

Jess Heron

I champion insight and innovation on the bridge between the technical and creative worlds.

San Francisco, CA
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EXPERIENCE

Pivotal, San Francisco — Technical Writer

AUGUST 2015 - PRESENT

Write documentation for complex technical products for Cloud Foundry users and operators. Maintain continuous integration, continuous delivery cloud native production environment. Collaborate with engineers and product managers for technical content.

Freelance, San Francisco — Technical Content Developer

SEPTEMBER 2014 - PRESENT

Write copy, design layout, and engineer web development work for single page and static web applications.

Moovweb, San Francisco — Support Engineer

MARCH 2015 - AUGUST 2015

Communicated and resolved technical tickets for mobile platform.

Freelance, Los Angeles — Feature Writer

OCTOBER 2011 - JUNE 2014

Wrote romantic comedy screenplay, 'Yoga Love', as part of an independent writing pair. Wrote copy for commercials I directed for portfolio reel.

EDUCATION

Dev Bootcamp, San Francisco — Web Developer Training

JUNE 2014 - NOVEMBER 2014

24 week, 1000+ hour web development intensive covering: single page web application development, Agile methodology, MVC architecture, OOP principles, algorithms, data structure, pair programming.

USC, Los Angeles — B.A. in Cinema-Television Production

Technical program culminating in competitive placement to make short film with 25 crew. Won one of two positions to direct and show film.

PROJECTS

Retreatly — Ruby on Rails Web Application

Web application for Yoga teachers and students to connect with retreats.

SKILLS

Writing

Technical Writing, Editing, Information Architecture Analysis, Narrative Structure Design

Technology

Ruby, Python, Javascript, SQL, Markdown, HTML, CSS, Git, Github, CI/CD, TDD

Communication

Quick Study, Organized Thinker, Motivated Self Starter, Detailed Observer, Clear and Thoughtful Communicator, Pair Programming

Content and Design

Adobe Suite (Photoshop, InDesign, Illustrator, After Effects, Premiere Pro), User Stories, User Centered Design, Color Theory

Creative

Filmmaking, Video Production, Film & Video Editing, Photography

Traditional

Woodworking, Carpentry, Artisanal Craftsmanship

AWARDS

USC Dean's Scholar

Golden State Scholar

USC Directing Thesis