



HM Revenue  
& Customs

**Jim Harra**  
**Chief Executive and First Permanent Secretary**

Dame Meg Hillier  
Chair, Public accounts Committee

By email only

Room 2/75  
100 Parliament Street  
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29<sup>th</sup> July 2022

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Dear Dame Meg,

**Public Accounts Committee: Thirty Seventh report of Session 2021-22**  
**Recommendation 8**

In the Treasury Minute containing the response from HMRC to the PAC's report on HMRC Performance in 2020-21 the department agreed to report back to the committee regarding recommendation 8a below by the end of July:

*PAC recommendation 8a:*


*HMRC should*

- *Work with Cabinet Office to draw up a plan for how they intend to make sure that spare HMRC office space is not left vacant, and write to the committee explaining the plan within 6 months of this report*

HMRC has continued monitoring its estate needs and usage and, working in partnership with the Government Property Agency (GPA) and Places for Growth team within the Cabinet Office to ensure that the estate is used efficiently. To date, 44,000 square metres of space across HMRC's regional centre buildings has been let to 38 other departments and this will increase to 45,000 square metres of space by September, providing accommodation to around 10,000 full time equivalent civil servants from other departments alongside HMRC people. In addition, HMRC analysis has shown that it can also reduce its space in its London headquarters building, 100 Parliament Street, by around a third, which amounts to approximately 4,900 square meters. HMRC is working with GPA to enable the re-allocation of this space to other departments.

HMRC and GPA continue to work closely and have regular meetings, at different levels, to discuss how best to optimise the use of the estate to deliver efficiencies and support the Places for Growth programme.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Harra'.

**Jim Harra**  
**Chief Executive and Permanent Secretary**