

Jay Bhatt

Senior Product Manager - JP Morgan Chase

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Skills & Domain Knowledge

Functional Skills Product Management (B2B, B2C), Product Vision, Mockups, MVP, Strategy, Roadmap, OKR, Data Analytics, Presentation, Stakeholder Management, ROI, Value Focus, Quick Learning, Agile, Mentoring, Hiring

Technical Skills AWS Cloud, SaaS, PaaS, REST, Mobile, Google Analytics, Tableau, Sisense, Power BI, SQL, R, JIRA, Confluence, MIRO, Roadmunk

Domain Experience Telecom, Banking, Travel, Identity & Access Management, Licensing, Digital Transformation

Professional Experience - 18 Years

Dec 2021 – present Pune	Senior Product Manager, JP Morgan Chase <ul style="list-style-type: none">Created product vision and OKRs for multiple cloud based technical products which enabled 90% of developers across organization to become more efficient by abstracting the cloud Infrastructure complexityLed initiative which reduced incident response time by 20 mins by improving micro services governanceReduced cloud cost for organization by 20% by providing right sizing, reserved instances & other recommendationsLed end user pain point discovery activity to create a prioritized product roadmap for next 2 yearsHired, mentored and retained a team of 6 product analysts and associate product managers for driving effective product executionManaged engineering, delivery, vendor, legal & stakeholders negotiating terms, scope, priority and deadlines
Jul 2011 – Dec 2021 Pune	Product Technical Manager, Exfo <ul style="list-style-type: none">Led 4 cloud based B2B products development catering to 100s of DAU with a team of 28 engineers, UX designers, architectsReduced go to market time for reporting product by 7 days by increasing deployment frequency and automating the development pipelineReduced production outage by 80% by doing deep RCA and deleting ephemeral Kafka topicsOwned requirements of multiple cloud based telecom B2B software products
Aug 2006 – Jul 2011 Bengaluru	Quality Assurance Lead, Tech Mahindra <ul style="list-style-type: none">Successfully led OSS software QA operations for British Telecom
Jun 2004 – Aug 2006 Junagadh	MCN In-Charge, Reliance Communications <ul style="list-style-type: none">Operated reliance communication's optical fiber network in Junagadh district, Gujarat

Certificates

- Google Data Analytics Professional Certificate
- Professional Scrum Product Owner

Education

Jun 2000 – Jun 2004 Ahmedabad	B.E. Electronics & Communications, Nirma Institute of Technology Throughout Distinction >70%
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Product Showcase

I have single handedly created cloud based B2C product with ROI >1100%. More than 20K monthly users with 200+ paying and delighted subscribers. Value recognized by industry veterans. Link available in the profile details.