

MCC Metrics – Protocol Level

Objective:

The five bar charts here show the performance for 5 different KPI at portfolio level by default. These bar charts will show data for protocols that are selected in the protocol grid.

Navigation:



Interpretation

The 5 different bar charts provide the following information:

MCC Sample within days:

- Percentage of samples received with 2 calendar days

MCC Lab queries:

- Percentage of requisition that generate lab queries

MCC Queries resolved within 7 days:

- Percentage of queries resolved within 7 calendar days

MCC Sample reportable:

- Percentage of samples reportable for all required tests

MCC Tests within turnaround time:

- Percentage of lab tests reported within expected turnaround time across studies.