ceived Product	Sub-product	Issue	Sub-issue	Company	State	ZIP code	Tags	Consumer	conse Submitted via	Date sent to con	n Company respon Timely re	esponse Consumer of	Jisput Compla
41484 Consumer Loan		Managing the loan or lease		Wells Fargo & Company	VA	24540		N/A	Phone		Closed with explayes	No	
41484 Bank account or	Checking accou	r Using a debit or ATM card		Wells Fargo & Company	CA	95992	Older American	N/A	Web	41486	Closed with expla Yes	No	
		Account opening, closing, or management		Santander Bank US	NY	10065		N/A	Fax	41486	Closed Yes	No	
		r Deposits and withdrawals		Wells Fargo & Company	GA	30084		N/A	Weh	41485	Closed with explayes	No	
11484 Mortgage		Loan servicing, payments, escrow account		Franklin Credit Management	CT	6106		N/A	Web		Closed with explayes	No	
				Bank of America					Web				
		Deposits and withdrawals			TX	75025		N/A			Closed with explayes	No	
		e Cont'd attempts collect debt not owed	Debt is not mine	NRA Group, LLC	VA	20147		N/A	Web		Closed with non- Yes	No	
	I do not know	Cont'd attempts collect debt not owed	Debt was paid	SunTrust Banks, Inc.	FL	32818		N/A	Referral		Closed with expla Yes	Yes	
1484 Credit card		Billing statement		Citibank	ОН	45247		N/A	Referral	41485	Closed with expla Yes	Yes	
1484 Mortgage	Other mortgage	Loan servicing, payments, escrow account		Wells Fargo & Company	NV	89511		N/A	Referral	41485	Closed with expla Yes	Yes	
1484 Mortgage		Loan modification, collection, foreclosure		Bank of America	NC	27949		N/A	Referral	41485	Closed with non- Yes	No	
1484 Mortgage		Loan servicing, payments, escrow account		JPMorgan Chase & Co.	CA	90703		N/A	Referral		Closed with explayes	No	
1484 Mortgage		Loan modification,collection,foreclosure		Citibank	CA	95821		N/A	Referral		Closed with explayes	Yes	
												res	
1484 Debt collection	Credit card	Communication tactics	Frequent or repeated calls	Asset Management Professionals, LLC	PA		Older American		Phone		Closed with expla No		
1484 Debt collection	Credit card	Communication tactics	Frequent or repeated calls	Wells Fargo & Company	PA		Older American	N/A	Phone		Closed with non- Yes	No	
484 Mortgage	Conventional fix	ELoan modification,collection,foreclosure		JPMorgan Chase & Co.	NY	14092		N/A	Phone	41486	Closed with expla Yes	No	
484 Mortgage	Conventional fix	ELoan modification, collection, foreclosure		Ocwen	FL	33426		N/A	Web	41486	Closed with expla Yes	Yes	
1484 Mortgage	Conventional fix	ELoan modification, collection, foreclosure		JPMorgan Chase & Co.	NY	10019		N/A	Web	41485	Closed with expla Yes	Yes	
484 Mortgage		ELoan servicing, payments, escrow account		Citibank	NJ	7604		N/A	Web		Closed with explayes	No	
	Conveniuonal lix												
484 Credit card		APR or interest rate		Synchrony Financial	WA	98548		N/A	Web		Closed with mon Yes	No	
484 Credit reporting		Credit monitoring or identity protection	Problem cancelling or closing account		CA	90034		N/A	Web		Closed with mon Yes	No	
484 Mortgage	Conventional ac	j Loan modification,collection,foreclosure		Bank of America	HI	96793		N/A	Web	41486	Closed with expla Yes	No	
484 Mortgage	Other mortgage	Application, originator, mortgage broker		JPMorgan Chase & Co.	FL	32825		N/A	Postal mail	41485	Closed with expla Yes	No	
484 Mortgage	Conventional fix	Application, originator, mortgage broker		Wells Fargo & Company	NY	10605		N/A	Web	41486	Closed with non- Yes	No	
484 Mortgage		Loan modification,collection,foreclosure		Ocwen	NY	14467		N/A	Referral		Closed with expl; Yes	Yes	
484 Mortgage		Loan servicing, payments, escrow account		U.S. Bancorp	CA	92591		N/A	Referral		Closed with mon Yes	No	
												1.14	
484 Mortgage		j Application, originator, mortgage broker		Bank of America	IL	60443		N/A	Web		Closed with explayes	No	
		Deposits and withdrawals		Wells Fargo & Company	CA	96088		N/A	Web		Closed with expla Yes	No	
1484 Credit reporting		Incorrect information on credit report	Public record	Equifax	CA	91605		N/A	Web	41484	Closed with non- Yes	No	
484 Student loan	Non-federal stud	Repaying your loan	Repaying your loan	Navient Solutions, Inc.	ОН	45150		N/A	Web	41485	Closed with expla Yes	No	
484 Debt collection		e Cont'd attempts collect debt not owed	Debt was paid	Northland Group, Inc.	FL		Servicemember	N/A	Referral		Closed with expla Yes	No	
484 Mortgage		Loan modification,collection,foreclosure	Door was paid	SunTrust Banks, Inc.	FL	32084	CONTROLLICATION	N/A	Referral		Closed with non- Yes	No	
484 Mortgage		Loan modification,collection,foreclosure		Bank of America	FL	33234		N/A	Web		Closed with non- Yes	No	
1484 Mortgage		Loan servicing, payments, escrow account		SunTrust Banks, Inc.	FL	32505		N/A	Referral		Closed Yes	No	
484 Consumer Loan	Vehicle loan	Managing the loan or lease		Santander Consumer USA Holdings Inc	CA	92677		N/A	Referral	41491	Closed Yes	Yes	
1484 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Land/Home Financial Services	MI	48382		N/A	Fax	41492	Closed with expla No		
1484 Bank account or	Checking accou	Deposits and withdrawals		JPMorgan Chase & Co.	NJ	8530		N/A	Postal mail	41485	Closed with mon Yes	No	
484 Credit card		Delinquent account		Amex	TX	78232		N/A	Web		Closed with mon Yes	No	
	CIIA medecas				GA	30041		N/A	Web		Closed with explayes	No	
484 Mortgage		Loan modification,collection,foreclosure		Nationstar Mortgage								1.14	
		Account opening, closing, or management		Wells Fargo & Company	TX	77381		N/A	Postal mail		Closed with explayes	No	
484 Mortgage	Conventional ac	j Loan modification,collection,foreclosure		Ocwen	MA	2368		N/A	Web	41485	Closed with expla Yes	No	
1484 Student loan	Non-federal stud	Repaying your loan	Repaying your loan	Navient Solutions, Inc.	FL	33133		N/A	Web	41485	Closed with expla Yes	No	
484 Mortgage	Conventional fix	Loan servicing, payments, escrow account		CIT Bank National Association	NY	11101		N/A	Web	41486	Closed with expla Yes	No	
484 Mortgage	Other mortgage	Loan servicing, payments, escrow account		Bank of America	CA	91701		N/A	Web	41487	Closed with expla Yes	No	
		Communication tactics	Frequent or repeated calls	Alpine Financial Solutions, Inc.	KY		Older American		Postal mail		Closed with explayes	No	
484 Mortgage			Frequent of repeated calls				Older American	N/A	Web		Closed with explaires	No.	
		e Loan servicing, payments, escrow account		Ditech Financial LLC	TN	37218		1477				1.14	
	_	Problems caused by my funds being low		Wells Fargo & Company	NJ		Older American		Phone		Closed with explayes	No	
484 Mortgage	FHA mortgage	Loan modification,collection,foreclosure		Citibank	GA	30135		N/A	Web		Closed with expla Yes	No	
484 Credit reporting		Improper use of my credit report	Report improperly shared by CRC	Equifax	MO	64725		N/A	Fax	41484	Closed with expla Yes	No	
484 Mortgage	Conventional fix	e Settlement process and costs		U.S. Bancorp	MN	55414		N/A	Web	41487	Closed with non- Yes	No	
484 Credit card		Billing disputes		Capital One	FL	32226	Servicemember	N/A	Web		Closed with expla Yes	No	
	Checking account	n Deposits and withdrawals		Wells Fargo & Company	CA	92277		N/A	Web		Closed with explayes	No	
							Condess						
	_	r Account opening, closing, or management		First Tennessee Bank	TN		Servicemember		Phone		Closed with explayes	Yes	
484 Student loan		Repaying your loan	Repaying your loan	Discover	MA	2043		N/A	Web		Closed with expla Yes	No	
1484 Mortgage		ELoan modification,collection,foreclosure		Wells Fargo & Company	CA	91741		N/A	Phone		Closed with expla Yes	No	
484 Mortgage	Conventional fix	Application, originator, mortgage broker		Bank of America	CA	91320		N/A	Web	41486	Closed with expla Yes	No	
484 Credit card		Credit line increase/decrease		Citibank	WI	53066	Older American	N/A	Phone	41485	Closed with expla Yes	Yes	
484 Mortgage	Other mortgage	Loan modification.collection.foreclosure		Ocwen	CA	95765		N/A	Web	41485	Closed with expla Yes	Yes	
484 Mortgage		Loan modification, collection, foreclosure		CIT Bank National Association	CA	95363		N/A	Phone		Closed Yes	No	
			Threatened to take to act and a		WY	95363 82605		N/A N/A			Closed Yes	1.14	
484 Debt collection	Credit card	Communication tactics	Threatened to take legal action	Borenstein & Associates, LLC					Web			No	
484 Mortgage		e Settlement process and costs		Houston Home Loan, Inc.	TX	77386		N/A	Web		Closed with expla Yes	Yes	
484 Mortgage	Other mortgage	Loan servicing, payments, escrow account		Ocwen	NY	10038		N/A	Web	41499	Closed Yes	No	
484 Mortgage	Conventional fix	Loan servicing, payments, escrow account		Ocwen	VA	24112	Older American	N/A	Web	41485	Closed with expla Yes	No	
	Other bank proc	Problems caused by my funds being low		Bank of America	NY	11716	Older American,	N/A	Phone		Closed with explayes	No	
484 Credit reporting	, , , , , , , , , , , , , , , , , , ,	Incorrect information on credit report	Information is not mine	Fidelity National Information Services, Inc. (FNIS)		6514		N/A	Referral		Closed with explayes	No	
	Chooking and			People's United Bank	CT	6514		N/A	Referral		Closed with expla Yes	No	
		Deposits and withdrawals											
1484 Mortgage		Loan servicing, payments, escrow account		Citizens Financial Group, Inc.	VT		Servicemember		Web		Closed with non- Yes	No	
1485 Consumer Loan		Managing the loan or lease		Ally Financial Inc.	MI	48238		N/A	Fax		Closed with expla Yes	No	
1484 Consumer Loan	Vehicle lease	Managing the loan or lease		Asset Management Outsourcing, Inc.	NY	11030		N/A	Web	41486	Closed with expla Yes	No	
1485 Credit card		Payoff process		Wells Fargo & Company	NV	89108	Servicemember	N/A	Phone	41488	Closed with expla Yes	No	
		j Loan modification,collection,foreclosure							Web	41486			

	Checking accour	Deposits and withdrawals		TD Bank US Holding Company	NJ 7	356	N/A	Postal mail	41486 Closed with mon Yes	No	
11484 Credit reporting	-	Unable to get credit report/credit score	Problem getting my free annual report	TransUnion Intermediate Holdings, Inc.		247	N/A	Web	41484 Closed with non- Yes	No	
		Using a debit or ATM card	Troblem getting my nee annual report	JPMorgan Chase & Co.		772	N/A	Web	41487 Closed with expl; Yes	No	
		Deposits and withdrawals		Wells Fargo & Company		326	N/A	Web	41486 Closed with explayes	No	
		Deposits and withdrawals		JPMorgan Chase & Co.		169	N/A	Web	41487 Closed with explayes	No	
11485 Credit card		Closing/Cancelling account		Citibank		249	N/A	Web	41485 Closed with explayes	Yes	
		Account opening, closing, or management		Wells Fargo & Company		680	N/A	Web	41487 Closed with non- Yes	Yes	
	- 0	Loan modification,collection,foreclosure		Bank of America		042	N/A	Referral	41488 Closed with expla Yes	No	
		Loan modification,collection,foreclosure		Ocwen		230	N/A	Referral	41485 Closed with explayes	No	
1484 Mortgage (Other mortgage	Loan modification,collection,foreclosure		Wells Fargo & Company	CA 95	020	N/A	Referral	41486 Closed with expla Yes	No	
1484 Mortgage I	Home equity loar	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	AZ 85	138	N/A	Referral	41485 Closed with expla Yes	Yes	
1484 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Wells Fargo & Company	NY 10	303	N/A	Referral	41485 Closed with expla Yes	Yes	
1484 Credit reporting		Incorrect information on credit report	Account status	Ocwen	MA 2	126	N/A	Referral	41487 Closed Yes	No	
1486 Credit card		Billing statement		JPMorgan Chase & Co.	DE 19	309	N/A	Web	41485 Closed with mon Yes	No	
1486 Bank account or	Checking accour	Deposits and withdrawals		Santander Bank US	NJ 7	106	N/A	Web	41487 Closed with expla Yes	No	
		Loan modification,collection,foreclosure		HSBC North America Holdings Inc.	OH 44	112 Older American	N/A	Phone	41485 Closed with explayes	No	
1484 Credit reporting		Credit reporting company's investigation	Problem with statement of dispute	Experian		522	N/A	Web	41486 Closed with explayes	No	
		Taking/threatening an illegal action	Sued w/o proper notification of suit	Encore Capital Group		212	N/A	Web	41485 Closed with expla Yes	No	
			Sued w/o proper notification of suit	Ocwen		265 Older American		Web	41485 Closed with explaires	No.	
		Loan servicing, payments, escrow account								1.19	
		Cont'd attempts collect debt not owed	Debt is not mine			302	N/A	Web	41534 Closed with expla Yes	No	
1486 Credit card		Payoff process		Citibank		018	N/A	Web	41485 Closed with expla Yes	No	
1486 Mortgage	Conventional fixe	Loan modification,collection,foreclosure		Bank of America	NY 14	212	N/A	Web	41486 Closed with expla Yes	Yes	
1486 Mortgage	Conventional adj	Loan modification,collection,foreclosure		Nationstar Mortgage	CA 95	037	N/A	Web	41486 Closed with expla Yes	Yes	
1485 Debt collection F	Federal student l	Communication tactics	Frequent or repeated calls	Navient Solutions, Inc.	NY 10	026	N/A	Web	41484 Closed with expla Yes	No	
1486 Mortgage	Conventional adi	Loan modification,collection,foreclosure		Citibank		045	N/A	Web	41486 Closed with expla Yes	No	
		Cont'd attempts collect debt not owed	Debt is not mine	The Moore Law Group		711	N/A	Web	41485 Closed with expl Yes	No	
		Cont'd attempts collect debt not owed	Debt was paid	Franklin Collection Service, Inc.		140	N/A	Phone	41487 Closed with explayes	No.	
		Loan servicing, payments, escrow account	Door, was paid	HSBC North America Holdings Inc.		747	N/A	Web	41486 Closed with explayes	Yes	
				EverBank		217	N/A	Web	41485 Closed with explayes		
		Loan servicing, payments, escrow account								No	
1486 Credit reporting		Incorrect information on credit report	Account status	TransUnion Intermediate Holdings, Inc.		668	N/A	Postal mail	41512 Closed with expla Yes	No	
1485 Credit card		Credit determination		Wells Fargo & Company		109 Older American	N/A	Web	41484 Closed with expla Yes	No	
1485 Mortgage (Conventional adj	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	CO 80	206	N/A	Web	41485 Closed with expla Yes	No	
1485 Credit card		Credit determination		Bank of America	FL 34	983	N/A	Web	41486 Closed with expla Yes	Yes	
1485 Debt collection	Other (i.e. phone	Cont'd attempts collect debt not owed	Debt was paid	Professional Debt Mediation, Inc.	FL 32	304	N/A	Web	41536 Closed with expla Yes	No	
		Communication tactics	Threatened to take legal action	Select Portfolio Servicing, Inc	NY 11	234	N/A	Web	41484 Closed with expla Yes	Yes	
1485 Credit card		Identity theft / Fraud / Embezzlement		Barclavs PLC		112	N/A	Web	41484 Closed with explayes	No	
1486 Credit reporting		Incorrect information on credit report	Account terms	Capital One		126	N/A	Web	41488 Closed with explayes	No	
		Loan modification,collection,foreclosure	Account terms	Bank of America		320	N/A	Web	41485 Closed with explayes	No	
		Loan modification,collection,foreclosure		JPMorgan Chase & Co.		075 Servicemember		Referral	41491 Closed with explaires	No.	
			<u> </u>							1.19	
1485 Credit reporting		Incorrect information on credit report	Account status	Experian		390	N/A	Postal mail	41498 Closed with expla Yes	No	
1485 Credit reporting		Incorrect information on credit report	Account status	Experian		325	N/A	Postal mail	41498 Closed with expla Yes	No	
1485 Credit reporting		Credit reporting company's investigation	No notice of investigation status/result	TransUnion Intermediate Holdings, Inc.		701	N/A	Web	41485 Closed with expla Yes	Yes	
1486 Credit reporting		Credit reporting company's investigation	No notice of investigation status/result	Experian		333	N/A	Postal mail	41488 Closed with non- Yes	No	
1486 Debt collection (Other (i.e. phone	Improper contact or sharing of info	Talked to a third party about my debt	Receivables Performance Management LLC	NY 11	205	N/A	Web	41486 Closed with expla Yes	Yes	
1485 Mortgage (Other mortgage	Loan modification,collection,foreclosure		Nationstar Mortgage	NC 28	457	N/A	Referral	41486 Closed with expla Yes	No	
1485 Mortgage (Other mortgage	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	AL 36	526	N/A	Referral	41486 Closed with expla Yes	No	
1485 Credit reporting		Incorrect information on credit report	Account status	Equifax		111	N/A	Referral	41505 Closed with non- Yes	No	
1486 Credit reporting		Credit reporting company's investigation	No notice of investigation status/result	TransUnion Intermediate Holdings, Inc.		333	N/A	Postal mail	41488 Closed with expla Yes	No	
		Problems caused by my funds being low		TD Bank US Holding Company		186	N/A	Referral	41488 Closed with mon Yes	No	
		Application, originator, mortgage broker		U.S. Bancorp		130	N/A N/A	Referral	41488 Closed with moni yes 41491 Closed with explayes	No No	
		Loan modification,collection,foreclosure		Wells Fargo & Company		111	N/A	Referral	41486 Closed with explayes	No	
		Loan modification,collection,foreclosure		Citibank		354	N/A	Referral	41486 Closed with mon Yes	No	
		Loan modification,collection,foreclosure		Ocwen		558	N/A	Phone	41581 Closed with expla Yes	No	
485 Credit card		APR or interest rate		Amex	MA 2	215	N/A	Referral	41488 Closed with expla Yes	No	
1485 Debt collection I	I do not know	Disclosure verification of debt	Not given enough info to verify debt	Convergent Resources, Inc.	NV 89	074	N/A	Referral	41487 Closed Yes	No	
1485 Credit card		Billing disputes		Amex	NY 12	060	N/A	Referral	41488 Closed with expla Yes	Yes	
	Other mortgage	Loan servicing, payments, escrow account		Bank of America		239	N/A	Fax	41486 Closed with explayes	Yes	
1486 Credit card		Transaction issue		Discover		086	N/A	Referral	41488 Closed with non- Yes	No	
		Loan modification.collection.foreclosure		Nationstar Mortgage	GA 30		N/A	Referral	41536 Closed with expla Yes	No	
		Loan servicing, payments, escrow account		Ocwen		378	N/A	Web	41486 Closed with explayes	No	
1486 Credit reporting		Incorrect information on credit report	Account status	Equifax		139	N/A	Postal mail	41512 Closed with explayes	No	
				Navient Solutions Inc.	MD 48		N/A N/A	Postai maii Web	41512 Closed with explayes	No No	
		Repaying your loan	Repaying your loan								
		Loan modification,collection,foreclosure		Provident Funding		106	N/A	Web	41491 Closed with expla Yes	No	
		Application, originator, mortgage broker		Bank of America		581	N/A	Web	41491 Closed with explayes	Yes	
		Balance transfer fee		Discover	CA 91	356	N/A	Web	41486 Closed with non- Yes	No	
	Conventional fixe	Loan servicing, payments, escrow account		Bank of America	GA 30	121	N/A	Web	41486 Closed with non- Yes	Yes	
1486 Credit card		Loan servicing, payments, escrow account		Specialized Loan Servicing LLC	CA 94	565	N/A	Web	41491 Closed Yes	No	
1486 Credit card 1485 Mortgage (Conventional fixe			-		526	N/A	Phone	41486 Closed with mon Yes	No	
1486 Credit card 1485 Mortgage 0 1486 Mortgage 0		Account opening, closing, or management		Bank of America							
1486 Credit card 1485 Mortgage 1486 Mortgage 1485 Bank account or	Checking accour	3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3	Information is not mine				N/A	Postal mail	41506 Closed with expl: Yes	No	
1486 Credit card 1485 Mortgage (1486 Mortgage (1485 Bank account or (1486 Credit reporting (1486 Credit card (1486	Checking accour	Incorrect information on credit report	Information is not mine	TransUnion Intermediate Holdings, Inc.	OR 97	236	N/A	Postal mail	41506 Closed with expls Yes	No No	
H486 Credit card H485 Mortgage H486 Mortgage H485 Bank account or H486 Credit reporting H485 Mortgage	Checking accour	3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3	Information is not mine		OR 97 OK 73			Postal mail Web Referral	41506 Closed with expla Yes 41485 Closed with expla Yes 41486 Closed with expla Yes	No No Yes	

											Tax and the state of the state	1	
11485 Mortgage		Loan modification,collection,foreclosure		Bank of America	MO	64048		N/A	Referral		Closed with explayes	No	
11486 Mortgage		Loan modification,collection,foreclosure		Wells Fargo & Company	CA	95117		N/A	Postal mail		Closed with expla Yes	No	
11485 Mortgage		Loan modification,collection,foreclosure		JPMorgan Chase & Co.	sc			N/A	Referral		Closed with expla Yes	Yes	
11486 Debt collection	Other (i.e. phone	Improper contact or sharing of info	Contacted me after I asked not to	Total Recovery Solutions	TX	77551		N/A	Web		Closed with expla Yes	Yes	
11486 Credit card		Billing disputes		Bank of America	MT	59446		N/A	Phone	41488	Closed with mon Yes	No	
11486 Credit reporting		Incorrect information on credit report	Public record	Experian	AL	35124		N/A	Web	41486	Closed with non- Yes	No	
11485 Mortgage	Other mortgage	Other		Ditech Financial LLC	NH	3431		N/A	Referral	41488	Closed with expla Yes	No	
	I do not know	Cont'd attempts collect debt not owed	Debt is not mine	Afni Inc.	NY	14623		N/A	Postal mail	41486	Closed with explayes	Yes	
11486 Mortgage	EUA mortango	Loan modification, collection, foreclosure		Wells Fargo & Company	PΔ	19015		N/A	Weh	41400	Closed with explayes	No	
			No nation of investigation status (see all		TX	76706		N/A	Web		Closed with explayes	No	
11485 Credit reporting		Credit reporting company's investigation	No notice of investigation status/result	Experian		10100			1100				
11485 Debt collection		Communication tactics	Frequent or repeated calls	Santander Consumer USA Holdings Inc	IL		Servicemember		Web		Closed with expla Yes	No	
11485 Consumer Loan		Managing the loan or lease		BMW Financial Services	IL	60601		N/A	Web		Closed with expla Yes	No	
11485 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Bank of America	MD	20878		N/A	Referral	41486	Closed Yes	No	
11486 Debt collection	I do not know	Cont'd attempts collect debt not owed	Debt is not mine	Southwest Credit Systems, L.P.	NY	14623		N/A	Postal mail	41486	Closed Yes		
11485 Credit card		Closing/Cancelling account		Wells Fargo & Company	co	80520		N/A	Postal mail	41486	Closed Yes	No	
11486 Consumer Loan		Problems when you are unable to pay		Credit Acceptance Corporation	AL	35124		N/A	Web	41491	Closed with expla Yes	No	
		Deposits and withdrawals		TD Bank US Holding Company	NJ	7869		N/A	Phone		Closed with explayes	No	
	_	Account opening, closing, or management		Wells Fargo & Company	CA		Older American		Web		Closed with explayes	No	
11486 Credit card		Billing disputes		JPMorgan Chase & Co.	MO	65203		N/A	Web	41488	Closed with mon Yes	Yes	
11486 Bank account or	Checking accour	Problems caused by my funds being low		TD Bank US Holding Company	NJ	8850		N/A	Web	41488	Closed with expla Yes	No	
11486 Mortgage		Loan modification,collection,foreclosure		Citibank	CA	92610	Older American	N/A	Web	41488	Closed with expla Yes	No	
		Using a debit or ATM card		Synchrony Financial	NC	27705		N/A	Web		Closed with expla Yes	No	
11486 Credit reporting	prout	Incorrect information on credit report	Account status	Experian	СТ	6016		N/A	Postal mail		Closed with non- Yes	No	
	Non-fodosol :: :												
1486 Student loan		Repaying your loan	Repaying your loan	PNC Bank N.A.	MD	20667		N/A	Web		Closed with explayes	Yes	
1485 Mortgage		Loan servicing, payments, escrow account		Carrington Mortgage Holdings, LLC.	CA	90808		N/A	Postal mail		Closed with non- Yes	No	
1486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Nationstar Mortgage	CA	95678		N/A	Postal mail		Closed with expla Yes	No	
1486 Credit card		Billing disputes		Citibank	PA	19002		N/A	Postal mail	41488	Closed with mon Yes	No	
1486 Credit reporting		Incorrect information on credit report	Account status	Experian	GA	31024		N/A	Web	41486	Closed with expla Yes	No	
	Savings account	Account opening, closing, or management		BB&T Financial	FL	33060		N/A	Referral		Closed with mon Yes	No	
1485 Debt collection		Cont'd attempts collect debt not owed	Debt is not mine	Synchrony Financial	KS	66062		N/A	Postal mail		Closed with explayes	No	
1486 Mortgage		Loan modification,collection,foreclosure	Debt is not milie	Bavview Loan Servicing, LLC	GA	30566		N/A	Web		Closed with expla Yes	Yes	
				.,	4				1			1.44	
		Deposits and withdrawals		U.S. Bancorp	TX	75025		N/A	Web		Closed with expla Yes	No	
1485 Credit reporting		Incorrect information on credit report	Account status	TransUnion Intermediate Holdings, Inc.	FL	32404	Servicemember	N/A	Postal mail	41498	Closed with expla Yes	No	
1486 Debt collection	I do not know	Improper contact or sharing of info	Contacted me after I asked not to	Platinum Holdings Group, LLC	CA	92504		N/A	Web	41502	Closed with explayes	Yes	
1486 Bank account or	Checking accour	Deposits and withdrawals		Bank of America	MI	48240		N/A	Phone	41488	Closed with expla Yes	No	
1486 Credit card	_	Pavoff process		Citibank	ME	4005		N/A	Phone		Closed with explayes	No	
1485 Mortgage		Loan modification.collection.foreclosure		Bank of America	MD		Older American		Postal mail		Closed with explayes	No	
	Other mortgage												
1486 Credit reporting		Incorrect information on credit report	Account terms	Equifax	СО	80917		N/A	Web		Closed with non- Yes	No	
1486 Mortgage		Loan modification,collection,foreclosure		Bank of America	FL	33146		N/A	Referral		Closed with expla Yes	Yes	
1486 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Seterus, Inc.	FL	33146		N/A	Referral	41488	Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Citibank	FL	33146		N/A	Referral	41488	Closed with explayes	No	
1486 Credit card		Billing disputes		Discover	HI	96813		N/A	Referral	41488	Closed with expla Yes	Yes	
1486 Mortgage	Other mortgage	Loan modification.collection.foreclosure		Bank of America	FL	33993		N/A	Referral	41488	Closed with explayes	No	
		Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	Bank of America	NV		Older American		Phone		Closed with explayes	No	
	wortgage		Debt was discharged in bankruptcy										
1485 Credit card		Billing disputes		Amex	NJ	7506		N/A	Referral		Closed with expla Yes	No	
1485 Bank account or	Checking accour	Account opening, closing, or management		Bank of America	MA	2119		N/A	Referral	41486	Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	GA	30349		N/A	Referral	41488	Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Citibank	CA	91364		N/A	Referral	41488	Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Settlement process and costs		Embrace Home Loans Inc	NC	27407		N/A	Referral	41488	Closed with expla No		
1486 Mortgage	Other mortgage			Bank of America	co	80126		N/A	Referral		Closed with non- Yes	Yes	
		Account opening, closing, or management		Regions Financial Corporation		00120		N/A	Referral		Closed Will Holl- Yes	Yes	
486 Mortgage		Settlement process and costs		Nationstar Mortgage	MD	20607		N/A	Web		Closed with explayes	No	
486 Credit reporting		Incorrect information on credit report	Account terms	TransUnion Intermediate Holdings, Inc.	со	80917		N/A	Web		Closed with non- Yes	No	
1485 Credit reporting		Unable to get credit report/credit score	Problem getting my free annual report	Experian	TX	76107		N/A	Web	41492	Closed with non- Yes	No	
486 Bank account or	Checking accour	Making/receiving payments, sending money		Bank of America	NJ	7005		N/A	Referral	41491	Closed with explayes	No	
485 Credit card		APR or interest rate		Discover	MI	48141		N/A	Web	41485	Closed with mon Yes	No	
1486 Credit card		Late fee		JPMorgan Chase & Co.	IL	60201		N/A	Web		Closed with mon Yes	No	
486 Mortgage		Loan servicing, payments, escrow account		Third Federal Savings & Loan	OH	43220		N/A	Referral		Closed with explayes	No	
486 Mortgage		Loan modification.collection.foreclosure		Bank of America	FL	34120		N/A	Web		Closed with explayes	No	
		Making/receiving payments, sending money		PayPal Holdings, Inc.	FL		Older American,		Phone		Closed with mon Yes	No	
485 Credit reporting		Unable to get credit report/credit score	Problem getting my free annual report	TransUnion Intermediate Holdings, Inc.	OR		Older American		Web		Closed with expla Yes	No	
1486 Mortgage		Loan modification,collection,foreclosure		Bank of America	NY	11234		N/A	Referral	41488	Closed with expla Yes	No	
1486 Consumer Loan	Vehicle loan	Problems when you are unable to pay		Wells Fargo & Company	CA	90404		N/A	Referral	41491	Closed with mon Yes	No	
1485 Student loan		Problems when you are unable to pay	Problems when you are unable to pay	Navient Solutions, Inc.	WA	98444		N/A	Phone	41486	Closed with explayes	No	
		Making/receiving payments, sending money		BBVA Compass	AZ	85143		N/A	Web		Closed with explayes	Yes	
									1				
1486 Credit card		Advertising and marketing		Amex	WI			N/A	Web		Closed with mon Yes	No	
1486 Mortgage		Application, originator, mortgage broker		PNC Bank N.A.	GA	30035		N/A	Web		Closed with non- Yes	No	
1486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Nationstar Mortgage	FL	32746		N/A	Web		Closed with expla Yes	No	
1485 Student loan	Non-federal stud	Repaying your loan	Repaying your loan	Navient Solutions, Inc.	NV	89122		N/A	Web	41486	Closed with expla Yes	No	
1486 Credit card		Credit card protection / Debt protection		Capital One	ID	83639		N/A	Web	41486	Closed with expla Yes	No	
		Incorrect information on credit report	Account terms										
1486 Credit reporting				Equifax	WA	98391		N/A	Web		Closed with non- Yes	No	

	Other markers I am modification collection for alcour		LICEC North America Haldings Inc	GA	31904	N/A	Referral	41486 Closed with expla Yes	No	
1485 Mortgage 1485 Bank account or	Other mortgage Loan modification, collection, foreclosure or Savings account Deposits and withdrawals		HSBC North America Holdings Inc. Wells Fargo & Company	NJ	8618	N/A N/A	Phone	41486 Closed with explayes	No No	
1485 Mortgage	Other mortgage Loan modification,collection,foreclosure		Wells Fargo & Company Wells Fargo & Company	MD	20880	N/A	Referral	41486 Closed with expla Yes	No.	
1485 Mortgage	Conventional adj Loan servicing, payments, escrow accour		Bank of America	NV	89135	N/A	Web	41485 Closed with expla Yes	Yes	
1485 Credit card	Identity theft / Fraud / Embezzlement		Capital One	RI	2861	N/A	Web	41485 Closed with moni Yes	No	
1485 Credit card	Application processing delay		JPMorgan Chase & Co.	PR	984	N/A	Web	41488 Closed with monitres	No	
1486 Mortgage	Conventional fixe Loan modification, collection, foreclosure		Wells Fargo & Company	MD	20601	N/A	Phone	41488 Closed with expla Yes	Yes	
		Date and the second second		GA GA	30043	N/A N/A	Web	41486 Closed with explayes	Yes No	
1486 Credit reporting		Problem getting my free annual report	TransUnion Intermediate Holdings, Inc.						1.14	
1486 Debt collection		Debt was paid	Resurgent Capital Services L.P.	TX	79403 Servicemember		Phone	41492 Closed with expla Yes	No	
1485 Debt collection		Threatened to take legal action	U.S. Bancorp	OR	97124	N/A	Web	41485 Closed with expla Yes	No	
1485 Consumer Loan			Santander Consumer USA Holdings Inc	NY	10038	N/A	Web	41486 Closed with expla Yes	Yes	
1485 Mortgage	Conventional fixe Loan modification, collection, foreclosure		Select Portfolio Servicing, Inc	CA	92881	N/A	Web	41486 Closed with expla Yes	No	
1485 Student loan	Non-federal stud Repaying your loan	Repaying your loan	Navient Solutions, Inc.	CA	95692	N/A	Web	41486 Closed with mon Yes	No	
1485 Bank account or	or Checking accour Deposits and withdrawals		TCF National Bank	IL.	60620 Older America	n N/A	Referral	41493 Closed with mon Yes	No	
1486 Mortgage	Other mortgage Loan modification, collection, foreclosure		JPMorgan Chase & Co.	NM	87110 Servicemembe	r N/A	Postal mail	41491 Closed with expla Yes	No	
1486 Mortgage	Conventional adj Loan servicing, payments, escrow accour	t	Ditech Financial LLC	VA	22203 Older America	n N/A	Fax	41488 Closed with expla Yes	No	
1486 Credit card	Other		Amex	CA	95129	N/A	Postal mail	41491 Closed with expla Yes	Yes	
1485 Mortgage	Other mortgage Loan modification,collection,foreclosure		Wells Fargo & Company	NY	12859	N/A	Referral	41492 Closed with explayes	No	
1485 Credit card	Payoff process		Citibank	MA	2132	N/A	Web	41485 Closed with expl. Yes	Yes	
	y p		SunTrust Banks Inc.		30312	N/A	Referral		No	
1486 Mortgage	. 5.5.			GA MI	30312 49423		Weh	41488 Closed with expla Yes		
1485 Debt collection		Not given enough info to verify debt	Bank of America	14.11		N/A	1100	41485 Closed with non- Yes	No	
486 Mortgage	Other mortgage Application, originator, mortgage broker		UMB Bank	KS	66002	N/A	Referral	41488 Closed with expla Yes	No	
485 Consumer Loan			Ditech Financial LLC	GA	31805	N/A	Phone	41486 Closed with expla Yes	No	
1486 Debt collection		Attempted to collect wrong amount	Capio Partners, LLC	CA	91307 Older America		Web	41492 Closed with non- Yes	Yes	
1485 Credit card	Billing disputes		Fifth Third Financial Corporation	MI	48429	N/A	Referral	41486 Closed with mon Yes	No	
486 Credit reporting	Incorrect information on credit report	Account terms	TransUnion Intermediate Holdings, Inc.	MD	21403	N/A	Web	41486 Closed with expla Yes	No	
1485 Mortgage	FHA mortgage Application, originator, mortgage broker		JPMorgan Chase & Co.	NY	11694	N/A	Web	41486 Closed with mon Yes	No	
	or Checking account Account opening, closing, or managemen		U.S. Bancorp	NV	89423	N/A	Referral	41486 Closed with explayes	Yes	
1485 Consumer Loan			Synchrony Financial	CA	92677	N/A	Referral	41486 Closed with expla Yes	Yes	
1477 Mortgage	FHA mortgage Loan servicing, payments, escrow accour		American Southwest Mortgage Corporation	TX	76116 Servicemembe	r N/A	Web	41480 Closed Yes	Yes	
	or Checking accour Problems caused by my funds being low	`	Navy FCU	CA	92065	N/A	Referral	41486 Closed with mon Yes	No	
486 Mortgage			Bank of America	MO	65202	N/A	Web	41488 Closed with expla Yes	Yes	
	FHA mortgage Loan modification,collection,foreclosure		Ditech Financial LLC	OH	45242	N/A	Web	41480 Closed with expla Yes	No.	
1477 Mortgage	Conventional fixe Loan servicing, payments, escrow account				IOLIL				1.14	
1486 Mortgage	Other mortgage Other		HSBC North America Holdings Inc.	IL	60409	N/A	Postal mail	41491 Closed with expla Yes	No	
	Checking account Account opening, closing, or management		Regions Financial Corporation	TN	38134	N/A	Referral	41488 Closed with mon Yes	No	
1486 Debt collection	Mortgage Improper contact or sharing of info	Contacted me after I asked not to	JPMorgan Chase & Co.	GA	30296	N/A	Phone	41492 Closed with expla Yes	No	
1485 Mortgage	Other mortgage Loan modification, collection, foreclosure		JPMorgan Chase & Co.	VA	22306	N/A	Postal mail	41486 Closed with expla Yes	No	
1486 Credit reporting	Incorrect information on credit report	Personal information	Experian	PA	18346	N/A	Web	41486 Closed with non- Yes	No	
477 Bank account or	or Checking accour Deposits and withdrawals		Citibank	CA	93277 Older America	n, N/A	Phone	41478 Closed with mon Yes	No	
1477 Consumer Loan	n Vehicle loan Managing the loan or lease		Bank of the West	CA	92555 Older America	n N/A	Web	41478 Closed with mon Yes	No	
1485 Bank account or	or Savings account Account opening, closing, or managemen		Ally Financial Inc.	NY	11372	N/A	Web	41486 Closed with expla Yes	No	
1477 Credit reporting	Incorrect information on credit report	Account status	Equifax	NY	11702 Older America	n N/A	Web	41477 Closed with expla Yes	Yes	
1485 Mortgage	Conventional fixe Loan modification collection foreclosure		HSBC North America Holdings Inc.	TX	79339 Older America	n N/Δ	Web	41486 Closed with explayes	No	
486 Credit reporting		Account terms	Experian	PA	19142	N/A	Web	41486 Closed with expla Yes	No	
			Trans.		29662 Servicemembe					
477 Credit reporting		Information is not mine	ECMC Group, Inc.	SC 			Web	41477 Closed with expla Yes	Yes	
485 Credit reporting		Personal information	Experian	IL	60401 Older America		Web	41485 Closed with non- Yes	No	
485 Debt collection		Frequent or repeated calls	Bank of America	VA	23703	N/A	Web	41488 Closed with expla Yes	No	
1485 Debt collection		Attempted to collect wrong amount	Collection Bureau of America Ltd.	CA	94124	N/A	Phone	41495 Closed with expla Yes	No	
486 Credit reporting		Account terms	TransUnion Intermediate Holdings, Inc.	PA	19142	N/A	Web	41486 Closed with expla Yes	No	
1486 Credit card	APR or interest rate		Barclays PLC	AZ	85142 Older America		Phone	41488 Closed with explayes	No	
477 Student loan	Non-federal stud Problems when you are unable to pay	Problems when you are unable to pay	JPMorgan Chase & Co.	CO	80526	N/A	Web	41480 Closed with expla Yes	No	
485 Mortgage	Home equity loar Credit decision / Underwriting		U.S. Bancorp	CA	92109 Older America	n N/A	Web	41486 Closed with expla Yes	No	
485 Bank account or	or Savings account Making/receiving payments, sending mon	ey	Pentagon FCU	WA	98021	N/A	Web	41486 Closed with expla Yes	No	
	or Checking accour Account opening, closing, or managemen		Bank of America	FL	32205 Older America	n N/A	Phone	41486 Closed with non- Yes	No	
		Right to dispute notice not received	Expert Global Solutions, Inc.	KS	66213	N/A	Web	41477 Closed with explayes	No	
	Conventional fixe Loan modification, collection, foreclosure	J	Ocwen	CA	95405	N/A	Web	41491 Closed with expla Yes	No	
486 Mortgage	Conventional adj Loan modification, collection, foreclosure		Ocwen	VA	22182	N/A	Web	41488 Closed with expla Yes	No	
			Synchrony Financial	TX	75212	N/A	Web	41477 Closed with expla Yes	No	
486 Mortgage				1.0	10414			41477 Closed with explayes	No No	
486 Mortgage 477 Credit card	Other	Not all on anough info to unif of the		OB	07470				NO	
486 Mortgage 477 Credit card 492 Debt collection	Other Other (i.e. phone Disclosure verification of debt	Not given enough info to verify debt	Professional Debt Mediation, Inc.	OR	97478	N/A	Web		A1.	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation	Not given enough info to verify debt Problem with statement of dispute	Professional Debt Mediation, Inc. Experian	со	80550	N/A	Web	41477 Closed with non- Yes	No	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting 486 Bank account or	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co.	CO CA	80550 93510	N/A N/A	Web Web	41477 Closed with non-Yes 41488 Closed with expla Yes	No	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting 486 Bank account or 477 Mortgage	Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC	CO CA IL	80550 93510 60302	N/A N/A N/A	Web Web	41477 Closed with non-Yes 41488 Closed with explayes 41480 Closed with explayes	No No	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting 486 Bank account or 477 Mortgage 485 Bank account or	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accourt Account opening, closing, or managemen	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co.	CO CA IL VA	80550 93510 60302 23664 Servicemember	N/A N/A N/A	Web Web Web Phone	41477 Closed with non-Yes 41488 Closed with explayes 41480 Closed with explayes 41486 Closed with explayes	No	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting 486 Bank account or 477 Mortgage 485 Bank account or 477 Mortgage	Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC	CO CA IL	80550 93510 60302 23664 Servicemember 20152	N/A N/A N/A	Web Web	41477 Closed with non-Yes 41488 Closed with explayes 41480 Closed with explayes	No No	
486 Mortgage 477 Credit card 492 Debt collection 477 Credit reporting 486 Bank account or 477 Mortgage 485 Bank account or 477 Mortgage	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accourt Account opening, closing, or managemen	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co.	CO CA IL VA	80550 93510 60302 23664 Servicemember	N/A N/A N/A r N/A	Web Web Web Phone	41477 Closed with non-Yes 41488 Closed with explayes 41480 Closed with explayes 41486 Closed with explayes	No No No	
1486 Mortgage 1477 Credit card 1492 Debt collection 1477 Credit reporting 1486 Bank account or 1477 Mortgage 1485 Bank account or 1477 Mortgage 1485 Mortgage	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation of Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Account opening, closing, or managemen Conventional adj Loan modification, collection, foredosure FHA mortgage Loan modification, collection, foredosure	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America	CO CA IL VA VA	80550 93510 60302 23664 Servicemember 20152	N/A N/A N/A er N/A N/A	Web Web Phone Web	41477 Closed with non-Yes 41488 Closed with expli Yes 41480 Closed with expli Yes 41486 Closed with expli Yes 41478 Closed with expli Yes	No No No No	
1486 Mortgage 1477 Credit card 1477 Debt collection 1477 Credit reporting 1486 Bank account or 1477 Mortgage 1485 Bank account or 1477 Mortgage 1485 Mortgage 1492 Mortgage	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Account opening, closing, or managemen Conventional adj Loan modification, collection, foreclosure FHA mortgage VA mortgage Loan modification, collection, foreclosure VA mortgage Loan servicing, payments, escrow accour	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America Wells Fargo & Company	CO CA IL VA VA WA	80550 93510 60302 23664 Servicemember 20152 98424	N/A N/A N/A N/A N/A N/A	Web Web Web Phone Web Phone	41477 Closed with non-l Yes 41488 Closed with expli Yes 41480 Closed with expli Yes 41486 Closed with expli Yes 41478 Closed with expli Yes 41487 Closed with non-l Yes	No No No	
1486 Mortgage 1477 Credit card 1477 Credit collection 1477 Credit reporting 1486 Bank account or 1477 Mortgage 1485 Bank account or 1477 Mortgage 1485 Mortgage 1492 Mortgage 1492 Debt collection	Other (i.e. phone bisclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Account opening, closing, or managemen Conventional adj Loan modification, collection, foreclosure FHA mortgage Loan modification, collection, foreclosure VA mortgage Loan servicing, payments, escrow accour Credit card Communication tactics	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America Wells Fargo & Company Encore Capital Group	CO CA IL VA VA WA NV OK	80550 93510 60302 23664 Servicemember 20152 98424 89129 73661	N/A	Web Web Web Phone Phone Referral Phone	41477 Closed with non-I Yes 41488 Closed with expli Yes 41480 Closed with expli Yes 41486 Closed with expli Yes 41478 Closed with expli Yes 41478 Closed with non-I Yes 41487 Closed with expli Yes 41493 Closed with expli Yes	No No No No No No Yes	
1486 Mortgage 1477 Credit card 1492 Debt collection 1477 Gredit reporting 1486 Bank account or 1477 Mortgage 1485 Mortgage 1485 Mortgage 1492 Mortgage 1492 Debt collection 1492 Debt collection	Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation of Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Accourt opening, closing, or managemen Conventional adj Loan modification, collection, foreclosure FHA mortgage Loan servicing, payments, escrow accour Credit card Communication tactics Other mortgage Loan servicing, payments, escrow accour Cher mortgage Loan servicing, payments, escrow accour	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America Wells Fargo & Company Encore Capital Group JPMorgan Chase & Co.	CO CA IL VA VA WA NV OK GA	80550 93510 60302 23664 Servicemember 20152 98424 89129 73661 30233	N/A	Web Web Web Phone Web Phone Referral Phone Referral	41477 Closed with non-I Yes 41488 Closed with expl; Yes 41486 Closed with expl; Yes 41486 Closed with expl; Yes 41478 Closed with expl; Yes 41487 Closed with non-I Yes 41493 Closed with expl; Yes	No Yes No	
1477 Credit reporting 1486 Bank account or 1477 Mortgage 1485 Bank account or 1477 Mortgage 1485 Mortgage 1492 Mortgage 1492 Debt collection 1492 Mortgage 1477 Credit reporting	Other Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation or Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Account opening, closing, or managemen Conventional adj Loan modification, collection, foreclosure FHA mortgage Loan modification, collection, foreclosure VA mortgage Loan servicing, payments, escrow accour Credit card Communication tactics Other mortgage Loan servicing, payments, escrow accour incorrect information or credit report	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America Wells Fargo & Company Encore Capital Group JPMorgan Chase & Co. Equifax	CO CA IL VA VA WA OK GA CA	80550 93510 60302 23664 Servicemembr 20152 98424 89129 73661 30233 92119	N/A	Web Web Web Phone Web Phone Referral Web Referral Web	41477 Closed with non-I Yes 41488 Closed with expti Yes 41480 Closed with expti Yes 41486 Closed with expti Yes 41478 Closed with expti Yes 41487 Closed with non-I Yes 41493 Closed with expti Yes 41493 Closed with non-I Yes	No No No No No No No No Yes No Yes	
1486 Mortgage 1477 Credit card 1492 Debt collection 1477 Mortgage 1485 Bank account or 1477 Mortgage 1485 Mortgage 1485 Mortgage 1492 Mortgage 1492 Debt collection 1492 Debt collection	Other (i.e. phone Disclosure verification of debt Credit reporting company's investigation of Checking accour Deposits and withdrawals Conventional adj Loan servicing, payments, escrow accour or Checking accour Accourt opening, closing, or managemen Conventional adj Loan modification, collection, foreclosure FHA mortgage Loan servicing, payments, escrow accour Credit card Communication tactics Other mortgage Loan servicing, payments, escrow accour Cher mortgage Loan servicing, payments, escrow accour	Problem with statement of dispute	Professional Debt Mediation, Inc. Experian JPMorgan Chase & Co. Ditech Financial LLC JPMorgan Chase & Co. Nationstar Mortgage Bank of America Wells Fargo & Company Encore Capital Group JPMorgan Chase & Co.	CO CA IL VA VA WA NV OK GA	80550 93510 60302 23664 Servicemember 20152 98424 89129 73661 30233	N/A	Web Web Web Phone Web Phone Referral Phone Referral	41477 Closed with non-I Yes 41488 Closed with expl; Yes 41486 Closed with expl; Yes 41486 Closed with expl; Yes 41478 Closed with expl; Yes 41487 Closed with non-I Yes 41493 Closed with expl; Yes	No Yes No	

1486 Credit card		Customer service / Customer relations		Capital One	OH	43224	N/A	Referral		Closed with expla Yes	No	
1492 Mortgage		Loan modification,collection,foreclosure		Ocwen	FL	32607	N/A	Referral		Closed with expla Yes	No	
1486 Mortgage		Application, originator, mortgage broker		Bank of America	MA	2149	N/A	Web		Closed with non- Yes	No	
1486 Mortgage		Loan modification,collection,foreclosure		CIT Bank National Association	NY	10305	N/A	Referral		Closed with expla Yes	No	
1492 Mortgage		Loan modification,collection,foreclosure		Bank of America	ОН	45248	N/A	Referral		Closed with expla Yes	Yes	
1492 Mortgage	Conventional adj	Loan servicing, payments, escrow account		Ocwen	MA	1852	N/A	Web	41494	Closed with expla Yes	No	
1477 Credit reporting		Incorrect information on credit report	Account status	TransUnion Intermediate Holdings, Inc.	CA	92119	N/A	Web	41486	Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Bank of America	NJ	7728	N/A	Referral	41488	Closed with non- Yes	No	
1492 Mortgage	Conventional fixe	Loan modification.collection.foreclosure		Bank of America	IL	60618	N/A	Web	41494	Closed with expla Yes	No	
1492 Mortgage		Loan modification,collection,foreclosure		HSBC North America Holdings Inc.	NY	14750	N/A	Referral		Closed with explayes	No	
1486 Mortgage		Loan modification,collection,foreclosure		Wells Fargo & Company	GA	30260	N/A	Referral		Closed with explayes	No	

1486 Mortgage		Loan modification,collection,foreclosure		Bank of America	GA	30663	N/A	Referral		Closed with explayes	Yes	
1492 Debt collection		Disclosure verification of debt	Not given enough info to verify debt	Encore Capital Group	TX	75098	N/A	Web		Closed with expla Yes	No	
1486 Mortgage	Other mortgage	Loan servicing, payments, escrow account		JPMorgan Chase & Co.	NY	11778	N/A	Referral	41491	Closed with expla Yes	No	
1486 Credit card		Billing disputes		Bank of America	FL	32774	N/A	Referral	41491	Closed with explayes	Yes	
1486 Bank account or	r Checking accour	Account opening, closing, or management		Bank of America	MD	20781	N/A	Referral	41488	Closed with expla Yes	Yes	
486 Mortgage		Loan modification,collection,foreclosure		JPMorgan Chase & Co.	CA	92656	N/A	Referral	41491	Closed with explayes	No	
		Account opening, closing, or management		Wells Fargo & Company	CA	95376	N/A	Phone		Closed with explayes	No	
						00010	1071					
492 Credit reporting		Credit reporting company's investigation	Problem with statement of dispute	TransUnion Intermediate Holdings, Inc.	IL	60631	N/A	Web		Closed with expla Yes	No	
486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Wells Fargo & Company	CA	91364	N/A	Referral	41491	Closed with expla Yes	No	
486 Mortgage	Other mortgage	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	CA	90807	N/A	Referral	41491	Closed with explayes	No	
486 Bank account or	r Checking account	Account opening, closing, or management		HSBC North America Holdings Inc.	со	80162	N/A	Referral	41563	Closed with expla Yes	No	
		Problems caused by my funds being low		Citizens Financial Group, Inc.	NY	14215	N/A	Web		Closed with mon Yes	No	
486 Mortgage		Loan modification.collection.foreclosure		Wells Fargo & Company	MN	55044	N/A	Referral		Closed with mon Yes	Yes	
		Problems caused by my funds being low		JPMorgan Chase & Co.	NJ	7666	N/A	Web		Closed with non- Yes	No	
486 Credit card		Identity theft / Fraud / Embezzlement		Wells Fargo & Company	LA		er American, N/A	Phone		Closed with non- Yes	No	
492 Mortgage	Conventional fixe	Loan servicing, payments, escrow account		Ditech Financial LLC	TN	37122 Servi	ricemember N/A	Web	41493	Closed with expla Yes	No	
1477 Mortgage	Conventional fixe	Loan modification,collection,foreclosure		Ocwen	co	80222	N/A	Web	41479	Closed with expla Yes	No	
	r Checking accour	Account opening, closing, or management		Bank of America	TX	76036 Servi	ricemember N/A	Phone	41479	Closed with expla Yes	No	
1492 Credit card		Billing disputes		TD Bank US Holding Company	FL	33428	N/A	Web		Closed with mon Yes	No	
								Web				
486 Mortgage		Application, originator, mortgage broker		HSBC North America Holdings Inc.	NY	11238	N/A			Closed with explayes	No	
492 Mortgage		Loan modification,collection,foreclosure		Wells Fargo & Company	CA	92626	N/A	Web		Closed with expla Yes	No	
492 Mortgage	Conventional fixe	Loan servicing, payments, escrow account		Wells Fargo & Company	PA	18360	N/A	Phone	41493	Closed with expla Yes	No	
1477 Credit card		Closing/Cancelling account		Bank of America	DE	19711	N/A	Web	41477	Closed with non- Yes	No	
477 Mortgage	Conventional fixe	Loan modification,collection,foreclosure		Ocwen	NY	11950	N/A	Web	41478	Closed with expla Yes	No	
1492 Debt collection		False statements or representation	Attempted to collect wrong amount	U.S. Bancorp	CA	91307	N/A	Web	41492	Closed with expla Yes	No	
1492 Credit reporting		Unable to get credit report/credit score	Problem getting my free annual report	TransUnion Intermediate Holdings, Inc.	IL	60005	N/A	Web		Closed with expla Yes	No	
			Problem getting my nee annual report	TCF National Bank	II.	60619	N/A	Web			No.	
487 Mortgage		Loan modification,collection,foreclosure			,			1		Closed with non- Yes	1.14	
478 Mortgage		Loan modification,collection,foreclosure		Bank of America	FL	32068	N/A	Web		Closed with expla Yes	No	
1487 Money transfers	Domestic (US) m	Incorrect/missing disclosures or info		JPMorgan Chase & Co.	CA	90043	N/A	Web	41486	Closed with mon Yes	No	
492 Bank account or	r Checking accoun	Deposits and withdrawals		Santander Bank US	NJ	8753	N/A	Postal mail	41493	Closed with expla Yes	No	
1487 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Nationstar Mortgage	NH	3101	N/A	Referral	41491	Closed with expla Yes	No	
478 Debt collection	Other (i.e. phone	Disclosure verification of debt	Right to dispute notice not received	Encore Capital Group	LA	70814	N/A	Web	41477	Closed with expla Yes	Yes	
478 Mortgage		Loan modification.collection.foreclosure	3	Bank of America	FL	33032	N/A	Web	41478	Closed with expla Yes	Yes	
492 Mortgage		Application, originator, mortgage broker		Bank of America	NC		er American N/A	Phone		Closed with explayes	No	
487 Credit card		Cash advance		Amex	CA	94533	N/A	Web		Closed with expla Yes	Yes	
		Deposits and withdrawals		Wells Fargo & Company	CA	95348	N/A	Web		Closed with mon Yes	No	
478 Credit reporting		Incorrect information on credit report	Account status	TransUnion Intermediate Holdings, Inc.	NY	12208	N/A	Web	41484	Closed with explayes	No	
		Account opening, closing, or management		SunTrust Banks, Inc.	GA	30062	N/A	Web	41479	Closed with expla Yes	No	
478 Mortgage		Loan modification.collection.foreclosure		JPMorgan Chase & Co.	NJ	8302 Servi	ricemember N/A	Web		Closed with explayes	No	
		Problems caused by my funds being low		PNC Bank N.A.	CA	92591	N/A	Web		Closed with explayes	No	
487 Credit card		Closing/Cancelling account		Capital One	CA		er American N/A	Web		Closed with explayes	No	
		Account opening, closing, or management		JPMorgan Chase & Co.	CA	92651	N/A	Web		Closed with expla Yes	No	
478 Consumer Loan	Vehicle loan	Shopping for a loan or lease		BMW Financial Services	CA	92530	N/A	Web	41479	Closed with expla Yes	No	
487 Credit reporting		Credit reporting company's investigation	No notice of investigation status/result	Experian	NJ	7424	N/A	Web	41487	Closed with non- Yes	No	
492 Mortgage	Conventional fixe	Loan modification,collection,foreclosure		Specialized Loan Servicing LLC	WA	98225	N/A	Web	41495	Closed Yes	No	
492 Mortgage		Loan modification,collection,foreclosure		JPMorgan Chase & Co.	DC	92544	N/A	Referral		Closed with explayes	No	
478 Student loan		Repaying your loan	Repaying your loan	Navient Solutions Inc	II.	60639	N/A	Web		Closed with mon Yes	No	
478 Mortgage		Loan modification,collection,foreclosure	repaying your loan	Wells Fargo & Company	WA	98388	N/A	Web		Closed with explayes	No.	
											1.14	
487 Debt collection		Cont'd attempts collect debt not owed	Debt was paid	ERC	LA	70130	N/A	Web		Closed with non- Yes	No	
487 Mortgage		Loan modification,collection,foreclosure		Bank of America	ID	83672	N/A	Web		Closed with expla Yes	No	
487 Bank account or	r Checking accoun	Making/receiving payments, sending money		Citibank	WA	99212	N/A	Referral	41488	Closed with non- Yes	No	
478 Mortgage	Other mortgage	Loan modification,collection,foreclosure		JPMorgan Chase & Co.	TX	76308	N/A	Referral	41479	Closed with explayes	No	
478 Mortgage		Loan servicing, payments, escrow account		Bank of America	WA	98668	N/A	Referral	41479	Closed with expla Yes	No	
478 Mortgage		Loan modification, collection, foreclosure		Wells Fargo & Company	WA	98321	N/A	Referral		Closed with explayes	No	
					UT	84111	N/A	Referral		Closed with explayes	No	
1478 Mortgage		Application, originator, mortgage broker		Wells Fargo & Company								
1478 Mortgage		Loan modification,collection,foreclosure		Bank of America	IL	61008	N/A	Referral		Closed with explayes	No	
1492 Mortgage		Loan modification,collection,foreclosure		Nationstar Mortgage	FL	34761	N/A	Web		Closed with expla Yes	Yes	
1478 Mortgage	Other mortgage	Loan modification,collection,foreclosure		Wells Fargo & Company	CA	90069	N/A	Referral	41479	Closed with mon Yes	No	
	Other mortgage	Loan modification,collection,foreclosure		Wells Fargo & Company	MN	56560	N/A	Referral	41480	Closed with expla Yes	No	
1478 Mortgage												
1478 Mortgage 1478 Credit card		Billing disputes		Bank of America	VA	20151	N/A	Referral	41480	Closed with expl; Yes	Yes	

Harmon Manager Community Manager Man	33777 N/A Web 44-96 Closed with equity Ves No 47-550												
Mile Stages 1	Seption N/A Referral 41475 Cased with expit / Yes No 449389 Seption	41487 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Nationstar Mortgage	VA	20171	N/A	Referral 41	191 Closed with expl Yes	No	455881
Mail Compage	60510 NAA Referral 41470 Closed with explit Yes No 445889 69437 NA Referral 41470 Closed with explit Yes No 445889 69437 NA Referral 41470 Closed with explit Yes No 445893 18027 NA Web 41494 Closed with explit Yes No 445718 18027 NA Web 41494 Closed with explit Yes No 445718 18027 NA Web 41494 Closed with explit Yes No 425718 18020 NA Postal mail 41491 Closed with explit Yes No 425718 18020 NA Web 41497 Closed with explit Yes No 425718 18020 NA Web 41497 Closed with explit Yes No 425719 18020 NA Web 41497 Closed with explit Yes No 425719 18020 NA Web 41497 Closed with explit Yes No 425719 18020 NA Web 41497 Closed with explit Yes No 425723 19140 NA Na Referral 41498 Closed with explit Yes No 425723 18020 NA Web 41497 Closed with explit Yes No 425723 18020 NA Web 44497 Closed with explit Yes No 425723 18020 NA Web 44497 Closed with explit Yes No 425723 18020 NA Web 44497 Closed with explit Yes No 425723 18020 NA Web 44497 Closed with explit Yes No 425723 18020 NA Web 44497 Closed with explit Yes No 425727 18020 NA Web 44497 Closed with explit Yes No 425727 18020 NA Postal mail 44580 Closed with explit Yes No 425727 18020 NA Postal mail 44580 Closed with explit Yes No 425747 18020 NA Postal mail 44580 Closed with explit Yes No 425747 18020 NA Postal mail 44580 Closed with explit Yes No 425747 18020 NA Na Referral 44494 Closed with explit Yes No 425747 18020 NA Web 44497 Closed with explit Yes No 425747 18020 NA Web 44497 Closed with explit Yes No 425747 18020 NA Web 44497 Closed with explit Yes No 425747 18020 NA Web 44497 Closed with explit Yes No 425747 18020 NA Web 44497 Closed with explit Yes No		FHA mortgage	Loan modification.collection.foreclosure		Bank of America	FL	33777	N/A	Web 41	191 Closed with expla Yes	No	471530
Act Margin Color mergins (Description) Color mergins (Desc	95836 N.A Referral	41478 Mortgage				Wells Fargo & Company		60510	N/A			No	
ACCID Security Contemporal an information of the property of the contemporal and information of the property of the prope	95437												
Manuscript Man	20017 N/A Referral 41480 Closed with recipit Yes No 483781												
Section of the Control of the Cont	800027 N.A Web												
4-14 Margago Other Processor (September 1999 1999	63106 N.A Referral 41491 Closed with explit Yes No 473169 66502 N.A Postal mail 4142 Closed with explit Yes No 42150 66502 N.A Web 41487 Closed with explit Yes No 465090 21794 N.A Referral 41487 Closed with explit Yes No 465090 465090 N.A Web 41487 Closed with explit Yes No 465090 465090 N.A Web 41487 Closed with explit Yes No 465090 N.A Web 41481 Closed with explit Yes No 475153 N.A Web 41481 Closed with explit Yes No 475153 N.A Web 41481 Closed with explit Yes No 475153 N.A Web 41481 Closed with explit Yes No 475153 N.A Web 41481 Closed with explit Yes No 4464653 N.A Postal mail 41486 Closed with explit Yes No 4464653 N.A Postal mail 41486 Closed with explit Yes No 4464653 N.A Postal mail 41486 Closed with explit Yes No 4465724 N.A Postal mail 41486 Closed with explit Yes No 447556 N.A Postal mail 41486 Closed with explit Yes No 477560 N.A Referral 41481 Closed with explit Yes No 477561 N.A Postal mail 41566 Closed with explit Yes No 4785762 N.A Postal mail 41566 Closed with explit Yes No 4785762 N.A Postal mail 41566 Closed with explit Yes No 4785762 N.A Postal mail 41566 Closed with explit Yes No 4785761 N.A Postal mail 41566 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes No 4785761 N.A Web 41491 Closed with explit Yes N												
Accordange Company C	177065 NIA Postal mail 41522 (closed with non-Yes No 4271534												
An incompany Company	66502			Loan servicing, payments, escrow account		Citibank						No	
All Coloration Coloration Pale authorises or position for Security Coloration Colorati	95000	41492 Credit reporting	g	Incorrect information on credit report	Account status	Experian	TX	77065	N/A	Postal mail 41	522 Closed with non- Yes	No	482150
### Care Control of the Destroy And American (American American Am	21794 N/A Referral 41481 Closed with expli Yes No 463723 19140 N/A Veb 41491 Closed with expli Yes No 471539 60680 N/A Web 41491 Closed with expli Yes No 471539 56400 N/A Web 41491 Closed with expli Yes No 481827 56400 N/A Web 41491 Closed with expli Yes No 481827 56400 N/A Web 41491 Closed with expli Yes No 484653 50228 N/A Phone 41491 Closed with expli Yes No 464653 50228 N/A Phone 41491 Closed with expli Yes No 475862 50229 N/A Phone 41491 Closed with expli Yes No 471560 50300 N/A Web 41497 Closed with expli Yes No 471560 50300 N/A Referral 41494 Closed with expli Yes No 482407 50300 N/A Postal mail 41595 Closed with expli Yes No 482407 50301 N/A Postal mail 41596 Closed with expli Yes No 475511 50321 N/A Postal mail 41596 Closed with expli Yes No 475511 50322 N/A Web 41479 Closed with expli Yes No 475511 50322 N/A Web 41479 Closed with expli Yes No 475511 50322 N/A Web 41479 Closed with expli Yes No 475617 50322 N/A Web 41499 Closed with expli Yes No 482183 50333 N/A Web 41499 Closed with expli Yes No 482183 50333 N/A Web 41499 Closed with expli Yes No 482183 50440 N/A Web 41479 Closed with expli Yes No 482184 50440 N/A Web 41479 Closed with expli Yes No 482184 50440 N/A Web 41499 Closed with expli Yes No 483184 50440 N/A Web 41497 Closed with expli Yes No 483184 50440 N/A Web 41499 Closed with expli Yes No 483184 50440 N/A Web 41499 Closed with expli Yes No 483184 50440 N/A Web 41499 Closed with expli Yes No 483184 50440 N/A Web 41499 Closed with expli Yes No 483184 50450 N/A Web 41499 Closed with expli Yes No 483184 50450 N/A Web 41499 Clos	41487 Money transfers	rs Domestic (US) m	Other transaction issues		The Western Union Company	KS	66502	N/A	Web 41	187 Closed with expl Yes	No	471534
### Desire course of the fact youth, processing underly, processin	1914 N/A Web	41478 Debt collection	n Credit card	False statements or representation	Attempted to collect wrong amount	Portfolio Recovery Associates, Inc.	CA	95060	N/A	Web 41	178 Closed with expla Yes	Yes	463699
Section Commission Commis	22150 NIA Web			APR or interest rate	,,	Synchrony Financial		21794	N/A	Referral 41	181 Closed with expl; Yes	No	463702
14.10 Colore configuration	19140	41478 Bank account o	or Other hank produ	Account opening closing or management		Wells Farno & Company			N/A	Poetal mail 41	187 Closed with expl: Yes	No	
44-00 March Scanner Mile	95,0680 NA Web												
Assembly Comment (as Law marking programs, sear wear water (all Manages) Comment (as Law marking programs, sear water (all Manages) Comment (as Law marking programs, sear water (all Manages) Comment (all marking programs)	95400												
44470 Decis control Control of Control	14480 Closed with expl Yes												
44 File Plant Security 14 File	14488												
March Mayor Construction (Control from Control for Control f	21237 N/A Phone 41491 Closed with explit Yes Yes 457152 37909 N/A Referral 41495 Closed with explit Yes Yes 463752 37909 N/A Referral 41496 Closed with explit Yes No 482407 30214 N/A Postal mail 41505 Closed with explit Yes No 471580 34205 N/A Web 41497 Closed with explit Yes No 471580 34205 N/A Web 41497 Closed with explit Yes No 471580 454648 29229 N/A Web 41497 Closed with explit Yes No 45213 85338 N/A Web 41491 Closed with explit Yes No 482133 85338 N/A Web 41492 Closed with explit Yes No 482133 85338 N/A Web 41493 Closed with explit Yes No 4831490 41494 Closed with explit Yes No 4831490 41495 Closed with explit Yes No 4831491 41495 Closed with explit Yes No 4831801 41495 Closed with explit Yes No 4831801 41495 Closed with explit Yes No 4831801 483322 N/A Fax 41480 Closed with explit Yes No 4831801 483322 N/A Fax 41495 Closed with explit Yes No 483403 483202 N/A Phone 41497 Closed with explit Yes No 483403 483212 N/A Referral 41495 Closed with explit Yes No 483241 483213 A1400 N/A Referral 41495 Closed with explit Yes No 483241 483241 A1400 A1400 Closed with explit Yes No 483241 483241 A1400 A1400 Closed with explit Yes No 483241 A1400 A1400 A1400 Closed with explit Yes No 483241 A1400 A1400 A1400 Closed with explit Yes No 483241 A1400 A1400 Closed with explit Yes No 483241 A1400 A1400 Closed with explit Yes No 483241 A1400 A1400 Closed with explit Yes N												
APPLICATION CONTRICATION Control C	3110				Called after sent written cease of comm	Citibank			N/A	Postal mail 41	186 Closed with non- Yes	No	458524
4419 Contention of June 2000 March 1999	37909 N/A Referral 41494 Closed with expli Yes No 482407	41487 Mortgage	Conventional fixe	Loan modification,collection,foreclosure		Bank of America	MD	21237	N/A	Phone 41	191 Closed with expla Yes	No	471560
44472 Commercial and an analysis Subfriend Basin Service The Subfriend Basin Service T	30214 N/A	41478 Credit card		Other		Capital One	NH	3110	N/A	Web 41	178 Closed with expla Yes	Yes	463752
Martin Part	30214 N/A	41492 Bank account o	or Savings account	Account opening, closing, or management			TN	37909	N/A	Referral 41	194 Closed with expla Yes	No	482407
44-07 Numburgs	33221 N/A Web				Problem getting report or credit score				N/A				
44-17 Control of Part Service Control	34205												
A	29229												
4400 Contemporary CA 502019 NA Wile	92626												
44-00 Commission file (an emailstanting mids) and mids) 41-00 Commission file (and mids) and mids) 41-00 Commission file (and mids) and mids) 41-00 Commission file (and mids) 41-	85338												
44478 (Costs and Exceptions), originate hotely residence of the Costs and Exceptions (A) 4478 (Costs and Exceptions), originate hotely residence of the Costs and Exceptions (A) 4478 (Costs and Exceptions) 447	2184									Web 41	199 Closed with expla Yes	No	
44-92 Code (under 100 Code	91941 N/A Web 41478 Closed with expli Yes No 475145 7621 N/A Web 41495 Closed with expli Yes No 481867 32765 N/A Web 41495 Closed with expli Yes No 481861 48382 N/A Fax 41480 Closed with expli Yes No 45663 33026 N/A Web 41491 Closed with expli Yes No 45663 33026 N/A Web 41491 Closed with expli Yes No 471617 34120 Older American N/A Phone 41479 Closed with expli Yes No 463804 39212 N/A Referral 41495 Closed with expli Yes No 462413 1960 N/A Web 41491 Closed with expli Yes No 462413 1960 N/A Web 41491 Closed with expli Yes No 462413 33460 N/A Referral 41491 Closed with expli Yes No 463804 23831 N/A Web 41491 Closed with expli Yes No 463818 33141 N/A Postal mail 41484 Closed with non-Yes No 463818 33141 N/A Web 41491 Closed with non-Yes No 463818 33141 N/A Web 41491 Closed with expli Yes No 463820 96126 N/A Web 41491 Closed with expli Yes No 463820 96126 N/A Web 41491 Closed with expli Yes No 463820 96126 N/A Web 41498 Closed with expli Yes No 463820 96025 N/A Web 41498 Closed with expli Yes No 471655 72015 N/A Web 41478 Closed with expli Yes No 463829 96053 N/A Web 41478 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41491 Closed with expli Yes No 463829 96053 N/A Web 41499 Closed with expli Yes No 463829 96053 N/A Web 41499 Closed with expli Yes No 463829 96053 N/A Web 41499 Closed with expli Yes No 463829 96053 N/A Web 41499 Closed with expli Yes No 463829 96053 N/A Web 41499 Closed with expli Yes No 463829 96054 N/A Referral 41490 Closed with expli Yes No 463829 96054 N/A Referral 41490 Closed with expli Yes No 463829 96054 N/A Referral 41490 Closed with expli Yes No 463829 96054 N/A Referral 41490 Closed with expli Yes No 463829 96					JPMorgan Chase & Co.	AZ	85338	N/A	Web 41	194 Closed with expla Yes	No	481849
4449 Mingrage Conventioned fact Loan modification cheeds respect Accord terms Selate Perfutive Servings F. 2,3255 NA Web 44490 Classed with early Ves No	7621 N/A Web 41495 Closed with explt Yes No 481857 32765 N/A Web 41494 Closed with explt Yes No 481861 48382 N/A Fax 41480 Closed with explt Yes No 454653 33026 N/A Web 41491 Closed with explt Yes No 476167 34120 Older American N/A Phone 41479 Closed with explt Yes No 463804 39212 N/A Referral 41495 Closed with explt Yes No 482413 1960 N/A Web 41491 Closed with explt Yes No 476251 33460 N/A Referral 41491 Closed with explt Yes No 471625 23831 N/A Web 41491 Closed with explt Yes No 463820 95126 N/A Web 41494 Closed with explt Yes No 471653 60425 N/A Web 41494	41478 Mortgage	Conventional fixe	Application, originator, mortgage broker		Citizens Financial Group, Inc.	MA	2184	N/A	Web 41	179 Closed with expl Yes	No	463768
44-72 Conference	32765	41478 Credit card		Other		JPMorgan Chase & Co.	CA	91941	N/A	Web 41	178 Closed with expla Yes	No	475145
44-72 Conference	32765	41492 Mortgage	Conventional fixe	Loan modification.collection.foreclosure		Select Portfolio Servicina, Inc	NJ	7621	N/A	Web 41	195 Closed with expla Yes	No	481857
44-79 Margage Other mortages Learn modification collection for the color of	48382				Account terms								
Alt-97 Mortgage Commentment for Loam modification collection freedouse Barr of America F. 3000 NA Web 41461 Cooped with mon-Yes No	33026				7 toodan tonno								
41872 Mortgage	34120 Older American N/A Phone 41479 Closed with explt Yes No 463804												
41427 Martigogo Other mortgago Cates modification, colored into page Exem modification, colored inconsistent, section and page February Febr	39212												
44477 Mortgage	1960												
44476 Context properties Context post Conte	33460												
4476 Cedit reporting Incorrect Information or credit report Information or credit report Information or credit report Information in credit report Informati	23831		Other mortgage	Loan servicing, payments, escrow account		Ocwen						Yes	
44177 Contest responsing Incoment information on creek report	33141 Ni/A Postal mail 41484 Closed with explit Yes No 463820 95126 Ni/A Web 41491 Closed with explit Yes No 471653 60425 Ni/A Web 41484 Closed with explit Yes No 471655 72015 Ni/A Web 41478 Closed with monit Yes No 463829 98053 Ni/A Web 41478 Closed with monit Yes Yes 454838 30253 Ni/A Web 41478 Closed with nonit Yes Yes 454838 303253 Ni/A Web 41491 Closed with explit Yes Yes 471663 11779 Ni/A Referral 41479 Closed with explit Yes No 464221 95842 Ni/A Referral 41479 Closed with explit Yes No 465271 10002 Ni/A Web 41479 Closed with explit Yes No 465071 6001 Ni/A Referral 41480 Closed with monit Yes No 465980 22010 Ni/A Web 41479 Closed with explit Yes No 465980 48301 Ni/A Web 41495 Closed with explit Yes No 487980 48301 Ni/A Web 41495 Closed with explit Yes No 481960 80026 Ni/A Web 41495 Closed with explit Yes No 481960 80026 Ni/A Web 41495 Closed with explit Yes No 481960 4538 Older American Ni/A Web 41497 Closed with explit Yes No 481967 4538 Older American Ni/A Web 41495 Closed with explit Yes No 481967 4538 Older American Ni/A Web 41495 Closed with explit Yes No 481967 4538 Older American Ni/A Web 41495 Closed with explit Yes No 481967 32261 Ni/A Referral 41491 Closed with explit Yes Yes 463889 33777 Older American Ni/A Web 41495 Closed with explit Yes Yes 463889 33141 Ni/A Referral 41491 Closed with explit Yes Yes 465889 33141 Ni/A Referral 41491 Closed with explit Yes No 481968 33141 Ni/A Phone 41491 Closed with explit Yes No 481968 33547 Ni/A Postal mail 41481 Closed with monit Yes No 465124 446512 Closed with monit Yes No 465248 4465248 Closed with monit Yes No 465248	41487 Mortgage	Other mortgage	Loan modification, collection, foreclosure		Citibank	FL	33460	N/A	Referral 41	191 Closed with expla Yes	No	471625
44497 Det colored colored start grounding perspents, escrow account of 4479 Cest data emption colored either not week	95126 N/A Web 41491 (Closed with explt Yes No 471653 60425 N/A Web 41498 (Closed with explt Yes No 471653 60425 N/A Web 41478 (Closed with explt Yes No 47658 60425 N/A Web 41478 (Closed with explt Yes Yes 454838 30253 N/A Web 41492 (Closed with explt Yes Yes 454838 30253 N/A Web 41491 (Closed with explt Yes No 457178 No 457178 No 457179 N/A Referral 41491 (Closed with explt Yes No 464221 95842 N/A Referral 41479 (Closed with explt Yes No 466271 No 4662	41478 Credit reporting	g	Incorrect information on credit report	Account status	Focused Recovery Solutions, Inc.	VA	23831	N/A	Web 41	191 Closed with non- Yes	No	463818
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41477 Checit card Contrict attempts collect del not not well as the process of the part of the p	60425 N/A Web 41648 Closed with explit Yes No 471655 72015 N/A Web 41478 Closed with mon Yes No 463829 88053 N/A Web 41478 Closed with mon Yes No 463829 30253 N/A Web 41478 Closed with non Yes No 457178 33469 N/A Web 41491 Closed with explit Yes Yes 471683 11779 N/A Referral 41479 Closed with explit Yes No 464221 95642 N/A Referral 41480 Closed with explit Yes No 464227 110002 N/A Web 41479 Closed with explit Yes No 465271 10002 N/A Web 41479 Closed with explit Yes No 465901 10002 N/A Web 41479 Closed with explit Yes No 465900 22010 N/A Web 41480 Closed with explit Yes No 465900 22010 N/A Web 41480 Closed with explit Yes No 465900 42010 N/A Web 41480 Closed with explit Yes No 475789 48301 N/A Web 41480 Closed with explit Yes No 475789 48301 N/A Web 41495 Closed with explit Yes No 481960 80026 N/A Web 41493 Closed with explit Yes No 481967 4538 Older American N/A Web 41493 Closed with explit Yes No 481967 2726 N/A Referral 41481 Closed with explit Yes No 481967 2726 N/A Referral 41481 Closed with explit Yes No 483887 2726 N/A Referral 41481 Closed with explit Yes No 483889 37777 Older American N/A Web 41493 Closed with explit Yes Yes 463889 32777 Older American N/A Web 41499 Closed with explit Yes Yes 465248 22182 N/A Web 41499 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes Yes 465248 33141 N/A Referral 41499 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes Yes 465248 22182 N/A Web 41495 Closed with explit Yes No 482137 32609 N/A Postal mail 41491 Closed with explit Yes No 485248 33141 N/A Phone 41481 Closed with explit Yes No 485124 33547 N/A Postal mail 41480 Closed with mon Yes No 465124 33547 N/A Postal mail 41480 Closed with mon Yes No 465124 33547 N/A Postal mail 41480 Closed with mon Yes No 465638								N/A			No	
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41492 Bank account or Sarings account growing account popular Loan servicing, payments, escrow account or 14178 Bank account or 1417	A8301								N/A	Web 41	180 Closed with expla Yes		475789
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41492 Credit reporting		Incorrect information on credit report	Information is not mine	Equifax	OR	97701	N/A	Web	41492 Closed with non- Yes	No	482083