JAZMINE RIZO

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FULL STACK DEVELOPER

.NET Framework	**Unit Testing**
Full Stack Web Application Design	**Software Development Lifecycle**
C# Fundamentals	**Agile Scrum Methodology**
Database Management	**Continued Growth in IT Knowledge**

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: C#.NET, ASP.NET, LINQ, MVC, EF, ASP.NET Web API

Back End: ADO.NET, SQL, SQL Server

Tools: Visual Studio, Visual Studio Code, SSMS

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming

INDEPENDENT DEVELOPMENT PROJECTS

- **Fed1Studio Project**: Created a secure application in Visual Studio from scratch, using only HTML, CSS, and JavaScript.
- **Dungeon Application**: Created a secure application with Visual Studio using C# fundamentals. Created an original theme for a randomized game and customized the game functionality.
- **Personal Site:** Created a secure application for displaying programming abilities and skills learned as a developer by linking completed projects using Visual Studio. Application also displays HTML resume for employers to quickly evaluate skill set, and a means for employers to contact easily through the website.
- **StoreFront**: Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators will have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.

TECHNICAL TRAINING

Full Stack Web Developer Program, Centriq Training   Anticipated Graduation MM/YYYY

Kansas City, MO

Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review

WORK EXPERIENCE

Customer Support Representative, Venicom Inc.   03/2019 – 10/2019
Scottsdale, AZ

- Assisted customers with service and Tech Support for mobile devices
- Supported offsite sales team with finalizing sales for new customers
- Assisted customers with account queries

Call Center Representative, SITEL Corp.   12/2016 – 01/2019
Amarillo, TX

- Verified proof of property insurance to mortgage companies for Veteran members
- Corrected errors in members' insurance policies
- Awarded All Star Award in June of 2017 for Best Quality for phone performance out of 46 employees

Lead Sales Manager, Aeropostale   02/2015 – 11/2016
Kansas City, MO

- Supervised and delegated customer service tasks to associates
- Tracked hourly sales
- Maintained proper inventory levels
- Managed/maintained currency of $800 at start and end of shift

Lead Sales Associate, New York and Company   01/2014 – 02/2015
Kansas City, MO

- Delegated customer service tasks to associates
- Tracked hourly sales goals
- Motivated team based upon immediate needs to reach hourly sales goals