

# MCC Metrics – Protocol Level

## Objective:

The five bar charts here show the performance for 5 different KPI at portfolio level by default. These bar charts will show data for protocols that are selected in the protocol grid.

## Navigation:



## Interpretation

The 5 different bar charts provide the following information:

### MCC Sample within days:

- Percentage of samples received with 2 calendar days

### MCC Lab queries:

- Percentage of requisition that generate lab queries

### MCC Queries resolved within 7 days:

- Percentage of queries resolved within 7 calendar days

### MCC Sample reportable:

- Percentage of samples reportable for all required tests

**MCC Tests within turnaround time:**

- Percentage of lab tests reported within expected turnaround time across studies.