

RQ1: How do the recipient of the device and the context in which the device will be used impact people’s security and privacy attitudes and concerns?

<u>Main code</u>	<u>Definition</u>	<u>Sub-Codes</u>	<u>Definition</u>	<u>Sub-Sub-Codes</u>	<u>Definition</u>	<u>Example</u>
<b>Reasons for purchasing prototype social robot</b>	Reflects reasons as to why participants would purchase the described prototype social robot	<b>Improve Life (P1, P6, P7, P10, P15, P18)</b>	The device would improve or aid in daily life			“I think it would make my day to day life easier... It would help me organize my life, even think or make decisions” (P1)
		<b>Novelty (P4, P8, P9)</b>	The device is exceptionally cutting-edge or extremely smart.			“Personally, I want something that is very cutting edge. Something that is extremely smart, extremely intuitive.” (P4)

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<b>Purchase Decision Factors</b>	Reflects the factors participants consider important when purchasing a social robot.	<b>Physical Form (P1, P2, P9, P13, P15, P16, P17)</b>	The physical embodiment of the robot			“Believe it or not I would like to know if it has a human-like body... so you have an idea of what you’re having at home” (P1)
		<b>Energy Requirements (P1, P14, P15)</b>	The energy usage of the social robot			“Also, like how much energy does it take, is this something that I have to charge or plug in somewhere?” (P1)
		<b>Maneuverability (P2, P3, P17)</b>	The ability of the robot to successfully navigate a domestic space			“My parents have trouble going up and down stairs, so that would be helpful.” (P2)
		<b>Transparency (P4, P7)</b>	What information does the manufacturer provide?			“I would need more information on the back end... like what's going on behind the scenes... where's this information going? Where's it being kept? You know that kind of stuff.” (P7)
		<b>Accessibility (P11)</b>	How accessible the device is			“The capability of accessibility [is important]...Do I have to download an app? Do I have to download something to my computer?” (P11)
		<b>Ease of Use (P11, P12)</b>	How easy the device is to use.			“The ease of access is always an option for me when I choose tech... how hard it is to navigate to it, and how easy it is to just access.” (P11)
		<b>Availability (P11)</b>	Where the device can be purchased. (P11)			“How easy is it to get?” (P11)
		<b>Reputation (P13)</b>	The reputation of the device’s quality			“My second greatest concern would be the durability and longevity of the robot...I would want something that has a reputation for lasting for a long time without needing major repairs.” (P13)
		<b>Manufacturer (P13)</b>	What company creates and sells the device. (P13)			“Well, I would want to know what company was producing it... I would probably do research into the company to see who its parent was, and so forth.” (P13)
		<b>Integration (P4, P9, P16)</b>	The device can integrate with other smart home devices.			“Can it work with my other devices?” (P9)

		<b>Data Practices</b> <b>(P1, P2, P3, P4, P6, P7, P8, P9, P10, P13, P14, P19)</b>	The device’s data collection, storage, and sharing practices	<b>Sensor collection</b> <b>(P3)</b>	How the robot collects data	“How that [personal] data is collected and where it's kept and how long it's kept that way, you know. If there could be a data breach on an external server will my data be compromised, or if it's just local files.” (P3)
				<b>Data Storage</b> <b>(P3, P7)</b>	Where the collected data is stored	“How that [personal] data is collected and where it's kept and how long it's kept that way, you know. If there could be a data breach on an external server will my data be compromised, or if it's just local files.” (P3)
				<b>Collected Data</b> <b>(P7)</b>	What data is collected	“How that [personal] data is collected and where it's kept and how long it's kept that way, you know. If there could be a data breach on an external server will my data be compromised, or if it's just local files.” (P3)
		<b>Updates</b> <b>(P5)</b>	The device receives regular software updates			"It would have to be something that could get a lot of updates." (P5)
		<b>Return Policy</b> <b>(P17)</b>	The device could be returned within a trial period			“I'd also look and see what kind of like warranties there are... return policies, to make sure if I get a lemon, or if I don't love it, I can return it.” (P14)
		<b>Features</b> <b>(P3, P4, P5, P6, P7, P8, P9, P10, P15, P16, P17)</b>	The functionality of the device	<b>Provided Value</b> <b>(P5, P6)</b>	The device provides clear value	“What would it do for me, ya know? Like is it gonna be helpful to me? I think I'm a very busy person, and so all of these things that make it human-like I don't care that much about. But if there was a value add, that I might care about” (P5)

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<b>Expected Features of Social Robot</b>	Reflects what participants would expect a social robot to be able to do	<b>Cognitive Capabilities</b> <b>(P1, P2, P8)</b>	The device would be able to “think”, or perform other cognitive tasks	<b>Learning</b> <b>(P2)</b>	<b>The device would learn from its environment and interactions</b>	“Able to make assumptions, or come up with answers that need thinking... sort of like brain work” (P1)
		<b>Human-Like</b> <b>(P1)</b>	The device would have human-like qualities			“Yeah, social robots for me are like... smart robots with human-like qualities” (P1)

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Comfort with specifications of prototype robot	Reflects participant reasoning for comfort with detailed prototype specifications	Visual Recognition (P4, P11)	Ability of the robot to detect and remember different faces and objects in its environment + react and respond to visual cues.	Prior familiarity via similar technology (P4, P11)	Participant describes familiarity with features from smart home or conversational AI tech currently in use.	“I do use voice commands with my Alexa, so I don't mind doing that.” (P4)
		Voice Recognition (P4, P11, P19)	Ability of the robot to detect and remember different voices in its environment + react and respond to voice commands.	Prior familiarity via similar technology (P4, P11, P19)	Participant describes familiarity with features from smart home or conversational AI tech currently in use.	“I do use voice commands with my Alexa, so I don't mind doing that.” (P4)
		Expressive Communication (P3, P8)	Ability of the robot to communicate via voice or facial expressions.	Novelty (P3, P8)	Participant describes a degree of novelty in this feature not presently available on the market.	“I really do like the expressive communication. I don't think that it's very common in a lot of the robots these days, especially [those] without a screen.” (P3)
				Deeper Connection (P7)	Allows the user to connect with the device on a deeper level	“I think, as humans, we like the expression, and we can connect with expression. The fact that a robot can do that...that’s kind of the part that makes me more comfortable.” (P7)
		Personalization	Ability of the robot to personalize its interactions with its users.			
		Navigation and Mapping (P13, P14, P15)	Ability of the robot to map its environment and navigate through spaces without collision.	Expected (P13, P14)	The user would expect this feature, and so is comfortable with it.	“I'm most comfortable with that, because those are features that I typically associate with machines and robots.” (P13)
		Internet Connectivity (P5, P13)	Connectivity of the robot to the internet to allow for app downloads.	Prior familiarity via similar technology (P5, P13)	The feature is common in many different technologies.	“Everything in our life is connected to the internet, so that is something I would be really comfortable with. I feel like we expect that out of most things” (P5)
		Comfortable With All (P1, P2, P8, P9, P10, P12, P16, P18)	Comfortable with all described specifications, no concerns mentioned.	Feature Necessity (P1)	The features are necessary for the desired functionality of a social robot.	“I feel like I would be comfortable with this, because it would serve a purpose” (P1)
				Prior familiarity via similar technology (P9)	Participant describes familiarity with features from smart home or conversational AI tech currently in use.	“I guess I would say [I’m comfortable with] all of them. I mean, I’m already dealing with Alexa...the navigation, the personalization, the connectivity and communication, we’re already dealing with that as it is.” (P9)

Main Code	Definition	Sub-Codes	Definition	Sub-Sub-Codes	Definition	Example
Concern with specifications of prototype robot	Reflects participant reasoning for concerns with detailed prototype specifications	Visual Recognition (P4, P13, P15, P19)	Ability of the robot to detect and remember different faces and objects in its environment + react and respond to visual cues.	Data Practices (P4, P13, P15)	Concerned with the device’s data collection and sharing practices	“It kind of freaks me out, because I don't know where this visual information is being uploaded to. I'm worried that it might be an invasion of privacy or potentially used for some type of surveillance.” (P13)
		Voice Recognition (P4, P13, P15)	Ability of the robot to detect and remember different voices in its environment + react and respond to voice commands.	Data Practices (P4, P15)	Concerned with the device’s data collection and sharing practices	“I do have some concerns about the type of [personal] information being recorded by those devices. And what that information is being used for, how it's stored. Things like that.” (P4)
				Uncanny (P13)	Concerned with the surreal elements of the robot.	“It's [uncomfortable] because of the uncanny valley aspect of it.” (P13)
		Expressive Communication (P9)	Ability of the robot to communicate via voice or facial expressions.	Data Practices (P9)	Concerned with the device’s data collection and sharing practices	“If it is capable of reading and replicating your visual cues, it's obviously seeing something. So what else is it seeing?” (P9)
		Personalization (P7)	Ability of the robot to adapt its behaviors to the user	Data Practices (P7)	Concerned with the device’s data collection and sharing practices	“I feel like, that's somewhat intrusive, knowing that something is keeping track of everything that you know.” (P7)
		Navigation and Mapping (P3, P5, P19)	Ability of the robot to map its environment and navigate through spaces without collision.	Data Security (P3)	Concerned about security of data collected, and the potential of being collected in a breach.	“I would say concerned about possibly the navigation or the mapping, just because you never know if maybe they're finding a layout to your home or
				Data Collection (P11)	Concerned about the collection of data.	“I’m sure my data is getting collected and recorded and there’s always a proxy concern with that...” (P11)
		Internet Connectivity (P6)	Connectivity of the robot to the internet to allow for app downloads.	Data Practices (P6)	Concerned with the device’s data collection and sharing practices	"What's going on with the data on the backend? How much of my privacy am I giving up by just being in the environment with that robot?" (P6)
		No Concerns (P1, P2, P8, P10, P12, P14, P16, P18)	The participant wasn’t concerned with any of the specification			“None of this stuff has any concerns to me at all.” (P2)

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Use-case specific comfort for prototype robot	Reflects participant level of comfort with the described prototype robot specific to each use-case	Solo usage	Refers to the prototype robot having the participant as the singular primary user.	Safety (P1, P14)	Would feel more comfortable due to increase in safety	“It would make me feel safer, if anything was to happen I’m sure I could ask it to dial [911]” (P1)
				Companionship (P1, P6, P12, P13, P16, P17)	Would want the device for companionship	“If I felt lonely, I could talk to the robot and it would feel like I had a, you know, friend or a roommate there...It would be nice to have something that's there that talks to you.” (P13)
				Productivity (P6, P8)	Would support productivity at home	“I would primarily use it as an assistant to help me become more productive, and maybe help me do things that take up time.” (P8)
		Child usage	Refers to the prototype robot having a child related to the participant as the singular primary user.	Health (P1)	Would be comfortable due to robot’s medical capabilities	“I think of children that have health issues might find comfort in having an intelligent companion in this way” (P1)
				Companionship (P6, P12, P16)	Would want the device for companionship for the child	“I don't want to go as far as to say a nanny, but it could be a good companion for a child.” (P6)
				Question Answering (P7, P14)	Would want the device for answering questions for the child	“We use Google for answering questions now; it's like, ‘Go ask Google. She knows more than I do’...having them have something like that [the robot], I think the comfort is there.” (P7)
		Elderly usage	Refers to the prototype robot having an elderly family member related to the participant as the singular primary user.	Health (P1, P5, P14)	Would be comfortable due to robot’s medical capabilities	“It would be part of the team that takes care of the family member”(P1)
				Companionship (P1, P6, P8, P10, P12, P16, P18)	Would want the device for companionship	“I have people in my family with health issues that I feel like would benefit from having a companion.” (P1)
				Monitoring (P2, P5, P6, P14, P17)	Would be comfortable due to the increased oversight to monitor an elderly family member’s well-being	“I could definitely see it as being a really good watchdog, so that if anything happened with my mother that we would receive some sort of a notification.” (P6)
		Communal usage	Refers to the robot being shared amongst a communal household without a singular primary user.	Adaptability (P1)	The device can adapt to personalize itself for multiple users	
				Oversight (P13)	With multiple people monitoring the device, the risk of it being hacked is reduced.	“I think there would be less potential for hacking in if you've got 10 people.” (P13)

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Use-case specific concern for prototype robot	Reflects the descriptions that participants give for discomforts caused by the prototype in specific use-cases	Solo usage	Refers to the prototype robot having the participant as the singular primary user.	Privacy (P4, P7, P18)	Would be concerned with the device collecting and sharing private information			“I think the most uncomfortable aspect of it is like, how much does it know about me...Can that information be used by somebody else, and can it be used against me in any way?” (P7)
		Child usage	Refers to the prototype robot having a child related to the participant as the singular primary user.	Child Age (P1)	Would be concerned depending on the child’s age			“I think it would depend on how old the child is, if I feel like the child can handle this type of technology that is not going to harm himself or herself” (P1)
				Misuse (P2, P4, P14, P19)	Would be concerned with a child misusing the device.			“[I] also have concerns with the child accidentally buying things, or signing up for [subscriptions] that would cost money or that kind of thing. (P4)
				Data Practices (P4, P7, P9, P10, P11, P18)	Would be concerned with the device’s data collection and sharing practices	Sensitive Data Collection (P9, P11, P18)	Would be concerned with collection and distribution of video data specifically.	“The visual thing would be the only thing that would bother me with her being a child, you know I've had to be careful with her...that she's not trying to get changed or anything on the whim.” (P9)
				Socialization Replacement (P5, P8, P13, P17)	The device would replace valuable social interaction with other humans.			“...I wouldn't buy my kid a robot friend. I would encourage my child to have social relationships with actual human children. I just don't

								think like that is something I would layer in as an experience for my kid. Maybe in 50 years, when it's more common. But not now.” (P5)
		Elderly usage	Refers to the prototype robot having an elderly family member related to the participant as the singular primary user.	Usability (P3, P4, P6, P13, P15, P17, P18, P19)	Would worry about the elderly family member being able to use the device			“I think my greatest concern would be that the elderly person might not know how to use the robot.” (P13)
				Hazard (P3)	Would worry the device might trip the family member			“My dad's disabled, and I would say I would be worried about him tripping on it, depending on how big it was...” (P3)
				Data Practices (P7, P11)	Would be concerned with the device’s data collection and sharing practices			“I... would wanna make sure that their information is safe. Because, especially with the elderly, they don't always know when they're being swindled.” (P7)
		Communal usage	Refers to the robot being shared amongst a communal household without a singular primary user.	Privacy (P1, P2, P3, P4, P5, P8, P14)	Would be concerned with the device sharing private information			“Is there sensitive information that the other roommate, could, if they had ill intention, access?” (P14)
				Communal comfort with tech (P2, P19)	Concern with everyone in the household being on board for this tech			

Main Codes	Definition	Sub-Codes	Definition	Sub-Sub-Codes	Definition	Sub-Sub-Sub Codes	Definition	Example
Use-case specific concern mitigations for prototype robot	Reflects the descriptions that participants give would help them manage the discomforts caused by the prototype in specific use-cases	Solo usage	Refers to the prototype robot having the participant as the singular primary user.	Cued Action (P4, P15)	The device would not activate its sensors or move unless the user cues it.			"Is it always watching? Is it always listening? Is there some sort of cue I would give it that would cause it to listen/see?" (P4)
				Data Transparency (P7)	The device’s data collection and use practices are transparent			“How much does it know about me? And how can that information be used by somebody else, and can it be used against me in any way?” (P7)
		Child usage	Refers to the prototype robot having a child related to the participant as the singular primary user.	Parental Controls (P2, P3, P4, P18)	The device would have parental control features.			“I think something along the lines of some sort of parental controls [would be really helpful]” (P18)
				Data Transparency (P7)	The device’s data collection and use practices are transparent			“I would need more information on the back end... like what's going on behind the scenes... where's this information going? Where's it being kept? You know that kind of stuff.” (P7)
				Physical Location (P9)	The user would mitigate their concerns by placing the device in a specific location.			“We've got to kind of alter our lifestyle, as far as, where we're gonna do things or where we're gonna put this device and and whatnot.” (P9)
				Permission Request (P11)	The device should request permission before collecting data.			“A security question or just an authorization, basically a security question or an authorization to consent to use my child's images.” (P11)
		Elderly usage	Refers to the prototype robot having an elderly family member related to	Easy Mode (P3, P6)	The device could be set to an easy mode, which would be			“I feel like the easiest thing to do would be to have an easy type mode



			the participant as the singular primary user.		more accessible for elderly users.			on it, or something where they could figure it out faster.” (P3)
				Set-up Team (P6)	“Geek-squad” adjacent squad to help set-up the technology and explain its dynamics			“I think that it sort of has to come with like a geek squad...very hands on initially, and then less so.” (P6)
				Authorization (P11)	The device would request authorization before sharing sensitive data. (P11)			“I would hope that there's an authorization screen to allow that [personal] information to be given up.” (P11)
		Communal usage	Refers to the robot being shared amongst a communal household without a singular primary user.	Access Control (P3)	The robot would have access control features that would identify users before allowing them access to the device			“If there was a way to put a password or an account something on it, to where you would definitely have to confirm your identity before maybe making purchases or unlocking a door.” [When discussing things that would increase comfort in this scenario.] (P3)

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Context specific comfort for prototype robot	Reflects participant level of comfort with the described prototype robot specific to each context	Educational	Refers to the prototype robot being used in the educational context	Chatbot (P1, P2, P8)	The participant is comfortable using chatbot to learn, and sees social robots the same way.	“I use my AI to learn...I value my chatGPT for that.” (P8)
				Child Education (P6, P8, P9, P13, P14, P16)	The device would be useful in tutoring children.	“My daughter does cyber school... and oh, Lord, this is an everyday battle, and I'm like I didn't learn this stuff 30 years ago. So yeah, I would be absolutely comfortable. Anything that can help.” (P9)
		Medical	Refers to the prototype robot being used in the medical context	Part of Care Strategy (P5, P6, P7, P10, P14)	Comfortable with the device being used as part of a larger care plan	“I think with medical needs, those are so important and so crucial, I would be afraid if the robot was the only thing because what if the robot didn't work, or something like that. But having a robot and also whatever else would be in that caregiving package, I think I can see a place for this robot in something like that for sure” (P5)
				Cheaper than alternatives (P8)	Ideally using the service would be cheaper than consistent medical attention	“I think it would be a whole lot cheaper, you know.” (P8)
				Non-critical care (P4, P6, P9, P13, P19)	Comfortable with the device being used in non life-critical care settings.	“I'd say about 90% comfortable... It depends on the medical need. Am I relying on it for life, saving measures?...minor medical stuff, I wouldn't have a problem” (P9)
		Therapy	Refers to the prototype robot being used in the therapeutic context	Part of Care Strategy (P2, P7, P16, P18)	Comfortable with the device being used as part of a larger care plan	“I think it would be a good partner to help with...let's say a psychologist. Kind of doing some of the easy work.” (P18)
				Basic Care Only (P13, P18)	The device would be useful for only basic therapy needs.	“I think it could be used pretty well for basic therapy and counseling.” (P13)

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Context specific concern for prototype robot	Reflects participant level of comfort with the described prototype robot specific to each context	Educational	Refers to the prototype robot being used in the educational context	Inaccurate Information (P2, P3, P5, P12, P18, P19)	The device may teach misleading or inaccurate information to users.	“I think for learning and education...It's not one size fits all and so I wouldn't want to outsource that to a robot.” (P5)
				Data Collection (P7)	What data the device would collect from users.	“What information would it take...? How would that work?... I would need to know that before I could be okay or not.” (P7)
		Medical	Refers to the prototype robot being used in the medical context	Inaccurate Information (P3, P18)	The device may teach misleading or inaccurate information to users.	“ I think anything like that is open to misinformation, so I would use it as a starting point, but not to replace a doctor.” (P3)
				Reliability (P2, P4, P15)	The device may not be reliable, possibly making medical errors that a human would not.	“Could AI be used in a medical setting? Absolutely, and very powerfully. But without that human oversight? Not there yet.” (P12)
		Therapy	Refers to the prototype robot being used in the therapeutic context	Inferior Alternative (P2, P4, P5, P6, P10, P11, P14, P16, P19)	The device is an inferior alternative to typical therapy options as the exclusive option.	“I can see it at some point in the future, but I'm not comfortable enough in AI being able to get there right now compared to human therapy.” (P6) (P6)

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Managing context-specific concern with prototype robot	Reflects the descriptions that participants give would help them manage the discomforts caused by the prototype	Educational	Refers to the prototype robot being used in the educational context	Pre-Made curriculum (P3)	Concerns would be mitigated if the device relied on pre-made information to teach.	“...maybe already have some pre downloaded information.” (P3)
				Simple Content (P5)	Concerns would be mitigated if the device was teaching simple content without much nuance	“I would be more comfortable if it's running times tables or flash cards or something with a kid.” (P5)
		Medical	Refers to the prototype robot being used in the medical context	HIPAA (P7)	Would want the device to comply with HIPAA guidelines.	“We have very strict rules about privacy and medicine... as long as it stays within, you know the the HIPAA, or whatever the laws are. I think it could be very helpful.” (P7)
				More Exposure (P15)	Concerns would be mitigated with more experience with this technology.	“Maybe with a little growth or a little experience interacting with it, I would feel more comfortable. But I think at first I would be a little bit leeryT.” (P15)

## What are participants' security and privacy expectations and needs toward social robots?

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Expectations for S&P info for general social robot technology	Reflects participants' expectations for S&P info related to general social robot technology	Type of general S&P info provided	Refers to the type of general security and privacy information consumers require to inform their purchase	Confidentiality (P1, P8, P10, P18)	The device doesn't divulge private information	
				Access Control (P1, P10, P13)	Who can access the device itself	"What kind of things does it have access to?" (P10)
				Data Sharing (P7, P10, P14, P17, P19)	Who the collected data is shared with or sold to	"Is it paying attention to the stuff that I buy, and then pushing brands on me?" (P17)
				Location of data storage (P2, P5, P7, P17, P19)	Where collected data will be stored.	"So as it's doing all this learning... like learning my face, learning my voice. Where is all that being stored?" (P5)
				Data Collection (P3, P5, P6, P7, P10, P11, P14, P16, P18)	What and how data is collected	"If my data is being sold to a third party, I'm not interested in purchasing." (P14)
				Data Purpose (P3, P5, P8, P11, P16, P17, P18)	What collected data is used for.	"If my data is being sold to a third party, I'm not interested in purchasing." (P14)
				Two Factor Authentication (P3)	If the device requires two factor authentication	"Two factor authentication to login would give a little bit more peace of mind." (P3)
				Data Security (P5, P6, P7, P13, P18)	How protected the device is against hacking	"With this, I feel like if you're using it so personally, you would want to make sure that they can't be hacked" (P5)
				Off-Button (P6, P14, P15)	The device is easy to turn off or disable data-collection	"A kill switch to like, not have anything be recorded... I'd want that... I'd want to have full control over what information is going out." (P14)
		Type of conversational AI info provided	Refers to the type of conversational AI information consumers require to inform their purchase	Trustworthiness (P1, P7)	The conversational AI is trustworthy, and does not lie	"How intelligent is it, really? And will it be able to make proper decisions?" (P7)
				Model Info (P2, P3, P4, P6, P12, P13, P15, P18, P19)	The model the conversational AI uses	"Is [the info] coming from ChatGPT, or is it coming from Bing, or whatever company...I'm not an expert on these matters. I would just like to know a little bit about how the AI program is designed, and how it does what it does." (P13)
				Capability (P9)	How capable is the conversational AI the device uses?	"Well, what exactly is it capable of? You know what I mean?... if it's capable of pretty much everything, are we talking like a whole nother human here?" (P9)
				Offline (P2, P15)	Can the AI function without an internet connection?	"I'd want to know...does it work offline? Does it always need connectivity to keep operating?" (P15)

		<b>Communication / Distribution of info</b>	Refers to how participants' want S&P information to be communicated to them	<b>Manufacturer Representative (P1, P17)</b>	A person from the manufacturer company is available for questions	"if there's a problem, I can easily contact somebody, and that would matter to me." (P17)
				<b>Email (P1, P17)</b>	Information is sent via email	
				<b>Packaging (P2, P3, P6, P10, P12, P14)</b>	Information is present on/in the packaging	
				<b>Online Media (P5, P10, P13, P14, P15, P16, P18, P19)</b>	Information available via online media such as a website, youtube, or podcasts	"I definitely think there should be a website that details the specifics... I would probably look on the website honestly." (P14)
				<b>Terms and Conditions (P11)</b>	The information is stated in the terms and conditions of the device.	
				<b>On the Device (P17)</b>	The device should be able to communicate S&P information.	"Could it [S&P information] be available through the unit itself?" (P17)
		<b>Responsibility</b>	Refers to who is responsible for protecting users from privacy and security risks	<b>Government (P1, P15)</b>	The government should regulate the device standards.	"I think the government has a role in in developing some regulations." (P15)
				<b>Manufacturer (P2, P3, P4, P6, P7, P9, P11, P12, P13, P14, P15, P17, P18, P19)</b>	The manufacturer of the device	"I would say the company who's manufacturing the robot is responsible for protecting user privacy." (P13)
				<b>User (P3, P4, P6, P8, P9, P12, P15, P17, P18, P19)</b>	The user of the device	"Honestly, I mean, we're responsible for our own information. The second that we agree that it can be used online." (P9)