



Jessica Reiland

3828 Edgefield Ave NW – Canton, OH 44709

623-521-3090 – jreiland23@gmail.com

KEY SKILLS

Soft Skills

Agile Methodologies	Project Management
Scrum Master	Requirements Gathering
Product Owner	Design Thinking
User Stories	Communication

Hard Skills

JIRA	Bootstrap	JavaScript	Jenkins
Confluence	Material Design	jQuery	TeamCity
HTML/CSS	Stylus	WordPress	Octopus Deploy
AngularJS	SQL	Git	Adobe Photoshop

PRIOR WORK EXPERIENCE

3E Company

July 2015 - Present

Technical Project Lead

- Managed technical projects that spanned several different development teams.
- Worked with both internal and remote development teams to achieve quality results for the stakeholders.
- Served as the Scrum Master and Agile Coach for the office to facilitate implementing an Agile Development process.
- Acted as Product Owner for various internal and customer-facing development projects.
- Implemented improved development and customer services processes using JIRA and Confluence.
- Participated in a cross-functional customer experience team where our goal was to create a unified system for tracking customer requests across all business units.
- Developed single page e-learning platform utilizing JavaScript, jQuery, HTML, and CSS.
- Utilized SQL to maintain PostgreSQL database.
- Implemented Agile development practices.
- Worked with teams that were geographically dispersed around the world.
- Leveraged Git version control to enhance code integrity and participated in code reviews.
- Assisted with creation of data structures and regularly attended requirement gathering sessions.

eCreations, LLC

March 2014 – July 2015

Project Manager / Software Engineer

EDUCATION

Florida Institute of Technology

Bachelors of Business Administration (Specialization in Computer Information Systems)

Graduated Summa Cum Laude

ADDITIONAL EXPERIENCE

Recipient Verisk Way to Go Award | May 2017

Developing Software Using Design Thinking | 2017

Open SAP Course

Focus on implementing Design Thinking principles in a remote collaborative environment

Data Science – Johns Hopkins University on Coursera | 2016

The Data Scientist's Toolbox

Introductory course into the subject of Data Science using R and Rstudio among other technologies

Certificate earned on January 21, 2016