Jacob Bailes

https://www.linkedin.com/in/jbailes01
https://www.jbailes.com

Salem, MA, 01970
781-513-1582
contact@jbailes.com

OBJECTIVE

Seeking an entry level career opportunity that allows me the opportunity to use my technical experience in a challenging environment. My hope is to work with a fun and dynamic group of people while learning from new experiences.

EXPERIENCE

House of Nerds, Oslo, Norway — *Technical Assistant*

Sept 2015 - March 2017

- Managed and maintained multiple internet networks.
- Responsible for 40 PCs, Macs, and gaming console inventory.
- Assisted customers with technical, network and game console questions
- Responsible for PC and Mac software imaging, builds and repair

Coffee Time Bake Shop, Salem, Ma — *Manager, Baker, Finisher*

MARCH 2018 - PRESENT

- Managed different shifts
- Trained new employees
- Assisted customers with any and all customer service needs
- Baked and finished all kinds of pastries and goods.

EDUCATION

Salem State University, Salem, MA — *BS in Computer Science*

JANUARY 2022 - PRESENT
MAY 2021 - JANUARY 2022

North Shore Community College, Lynn, MA — *Computer Science Transfer*

AUGUST 2019 - 2022

Completed Associates in Computer Science 3.5/4.0 GPA

SKILLS

JavaScript (Node.js and React)

HTML/CSS

Cloud Networking (AWS)

Python

Data Analysis

Organization

Problem Solving

PC Building

Training

People Management

LANGUAGES

English

Norwegian (Conversational)

UMass Lowell, Lowell, MA —

MAY 2021 - JANUARY 2022

VOLUNTEER EXPERIENCE

Humanitarian Aid & Disaster Relief

PUTE - Hjelp Til Ukraina, Oslo, Norway

MAY 2022 - JULY 2022
- Helped refugees from Ukraine adjust to life in Norway.
- Worked with PUTE on behalf of the Ukrainian Embassy in Norway to deliver equipment, aid, and support directly to Ukraine.

PROFESSIONAL REFERENCES

Net Atlantic, Salem, MA
Kevin Angelli - 781 913 2515

House of Nerds, Oslo, Norway
Vegard Skjefstad +47 901 19 966

RELEVANT COURSEWORK

Artificial Intelligence - SSU
Circuit Design - SSU
Software Engineering - SSU
Networking & Cloud Computing - SSU
Calculus II - *NSCC*
Java II - *NSCC*
Logic Design - *UML*
C++ - *NSCC*
Physics: I - *NSCC*
Physics: II - *NSCC*