

# JAZFER LICAROS

Poblacion, Lombo, Malabuyoc, Cebu 6029

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GitHub: <https://jazferlex.github.io>

## Professional Summary

Software engineer with enterprise-level support experience and full-stack development skills across web, mobile, and cloud platforms. Known for building AI-augmented solutions that streamline workflows, reduce manual workload, and deliver business value. Proven ability to work across agile startups and large corporate teams, combining technical problem-solving with strategic thinking.

## Technical Skills

Frontend: ReactJS, Angular, HTML5, CSS3, Bootstrap

Backend: Python, ASP.NET, Django, PHP (WordPress)

Mobile Development: Flutter

Database & Cloud: Microsoft SQL, Oracle SQL, MySQL, Firebase

AI & Automation: Keras, Google Colab, GitHub Copilot, ChatGPT

Tools & Infrastructure: Git, GitHub, Azure DevOps, ServiceNow, IIS, Windows Server

Soft Skills: Problem Solving, Adaptability, Attention to Detail, Active Listening, Team Collaboration, Stakeholder Communication

## Experience

Packaged App Development Associate – Accenture – Ebloc 2, IT Park, Cebu (Hybrid) | Aug 2024 – Present

- Provided technical support for 15+ enterprise applications, resolving incidents and fulfilling service requests across departments
- Developed the SAM (Self Account Management) tool using .NET API and Angular, reducing ticket volume by enabling secure self-service password resets
- Automated routine support tasks using scripting and AI tools (ChatGPT, Copilot), freeing time for higher-priority issues
- Collaborated with SMEs, DBAs, and infrastructure teams (IIS, Wintel) on app upgrades, database migrations, and issue resolutions
- Ensured compliance by conducting scheduled password resets for service and database accounts

Software Developer Intern – Above Digital – Australia (Remote) | Jan 2024 – Jun 2024

- Maintained and enhanced WordPress websites from Figma designs
- Implemented responsive frontend components using HTML, CSS, Bootstrap, and ReactJS
- Integrated Headless WordPress with React, dynamically fetching and rendering JSON data
- Practiced agile-style workflows and version control in a fully remote setup

## Project Highlights

SAM (Self Account Management Tool) – Accenture Internal Project, 2024 – Present

- Built a secure self-service portal for password resets and account unlocks
- Developed backend in .NET API and frontend in Angular; integrated with Azure AD SSO
- Worked closely with business and infrastructure teams to meet security requirements

AI to Monitor Flood Occurrences (Capstone Project) – Sep 2023 – Jan 2024

- Captured and labeled 1300+ flood images using Raspberry Pi
- Trained a segmentation model using Keras in Google Colab
- Wrote scripts to extract water level data from images and store results in Firebase
- Built a companion monitoring app in Flutter for real-time access to data

Water Billing System 2.0 – Sep 2022 – 2023

- Reengineered the database and backend logic for performance and flexibility
- Developed secure login and admin features using Django
- Upgraded UI responsiveness with Bootstrap
- Collaborated with QA to ensure system reliability and address bugs

## Education

BS in Information Technology – Cebu Technological University – Ginatilan Extension Campus – Graduated: 2024

## References

Mr. Glicerio A. Baguia – Chair – BSIT & BIT-CT Programs, CTU Ginatilan –  
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Mr. Andrelle John A. Nantes – Senior Software Engineer, Accenture –  
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