Steps (sans pictures) for resolving profiles with .bak extensions

When is this run?
Pre-Migration, Export,
(v1.5 of the Migration Assistant will alert you to the existence of these profiles.)

1. Take a backup of the registry.

2. Click **Start**, enter regedit in the **Start Search** box, and then press **ENTER**.

3. If you are prompted for an administrator password or for confirmation, enter your password and click **Continue**. If you are not prompted for administrator credentials, simply click **Continue**.

4. Locate the following registry subkey
   HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ProfileList

5. Take a backup of the registry key before proceeding to the next step.

6. Under the ProfileList subkey, delete the subkey that is named SID.bak.
   SID is a placeholder for the security identifier (SID) of the user account that is experiencing the problem. The SID.bak subkey should contain a ProfileImagePath registry entry that points to the original profile folder of the user account that is experiencing the problem.

7. Exit Registry Editor.

8. Log out of the workstation.

9. Log on to the workstation again.

10. Run the Migration.