## Jay Kilaparthi

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#### **SUMMARY**

Master's in Information Systems graduate with 3+ years of experience across analytics, product development, and AI engineering. Built and deployed real-world applications using GPT, Whisper, Supabase, and cloud tools, with experience spanning early-stage startups and nonprofit consulting. Skilled in building backend workflows, designing AI-driven tools, and using data to inform product and business decisions. Co-inventor on a published patent for AI-based fault detection in solar energy systems.

#### **EXPERIENCE**

## Founding Engineer | Hello Inbox | New York City

May 2025 - Present

- Currently building a voice-first AI assistant that helps users manage their inbox using GPT-40 and Whisper.
- Customized open-source infrastructure (InboxZero) to implement real-time email parsing, priority detection, and automated responses across mobile and desktop.
- Integrating Twilio API to enable voice and SMS-based Gmail access, enhancing productivity for mobile-first users.

## Al Engineer | Keeya | New York City

January 2025 - May 2025

- Launched a generative AI platform for voice-based memory preservation, helping users record and relive emotional messages with high fidelity.
- Developed scalable backend workflows using Supabase and serverless logic, achieving 98% system uptime with minimal engineering support.
- Increased user satisfaction to 85% in feedback surveys by iteratively refining product flows and enhancing UX with voice-first interfaces.

### Co-Founder & Technical Lead | Patchly | New York City

October 2024 - March 2025

- Designed and built MVP of a student event discovery platform tailored for commuter students at CUNY.
- Collected insights from 100+ student surveys and 50+ interviews to guide development, increasing prototype engagement by 30%.
- Presented at the CUNY New Venture Accelerator and secured a \$1,250 prize based on product vision and go-to-market plan.

#### Manager - Fundraising & Operations | Make a Difference | India

June 2022 - December 2023

- Led a 15-member team to execute data-driven campaigns that raised \$30K+, surpassing fundraising goals by 20% and supporting 100+ underprivileged students.
- Developed real-time Power BI dashboards to monitor donations and volunteer metrics, across cities.
- Organized 3 donor engagement events and executed segmented email campaigns to expand recurring donor base by 200+ individuals.

## **Business Development & Strategy Consultant | Impact Consulting | Remote**

August 2021 – May 2022

- Sourced 10+ pro bono consulting projects by identifying qualified nonprofit leads and managing end-to-end client onboarding.
- Conducted stakeholder discovery and led a strategic engagement focused on improving volunteer engagement for a youth education nonprofit.
- Created strategy briefs and final recommendations adopted by client leadership, improving program participation by 20%.

#### **EDUCATION**

# M.S. Information Systems | Baruch College-Zicklin School of Business | GPA: 3.85 | New York City

May 2025

- Graduate Teaching Assistant for Python & Data Analytics; supported 150+ students over two semesters.
- Built a predictive pricing model for Airbnb using NYC crime data; analyzed IT strategy for Baruch's transition from Blackboard to Brightspace.

#### **SKILLS**

- Data & Analytics: Python (Pandas, NumPy), SQL, Excel, Power BI, Tableau, Alteryx
- AI & Automation: GPT-4, Whisper, APIs, Prompt Engineering, Supabase, AWS (Lambda, S3)
- Frontend & Dev Tools: HTML/CSS, JavaScript, TypeScript, Git, Vercel
- Product & Strategy: Product Roadmaps, Survey Design, Stakeholder Interviews, Market Research
- Soft Skills: Cross-functional Collaboration, Strategic Thinking, Client Communication, Project Management