



Details

Lisa has 15 years of experience as a Nurse in Urgent Care facilities. Now during COVID-19, most of the patients complain to her about the waiting period to see the doctor. To help minimize the number of patients in the office Lisa seeks an application to help her patients determine if their skin issues need seeking medical attention immediately.

Goals

Lisa wants to refer her patients to a reliable source for skin illnesses that can be treated at home. The SymCheck application would offer guidance to determine what the skin illness may be and give them advice for a home remedy. It would also help stop the spread of COVID-19 by reducing the traffic in Urgent Care facilities. Lisa would use SymCheck to show her patients how reliable it is in diagnosing skin illnesses.

PERSONA # 3: NURSE