

# Jonathan Basallaje

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**Project-oriented UX professional**

## Portfolio

### Summary

Project-oriented UX professional with over 9 years of experience in the healthcare industry. I'm passionate about implementing creative solutions that help clients increase their impact.

### Employment History

**Argo** — Jul 2021- Present | *UX Designer I*

I work with other members of the UX design team, business stakeholders, and developers to produce deliverables for clients in the banking and healthcare industries. I take ownership of tasks and projects that span several week long sprints.

**Healthcare** — Jul 2012 - Present | *9+ years domain experience*

Positions Held:

- Medical Records Clerk, ER Volunteer, Client Liaison, Client Operations Manager

As a Client Operations Manager, I was involved in designing the client experience from enrollment through daily interactions with the clinic. I created and implemented macros to automate various processes, designed sharepoint sites, and oversaw the onboarding of 100's of new patients.

## Proficiencies

### UX TOOLS

Adobe XD  
Figma  
Sketch  
Invision

### SKILLS

UX Research  
Usability Testing  
Prototyping  
Wireframing

### DEVELOPMENT

AGILE  
Trello & Jira  
GitHub  
HTML & CSS

## Freelance Experience: 2+ yrs

Over the course of several years, I have collaborated on independent projects with a small group of developers. I have been the designer and product owner for each of these projects. Please find relevant descriptions and links below.

### **Writ.ink** — Jul 2019 - Present | *Designer*

Writ.ink is a content platform designed for long-form text. I'm collaborating with 3 programmers. It currently has over 25,000 lines of code, 70+ completed user stories, and is scheduled to launch later this year.

[See Work](#)

### **tdraft.io** — May 2020 - Present | *Designer*

tdraft.io is a mobile optimized text editor for the web. It is live and being maintained by myself and one programmer.

[See Work](#)

## Education

**University of Texas at Dallas** — Aug 2013 - May 2017 | *BS in Biology*

**Southern Methodist University** — Feb 2021 - Aug 2021 | *UX Design Certification*

