

Jaime A. Barragan

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Education

Financial Technology Certification | Anticipated February, 2022 | *Arizona State University*

Master of Science - Psychology | December, 2019 | *Grand Canyon University*

Bachelor of Science - Psychology | May, 2017 | *Arizona Christian University*

Associate Degree - General Studies | May, 2015 | *Glendale Community College*

Skills

- Bilingual: Fluent in Spanish
- Self-motivated and coachable learner with Level One Fingerprint Card clearance
- Working towards learning and developing proficiency in programming and financial libraries/languages such as Python, Pandas, PyViz, SQL, API's, Amazon Web Services, among other tools

Experience

Direct Support Service Provider | New Hope of Arizona | January 2020 - April 2020

- Provided support to youth of ages 8 through 18 years old in academic and residential settings as directed by supervision
- Services included psychological/moral assessment and support/development, academic assistance, transportation
- Documented all work and reported to direct supervision while working in the field

Support Center Representative | Facility Source / CBRE | September 2018 - April 2019

- High-volume call center for facility structure/foundational repairs work-order dispatching
- Worked with various administrative departments/brands in varying markets to coordinate facility/structural repairs
- Provided exceptional customer service and attention to detail when performing tasks

Personal Vacation Consultant | International Cruise and Excursions, Inc. | October 2017 - April 2018

- Sold vacation packages to potential clients by utilizing above-and-beyond customer service
- Conducted research according to the requirements/requests of the client on their behalf
- Worked within a sales quota requirement

Behavioral Health Technician | Southwest Behavioral Health | March 2017 - August 2017

- Performed wide variety of tasks that included case management duties, transportation of clients, administrative duties, service planning, and counseling therapy
- Coordinated with other staff and clinics to perform clinical intakes, teach essential independent living and job training skills to clients, and provide housing placement services

Solar Panel Sales Representative | Harmon Solar | March 2015 - January 2016

- Successfully promoted company to book appointments and close sales
 - Effectively utilized both inbound and cold out-calling outreach methods to increase appointment bookings and sales
 - Canvassed neighborhoods using field-marketing to focus on prime geo-location and residential/commercial structure
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