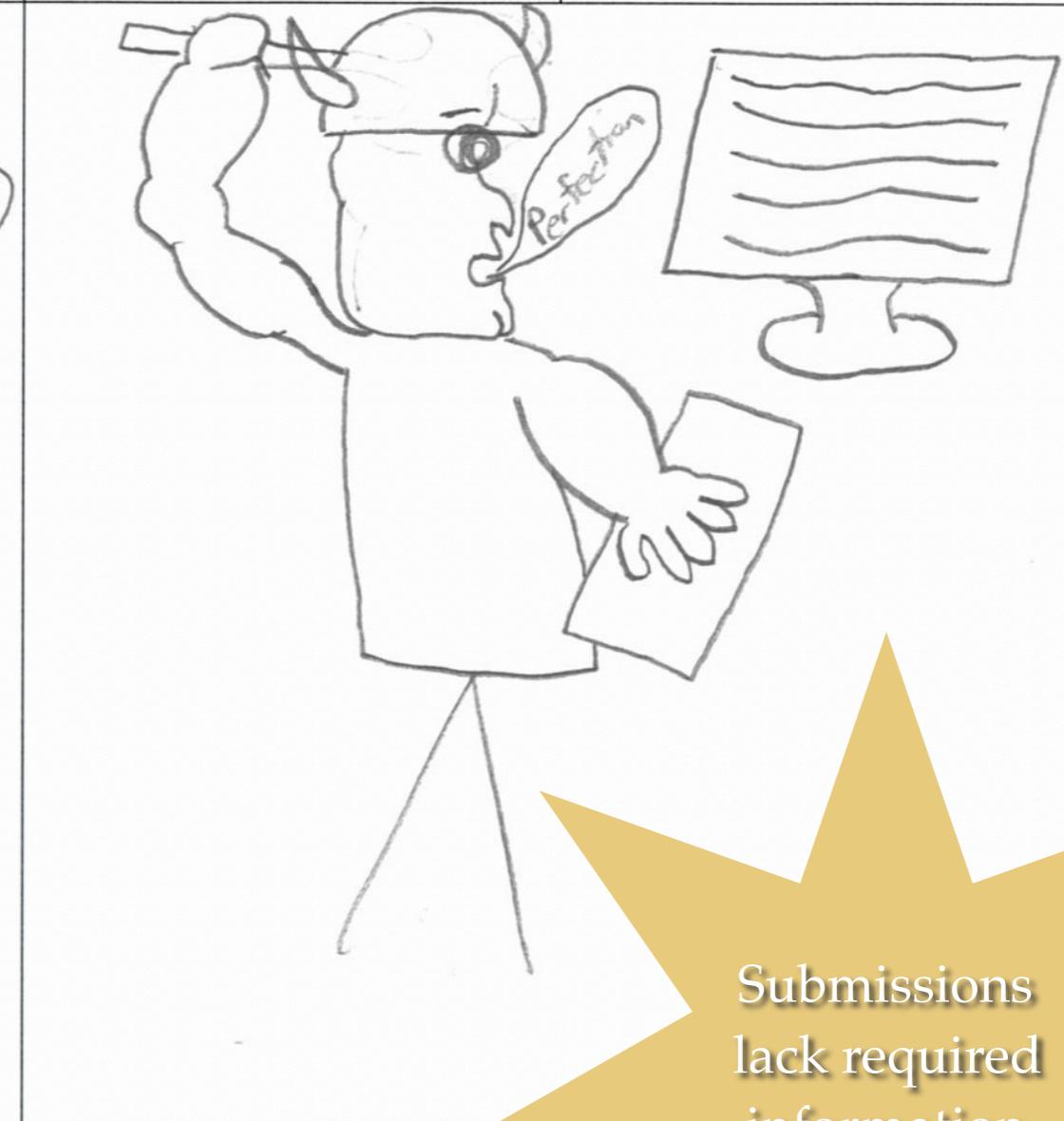
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Participant Name: Jay	Kaizen Burst Problem: Software approver names are held in 2 different files	Solution: Make all software approver names appear in one place.	Benefit to staff/customer: Easier to verify software approvers
			

Software approver names are held in two different files

Idea Sheet

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Participant Name: Uys	Kaizen Burst Problem: Submissions lack required information	Solution: All user requests are submitted via webform	Benefit to staff/customer: Less back & forth Process is done more efficiently
			

Submissions
lack required
information

Future State VSM Diagram

Submission exclusively via webform:

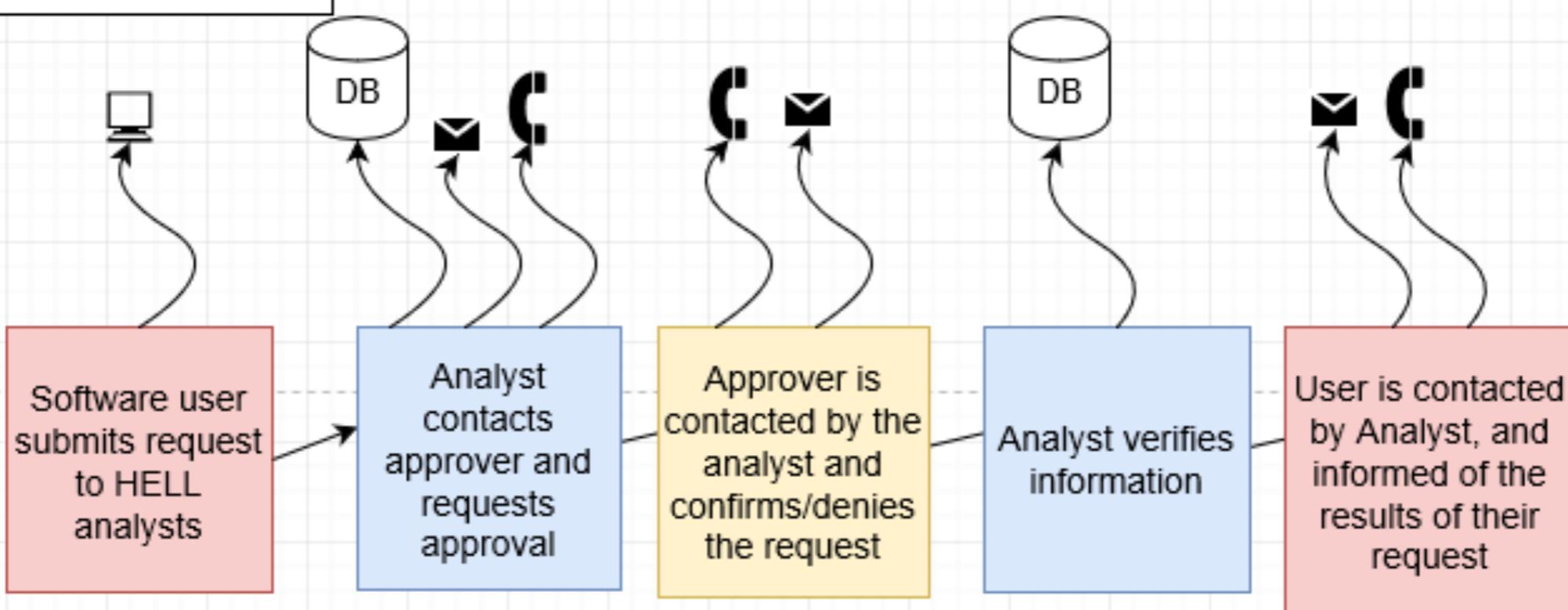
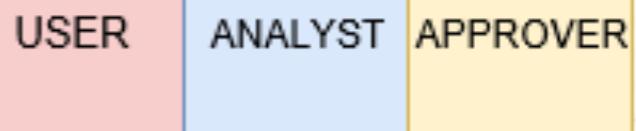
Waste eliminated:

- Information resubmission
- Waiting for confirmation that all data is included

Standardization of Acronyms:

Waste eliminated:

- Miscommunication of desired software



Only the analyst contacts the approver for approval:

Waste eliminated:

- Receiving approval twice
- Users can no longer request approval from the wrong person

Team Members:

Samuel Iregbu

Christian John

Jay Denesik

Uys Kriek

Combination of the two separate software/approver lists:

Waste eliminated:

- More lists than needed
- Longer search times for information

Group Reflection:

- ❖ How did you feel about this milestone? What did you like about it? What did you dislike?
 - ❖ This milestone helped in the planning out of future solution for the problems. We didn't really dislike anything.
- ❖ What did you learn about yourself as you collaborated and worked through this milestone?
 - ❖ We learned how to work as a team. We also learned that we prefer to create our diagrams via pen and paper, rather than using software.
- ❖ How will you use what you have learned going forward?
 - ❖ We will be able to make use of idea sheets to properly outline solutions to our kaizen plans.
- ❖ What “stuff & things” related to this milestone would you want help with?
 - ❖ Nothing in particular