



# Jackson Hammond

## Contact

### Email

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### Phone number

248.320.4125

## Portfolio

[jbhammon.github.io](https://github.com/jbhammon)

## UX Skills

- \*Wireframing
- \*Prototyping
- \*User Interviews
- \*Qualitative data analysis
- \*User story mapping
- \*User Testing

## Programming Skills

- \*Python (pandas, matplotlib)
- \*R
- \*HTML/CSS
- \*JavaScript
- \*SQL

## Tools

- \*Adobe Illustrator
- \*Adobe XD
- \*R Studio
- \*Adobe After Effects
- \*Adobe Photoshop

## Leadership

### Epic Systems

Executive Conversations  
Workgroup Goal Leader  
Apr. 2017 – Jul. 2018

### Michigan Marching Band

Drumline Section Leader  
Jan. 2014 – Dec. 2014

### Redline Percussion

Ensemble Leader  
Nov. 2014 – Apr. 2016

## Education

**University of Michigan School of Information** – Ann Arbor, MI Apr. 2020

Degree: Master of Science in Information – UX Design and Research

Relevant Courses: Data Manipulation, Intro to Interaction Design, Needs

Assessment and Usability Evaluation, Graphic Design and Visual Communications

GPA: 4.00

**University of Michigan** – Ann Arbor, MI

Dec. 2015

Degree: Bachelor of Science in Informatics

Honors: College of Engineering Dean's List and University Honors,

Recipient of the Raab Family Scholarship

GPA: 3.50

## Work Experience

**Epic Systems** – Madison, WI Healthcare Analytics Jun. 2016-Jul. 2018  
Consultant

\* Accelerated the adoption of new complex software within our clients' hospital environments. Worked directly with executive, medical, and IT professionals to address usability issues and optimize new information-based business processes.

\* Improved the usability of our software, streamlined the flow of information between our teams.

**ArborMetrix** – Ann Arbor, MI Junior Data Analyst Oct. 2014 – Apr. 2015

\* Analyzed customers' needs and created/alterd SQL queries to analyze population-based data and derive decision making information.

**Covisint** – Detroit, MI Software Engineer and Tester May 2014 – Aug. 2014

\* Developed tests using Java and Selenium WebDriver to enable automated testing of web pages and web services.

\* Developed APIs for RESTful web services.

## Projects

**"3D Emergency" Interaction Design Project** Sep. 2018 – Dec. 2018

\* Designed a prototype to speed up 911 calls via smartphone cameras and QR codes using primarily Adobe Illustrator and Adobe XD.

\* Produced sketches, storyboards, and paper and digital prototypes. Conducted user interviews, needfinding, and user testing.

### Exercise Data Visualizations

Oct. 2018 – Jan. 2019

\* Practicing data visualization techniques with data generated from my workouts using RStudio, Adobe Illustrator, and Adobe After Effects.

\* Produced animated line graphs and Sankey diagrams to help track my performance and improvements

### Consulting with Autodesk

Jan. 2019 – Apr. 2019

\* A group project to help the identify if learning and onboarding materials for Revit LT are meeting the needs of new users.

\* Qualitative data being gathered with user interviews and usability testing.