

Dame Meg Hillier MP  
Chair  
Public Accounts Committee

**BY EMAIL ONLY**

14 June 2023

Dear Dame Meg,

Thank you for the opportunity to provide evidence to the Public Accounts Committee inquiry into Bulb. During the evidence session on 25 May 2023, Sarah Olney MP asked Ofgem to provide a breakdown of uptake rates for payments made by electricity suppliers to customers as part of the Energy Bills Support Scheme.

The Department for Energy Security and Net Zero [collects information about the payments made under the Energy Bills Support Scheme in Great Britain](#). Electricity suppliers were asked to provide data on their payments to eligible customers.

[This spreadsheet](#) shows the monthly and total amount of money that each electricity supplier in England, Wales and Scotland was allocated from central government and distributed to customers. The data are presented by: electricity supplier; electricity meter type; geographically by region, local authority and Westminster parliamentary constituency.

The latest data, published 23 May, includes the following voucher redemption rates by region. The highest, East Midlands, has a redemption rate of 80% while the lowest, London, has an uptake rate of 68%. The total rate across all regions is 76%.

<b>North East</b>	79%	<b>South East</b>	76%
<b>North West</b>	77%	<b>South West</b>	78%
<b>Yorkshire and the Humber</b>	79%	<b>Wales</b>	79%
<b>East Midlands</b>	80%	<b>Scotland</b>	76%
<b>West Midlands</b>	78%	<b>Unknown</b>	74%
<b>East of England</b>	78%	<b>Total</b>	76%
<b>London</b>	68%		

Please do let me know if I can be of further assistance to you and the Committee.

Yours sincerely,



**Jonathan Brearley**  
Chief Executive