

JOSEPH BALL

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Altoona, PA

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Education

Associate of Science — Computer Programming

Pittsburgh Technical College

2022-2024

Oakdale, PA

Skills

Full-stack development

Backend development

Data-driven workflows

Structured development workflows

Debugging production systems

Codebase maintenance

Production support & maintenance

SOFTWARE DEVELOPER

Software Developer with experience building and maintaining desktop and web applications using C#, .NET, WPF, Node.js, SQL, and JavaScript. Experienced across the full development lifecycle including backend logic, database integration, deployment, and production support.

PROFESSIONAL EXPERIENCE

Myers Integrated Systems — Lilly, PA

Software Developer | Jun 2024 – Present

Software Development Intern | Apr 2024 – Jun 2024

- Designed, developed, and maintained production **C#/.NET** and **WPF applications** supporting POS and business systems.
- Built and enhanced **XAML**-based user interfaces, implementing supporting business logic.
- Developed and maintained a **Node.js**-based web application, implementing backend logic and API integrations.
- Integrated applications with **SQL databases**, supporting data validation and application workflows.
- Deployed and maintained the web application using **Firebase Hosting** with an **Azure-hosted SQL database**.
- Provided production support, technical documentation, and customer troubleshooting.

Altoona Area School District — Altoona, PA

IT Helpdesk Support | Aug 2021 – Jun 2022

- Provided technical support to students and faculty across school systems and devices.
- Diagnosed and resolved hardware, software, and network issues to minimize downtime.
- Documented service tickets, equipment issues, and repair actions.
- Communicated technical information clearly to non-technical users and administrators.

TECHNICAL SKILLS

C#, .NET, WPF, XAML, SQL Server, Azure SQL, Node.js, JavaScript, REST APIs, Firebase Hosting, Visual Studio, GitHub