

| Date received | Product | Sub-product | Issue | Sub-issue | Company | State | ZIP code | Tags | Consumer conse | Submitted via | Date sent to com | Company respon | Timely response' | Consumer disput | Complaint ID |
|---------------|------------------|--------------------|--|---------------------------------------|---|-------|----------|----------------|----------------|---------------|------------------|-------------------|------------------|-----------------|--------------|
| 41484 | Consumer Loan | Vehicle loan | Managing the loan or lease | | Wells Fargo & Company | VA | 24540 | | N/A | Phone | 41485 | Closed with expli | Yes | No | 468882 |
| 41484 | Bank account or | Checking accoun | Using a debit or ATM card | | Wells Fargo & Company | CA | 95992 | Older American | N/A | Web | 41486 | Closed with expli | Yes | No | 468889 |
| 41484 | Bank account or | Checking accoun | Account opening, closing, or management | | Santander Bank US | NY | 10065 | | N/A | Fax | 41486 | Closed | Yes | No | 468879 |
| 41484 | Bank account or | Checking accoun | Deposits and withdrawals | | Wells Fargo & Company | GA | 30084 | | N/A | Web | 41485 | Closed with expli | Yes | No | 468949 |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Franklin Credit Management | CT | 6106 | | N/A | Web | 41485 | Closed with expli | Yes | No | 475823 |
| 41484 | Bank account or | Checking accoun | Deposits and withdrawals | | Bank of America | TX | 75025 | | N/A | Web | 41485 | Closed with expli | Yes | No | 468981 |
| 41484 | Debt collection | Other (i.e. phone | Conf'd attempts collect debt not owed | Debt is not mine | NRA Group, LLC | VA | 20147 | | N/A | Web | 41493 | Closed with non- | Yes | No | 467801 |
| 41484 | Debt collection | I do not know | Conf'd attempts collect debt not owed | Debt was paid | SunTrust Banks, Inc. | FL | 32818 | | N/A | Referral | 41487 | Closed with expli | Yes | Yes | 475728 |
| 41484 | Credit card | | Billing statement | | Citibank | OH | 45247 | | N/A | Referral | 41485 | Closed with expli | Yes | Yes | 469026 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Wells Fargo & Company | NV | 89511 | | N/A | Referral | 41485 | Closed with expli | Yes | Yes | 469035 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | NC | 27949 | | N/A | Referral | 41485 | Closed with non- | Yes | No | 469037 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | JPMorgan Chase & Co. | CA | 90703 | | N/A | Referral | 41485 | Closed with expli | Yes | No | 469284 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Citibank | CA | 95821 | | N/A | Referral | 41486 | Closed with expli | Yes | Yes | 480488 |
| 41484 | Debt collection | Credit card | Communication tactics | Frequent or repeated calls | Asset Management Professionals, LLC | PA | 19145 | Older American | N/A | Phone | 41487 | Closed with expli | No | | 468904 |
| 41484 | Debt collection | Credit card | Communication tactics | Frequent or repeated calls | Wells Fargo & Company | PA | 19145 | Older American | N/A | Phone | 41487 | Closed with non- | Yes | No | 468905 |
| 41484 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | NY | 14092 | | N/A | Phone | 41486 | Closed with expli | Yes | No | 469057 |
| 41484 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ocwen | FL | 33426 | | N/A | Web | 41486 | Closed with expli | Yes | Yes | 469060 |
| 41484 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | NY | 10019 | | N/A | Web | 41485 | Closed with expli | Yes | Yes | 469070 |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Citibank | NJ | 7604 | | N/A | Web | 41485 | Closed with expli | Yes | No | 472236 |
| 41484 | Credit card | | APR or interest rate | | Synchrony Financial | WA | 98548 | | N/A | Web | 41484 | Closed with moni | Yes | No | 469131 |
| 41484 | Credit reporting | | Credit monitoring or identity protection | Problem cancelling or closing account | Experian | CA | 90034 | | N/A | Web | 41484 | Closed with moni | Yes | No | 474204 |
| 41484 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Bank of America | HI | 96793 | | N/A | Web | 41486 | Closed with expli | Yes | No | 469138 |
| 41484 | Mortgage | Other mortgage | Application, originator, mortgage broker | | JPMorgan Chase & Co. | FL | 32825 | | N/A | Postal mail | 41485 | Closed with expli | Yes | No | 469143 |
| 41484 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | Wells Fargo & Company | NY | 10605 | | N/A | Web | 41486 | Closed with non- | Yes | No | 480173 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ocwen | NY | 14467 | | N/A | Referral | 41485 | Closed with expli | Yes | Yes | 469360 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | U.S. Bancorp | CA | 92591 | | N/A | Referral | 41486 | Closed with moni | Yes | No | 469632 |
| 41484 | Mortgage | Conventional adj | Application, originator, mortgage broker | | Bank of America | IL | 60443 | | N/A | Web | 41487 | Closed with expli | Yes | No | 469173 |
| 41484 | Bank account or | Other bank prod | Deposits and withdrawals | | Wells Fargo & Company | CA | 96088 | | N/A | Web | 41487 | Closed with expli | Yes | No | 469185 |
| 41484 | Credit reporting | | Incorrect information on credit report | Public record | Equifax | CA | 91605 | | N/A | Web | 41484 | Closed with non- | Yes | No | 469201 |
| 41484 | Student loan | Non-federal studi | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | OH | 45150 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469210 |
| 41484 | Debt collection | Other (i.e. phone | Conf'd attempts collect debt not owed | Debt was paid | Northland Group, Inc. | FL | 32233 | Servicemember | N/A | Referral | 41487 | Closed with expli | Yes | No | 469252 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | SunTrust Banks, Inc. | FL | 32084 | | N/A | Referral | 41488 | Closed with non- | Yes | No | 469863 |
| 41484 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Bank of America | FL | 33234 | | N/A | Web | 41485 | Closed with non- | Yes | No | 469255 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | SunTrust Banks, Inc. | FL | 32505 | | N/A | Referral | 41488 | Closed | Yes | No | 469811 |
| 41484 | Consumer Loan | Vehicle loan | Managing the loan or lease | | Santander Consumer USA Holdings Inc | CA | 92677 | | N/A | Referral | 41491 | Closed | Yes | Yes | 479329 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Land/Home Financial Services | MI | 48382 | | N/A | Fax | 41492 | Closed with expli | No | | 454668 |
| 41484 | Bank account or | Checking accoun | Deposits and withdrawals | | JPMorgan Chase & Co. | NJ | 8530 | | N/A | Postal mail | 41485 | Closed with moni | Yes | No | 475273 |
| 41484 | Credit card | | Delinquent account | | Amex | TX | 78232 | | N/A | Web | 41484 | Closed with moni | Yes | No | 479990 |
| 41484 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | GA | 30041 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469293 |
| 41484 | Bank account or | (CD) Certificate c | Account opening, closing, or management | | Wells Fargo & Company | TX | 77381 | | N/A | Postal mail | 41485 | Closed with expli | Yes | No | 469309 |
| 41484 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Ocwen | MA | 2368 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469334 |
| 41484 | Student loan | Non-federal studi | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | FL | 33133 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469340 |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | CIT Bank National Association | NY | 11101 | | N/A | Web | 41486 | Closed with expli | Yes | No | 469487 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Bank of America | CA | 91701 | | N/A | Web | 41487 | Closed with expli | Yes | No | 469394 |
| 41484 | Debt collection | I do not know | Communication tactics | Frequent or repeated calls | Alpine Financial Solutions, Inc. | KY | 42303 | Older American | N/A | Postal mail | 41612 | Closed with expli | Yes | No | 469408 |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ditech Financial LLC | TN | 37218 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469411 |
| 41484 | Bank account or | Checking accoun | Problems caused by my funds being low | | Wells Fargo & Company | NJ | 8618 | Older American | N/A | Phone | 41485 | Closed with expli | Yes | No | 469414 |
| 41484 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Citibank | GA | 30135 | | N/A | Web | 41485 | Closed with expli | Yes | No | 469423 |
| 41484 | Credit reporting | | Improper use of my credit report | Report improperly shared by CRC | Equifax | MO | 64725 | | N/A | Fax | 41484 | Closed with expli | Yes | No | 479282 |
| 41484 | Mortgage | Conventional fixe | Settlement process and costs | | U.S. Bancorp | MN | 55414 | | N/A | Web | 41487 | Closed with non- | Yes | No | 469428 |
| 41484 | Credit card | | Billing disputes | | Capital One | FL | 32226 | Servicemember | N/A | Web | 41484 | Closed with expli | Yes | No | 475777 |
| 41484 | Bank account or | Checking accoun | Deposits and withdrawals | | Wells Fargo & Company | CA | 92277 | | N/A | Web | 41491 | Closed with expli | Yes | No | 469446 |
| 41484 | Bank account or | Checking accoun | Account opening, closing, or management | | First Tennessee Bank | TN | 37806 | Servicemember | N/A | Phone | 41485 | Closed with expli | Yes | Yes | 469447 |
| 41484 | Student loan | Non-federal studi | Repaying your loan | Repaying your loan | Discover | MA | 2043 | | N/A | Web | 41485 | Closed with expli | Yes | No | 467427 |
| 41484 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 91741 | | N/A | Phone | 41485 | Closed with expli | Yes | No | 464039 |
| 41484 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | Bank of America | CA | 91320 | | N/A | Web | 41486 | Closed with expli | Yes | No | 469461 |
| 41484 | Credit card | | Credit line increase/decrease | | Citibank | WI | 53066 | Older American | N/A | Phone | 41485 | Closed with expli | Yes | Yes | 469473 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ocwen | CA | 95765 | | N/A | Web | 41485 | Closed with expli | Yes | Yes | 469479 |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | CIT Bank National Association | CA | 95363 | | N/A | Phone | 41486 | Closed | Yes | No | 469499 |
| 41484 | Debt collection | Credit card | Communication tactics | Threatened to take legal action | Borenstein & Associates, LLC | WY | 82605 | | N/A | Web | 41534 | Closed | Yes | No | 469501 |
| 41484 | Mortgage | Conventional fixe | Settlement process and costs | | Houston Home Loan, Inc. | TX | 77386 | | N/A | Web | 41516 | Closed with expli | Yes | Yes | 469513 |
| 41484 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Ocwen | NY | 10038 | | N/A | Web | 41499 | Closed | Yes | No | 480183 |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ocwen | VA | 24112 | Older American | N/A | Web | 41485 | Closed with expli | Yes | No | 469525 |
| 41484 | Bank account or | Other bank prod | Problems caused by my funds being low | | Bank of America | NY | 11716 | Older American | N/A | Phone | 41487 | Closed with expli | Yes | No | 469537 |
| 41484 | Credit reporting | | Incorrect information on credit report | Information is not mine | Fidelity National Information Services, Inc. (FNIS) | CT | 6514 | | N/A | Referral | 41507 | Closed with expli | Yes | No | 469507 |
| 41484 | Bank account or | Checking accoun | Deposits and withdrawals | | People's United Bank | CT | 6514 | | N/A | Referral | 41486 | Closed with expli | Yes | No | 469508 |
| 41484 | Mortgage | Home equity loan | Loan servicing, payments, escrow account | | Citizens Financial Group, Inc. | VT | 5770 | Servicemember | N/A | Web | 41487 | Closed with non- | Yes | No | 469589 |
| 41485 | Consumer Loan | Vehicle lease | Managing the loan or lease | | Ally Financial Inc. | MI | 48238 | | N/A | Fax | 41487 | Closed with expli | Yes | No | 469241 |
| 41484 | Consumer Loan | Vehicle lease | Managing the loan or lease | | Asset Management Outsourcing, Inc. | NY | 11030 | | N/A | Web | 41486 | Closed with expli | Yes | No | 469606 |
| 41485 | Credit card | | Payoff process | | Wells Fargo & Company | NV | 89108 | Servicemember | N/A | Phone | 41488 | Closed with expli | Yes | No | 470828 |
| 41485 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Bank of America | CA | 95219 | | N/A | Web | 41486 | Closed with non- | Yes | No | 470831 |

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|-------|------------------|-------------------|--|--|---|----|-------|----------------|-------------|----------|-------------------|-------------------|-----|--------|--------|
| 41484 | Bank account or | Checking account | Deposits and withdrawals | | TD Bank US Holding Company | NJ | 7656 | N/A | Postal mail | 41486 | Closed with moni | Yes | No | 480463 | |
| 41484 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | TransUnion Intermediate Holdings, Inc. | CO | 80247 | N/A | Web | 41484 | Closed with non- | Yes | No | 479873 | |
| 41485 | Bank account or | Checking account | Using a debit or ATM card | | JPMorgan Chase & Co. | NY | 11772 | N/A | Web | 41487 | Closed with expli | Yes | No | 472678 | |
| 41484 | Bank account or | Checking account | Deposits and withdrawals | | Wells Fargo & Company | FL | 33326 | N/A | Web | 41486 | Closed with expli | Yes | No | 469641 | |
| 41485 | Bank account or | Savings account | Deposits and withdrawals | | JPMorgan Chase & Co. | NY | 10469 | N/A | Web | 41487 | Closed with expli | Yes | No | 470665 | |
| 41485 | Credit card | | Closing/Cancelling account | | Citibank | TX | 78249 | N/A | Web | 41485 | Closed with expli | Yes | Yes | 470852 | |
| 41486 | Bank account or | Checking account | Account opening, closing, or management | | Wells Fargo & Company | GA | 30680 | N/A | Web | 41487 | Closed with non- | Yes | Yes | 470863 | |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | MI | 49042 | N/A | Referral | 41488 | Closed with expli | Yes | No | 469653 | |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ocwen | NY | 11230 | N/A | Referral | 41485 | Closed with expli | Yes | No | 455630 | |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 95020 | N/A | Referral | 41486 | Closed with expli | Yes | No | 469660 | |
| 41484 | Mortgage | Home equity loan | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | AZ | 85138 | N/A | Referral | 41485 | Closed with expli | Yes | Yes | 467092 | |
| 41484 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | NY | 10803 | N/A | Referral | 41485 | Closed with expli | Yes | Yes | 469664 | |
| 41484 | Credit reporting | | Incorrect information on credit report | Account status | Ocwen | MA | 2126 | N/A | Referral | 41487 | Closed | Yes | No | 469666 | |
| 41486 | Credit card | | Billing statement | | JPMorgan Chase & Co. | DE | 19809 | N/A | Web | 41485 | Closed with moni | Yes | No | 479338 | |
| 41486 | Bank account or | Checking account | Deposits and withdrawals | | Santander Bank US | NJ | 7106 | N/A | Web | 41487 | Closed with expli | Yes | No | 470903 | |
| 41484 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | HSBC North America Holdings Inc. | OH | 44112 | Older American | N/A | Phone | 41485 | Closed with expli | Yes | No | 469669 |
| 41484 | Credit reporting | | Credit reporting company's investigation | Problem with statement of dispute | Experian | NY | 14622 | N/A | Web | 41486 | Closed with expli | Yes | No | 469670 | |
| 41486 | Debt collection | Credit card | Taking/threatening an illegal action | Sued w/o proper notification of suit | Encore Capital Group | NY | 14212 | N/A | Web | 41485 | Closed with expli | Yes | No | 487029 | |
| 41484 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ocwen | IN | 47265 | Older American | N/A | Web | 41485 | Closed with expli | Yes | No | 469678 |
| 41485 | Debt collection | I do not know | Conf'd attempts collect debt not owed | Debt is not mine | Fidelity National Information Services, Inc. (FNIS) | CO | 81302 | N/A | Web | 41534 | Closed with expli | Yes | No | 469732 | |
| 41486 | Credit card | | Payoff process | | Citibank | NJ | 7018 | N/A | Web | 41485 | Closed with expli | Yes | No | 480935 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | NY | 14212 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 493136 | |
| 41486 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Nationstar Mortgage | CA | 95037 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 454695 | |
| 41485 | Debt collection | Federal student l | Communication tactics | Frequent or repeated calls | Navient Solutions, Inc. | NY | 10026 | N/A | Web | 41484 | Closed with expli | Yes | No | 469734 | |
| 41486 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Citibank | CA | 90045 | N/A | Web | 41486 | Closed with expli | Yes | No | 748242 | |
| 41486 | Debt collection | Credit card | Conf'd attempts collect debt not owed | Debt is not mine | The Moore Law Group | CA | 91711 | N/A | Web | 41485 | Closed with expli | Yes | No | 470913 | |
| 41485 | Debt collection | Other (i.e. phone | Conf'd attempts collect debt not owed | Debt was paid | Franklin Collection Service, Inc. | IL | 60440 | N/A | Phone | 41487 | Closed with expli | Yes | No | 469711 | |
| 41486 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | HSBC North America Holdings Inc. | FL | 32747 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 482443 | |
| 41485 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | EverBank | TN | 37217 | N/A | Web | 41485 | Closed with expli | Yes | No | 469734 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account status | TransUnion Intermediate Holdings, Inc. | DE | 19668 | N/A | Postal mail | 41512 | Closed with expli | Yes | No | 501508 | |
| 41485 | Credit card | | Credit determination | | Wells Fargo & Company | CA | 95409 | Older American | N/A | Web | 41484 | Closed with expli | Yes | No | 469738 |
| 41485 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | CO | 80206 | N/A | Web | 41485 | Closed with expli | Yes | No | 469739 | |
| 41485 | Credit card | | Credit determination | | Bank of America | FL | 34983 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 469752 | |
| 41485 | Debt collection | Other (i.e. phone | Conf'd attempts collect debt not owed | Debt was paid | Professional Debt Mediation, Inc. | FL | 32304 | N/A | Web | 41536 | Closed with expli | Yes | No | 469753 | |
| 41485 | Debt collection | Mortgage | Communication tactics | Threatened to take legal action | Select Portfolio Servicing, Inc | NY | 11234 | N/A | Web | 41484 | Closed with expli | Yes | Yes | 466892 | |
| 41485 | Credit card | | Identity theft / Fraud / Embezzlement | | Barclays PLC | SC | 29412 | N/A | Web | 41484 | Closed with expli | Yes | No | 469755 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | Capital One | GA | 30126 | N/A | Web | 41488 | Closed with expli | Yes | No | 470928 | |
| 41485 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | CA | 91320 | N/A | Web | 41485 | Closed with expli | Yes | No | 476001 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | NC | 28075 | Servicemember | N/A | Referral | 41491 | Closed with expli | Yes | No | 470978 |
| 41485 | Credit reporting | | Incorrect information on credit report | Account status | Experian | MN | 55390 | N/A | Postal mail | 41498 | Closed with expli | Yes | No | 469777 | |
| 41485 | Credit reporting | | Incorrect information on credit report | Account status | Experian | IA | 50325 | N/A | Postal mail | 41498 | Closed with expli | Yes | No | 469781 | |
| 41485 | Credit reporting | | Credit reporting company's investigation | No notice of investigation status/result | TransUnion Intermediate Holdings, Inc. | OH | 43701 | N/A | Web | 41485 | Closed with expli | Yes | Yes | 479487 | |
| 41486 | Credit reporting | | Credit reporting company's investigation | No notice of investigation status/result | Experian | IL | 60633 | N/A | Postal mail | 41488 | Closed with non- | Yes | No | 470951 | |
| 41486 | Debt collection | Other (i.e. phone | Improper contact or sharing of info | Talked to a third party about my debt | Receivables Performance Management LLC | NY | 11205 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 470955 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | NC | 28457 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470012 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | AL | 36526 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470091 | |
| 41485 | Credit reporting | | Incorrect information on credit report | Account status | Equifax | NJ | 7111 | N/A | Referral | 41505 | Closed with non- | Yes | No | 469792 | |
| 41486 | Credit reporting | | Credit reporting company's investigation | No notice of investigation status/result | TransUnion Intermediate Holdings, Inc. | IL | 60633 | N/A | Postal mail | 41488 | Closed with expli | Yes | No | 470962 | |
| 41486 | Bank account or | Checking account | Problems caused by my funds being low | | TD Bank US Holding Company | FL | 33186 | N/A | Referral | 41488 | Closed with moni | Yes | No | 471071 | |
| 41486 | Mortgage | Other mortgage | Application, originator, mortgage broker | | U.S. Bancorp | WI | 53130 | N/A | Referral | 41491 | Closed with expli | Yes | No | 470985 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 93111 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470103 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Citibank | AL | 36854 | N/A | Referral | 41486 | Closed with moni | Yes | No | 470206 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ocwen | FL | 33558 | N/A | Phone | 41581 | Closed with expli | Yes | No | 470970 | |
| 41485 | Credit card | | APR or interest rate | | Amex | MA | 2215 | N/A | Referral | 41488 | Closed with expli | Yes | No | 470132 | |
| 41485 | Debt collection | I do not know | Disclosure verification of debt | Not given enough info to verify debt | Convergent Resources, Inc. | NV | 89074 | N/A | Referral | 41487 | Closed | Yes | No | 469810 | |
| 41485 | Credit card | | Billing disputes | | Amex | NY | 12060 | N/A | Referral | 41488 | Closed with expli | Yes | Yes | 470151 | |
| 41485 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Bank of America | TX | 78239 | N/A | Fax | 41486 | Closed with expli | Yes | Yes | 475278 | |
| 41486 | Credit card | | Transaction issue | | Discover | OR | 97086 | N/A | Referral | 41488 | Closed with non- | Yes | No | 471053 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | GA | 30121 | N/A | Referral | 41536 | Closed with expli | Yes | No | 535169 | |
| 41485 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Ocwen | VA | 20878 | N/A | Web | 41486 | Closed with expli | Yes | No | 474284 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account status | Equifax | MI | 48439 | N/A | Postal mail | 41512 | Closed with expli | Yes | No | 471000 | |
| 41485 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | MD | 21078 | N/A | Web | 41486 | Closed with expli | Yes | No | 479648 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Provident Funding | CT | 6106 | N/A | Web | 41491 | Closed with expli | Yes | No | 474893 | |
| 41486 | Mortgage | Home equity loan | Application, originator, mortgage broker | | Bank of America | NY | 11581 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 471014 | |
| 41486 | Credit card | | Balance transfer fee | | Discover | CA | 91356 | N/A | Web | 41486 | Closed with non- | Yes | No | 470488 | |
| 41485 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Bank of America | GA | 30121 | N/A | Web | 41486 | Closed with non- | Yes | Yes | 471164 | |
| 41486 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Specialized Loan Servicing LLC | CA | 94565 | N/A | Web | 41491 | Closed | Yes | No | 471015 | |
| 41485 | Bank account or | Checking account | Account opening, closing, or management | | Bank of America | IL | 60626 | N/A | Phone | 41486 | Closed with moni | Yes | No | 469836 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Information is not mine | TransUnion Intermediate Holdings, Inc. | OR | 97236 | N/A | Postal mail | 41506 | Closed with expli | Yes | No | 471021 | |
| 41485 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Bank of America | OK | 73053 | Older American | N/A | Web | 41485 | Closed with expli | Yes | No | 468212 |
| 41485 | Mortgage | Reverse mortga | Loan modification, collection, foreclosure | | CIT Bank National Association | FL | 34237 | N/A | Referral | 41486 | Closed with expli | Yes | Yes | 479907 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | Equifax | MO | 63456 | N/A | Web | 41492 | Closed with non- | Yes | No | 480943 | |

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|-------|------------------|-------------------|--|--|--|----|-------|----------------|-------------|-------------|-------------------|-------------------|-----|--------|--------|
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | MO | 64048 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470235 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 95117 | N/A | Postal mail | 41491 | Closed with expli | Yes | No | 471037 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | SC | 29212 | Servicemember | N/A | Referral | 41486 | Closed with expli | Yes | 470298 | |
| 41486 | Debt collection | Other (i.e. phone | Improper contact or sharing of info | Contacted me after I asked not to | Total Recovery Solutions | TX | 77551 | N/A | Web | 41502 | Closed with expli | Yes | Yes | 482436 | |
| 41486 | Credit card | | Billing disputes | | Bank of America | MT | 59446 | N/A | Phone | 41488 | Closed with moni | Yes | No | 471048 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Public record | Experian | AL | 35124 | N/A | Web | 41486 | Closed with non-i | Yes | No | 476098 | |
| 41485 | Mortgage | Other mortgage | Other | | Ditech Financial LLC | NH | 3431 | N/A | Referral | 41488 | Closed with expli | Yes | No | 469980 | |
| 41486 | Debt collection | I do not know | Cont'd attempts collect debt not owed | Debt is not mine | Afri, Inc. | NY | 14623 | N/A | Postal mail | 41486 | Closed with expli | Yes | Yes | 461803 | |
| 41486 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | PA | 19015 | N/A | Web | 41488 | Closed with expli | Yes | No | 473955 | |
| 41485 | Credit reporting | | Credit reporting company's investigation | No notice of investigation status/result | Experian | TX | 76706 | N/A | Web | 41485 | Closed with expli | Yes | No | 470018 | |
| 41485 | Debt collection | Auto | Communication tactics | Frequent or repeated calls | Santander Consumer USA Holdings Inc | IL | 62650 | Servicemember | N/A | Web | 41485 | Closed with expli | Yes | No | 469982 |
| 41485 | Consumer Loan | Vehicle loan | Managing the loan or lease | | BMW Financial Services | IL | 60601 | N/A | Web | 41486 | Closed with expli | Yes | No | 469979 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | MD | 20878 | N/A | Referral | 41486 | Closed | Yes | No | 470507 | |
| 41486 | Debt collection | I do not know | Cont'd attempts collect debt not owed | Debt is not mine | Southwest Credit Systems, L.P. | NY | 14623 | N/A | Postal mail | 41486 | Closed | Yes | No | 461804 | |
| 41485 | Credit card | | Closing/Cancelling account | | Wells Fargo & Company | CO | 80520 | N/A | Postal mail | 41486 | Closed | Yes | No | 470022 | |
| 41486 | Consumer Loan | Vehicle loan | Problems when you are unable to pay | | Credit Acceptance Corporation | AL | 35124 | N/A | Web | 41491 | Closed with expli | Yes | No | 476099 | |
| 41485 | Bank account or | Checking account | Deposits and withdrawals | | TD Bank US Holding Company | NJ | 7869 | N/A | Phone | 41486 | Closed with expli | Yes | No | 463412 | |
| 41486 | Bank account or | Savings account | Account opening, closing, or management | | Wells Fargo & Company | CA | 91214 | Older American | N/A | Web | 41488 | Closed with expli | Yes | No | 471075 |
| 41486 | Credit card | | Billing disputes | | JPMorgan Chase & Co. | MO | 65203 | N/A | Web | 41488 | Closed with moni | Yes | Yes | 471067 | |
| 41486 | Bank account or | Checking account | Problems caused by my funds being low | | TD Bank US Holding Company | NJ | 8850 | N/A | Web | 41488 | Closed with expli | Yes | No | 471077 | |
| 41486 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Citibank | CA | 92610 | Older American | N/A | Web | 41488 | Closed with expli | Yes | No | 463102 |
| 41486 | Bank account or | Other bank prod. | Using a debit or ATM card | | Synchrony Financial | NC | 27705 | N/A | Web | 41492 | Closed with expli | Yes | No | 480956 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account status | Experian | CT | 6016 | N/A | Postal mail | 41498 | Closed with non-i | Yes | No | 471082 | |
| 41486 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | PNC Bank N.A. | MD | 20667 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 471100 | |
| 41485 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Carrington Mortgage Holdings, LLC. | CA | 90808 | N/A | Postal mail | 41486 | Closed with non-i | Yes | No | 468579 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | CA | 95678 | N/A | Postal mail | 41488 | Closed with expli | Yes | No | 471127 | |
| 41486 | Credit card | | Billing disputes | | Citibank | PA | 19002 | N/A | Postal mail | 41488 | Closed with moni | Yes | No | 471130 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account status | Experian | GA | 31024 | N/A | Web | 41486 | Closed with expli | Yes | No | 471132 | |
| 41486 | Bank account or | Savings account | Account opening, closing, or management | | BB&T Financial | FL | 33060 | N/A | Referral | 41488 | Closed with moni | Yes | No | 471336 | |
| 41485 | Debt collection | Credit card | Cont'd attempts collect debt not owed | Debt is not mine | Synchrony Financial | KS | 66062 | N/A | Postal mail | 41487 | Closed with expli | Yes | No | 470089 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bayview Loan Servicing, LLC | GA | 30566 | N/A | Web | 41487 | Closed with expli | Yes | Yes | 471143 | |
| 41486 | Bank account or | Checking account | Deposits and withdrawals | | U.S. Bancorp | TX | 75025 | N/A | Web | 41488 | Closed with expli | Yes | No | 471152 | |
| 41485 | Credit reporting | | Incorrect information on credit report | Account status | TransUnion Intermediate Holdings, Inc. | FL | 32404 | Servicemember | N/A | Postal mail | 41498 | Closed with expli | Yes | No | 475642 |
| 41486 | Debt collection | I do not know | Improper contact or sharing of info | Contacted me after I asked not to | Platinum Holdings Group, LLC | CA | 92504 | N/A | Web | 41502 | Closed with expli | Yes | Yes | 480974 | |
| 41486 | Bank account or | Checking account | Deposits and withdrawals | | Bank of America | MI | 48240 | N/A | Phone | 41488 | Closed with expli | Yes | No | 471160 | |
| 41486 | Credit card | | Payoff process | | Citibank | ME | 4005 | N/A | Phone | 41488 | Closed with expli | Yes | No | 471163 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | MD | 21843 | Older American | N/A | Postal mail | 41486 | Closed with expli | Yes | No | 470150 |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | Equifax | CO | 80917 | N/A | Web | 41486 | Closed with non-i | Yes | No | 471166 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | 33146 | N/A | Referral | 41491 | Closed with expli | Yes | Yes | 461071 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Seterus, Inc. | FL | 33146 | N/A | Referral | 41488 | Closed with expli | Yes | No | 461072 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Citibank | FL | 33146 | N/A | Referral | 41488 | Closed with expli | Yes | No | 461073 | |
| 41486 | Credit card | | Billing disputes | | Discover | HI | 96813 | N/A | Referral | 41488 | Closed with expli | Yes | Yes | 471171 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | 33993 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471172 | |
| 41485 | Debt collection | Mortgage | Cont'd attempts collect debt not owed | Debt was discharged in bankruptcy | Bank of America | NV | 89014 | Older American | N/A | Phone | 41487 | Closed with expli | Yes | No | 469081 |
| 41485 | Credit card | | Billing disputes | | Amex | NJ | 7506 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470373 | |
| 41485 | Bank account or | Checking account | Account opening, closing, or management | | Bank of America | MA | 2119 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470365 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | GA | 30349 | N/A | Referral | 41488 | Closed with expli | Yes | No | 475640 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Citibank | CA | 91364 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471327 | |
| 41486 | Mortgage | Other mortgage | Settlement process and costs | | Embrace Home Loans Inc | NC | 27407 | N/A | Referral | 41488 | Closed with expli | No | | 471177 | |
| 41486 | Mortgage | Other mortgage | Other | | Bank of America | CO | 80126 | N/A | Referral | 41491 | Closed with non-i | Yes | Yes | 471179 | |
| 41486 | Bank account or | Checking account | Account opening, closing, or management | | Regions Financial Corporation | | | N/A | Referral | 41488 | Closed | Yes | Yes | 471182 | |
| 41486 | Mortgage | Conventional fixe | Settlement process and costs | | Nationstar Mortgage | MD | 20607 | N/A | Web | 41488 | Closed with expli | Yes | No | 471155 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | TransUnion Intermediate Holdings, Inc. | CO | 80917 | N/A | Web | 41486 | Closed with non-i | Yes | No | 484759 | |
| 41485 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | Experian | TX | 76107 | N/A | Web | 41492 | Closed with non-i | Yes | No | 470195 | |
| 41486 | Bank account or | Checking account | Making/receiving payments, sending money | | Bank of America | NJ | 7005 | N/A | Referral | 41491 | Closed with expli | Yes | No | 471197 | |
| 41485 | Credit card | | APR or interest rate | | Discover | MI | 48141 | N/A | Web | 41485 | Closed with moni | Yes | No | 470224 | |
| 41486 | Credit card | | Late fee | | JPMorgan Chase & Co. | IL | 60201 | N/A | Web | 41486 | Closed with moni | Yes | No | 471204 | |
| 41486 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Third Federal Savings & Loan | OH | 43220 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471207 | |
| 41486 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | 34120 | N/A | Web | 41488 | Closed with expli | Yes | No | 471208 | |
| 41485 | Bank account or | Other bank prod. | Making/receiving payments, sending money | | PayPal Holdings, Inc. | FL | 32351 | Older American | N/A | Phone | 41487 | Closed with moni | Yes | No | 480459 |
| 41485 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | TransUnion Intermediate Holdings, Inc. | OR | 97209 | Older American | N/A | Web | 41485 | Closed with expli | Yes | No | 470210 |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | NY | 11234 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471365 | |
| 41486 | Consumer Loan | Vehicle loan | Problems when you are unable to pay | | Wells Fargo & Company | CA | 90404 | N/A | Referral | 41491 | Closed with moni | Yes | No | 471379 | |
| 41485 | Student loan | Non-federal stud | Problems when you are unable to pay | Problems when you are unable to pay | Navient Solutions, Inc. | WA | 98444 | N/A | Phone | 41486 | Closed with expli | Yes | No | 470288 | |
| 41486 | Bank account or | Checking account | Making/receiving payments, sending money | | BBVA Compass | AZ | 85143 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 471220 | |
| 41486 | Credit card | | Advertising and marketing | | Amex | WI | 53937 | Older American | N/A | Web | 41486 | Closed with moni | Yes | No | 484764 |
| 41486 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | PNC Bank N.A. | GA | 30035 | N/A | Web | 41526 | Closed with non-i | Yes | No | 471203 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | FL | 32746 | N/A | Web | 41488 | Closed with expli | Yes | No | 471226 | |
| 41485 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | NV | 89122 | N/A | Web | 41486 | Closed with expli | Yes | No | 470314 | |
| 41486 | Credit card | | Credit card protection / Debt protection | | Capital One | ID | 83639 | N/A | Web | 41486 | Closed with expli | Yes | No | 487050 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | Equifax | WA | 98391 | N/A | Web | 41486 | Closed with non-i | Yes | No | 471227 | |
| 41485 | Credit card | | Advertising and marketing | | First National Bank of Omaha | VT | 5069 | N/A | Web | 41488 | Closed with expli | Yes | No | 470330 | |

| | | | | | | | | | | | | | | | |
|-------|------------------|-------------------|--|---------------------------------------|---|----|-------|----------------|-------------|-------------|-------------------|-------------------|-----|--------|--------|
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | HSBC North America Holdings Inc. | GA | 31904 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470596 | |
| 41485 | Bank account or | Savings account | Deposits and withdrawals | | Wells Fargo & Company | NJ | 8618 | N/A | Phone | 41486 | Closed with expli | Yes | No | 470332 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | MD | 20880 | N/A | Referral | 41486 | Closed with expli | Yes | No | 470650 | |
| 41485 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Bank of America | NV | 89135 | N/A | Web | 41485 | Closed with expli | Yes | Yes | 468438 | |
| 41485 | Credit card | | Identity theft / Fraud / Embezzlement | | Capital One | RI | 2861 | N/A | Web | 41485 | Closed with moni | Yes | No | 470337 | |
| 41485 | Credit card | | Application processing delay | | JPMorgan Chase & Co. | PR | 984 | N/A | Web | 41488 | Closed with expli | Yes | No | 470345 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Wells Fargo & Company | MD | 20601 | N/A | Phone | 41488 | Closed with expli | Yes | Yes | 479616 | |
| 41486 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | TransUnion Intermediate Holdings, Inc. | GA | 30043 | N/A | Web | 41486 | Closed with expli | Yes | No | 484765 | |
| 41486 | Debt collection | Credit card | Conf'd attempts collect debt not owed | Debt was paid | Resurgent Capital Services L.P. | TX | 79403 | Servicemember | N/A | Phone | 41492 | Closed with expli | Yes | No | 480992 |
| 41485 | Debt collection | Other (i.e. phone | Communication tactics | Threatened to take legal action | U.S. Bancorp | OR | 97124 | N/A | Web | 41485 | Closed with expli | Yes | No | 470385 | |
| 41485 | Consumer Loan | Vehicle loan | Managing the loan or lease | | Santander Consumer USA Holdings Inc | NY | 10038 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 464806 | |
| 41485 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Select Portfolio Servicing, Inc | CA | 92881 | N/A | Web | 41486 | Closed with expli | Yes | No | 476056 | |
| 41485 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | CA | 95692 | N/A | Web | 41486 | Closed with moni | Yes | No | 470418 | |
| 41485 | Bank account or | Checking accoun | Deposits and withdrawals | | TCF National Bank | IL | 60620 | Older American | N/A | Referral | 41493 | Closed with moni | Yes | No | 470392 |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | NM | 87110 | Servicemember | N/A | Postal mail | 41491 | Closed with expli | Yes | No | 479863 |
| 41486 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Ditech Financial LLC | VA | 22203 | Older American | N/A | Fax | 41488 | Closed with expli | Yes | No | 471270 |
| 41486 | Credit card | | Other | | Amex | CA | 95129 | N/A | Postal mail | 41491 | Closed with expli | Yes | Yes | 471273 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | NY | 12859 | N/A | Referral | 41492 | Closed with expli | Yes | No | 470705 | |
| 41485 | Credit card | | Payoff process | | Citibank | MA | 2132 | N/A | Web | 41485 | Closed with expli | Yes | Yes | 470452 | |
| 41486 | Mortgage | FHA mortgage | Credit decision / Underwriting | | SunTrust Banks, Inc. | GA | 30312 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471552 | |
| 41485 | Debt collection | I do not know | Disclosure verification of debt | Not given enough info to verify debt | Bank of America | MI | 49423 | N/A | Web | 41485 | Closed with non- | Yes | No | 470466 | |
| 41486 | Mortgage | Other mortgage | Application, originator, mortgage broker | | UMB Bank | KS | 66002 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471544 | |
| 41485 | Consumer Loan | Installment loan | Problems when you are unable to pay | | Ditech Financial LLC | GA | 31805 | N/A | Phone | 41486 | Closed with expli | Yes | No | 470471 | |
| 41486 | Debt collection | Medical | False statements or representation | Attempted to collect wrong amount | Capio Partners, LLC | CA | 91307 | Older American | N/A | Web | 41492 | Closed with non- | Yes | Yes | 482422 |
| 41485 | Credit card | | Billing disputes | | Fifth Third Financial Corporation | MI | 48429 | N/A | Referral | 41486 | Closed with moni | Yes | No | 470659 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | TransUnion Intermediate Holdings, Inc. | MD | 21403 | N/A | Web | 41486 | Closed with expli | Yes | No | 471275 | |
| 41485 | Mortgage | FHA mortgage | Application, originator, mortgage broker | | JPMorgan Chase & Co. | NY | 11694 | N/A | Web | 41486 | Closed with moni | Yes | No | 470535 | |
| 41485 | Bank account or | Checking accoun | Account opening, closing, or management | | U.S. Bancorp | NV | 89423 | N/A | Referral | 41486 | Closed with expli | Yes | Yes | 470633 | |
| 41485 | Consumer Loan | Vehicle loan | Managing the loan or lease | | Synchrony Financial | CA | 92677 | N/A | Referral | 41486 | Closed with expli | Yes | Yes | 479330 | |
| 41477 | Mortgage | FHA mortgage | Loan servicing, payments, escrow account | | American Southwest Mortgage Corporation | TX | 76116 | Servicemember | N/A | Web | 41480 | Closed | Yes | Yes | 463274 |
| 41485 | Bank account or | Checking accoun | Problems caused by my funds being low | | Navy FCU | CA | 92065 | N/A | Referral | 41486 | Closed with moni | Yes | No | 479508 | |
| 41486 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | MO | 65202 | N/A | Web | 41488 | Closed with expli | Yes | Yes | 471300 | |
| 41477 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ditech Financial LLC | OH | 45242 | N/A | Web | 41480 | Closed with expli | Yes | No | 463295 | |
| 41486 | Mortgage | Other mortgage | Other | | HSBC North America Holdings Inc. | IL | 60409 | N/A | Postal mail | 41491 | Closed with expli | Yes | No | 471307 | |
| 41486 | Bank account or | Checking accoun | Account opening, closing, or management | | Regions Financial Corporation | TN | 38134 | N/A | Referral | 41488 | Closed with moni | Yes | No | 471598 | |
| 41486 | Debt collection | Mortgage | Improper contact or sharing of info | Contacted me after I asked not to | JPMorgan Chase & Co. | GA | 30296 | N/A | Phone | 41492 | Closed with expli | Yes | No | 482190 | |
| 41485 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | VA | 22306 | N/A | Postal mail | 41486 | Closed with expli | Yes | No | 474937 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Personal information | Experian | PA | 18346 | N/A | Web | 41486 | Closed with non- | Yes | No | 481029 | |
| 41477 | Bank account or | Checking accoun | Deposits and withdrawals | | Citibank | CA | 93277 | Older American | N/A | Phone | 41478 | Closed with moni | Yes | No | 463325 |
| 41477 | Consumer Loan | Vehicle loan | Managing the loan or lease | | Bank of the West | CA | 92555 | Older American | N/A | Web | 41478 | Closed with moni | Yes | No | 463344 |
| 41485 | Bank account or | Savings account | Account opening, closing, or management | | Ally Financial Inc. | NY | 11372 | N/A | Web | 41486 | Closed with expli | Yes | No | 470611 | |
| 41477 | Credit reporting | | Incorrect information on credit report | Account status | Equifax | NY | 11702 | Older American | N/A | Web | 41477 | Closed with expli | Yes | Yes | 463345 |
| 41485 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | HSBC North America Holdings Inc. | TX | 79339 | Older American | N/A | Web | 41486 | Closed with expli | Yes | No | 470618 |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | Experian | PA | 19142 | N/A | Web | 41486 | Closed with expli | Yes | No | 480995 | |
| 41477 | Credit reporting | | Incorrect information on credit report | Information is not mine | ECMC Group, Inc. | SC | 29662 | Servicemember | N/A | Web | 41477 | Closed with expli | Yes | Yes | 458508 |
| 41485 | Credit reporting | | Incorrect information on credit report | Personal information | Experian | IL | 60401 | Older American | N/A | Web | 41485 | Closed with non- | Yes | No | 470648 |
| 41485 | Debt collection | Other (i.e. phone | Communication tactics | Frequent or repeated calls | Bank of America | VA | 23703 | N/A | Web | 41488 | Closed with expli | Yes | No | 470645 | |
| 41485 | Debt collection | Other (i.e. phone | False statements or representation | Attempted to collect wrong amount | Collection Bureau of America Ltd. | CA | 94124 | N/A | Phone | 41495 | Closed with expli | Yes | No | 470655 | |
| 41486 | Credit reporting | | Incorrect information on credit report | Account terms | TransUnion Intermediate Holdings, Inc. | PA | 19142 | N/A | Web | 41486 | Closed with expli | Yes | No | 471237 | |
| 41486 | Credit card | | APR or interest rate | | Barclays PLC | AZ | 85142 | Older American | N/A | Phone | 41488 | Closed with expli | Yes | No | 471325 |
| 41477 | Student loan | Non-federal stud | Problems when you are unable to pay | Problems when you are unable to pay | JPMorgan Chase & Co. | CO | 80526 | N/A | Web | 41480 | Closed with expli | Yes | No | 463408 | |
| 41485 | Mortgage | Home equity loar | Credit decision / Underwriting | | U.S. Bancorp | CA | 92109 | Older American | N/A | Web | 41486 | Closed with expli | Yes | No | 470683 |
| 41485 | Bank account or | Savings account | Making/receiving payments, sending money | | Pentagon FCU | WA | 98021 | N/A | Web | 41486 | Closed with expli | Yes | No | 470685 | |
| 41485 | Bank account or | Checking accoun | Account opening, closing, or management | | Bank of America | FL | 32205 | Older American | N/A | Phone | 41486 | Closed with non- | Yes | No | 470690 |
| 41477 | Debt collection | Non-federal stud | Disclosure verification of debt | Right to dispute notice not received | Expert Global Solutions, Inc. | KS | 66213 | N/A | Web | 41477 | Closed with expli | Yes | No | 463413 | |
| 41486 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ocwen | CA | 95405 | N/A | Web | 41491 | Closed with expli | Yes | No | 471333 | |
| 41486 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Ocwen | VA | 22182 | N/A | Web | 41488 | Closed with expli | Yes | No | 479407 | |
| 41477 | Credit card | | Other | | Synchrony Financial | TX | 75212 | N/A | Web | 41477 | Closed with expli | Yes | No | 455673 | |
| 41492 | Debt collection | Other (i.e. phone | Disclosure verification of debt | Not given enough info to verify debt | Professional Debt Mediation, Inc. | OR | 97478 | N/A | Web | 41547 | Closed with expli | Yes | No | 480907 | |
| 41477 | Credit reporting | | Credit reporting company's investigation | Problem with statement of dispute | Experian | CO | 80550 | N/A | Web | 41477 | Closed with non- | Yes | No | 458850 | |
| 41486 | Bank account or | Checking accoun | Deposits and withdrawals | | JPMorgan Chase & Co. | CA | 93510 | N/A | Web | 41488 | Closed with expli | Yes | No | 471349 | |
| 41477 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Ditech Financial LLC | IL | 60302 | N/A | Web | 41480 | Closed with expli | Yes | No | 463452 | |
| 41485 | Bank account or | Checking accoun | Account opening, closing, or management | | JPMorgan Chase & Co. | VA | 23664 | Servicemember | N/A | Phone | 41486 | Closed with expli | Yes | No | 480639 |
| 41477 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Nationstar Mortgage | VA | 20152 | N/A | Web | 41478 | Closed with expli | Yes | No | 463464 | |
| 41485 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | WA | 98424 | N/A | Phone | 41487 | Closed with non- | Yes | No | 470753 | |
| 41492 | Mortgage | VA mortgage | Loan servicing, payments, escrow account | | Wells Fargo & Company | NV | 89129 | N/A | Referral | 41493 | Closed with expli | Yes | No | 482000 | |
| 41492 | Debt collection | Credit card | Communication tactics | Frequent or repeated calls | Encore Capital Group | OK | 73661 | N/A | Phone | 41493 | Closed with expli | Yes | Yes | 481511 | |
| 41492 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | JPMorgan Chase & Co. | GA | 30233 | N/A | Referral | 41493 | Closed with expli | Yes | No | 481969 | |
| 41477 | Credit reporting | | Incorrect information on credit report | Account status | Equifax | CA | 92119 | N/A | Web | 41486 | Closed with non- | Yes | Yes | 463491 | |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ocwen | MD | 20743 | N/A | Referral | 41498 | Closed with expli | Yes | Yes | 481956 | |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | NY | 11978 | N/A | Referral | 41494 | Closed with expli | Yes | No | 481987 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 91359 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471391 | |

| | | | | | | | | | | | | | | | | |
|-------|------------------|-------------------|--|--|--|----|--|-------|-----------------|-------------|-------|-------------------|-------------------|-----|--------|--------|
| 41486 | Credit card | | Customer service / Customer relations | | Capital One | OH | | 43224 | N/A | Referral | 41493 | Closed with expli | Yes | No | 471393 | |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ocwen | FL | | 32607 | N/A | Referral | 41494 | Closed with expli | Yes | No | 481990 | |
| 41486 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | Bank of America | MA | | 2149 | N/A | Web | 41507 | Closed with non- | Yes | No | 471396 | |
| 41486 | Mortgage | VA mortgage | Loan modification, collection, foreclosure | | CIT Bank National Association | NY | | 10305 | N/A | Referral | 41488 | Closed with expli | Yes | No | 471397 | |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | OH | | 45248 | N/A | Referral | 41493 | Closed with expli | Yes | Yes | 482036 | |
| 41492 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Ocwen | MA | | 1852 | N/A | Web | 41494 | Closed with expli | Yes | No | 481612 | |
| 41477 | Credit reporting | | Incorrect information on credit report | Account status | TransUnion Intermediate Holdings, Inc. | CA | | 92119 | N/A | Web | 41486 | Closed with expli | Yes | No | 463496 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | NJ | | 7728 | N/A | Referral | 41488 | Closed with non- | Yes | No | 472449 | |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | IL | | 60618 | N/A | Web | 41494 | Closed with expli | Yes | No | 481624 | |
| 41492 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | HSBC North America Holdings Inc. | NY | | 14750 | N/A | Referral | 41494 | Closed with expli | Yes | No | 482074 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | GA | | 30260 | N/A | Referral | 41491 | Closed with expli | Yes | No | 475541 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | GA | | 30663 | N/A | Referral | 41491 | Closed with expli | Yes | Yes | 471409 | |
| 41492 | Debt collection | Credit card | Disclosure verification of debt | Not given enough info to verify debt | Encore Capital Group | TX | | 75098 | N/A | Web | 41495 | Closed with expli | Yes | No | 481628 | |
| 41486 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | JPMorgan Chase & Co. | NY | | 11778 | N/A | Referral | 41491 | Closed with expli | Yes | No | 454537 | |
| 41486 | Credit card | | Billing disputes | | Bank of America | FL | | 32774 | N/A | Referral | 41491 | Closed with expli | Yes | Yes | 471413 | |
| 41486 | Bank account or | Checking accoun | Account opening, closing, or management | | Bank of America | MD | | 20781 | N/A | Referral | 41488 | Closed with expli | Yes | Yes | 471426 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | CA | | 92656 | N/A | Referral | 41491 | Closed with expli | Yes | No | 479594 | |
| 41477 | Bank account or | Other bank prod | Account opening, closing, or management | | Wells Fargo & Company | CA | | 95376 | N/A | Phone | 41485 | Closed with expli | Yes | No | 463525 | |
| 41492 | Credit reporting | | Credit reporting company's investigation | Problem with statement of dispute | TransUnion Intermediate Holdings, Inc. | IL | | 60631 | N/A | Web | 41492 | Closed with expli | Yes | No | 481632 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | | 91364 | N/A | Referral | 41491 | Closed with expli | Yes | No | 471328 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | CA | | 90807 | N/A | Referral | 41491 | Closed with expli | Yes | No | 471416 | |
| 41486 | Bank account or | Checking accoun | Account opening, closing, or management | | HSBC North America Holdings Inc. | CO | | 80162 | N/A | Referral | 41563 | Closed with expli | Yes | No | 471418 | |
| 41477 | Bank account or | Other bank prod | Problems caused by my funds being low | | Citizens Financial Group, Inc. | NY | | 14215 | N/A | Web | 41479 | Closed with mon | Yes | No | 458998 | |
| 41486 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | MN | | 55044 | N/A | Referral | 41491 | Closed with mon | Yes | Yes | 471427 | |
| 41486 | Bank account or | Checking accoun | Problems caused by my funds being low | | JPMorgan Chase & Co. | NJ | | 7666 | N/A | Web | 41488 | Closed with non- | Yes | No | 471432 | |
| 41486 | Credit card | | Identity theft / Fraud / Embezzlement | | Wells Fargo & Company | LA | | 70737 | Older American, | N/A | Phone | 41491 | Closed with non- | Yes | No | 471429 |
| 41492 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ditech Financial LLC | TN | | 37122 | Servicemember | N/A | Web | 41493 | Closed with expli | Yes | No | 481656 |
| 41477 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ocwen | CO | | 80222 | N/A | Web | 41479 | Closed with expli | Yes | No | 463582 | |
| 41477 | Bank account or | Checking accoun | Account opening, closing, or management | | Bank of America | TX | | 76036 | Servicemember | N/A | Phone | 41479 | Closed with expli | Yes | No | 463588 |
| 41492 | Credit card | | Billing disputes | | TD Bank US Holding Company | FL | | 33428 | N/A | Web | 41492 | Closed with mon | Yes | No | 481664 | |
| 41486 | Mortgage | FHA mortgage | Application, originator, mortgage broker | | HSBC North America Holdings Inc. | NY | | 11238 | N/A | Web | 41492 | Closed with expli | Yes | No | 468000 | |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | | 92626 | N/A | Web | 41494 | Closed with expli | Yes | No | 482132 | |
| 41492 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Wells Fargo & Company | PA | | 18360 | N/A | Phone | 41493 | Closed with expli | Yes | No | 481678 | |
| 41477 | Credit card | | Closing/Cancelling account | | Bank of America | DE | | 19711 | N/A | Web | 41477 | Closed with non- | Yes | No | 475566 | |
| 41477 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ocwen | NY | | 11950 | N/A | Web | 41478 | Closed with expli | Yes | No | 463565 | |
| 41492 | Debt collection | Credit card | False statements or representation | Attempted to collect wrong amount | U.S. Bancorp | CA | | 91307 | N/A | Web | 41492 | Closed with expli | Yes | No | 481688 | |
| 41492 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | TransUnion Intermediate Holdings, Inc. | IL | | 60005 | N/A | Web | 41492 | Closed with expli | Yes | No | 481691 | |
| 41487 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | TCF National Bank | IL | | 60619 | N/A | Web | 41491 | Closed with non- | Yes | No | 475473 | |
| 41478 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | | 32068 | N/A | Web | 41478 | Closed with expli | Yes | No | 463616 | |
| 41487 | Money transfers | Domestic (US) m | Incorrect/missing disclosures or info | | JPMorgan Chase & Co. | CA | | 90043 | N/A | Web | 41486 | Closed with mon | Yes | No | 471461 | |
| 41492 | Bank account or | Checking accoun | Deposits and withdrawals | | Santander Bank US | NJ | | 8753 | N/A | Postal mail | 41493 | Closed with expli | Yes | No | 480843 | |
| 41487 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | NH | | 3101 | N/A | Referral | 41491 | Closed with expli | Yes | No | 471470 | |
| 41478 | Debt collection | Other (i.e. phone | Disclosure verification of debt | Right to dispute notice not received | Encore Capital Group | LA | | 70814 | N/A | Web | 41477 | Closed with expli | Yes | Yes | 463635 | |
| 41478 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | FL | | 33032 | N/A | Web | 41478 | Closed with expli | Yes | Yes | 463636 | |
| 41492 | Mortgage | Conventional adj | Application, originator, mortgage broker | | Bank of America | NC | | 28348 | Older American | N/A | Phone | 41494 | Closed with expli | Yes | No | 482419 |
| 41487 | Credit card | | Cash advance | | Amex | CA | | 94533 | N/A | Web | 41486 | Closed with expli | Yes | Yes | 474002 | |
| 41487 | Bank account or | Checking accoun | Deposits and withdrawals | | Wells Fargo & Company | CA | | 95348 | N/A | Web | 41488 | Closed with mon | Yes | No | 471471 | |
| 41478 | Credit reporting | | Incorrect information on credit report | Account status | TransUnion Intermediate Holdings, Inc. | NY | | 12208 | N/A | Web | 41484 | Closed with expli | Yes | No | 480414 | |
| 41478 | Bank account or | Other bank prod | Account opening, closing, or management | | SunTrust Banks, Inc. | GA | | 30062 | N/A | Web | 41479 | Closed with expli | Yes | No | 463640 | |
| 41478 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | NJ | | 8302 | Servicemember | N/A | Web | 41480 | Closed with expli | Yes | No | 463641 |
| 41487 | Bank account or | Other bank prod | Problems caused by my funds being low | | PNC Bank N.A. | CA | | 92591 | N/A | Web | 41492 | Closed with expli | Yes | No | 471476 | |
| 41487 | Credit card | | Closing/Cancelling account | | Capital One | CA | | 91355 | Older American | N/A | Web | 41486 | Closed with expli | Yes | No | 471488 |
| 41478 | Bank account or | Checking accoun | Account opening, closing, or management | | JPMorgan Chase & Co. | CA | | 92651 | N/A | Web | 41479 | Closed with expli | Yes | No | 463655 | |
| 41478 | Consumer Loan | Vehicle loan | Shopping for a loan or lease | | BMW Financial Services | CA | | 92530 | N/A | Web | 41479 | Closed with expli | Yes | No | 472477 | |
| 41487 | Credit reporting | | Credit reporting company's investigation | No notice of investigation status/result | Experian | NJ | | 7424 | N/A | Web | 41487 | Closed with non- | Yes | No | 471492 | |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Specialized Loan Servicing LLC | WA | | 98225 | N/A | Web | 41495 | Closed | Yes | No | 481738 | |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | DC | | 92544 | N/A | Referral | 41498 | Closed with expli | Yes | No | 482402 | |
| 41478 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | Naviert Solutions, Inc. | IL | | 60639 | N/A | Web | 41480 | Closed with mon | Yes | No | 463669 | |
| 41478 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Wells Fargo & Company | WA | | 98388 | N/A | Web | 41478 | Closed with expli | Yes | No | 463670 | |
| 41487 | Debt collection | Other (i.e. phone | Can't/d attempts collect debt not owed | Debt was paid | ERC | LA | | 70130 | N/A | Web | 41522 | Closed with non- | Yes | No | 471496 | |
| 41487 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | ID | | 83672 | N/A | Web | 41491 | Closed with expli | Yes | No | 471504 | |
| 41487 | Bank account or | Checking accoun | Making/receiving payments, sending money | | Citibank | WA | | 99212 | N/A | Referral | 41488 | Closed with non- | Yes | No | 471510 | |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | TX | | 76308 | N/A | Referral | 41479 | Closed with expli | Yes | No | 463716 | |
| 41478 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Bank of America | WA | | 98668 | N/A | Referral | 41479 | Closed with expli | Yes | No | 463705 | |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | WA | | 98321 | N/A | Referral | 41480 | Closed with expli | Yes | No | 463682 | |
| 41478 | Mortgage | Other mortgage | Application, originator, mortgage broker | | Wells Fargo & Company | UT | | 84111 | N/A | Referral | 41479 | Closed with expli | Yes | No | 462160 | |
| 41478 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | IL | | 61008 | N/A | Referral | 41479 | Closed with expli | Yes | No | 463683 | |
| 41492 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | FL | | 34761 | N/A | Web | 41495 | Closed with expli | Yes | Yes | 481768 | |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | | 90069 | N/A | Referral | 41479 | Closed with mon | Yes | No | 463685 | |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | MN | | 56560 | N/A | Referral | 41480 | Closed with expli | Yes | No | 463687 | |
| 41478 | Credit card | | Billing disputes | | Bank of America | VA | | 20151 | N/A | Referral | 41480 | Closed with expli | Yes | Yes | 463688 | |
| 41487 | Mortgage | Other mortgage | Other | | Ocwen | NY | | 11516 | N/A | Postal mail | 41491 | Closed with expli | Yes | No | 474839 | |

| | | | | | | | | | | | | | | |
|-------|------------------|--------------------|--|---|--|----|-------|----------------|-------------|-------|-------------------|-----|-----|--------|
| 41487 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Nationstar Mortgage | VA | 20171 | N/A | Referral | 41491 | Closed with expli | Yes | No | 455881 |
| 41487 | Mortgage | FHA mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | 33777 | N/A | Web | 41491 | Closed with expli | Yes | No | 471530 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Wells Fargo & Company | IL | 60510 | N/A | Referral | 41479 | Closed with expli | Yes | No | 463689 |
| 41478 | Mortgage | Other mortgage | Other | | JPMorgan Chase & Co. | AL | 35808 | N/A | Referral | 41479 | Closed with expli | Yes | No | 463691 |
| 41478 | Bank account or | Checking accoun | Deposits and withdrawals | | JPMorgan Chase & Co. | CA | 95437 | N/A | Referral | 41479 | Closed with expli | Yes | Yes | 463693 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Ditech Financial LLC | DC | 20017 | N/A | Referral | 41480 | Closed with expli | Yes | No | 463751 |
| 41492 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Flagstar Bank | CO | 80027 | N/A | Web | 41494 | Closed with moni | Yes | No | 481789 |
| 41487 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Citibank | MO | 63108 | N/A | Referral | 41491 | Closed with expli | Yes | No | 473158 |
| 41492 | Credit reporting | | Incorrect information on credit report | Account status | Experian | TX | 77065 | N/A | Postal mail | 41522 | Closed with non- | Yes | No | 482150 |
| 41487 | Money transfers | Domestic (US) m | Other transaction issues | | The Western Union Company | KS | 66502 | N/A | Web | 41487 | Closed with expli | Yes | No | 471534 |
| 41478 | Debt collection | Credit card | False statements or representation | Attempted to collect wrong amount | Portfolio Recovery Associates, Inc. | CA | 95060 | N/A | Web | 41478 | Closed with expli | Yes | Yes | 463699 |
| 41478 | Credit card | | APR or interest rate | | Synchrony Financial | MD | 21794 | N/A | Referral | 41481 | Closed with expli | Yes | No | 463702 |
| 41478 | Bank account or | Other bank prod; | Account opening, closing, or management | | Wells Fargo & Company | VA | 22150 | N/A | Postal mail | 41487 | Closed with expli | Yes | No | 463723 |
| 41487 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | PA | 19140 | N/A | Web | 41491 | Closed with non- | Yes | No | 471539 |
| 41492 | Bank account or | Other bank prod; | Account opening, closing, or management | | BMO Harris | IL | 60680 | N/A | Web | 41495 | Closed with expli | Yes | No | 481827 |
| 41487 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | JPMorgan Chase & Co. | CA | 95409 | N/A | Web | 41491 | Closed with expli | Yes | No | 464653 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | GA | 30228 | N/A | Phone | 41480 | Closed with expli | Yes | No | 463742 |
| 41478 | Debt collection | Credit card | Communication tactics | Called after sent written cease of comm | Citibank | NY | 14468 | N/A | Postal mail | 41486 | Closed with non- | Yes | No | 458524 |
| 41487 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | MD | 21237 | N/A | Phone | 41491 | Closed with expli | Yes | No | 471560 |
| 41478 | Credit card | | Other | | Capital One | NH | 3110 | N/A | Web | 41478 | Closed with expli | Yes | Yes | 463752 |
| 41492 | Bank account or | Savings account | Account opening, closing, or management | | SunTrust Banks, Inc. | TN | 37909 | N/A | Referral | 41494 | Closed with expli | Yes | No | 482407 |
| 41478 | Credit reporting | | Unable to get credit report/credit score | Problem getting report or credit score | TransUnion Intermediate Holdings, Inc. | GA | 30214 | N/A | Postal mail | 41505 | Closed with expli | Yes | Yes | 475511 |
| 41487 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | FL | 32221 | N/A | Web | 41491 | Closed with expli | Yes | No | 471580 |
| 41478 | Bank account or | Other bank prod; | Problems caused by my funds being low | | Bank of America | FL | 34205 | N/A | Web | 41479 | Closed with expli | Yes | No | 454548 |
| 41487 | Consumer Loan | Installment loan | Taking out the loan or lease | | Wells Fargo & Company | SC | 29229 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 471587 |
| 41492 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Wells Fargo & Company | CA | 92626 | N/A | Web | 41499 | Closed with expli | Yes | No | 482133 |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | AZ | 85338 | N/A | Web | 41494 | Closed with expli | Yes | No | 481849 |
| 41478 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | Citizens Financial Group, Inc. | MA | 2184 | N/A | Web | 41479 | Closed with expli | Yes | No | 463768 |
| 41478 | Credit card | | Other | | JPMorgan Chase & Co. | CA | 91941 | N/A | Web | 41478 | Closed with expli | Yes | No | 475145 |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Select Portfolio Servicing, Inc | NJ | 7621 | N/A | Web | 41495 | Closed with expli | Yes | No | 481857 |
| 41492 | Credit reporting | | Incorrect information on credit report | Account terms | Wells Fargo & Company | FL | 32765 | N/A | Web | 41494 | Closed with expli | Yes | No | 481861 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | MI | 48382 | N/A | Fax | 41480 | Closed with expli | Yes | No | 454653 |
| 41487 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | FL | 33026 | N/A | Web | 41491 | Closed with non- | Yes | No | 471617 |
| 41478 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | FL | 34120 | Older American | Phone | 41479 | Closed with expli | Yes | No | 463804 |
| 41492 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Regions Financial Corporation | MS | 39212 | N/A | Referral | 41495 | Closed | Yes | No | 482413 |
| 41487 | Mortgage | Other mortgage | Loan servicing, payments, escrow account | | Ocwen | MA | 1960 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 475211 |
| 41487 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Citibank | FL | 33460 | N/A | Referral | 41491 | Closed with expli | Yes | No | 471625 |
| 41478 | Credit reporting | | Incorrect information on credit report | Account status | Focused Recovery Solutions, Inc. | VA | 23831 | N/A | Web | 41491 | Closed with non- | Yes | No | 463818 |
| 41478 | Credit reporting | | Incorrect information on credit report | Information is not mine | TransUnion Intermediate Holdings, Inc. | FL | 33141 | N/A | Postal mail | 41484 | Closed with expli | Yes | No | 463820 |
| 41487 | Mortgage | Conventional adj | Loan servicing, payments, escrow account | | Ocwen | CA | 95126 | N/A | Web | 41491 | Closed with expli | Yes | No | 471653 |
| 41487 | Debt collection | Credit card | Cont'd attempts collect debt not owed | Debt was paid | Citibank | IL | 60425 | N/A | Web | 41648 | Closed with expli | Yes | No | 471655 |
| 41478 | Credit card | | Late fee | | Capital One | AR | 72015 | N/A | Web | 41478 | Closed with moni | Yes | No | 463829 |
| 41487 | Credit reporting | | Incorrect information on credit report | Account terms | Experian | WA | 98053 | N/A | Web | 41492 | Closed with expli | Yes | Yes | 454838 |
| 41478 | Credit reporting | | Incorrect information on credit report | Account terms | Equifax | GA | 30253 | N/A | Web | 41478 | Closed with non- | Yes | No | 457178 |
| 41487 | Mortgage | FHA mortgage | Settlement process and costs | | Prospect Mortgage | FL | 33469 | N/A | Web | 41491 | Closed with expli | Yes | Yes | 471663 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | NY | 11779 | N/A | Referral | 41479 | Closed with expli | Yes | No | 464221 |
| 41478 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | CA | 95842 | N/A | Referral | 41480 | Closed with expli | Yes | No | 464275 |
| 41479 | Credit card | | Billing disputes | | HSBC North America Holdings Inc. | NY | 10002 | N/A | Web | 41479 | Closed with expli | Yes | No | 465071 |
| 41479 | Bank account or | Checking accoun | Problems caused by my funds being low | | TD Bank US Holding Company | CT | 6001 | N/A | Referral | 41481 | Closed with moni | Yes | No | 465980 |
| 41478 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Nationstar Mortgage | VA | 22010 | N/A | Web | 41480 | Closed with expli | Yes | No | 475789 |
| 41492 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Citibank | MI | 48301 | N/A | Web | 41495 | Closed with expli | Yes | No | 481960 |
| 41492 | Bank account or | Checking accoun | Deposits and withdrawals | | U.S. Bancorp | CO | 80026 | N/A | Web | 41493 | Closed with expli | Yes | No | 481957 |
| 41478 | Bank account or | Savings account | Account opening, closing, or management | | Santander Bank US | ME | 4538 | Older American | Web | 41479 | Closed with expli | Yes | No | 463887 |
| 41478 | Credit card | | Payoff process | | U.S. Bancorp | MA | 2726 | N/A | Referral | 41481 | Closed with expli | Yes | Yes | 463889 |
| 41479 | Mortgage | Conventional fixe | Application, originator, mortgage broker | | JPMorgan Chase & Co. | TN | 37777 | Older American | Web | 41484 | Closed with expli | Yes | Yes | 465093 |
| 41479 | Credit card | | Billing disputes | | Amex | CA | 92841 | N/A | Referral | 41499 | Closed with moni | Yes | Yes | 465248 |
| 41492 | Mortgage | Conventional adj | Loan modification, collection, foreclosure | | Bank of America | VA | 22182 | N/A | Web | 41493 | Closed with non- | Yes | No | 482137 |
| 41492 | Credit reporting | | Unable to get credit report/credit score | Problem getting my free annual report | Sterling Infosystems, Inc. | FL | 32809 | N/A | Web | 41495 | Closed with expli | Yes | No | 481968 |
| 41479 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | Bank of America | FL | 33141 | N/A | Referral | 41481 | Closed with expli | Yes | Yes | 465316 |
| 41492 | Mortgage | Home equity loar | Loan modification, collection, foreclosure | | Specialized Loan Servicing LLC | CA | 92886 | N/A | Postal mail | 41493 | Closed | Yes | No | 481055 |
| 41479 | Credit card | | APR or interest rate | | PNC Bank N.A. | PA | 15216 | N/A | Phone | 41481 | Closed with expli | Yes | No | 465121 |
| 41479 | Mortgage | Home equity loar | Loan modification, collection, foreclosure | | Citibank | NY | 11743 | N/A | Web | 41481 | Closed with moni | Yes | No | 465124 |
| 41479 | Credit card | | Other | | Amex | FL | 33547 | N/A | Postal mail | 41480 | Closed with moni | Yes | No | 475638 |
| 41478 | Credit card | | Billing disputes | | Capital One | MA | 1341 | N/A | Web | 41478 | Closed with expli | Yes | No | 463979 |
| 41479 | Credit card | | Billing disputes | | Bank of America | CO | 80012 | N/A | Web | 41480 | Closed with expli | Yes | No | 465138 |
| 41479 | Student loan | Non-federal stud | Repaying your loan | Repaying your loan | Navient Solutions, Inc. | NJ | 8054 | N/A | Web | 41480 | Closed with expli | Yes | No | 465156 |
| 41478 | Credit reporting | | Improper use of my credit report | Report improperly shared by CRC | Experian | FL | 34988 | Older American | Web | 41484 | Closed with non- | Yes | No | 475950 |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Bank of America | NC | 28031 | N/A | Phone | 41537 | Closed with expli | Yes | No | 482076 |
| 41492 | Debt collection | Other (i.e. phone | Communication tactics | Frequent or repeated calls | Stellar Recovery Inc. | NJ | 7055 | Older American | Postal mail | 41498 | Closed with expli | Yes | No | 480828 |
| 41492 | Mortgage | Conventional fixe | Loan modification, collection, foreclosure | | Ditech Financial LLC | CA | 94547 | N/A | Web | 41493 | Closed with expli | Yes | No | 482078 |
| 41478 | Mortgage | Conventional fixe | Loan servicing, payments, escrow account | | Ditech Financial LLC | MI | 48041 | N/A | Web | 41479 | Closed with expli | Yes | No | 464006 |
| 41479 | Bank account or | (CD) Certificate c | Deposits and withdrawals | | Citizens Financial Group, Inc. | PA | 19055 | Older American | Referral | 41481 | Closed with expli | Yes | No | 465189 |

| | | | | | | | | | | | | | | |
|-------|------------------|----------------|--|-------------------------|----------------------|----|-------|-----|----------|-------|----------------------|-----|----|--------|
| 41479 | Mortgage | Other mortgage | Loan modification, collection, foreclosure | | JPMorgan Chase & Co. | CA | 90064 | N/A | Referral | 41481 | Closed with explicit | Yes | No | 465192 |
| 41492 | Credit reporting | | Incorrect information on credit report | Information is not mine | Equifax | OR | 97701 | N/A | Web | 41492 | Closed with non- | Yes | No | 482083 |