

João de Macedo Borges

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Summary

João's lifelong passion for technology has guided his journey from an early age. After high school, he embarked on a Bachelor's in Computer Sciences, where he dove into various freelance projects and explored diverse industry roles. Throughout his career, João has collaborated with dynamic teams, gaining proficiency with a wide array of tools and technologies. Recently, he has developed a keen eye for detail in Quality Control and Agile Processes, discovered a passion for User Experience, and is eager to expand his expertise in SwiftUI and Digital Identity.

Experience & Education



Jun 2019 → Present

System and Network Administrator at Plásticos Bueso

Cascading Style Sheets (CSS) • DNS Administration • JavaScript

- Manages all aspects of the IT infrastructure necessary to operate the family's plastics injection business.
- Confirms the reliability, efficiency and security of any critical system, from online presence to order and payment processing.



October 2023 → April 2024

Identity and Access Management Architect at Minsait

IdentityIQ • Java • PL/SQL

- Analyzes use case requirements and implements IdentityIQ-based controls for corporate application and data access.
- Ensures compliance and security by putting in place robust checkpoints tailored to different organizational needs.



January 2022 → September 2023

Technical Support Team Lead at BNP Paribas Securities Services

Active Directory • Hands-on Technical Leadership • IBM Cloud • IdentityIQ • Incident Management • Java • Jira • PL/SQL • ServiceNow • SharePoint

- Headed the Portuguese Production Team responsible for maintaining Atlassian's Jira and, later, NeoLink - a key international SWIFT transactional system.
- Optimized processes ensuring continuous support, uptime and delivery of specialized banking capabilities to both customers and partners.



September 2020 → November 2021

Quality Assurance Analyst at FOURSOURCE

Cypress • Microservices • Postman API • Software Quality • Unified Modeling Language (UML)

- Led the first line of Quality Control by transforming expected behavioral requirements into fully decomposed, materialized and testable Acceptance Criteria.
- Collaborated with teams to optimize processes and ensure the quality and integrity of products developed in Go and Angular.

Product Manager at FOURSOURCE

Bug Tracking • Jira • Kanban • Product Management • Scrum

- Contributed to the ongoing success of this B2B startup by prioritizing the delivery of new high-quality, tailored features for users.
- Consistently ensured a personalized user experience to increase engagement, satisfaction and user base.
- Kept track of new bugs while managing the backlog of several development teams.



November 2019 → December 2019

Field Representative for the Shop in Porto initiative at Câmara Municipal do Porto



Mar 2019 → Jun 2019

Software Developer at CPCIT4ALL

ASP.NET • C# • JavaScript • .NET Framework

- Spearheaded the transition to newer web-based technologies at this HR-focused company.
- Utilized ASP.NET and pure JavaScript to refine and re-implement existing components for future re-use.



April 2018 → July 2018

Software Developer at Celfocus

Java • Spring MVC

- Refactored a Spring-based corporate social network to enable staff to keep track of acquired skills and match them to a new project's technical requirements.
- Optimized system architecture to improve performance and facilitate seamless skill tracking and internal project allocation.



September 2015 → Present

Bachelor's Degree in Computer Sciences at Instituto Superior de Engenharia do Porto



April 2015 → March 2016

Event Promoter at SLIDE IN Travel



June 2013 → July 2013

Fabric Worker at Plásticos Bueso

Licenses & Certifications



November 2023

IdentityIQ Essentials

SailPoint



September 2017

C2 Proficiency in English

University of Cambridge

Other Skills

Adobe Photoshop • Agile Methodologies • Basic Life Support (BLS) • Final Cut Pro • Full-Stack Development • General Data Protection Regulation (GDPR) • Git
Google Analytics • HTML5 • Maven • Microsoft Office • Public Speaking • Representational State Transfer (REST) • Time Management • WordPress • jQuery • macOS

Languages

