

Jonathan Basallaje

Senior UX Designer | [Portfolio](#)

Project-oriented UX professional with over 3 years of design experience. Implementing creative solutions that help clients increase their impact.

Experience

The Home Depot

Senior UX Designer (Contract) | Feb 2022 – Present

UX anchor of an enterprise software team. Responsibilities include design strategy, user research, and reporting/presenting to stakeholders.

- Project planning & timeline estimation
- User interviews, concept testing, competitive analysis
- Production of user flows, wireframes, mockups, and prototypes
- Collaboration with project manager and development lead via design sprints and SCRUM ceremonies

Argo

UX Designer | Jul 2021 – Feb 2022

Drove the design of products in the finance space. Responsibilities included producing design deliverables for product definition and iteration.

- Collaborative design: SCRUM, design critique, Iteration & testing
- Maintain complete design system with 100s of components
- Document internal design patterns

Independent Work

Product Owner & Designer | Jul 2019 – Present

Lead designer and product owner of ongoing independent projects. Responsibilities include product design and project management.

Projects

- [tdraft.io](#)
- [Writ.ink](#) (in development)

Diamond Physicians

Client Operations Manager | Nov 2019 – Jul 2021

- Oversaw the intake process for 100s of new patients
- Client growth led to 3X monthly revenue in 1 year
- Provided high quality customer service to 1,000s of clients

References available upon request | jbasallaje@gmail.com | 972-261-4068

Education

Southern Methodist University CAPE

UX Design Certification

Feb 2021 - Aug 2021

Interaction Design Foundation

Mobile UX Design Certification

Oct 2021 - Dec 2021

University of Texas at Dallas

BS Biology

Aug 2013 - May 2017

Skills

Collaborative design

UX Research

Rapid Prototyping / Iteration

Proficiency in an AGILE environment

Presentation

Software and applications

UX Design

Figma	Photoshop
Adobe XD	Premiere Pro
Sketch	Enjoy HQ
Invision	Pendo
Miro	Muro

Development

HTML	AGILE methods
CSS	Trello
GitHub	Jira

General

Google Suite	Tableau
MS Office	Confluence
Mac & Windows	Slack