# Jay Miller

480-225-3478 jayxmiller@gmail.com 4517 n 14th Pl, Phoenix, Az, 85014

## **Profile**

My name is Jay Miller, I am looking for a front end developer position. I currently have a full stack certificate from University of Arizona. I also have certificates from Apple Inc. that consists of IOS and MacOS troubleshooting and repairs. I have an associates degree from University of Phoenix in web design. I am a hard worker and always searching to become better. I strive for perfection and looking forward to continue my growth. I read up on the new technology and how they work. I stride to always better myself and hopefully a team as well. I have worked for for Apple for four years and and have been promoted to leadership role based off of my skills and my strengths of making other grow around me.

#### **TECHNICAL EXPERT, APPLE INC – 2016-PRESENT**

Maintain customers' trust in Apple as the skilled expert, troubleshooting and repairing products. I use problem-solving and people skills to assure Genius Bar customers of swift resolutions to their technical problems. Educate team members about products, while independently keeping my own technical know-how up to date. Using customer service brilliance and empathetic nature, I provide Genius advice and support every day.

#### **TECHNICIAN, GLOBALMED - 2016-2016**

Train nurses on hardware equipment of mobile telecommunications systems. Building and helping with manufacturing of telecommunication systems.

## Education

University of Arizona – Full Stack Developer-2019-present

University of Phoenix-Web Development- 2015-2016

### Skills

Full stack Developer- MERN Stack

IOS and MacOS certified