

STC Report for Lanskey

Year 2012 - Work week #49
Between 2012-12-02 to 2012-12-09.

- Chase up David Findlater Telstra Bill
- Bill Cox, visit on site, install printer and give more training, especially in relation to his filing and cleaning it up.
- David F, MXIE won't start, fix and apply a number of other updates.
- Andrew King, broke his iPhone, organise replacement and in the meantime forward his mobile to his desk phone. Perhaps swap out a 4s for a 5 and send 4s
- iPad mini for Mum and Lara Hueston
- investigate use of iPads as video conferencing units - worked well, look into microphone and stand / bracket.
- Clean up Bills machine config and software wise, also replace external battery.
- Kim Woan, prob with email spell checking, turned out to be an unapplied update.
- Chris N, can't watermark client pdf's, show how to use pdfcreator to create a more standard pdf then watermark that.
- Cameron M, probs with email in WA, turns out to be a system restart without VMs starting due to wait for keyboard connection. Fix and start VMs.
- Simone, go over BP hdd work to be done
- Alberto, Perth, probs with email remotely, fix.
- Andrew King, training on iCloud and further integration.
- Further work with Bill Cox.
- Anyware gear
- Work on fixing latest drawing code in job drawing history spreadsheet.
- Re-installing postgresql for future development work
- Andrew King, setting up his replacement iPhone and reconnecting the sim to his number.
- Buy 2 x Vigor Fly units, one for Tony Geritz, one spare.
- Jotit Project Creation and Bank Guarantee forms. Change the references to INC GST to EX GST.
- Shane, Needs a way to view models by Wednesday for meetings in Melbourne
- Simone Muller,
We need to copy all the wiki information from folders for BP over the next few weeks. Is there 2/3 Hard Drives or what is the b
- Autodesk 360 access for Shane Ford
- 5272 reactivate - mcdonalds kathryn reactive in Cheops
- Organise printer/scanner for Lionel, Guy, Greg
- Shane, access to models from anywhere.
- Greg Waldron install and configure Epson WF-7510 drivers
- Show Shane how to use autocad design review. Can icons be added to dock for buildsoft and autocad.
- Install Autodesk Design Review 2013 on Shane Ford's Mac (in the Windows Fusion environment). Be good if he double clicks on a dwf file and fusion opens with design review loading.
- Sharon R, Mountain Lion Upgrade, apps updates, check why she needs to rebuild of all mailboxes other than inbox regularly, esp when at home.
- Give Luke an stcpl email address and access to wiki.stcpl.com.au and trello
- Create an email account for Andrew Fishwick (per Gerhard VanDerWerme) he has his own phone and equipment.
- Setup spare iPad and look at autocad WS and 360 for puma and other projects.
- WTF is going on with the Tenders Dropbox folders permissions in Melbourne

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- Research possible conferencing Microphone for use with iPad during video conferencing. (not a close use mic)
- Check if a higher end graphics card will run dwf models better. Install autocad design review and test on Luke's computer. <http://usa.autodesk.com/design->
- Bill Cox, recover information from old laptop and srchive.
- Chris R, look into vpn and rdp access via iPad and also use overseas. WILL NEED A SIM for it. Look at a casual plan.
- Call Julie, scanning to pdf (not jpg) and corrupt image? 55412688.
- Setup Buzzsaw profiles on tendering people's DocChase server profiles and show how to use.
- Convert bank guarantee jotform to to be a sinlge form and change theme to match project creation form. (heading colours n ot right) see wiki for jotform admin details.
- Research and install lite office editing apps for the ipad.
- Bill Cox, Machine replacement, dead motherboard battery.
- Investigate iPad remote desktop apps for Chris and others. using vpn and 192.168.10.43 (administrator manager)
- Show Joanna how to use Revit and the issues with the revit file from energex.
- Draft email on overseas usage, see email draft.
- Vigor Fly for Coles Lilydale, send to Julian McPhee. They already have an aircard.
- VPN connection stability for Chris Riley, Charmaine.
- Rajan, assist with setting up AppleID for Kim Woan.
- Shane Ford, problem printing pdf with unusual fonts. Fix by created a new version, show him how.
- David Kent, probs sending an email after connecting to another wifi, show him how to fix networking issue.
- Cathie Brown, machine has duplicate IP address (.91). Reset to dhcp to resolve.
- Setup iPad for Chris Riley with basics, will need to look at vpn and remote desktop access later. Give an intro to the device.
- Graeme Bell is back, can't turn off his out of office. Filters gives "An error occurred, unable to contact server."
- Assist Shannon Aloe with photos on dropbox
- Cheops upgrade Nov 2012
- Reconfigure Stuart McDougall's old laptop for Michael Cannon
- Lionel Mitchell, 4g aircard not working. Post paid aircard being used as a pre-paid. Got it recharged, still not working. Resolution was to change the device type from tmb to pre
- Ricky Lang
Unable to send emails on his iPhone. Has upgraded to an iPhone 5.
- Karoline Fagan requests to 'install' hours chaser on Helen's profile
- Check credit for mynetfone conference
- Stuart McDougall migrate windows laptop to OSX machine
- Setup laptop for Lionel Mitchell
- Fix corrupt dovecot.index files on mail-qlid server
- Remove <markjohnston@lanskey.com.au> from lanskey mailing list
- Ian Herd receiving emails issues
- Mark Hamilton sending/receiving emails
- Copy across data

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- Migrate Steve Law Smith to new qld mailserver
- Fix BNE scanner with new mail qld server
- Fix Chris Riley's email password
- Fix Ross Williams internet issues
- LDAP authentication for howto.lanskey
- MS Licenses for MS Project for VIC
- Migrate QLD Mail to OSX platform
- setup laptop
- Fix DHCP server and phone issues in BNE ofifce
- Reconfigure phones in BNE office to static IP address
- Give Helen intro to using Hours Chaser
- Marcus, his machine just went black, force restart, seems ok.
- Stuart McDougall, give intro to using his mac and further customisations.
- Sasith, prob with a Word doc, show how to fix margins, etc.
- Assist Neil with PDF printing errors Red will not show on the drawing.
- Assist Stuart McDougall with MS Project header/viewer
- Steve Law Smith receiving emails
- Laurence Ross, fix his drive mappings.
- Procure and install aircard for Lionel Mitchell's laptop. Give to Greg with instructions.
- Jimmy Roots, problems sending email, turns out router needed a restart.
- Paul P, run the consolidation code for 5355 and 5705. Also do 5071 and collate with 5355
- Greg Waldron, set his home machine up to be able to access the MS project and MS Office servers as well as updates and work software. Show how to use vpn.
- Susanne, install buzzsaw on the DocChase server and set it up for general access. Show how to use.
- Add Greg Waldron to the MS Project server and setup his profile.
- Reconfigure Geoff Hamilton's old Laptop with new SSD drive
- Open ports up for camera.vic.lanskey.com.au (tcp instead of udp)
- Add Susanne Whatson to the LanskeyColes@lanskey.com.au email alias.
- Setup profile for Michael Choi on MS Project server and add to his cord profiles.
- Help Melb Office MS Project training and customisations.
- Chris Riley, Charmaine, Both Charmaine and I are having continuing problems connecting from home. I can't connect at all tonight. Please would you ensure that this is fixed tomorrow, as we will need access over the weekend.
- Review all users in each state in wiki and put all redundant employees into separate lists.
- Review the mercury state mailing lists at <http://mercury.lanskey.com.au/cgi-bin/mailman/admin/> password: ivnJJ4uVkFr9We
- Review all mailing lists after review of wiki user lists
- Review the aliases file. firstly review and fix the everyone aliases. see attached. NOTE: Used Notepad+ for editing.

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- Pura Kara, install email archiver and show how to use for the archiving of emails from his account and placing them into the project for long term storage.
- Sasith, prob with stamp and number pro. Show how to fix faulty pdfs with preview.
- Shane Ford, Run the claim auto collation for 5285
- Simone, prob with cost journal transfer not working in Cheops, unlock the records to fix and check results with Paul and Chris.
- Ahu, prob with MS Project fix.
- Sort out all cables to be checked by test and tag person.
- Work with Oliver Ramsay to re
- install the Titan software on the security VM because they couldn't register the old version properly. Major Pain.
- Delete Stuart McDougall's and Sharon Rowlands profiles from Michael Cannons laptop. via teamviewer
- Perth, remove all non lanskey entries from printer, scanners there.
- Install Revit onto to MS Project server and test with Joanna.
- Brian Gallacher, problem with slashes in link names in wiki, show him how to avoid as slashes mean folders
- Rajan, Kim W, apple id probs and syncing informaton
- Mick, show how to add a problem to enviro site services in docchase so that they are not used again.
- Merge the Puma energy conflicted folder and remove the conflicted folder.
- Chris R, fix his email of his mac and do updates, show him how to use vpn and other services.
- Shane, how to use Preview to merge 6 pdfs.
- Install Autodesk Design Review on the MS Project Server. <http://usa.autodesk.com/design-review/>
- Chris N, usage of tenders trade matrix and coordinating with Helen.
- Install bluetooth keyboard onto ipad for Chris and show how to use.
- Bill Cox, reconfigure anita's 13 inch mac pro for him, update, install apps and transfer old files to it.
- Garth D, can't find claims i sent him that he has updated. Find them and put them into the correct project location.
- Sasith, scanning to email from new printer not working, fix email address, note saisth alias not working, switched to don.
- Shannon, prob with no being able to open pdfs on his mac. Had to fix permissions to fix.
- Colm, prob with inviting people to a meeting, show how to do.
- Graeme, discuss issues with people not storing info in dropbox associated business risks and best approach to resolving.
- Chris, setup his mac environment on his desktop, show usage and also how items to fix to for home work.
- Stored BP cameras and External WiFi units.
- Geoff H, prob with accessing archived job drawings. show how.
- Greg W, how to re-add non sync'd folders to his machine (IGA)
- Simone, advice on how to handle drawings in a more controlled and segregated fashion in docchase.
- Julian, follow up on vigor fly for Lilydale and proper operation
- Marcus, where to locate logos and how to convert to another format for printers.
- Vivienne, not receiving calls at front desk. Show how to remove not available options she has on mxie.
- Chris R, chase up sim connection on his iPad and work with Telstra to get operational.

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- Ahu, prob with Mxie not bound to her phone, Show her how to do it herself.
- Shannon, can't copy a folder structure downloaded from a client. Show how to do it.
- Dave, handle delivery for him.
- Bill Cox, pull his machine apart and get operational so he can continue to use till it breaks permanently.
- Work out how autodesk 360 and ws connect to each other
- Configure Chris Parkes on profile manager and add new iPhone
- Upgrade David Findlater's laptop to OSX 10.8 and MS office to SP2
- Setup Epson Workforce printer for Greg to use and re=pack for him to take.
- Sasith, can't print single sided to upstairs printer. Delete and re-add drivers correctly, lots of other updates and fixes at the same time.
- Rajan, probs with mappings from parallels to tenders, show how to use builtin .psf mappings to his mac.
- Assist Simone Muller with wiki 5355 and update dokuwiki to latest version
- Bill just can't handle the MAC Have to find an old laptop for him
- Assist Lana Noy with energex grovely A1 plotting issues
- Greg W, remotely help him install network switch at home so he can connect his work machine and printer for working from home.
- Move Paul Lanskey over to iPhone 5 and activate with Telstra
- Garth D, print out a hard copy of the howto website for use with the QA Auditors.
- Simone, Paul, discuss best mechanism for archiving blackport project info for giving to BP.
- Shane, go over issues with dwf file viewing and get him to follow up with specs Puma are using.
- Joe Von Hof, add him as a scan user on the office printer.
- Colm, how to reopen apps not in his dock and fix them there.
- Chris R, training on his Mac and other items.
- On site with BP BBU. several support items.
- Paul L, swap out his iPhone 4s for a iPhone 5.
- QA Audit attendance and systems questions answered, etc.
- Garth Hugo, see if u can retrieve doubly deleted voice message (deleted from reception by Nicole and deleted from deleted box.)
- Research on iPad mounts for use with video conferencing.