

Summary of Skills

- Agile Coach
- Evangelist of agile/scrum principles and methodology.
- Proven ability to work creatively and analytically in a problem-solving environment
- Mentoring
- Team Management
- Stakeholder Management
- Project Management and Allocations
- Project Documentation
- Sprint Planning, Sprint Retrospective
- Scrum of Scrums
- Community of Practice
- Backlog management
- PM tools: Clarity PPM, JIRA, Rally, Microsoft TFS
- User stories
- Sprint planning
- Coaching agile practices
- Removing impediment
- Retrospective meetings
- Team building
- Burndown charts
- Quality control
- Communication
- Documentation
- Requirement Gathering
- Functional Testing (Automation & Manual)
- C, C++, JIRA, Confluence, SharePoint, Agile, Kanban, Scrum, SQL, Business Analyst, Automation Testing (HP QA)

Certifications



Certified SAFe Scrum Master
Certified SAFe Agilist

Education

Master's in Computer Applications
Bachelor in Mathematics

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I have over 10 years of experience in IT Service industry servicing large healthcare and financial clients as Scrum Master, Business Analyst and Quality Assurance Engineer, Scrum Master. Enthusiastic entry-level Scrum to Agile Coach. Has worked in Agile environment as a software engineer for 7 years. Proven history of successful work with cross-functional teams. With exceptional client communication and interpersonal skills, I have been able to provide value to my clients and deliver quality results with meaningful outcomes.

PROFESSIONAL EXPERIENCE

Agile Project Manager / SAFe Scrum Master

Cognizant – Large Healthcare & Financial Clients

2016 – Feb, 2020

Chicago, IL

- Leading a global team of Scrum Team spread across 3 continents – North America, Europe and Asia-Pac.
- Team site and Scrum Practice setup for remote teams
- Coordinate with Global Product Owners for backlog grooming, sprint ceremonies and retrospectives.
- Responsible towards Delivery, Project Management, Productivity metrics & milestones reporting.
- Led 2 Product team's transition from Waterfall to Agile development in 3 months.
- Customized Scrum and crafted an in-house version specifically for Clients teams.
- Responsible for release train management: dependencies, challenges and risks.
- Product ownership - Created comprehensive functional requirements and prioritized them for all sprint meetings.
- Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
- Work closely with project owner in backlog management and continuous delivery of features.
- Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
- Direct and lead development team from project initiation through the delivery of final product.

Scrum Master, Business Analyst

Johnson Controls

2015 - 2016

Milwaukee, WI

- Analyze client's business requirements and processes through document analysis, interviews, workshops, and workflow analysis.
- Facilitated sprint planning, retrospective and sprint demos
- Provide input into developing and modifying systems to meet client needs and develop business specifications to support these modifications.

- Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
- Assisted team to remove impediments by having an understanding the control and release processes
- Coached team members on Agile principles and providing general guidance on the methodology

Quality Analyst

Brady Corporation, DCI Art Form

2015 - 2015

Milwaukee, WI

- Analyzed requirements and prepared the detailed Test scenarios
- Define criteria for testing, develop and implement new automation scripts and/ or modify existing automation scripts, and analyze test results.
- Establish and maintain physical, virtual and test automation labs for effective automation execution
- Develop and execute automated test scripts for requirement validation, integration, regression and usability testing

Business Analyst, Quality Analyst

White Orange Works

2011 - 2014

Bangalore, India

- Web Based applications, Mainly on E-commerce websites testing
- Analyze client's business requirements and processes through document analysis, interviews, workshops, and workflow analysis.
- Created Test Plans and Test Cases according to reviewed documents.
- Performed Manual Black Box and White Box testing on web-based applications

Software Engineer

CMC Ltd

2008 - 2008

Kolkata, India

- Develop, design, test, maintain and support web applications using C#, ASP.Net

Software Engineer - Analytics

Symphony Services

2006 - 2006

Bangalore, India

- Data Validation of Customer Data for Market Research
- Demonstrated methodical, detail-oriented and thorough approach to all assignments while adhering to compressed timelines.
- Validate the data with Shell Scripts and queries from Front End to Back End tables in Oracle Database

Software Engineer

Tally Solutions

2005 - 2006

Bangalore, India

- Worked on Accounting Product (Tally) as Developer.
- Requirements Gathering and Analysis
- Design and Develop Tally modules using TDL, VB, XML
- Develop new accounting modules.