# **Chapter 13--Responsibility Accounting and Transfer Pricing in Decentralized Organizations**

# **LEARNING OBJECTIVES**

LO 1	Which organizational characteristics determine whether a firm should be decentralized
	or centralized?
LO 2	How are decentralization and responsibility accounting related?
LO 3	What are the differences among the four primary types of responsibility centers?
LO 4	Why and how are service department costs allocated to revenue-producing
	departments?
LO 5	What types of transfer prices are used in organizations, and why are such prices used?
LO 6	What difficulties can be encountered by multinational companies using transfer pric-
	es?

# **QUESTION GRID**

# True/False

		Difficulty Leve	el		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
1	Х			Х					
2	Х			Х					
3		х		Х					
4		Х		Х					
5	Х			Х					
6		х		Х					
7	Х			Х					
8	Х				Х				
9	Х				Х				
10	Х				Х				
11		х			Х				
12	Х					Х			
13		х				Х			
14		х				Х			
15		х				Х			
16		х				Х			
17	Х					Х			
18	Х					Х			
19		х				Х			
20	Х					Х			
21	Х						Х		
22	Х						Х		
23		Х				Х			
24		Х					Х		
25	Х						Х		
26		х						Х	
27		х						Х	
28		х						Х	
29		Х						Х	
30		Х						Х	

		Difficulty Leve	el	Learning Objectives						
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6	
31		Х						Х		
32		х						Х		
33		х						Х		
34		х						Х		
35		Х						Х		
36		Х						Х		
37		Х						Х		
38		Х						Х		
39		Х						х		
40		Х						х		
41		Х							Х	

Completion

oompronon		Difficulty Leve	el		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
1	Х			Х					
2	X				Х				
3	X				Х				
4	Х					Х			
5	X					Х			
6	X					Х			
7	Х					Х			
8		X				Х			
9	X						Х		
10	Х						Х		
11	X							Х	
12		X						Х	
13		X							Х

Multiple Choice

		Difficulty Leve	el		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
1	Х			Х					
2	Х			Х					
3	Х			Х					
4	Х			Х					
5	Х			Х					
6	Х				Х				
7	Х				Х				
8	Х				Х				
9	Х				Х				
10	Х				Х				
11	Х					Х			
12		Х				Х			
13		Х				Х			
14	Х					Х			
15		Х						Х	
16		Х						Х	
17		Х						х	
18		Х						Х	

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		Difficulty Leve	el	Learning Objectives						
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6	
19	Х							Х		
20	Х							Х		
21		х						х		
22		х						х		
23	Х							Х		
24	Х							Х		
25	Х							Х		
26	Х							Х		
27	Х							Х		
28		Х						Х		
29	Х							Х		
30		Х					Х			
31		Х						Х		
32	Х								Х	
33		Х						Х		
34		X						X		
35		X						X		
36		X						X		
37		X						X		
38		X						X		
39		X						X		
40		1								
40		X						X		
41		X						X		
43		X						X		
43		X						X		
44		X						X		
45		Х					· ·	Х		
47	Х						X			
47		Х					X			
49	Х						X			
-		X					X			
50		Х					X			
51		Х					X			
52	X						X			
53	Х						Х			
54		Х					X			
55		Х					Х			
56	Х						Х			
57	Х						Х			
58	Х				1		Х			
59	Х				-		Х			
60	Х						Х			
61	Х						Х			
62	Х				1		Х			
63	Х				ļ		Х			
64	Х						Х			
65	Х				ļ		х			
66		Х					Х			
67	Х						Х			

		Difficulty Leve	el		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
68	X						Х		
69	Х						Х		
70		х					Х		
71		х					Х		
72		х					Х		
73		х					Х		
74		х					Х		
75		х					Х		
76		х					Х		
77		х					Х		
78		х					Х		
79		х					Х		
80		х					Х		
81		х					Х		
82		х					Х		
83		х					Х		
84		х					Х		
85		х					Х		
86		х					Х		
87		х					Х		
88		х					Х		
89		х					Х		
90		х					Х		
91		х					Х		
92		х					х		
93		Х					Х		

Short-Answer

		Difficulty Leve	el		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
1		х						Х	
2		х						Х	
3		х						Х	
4		х						Х	
5		х						Х	
6		х		Х					
7		х				Х			
8		х					Х		
9		х					Х		
10		Х						Х	

**Problems** 

				_						
		Difficulty Leve	el	Learning Objectives						
	Easy	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6			
1		Х						Х		
2		Х						Х		
3		х						Х		
4		х						Х		
5		х						Х		
6		х						Х		

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		Difficulty Leve	e <b>l</b>		L	earning (	Objective	s	
	Easy	Moderate	Difficult	LO 1	LO 2	LO 3	LO 4	LO 5	LO 6
7		х						Х	
8		х						Х	
9		Х						Х	
10		х						Х	
11		х						Х	
12		Х						Х	
13		х						Х	
14		х						Х	
15		Х						Х	
16		х						Х	
17		х					Х		·
18		х					Х		·
19		х					Х		

# TRUE/FALSE

1.	Decentralization is a	transfe	r of authority fr	om the	bottom to the top of an organization.
	ANS: F	DIF:	Easy	OBJ:	13-1
2.	Decentralization is a	transfe	r of authority fr	om the	top to the bottom of an organization.
	ANS: T	DIF:	Easy	OBJ:	13-1
3.	Decentralization can	result i	n a lack of goal	l congru	ence among departments.
	ANS: T	DIF:	Moderate	OBJ:	13-1
4.	Decentralization incr	eases th	ne time required	d for de	cision-making.
	ANS: F	DIF:	Moderate	OBJ:	13-1
5.	Decentralization can	lead to	greater job enr	ichmen	t and satisfaction.
	ANS: T	DIF:	Easy	OBJ:	13-1
6.	Decentralization redu	uces the	need for effect	tive con	nmunication among an organization's departments
	ANS: F	DIF:	Moderate	OBJ:	13-1
7.	Decentralization measure specific unit.	ans that	a unit manager	has the	authority to make all decisions concerning that
	ANS: F	DIF:	Easy	OBJ:	13-1
8.	A responsibility acco	ounting	system should	include	all revenues and costs of a division.
	ANS: F	DIF:	Easy	OBJ:	13-2
9.	A responsibility according to control.	ounting	system should	include	the revenues and costs under a division manager's
	ANS: T	DIF:	Easy	OBJ:	13-2
10.	Responsibility report	s reflec	t the flow of in	formati	on from operational units to top management.
	ANS: T	DIF:	Easy	OBJ:	13-2
11.	Responsibility report levels.	s at lov	ver levels of the	e organi	zation are less detailed than reports at the higher
	ANS: F	DIF:	Moderate	OBJ:	13-2
12.	A manager of a cost	center i	s evaluated solo	ely on tl	he basis of how well costs are controlled.
	ANS: T	DIF:	Easy	OBJ:	13-3

13.	When management b	y exce <sub>l</sub>	ption is employ	ed, favo	orable variances should not be investigated.			
	ANS: F	DIF:	Moderate	OBJ:	13-3			
14.	When management be investigated.	y exce	ption is employ	ed, both	n favorable and unfavorable variances should be			
	ANS: T	DIF:	Moderate	OBJ:	13-3			
15.	The manager of a rev	venue c	enter has the au	thority	to establish selling prices of product.			
	ANS: F	DIF:	Moderate	OBJ:	13-3			
16.	A profit center is typ	ically a	n independent o	organiza	ational unit.			
	ANS: T	DIF:	Moderate	OBJ:	13-3			
17.	The manager of a pro	ofit cen	ter has the abili	ty to se	t selling prices.			
	ANS: T	DIF:	Easy	OBJ:	13-3			
18.	The manager of an in expenses	nvestme	ent center is res	ponsible	e for generating revenue as well as controlling			
	ANS: T	DIF:	Easy	OBJ:	13-3			
19.	Suboptimization occ than on the goals of		_		center focuses on the goals of the cost center rather			
	ANS: T	DIF:	Moderate	OBJ:	13-3			
20.	An administrative de	partme	nt provides serv	ices that	at benefit other internal units of an organization.			
	ANS: F	DIF:	Easy	OBJ:	13-4			
21.	An administrative de	partme	nt provides serv	ices th	at benefit the entire organization.			
	ANS: T	DIF:	Easy	OBJ:	13-4			
22.	An service departme	nt prov	ides services th	at benef	fit other internal units of an organization.			
	ANS: T	DIF:	Easy	OBJ:	13-4			
23.	The most theoretical	ly corre	ect method of al	locating	g service department costs is the algebraic method.			
	ANS: T	DIF:	Moderate	OBJ:	13-3			
24.	The direct method of service department cost allocation allows a partial recognition of reciprocal relationships among service departments before assigning costs to revenue-producing areas.							
	ANS: F	DIF:	Moderate	OBJ:	13-4			

25.	The most straight-for the direct method.	orward n	nethod of assig	ning ser	rvice department costs to revenue-producing areas is
	ANS: T	DIF:	Easy	OBJ:	13-4
26.	Transfer prices can l	be used	to promote goa	l congr	uence among operating segments of an organization.
	ANS: T	DIF:	Moderate	OBJ:	13-5
27.	In computing a trans which the buying se	•		•	should be no higher than the lowest market price at service externally.
	ANS: T	DIF:	Moderate	OBJ:	13-5
28.	In computing a trans which the buying se				should be no higher than the highest market price at service externally.
	ANS: F	DIF:	Moderate	OBJ:	13-5
29.					should be no lower than the incremental costs t of the facilities used.
	ANS: T	DIF:	Moderate	OBJ:	13-5
30.	One of the main fact standard costs.	tors to c	onsider when u	ising a c	cost-based transfer price is whether to use actual or
	ANS: T	DIF:	Moderate	OBJ:	13-5
31.	When using a negot	iated tra	nsfer price, a d	ecision	must be made which market price to use.
	ANS: F	DIF:	Moderate	OBJ:	13-5
32.	When using a marke	et-based	transfer price,	a decisi	on must be made which market price to use.
	ANS: T	DIF:	Moderate	OBJ:	13-5
33.	When using a market handled.	et-based	transfer price,	a decisi	on must be made how price disputes will be
	ANS: F	DIF:	Moderate	OBJ:	13-5
34.	When using a negot available externally.		nsfer price, a d	etermin	ation must be made if comparable substitutes are
	ANS: T	DIF:	Moderate	OBJ:	13-5
35.	Market based transfe services.	er prices	s are most effec	ctive for	common high-cost and high-volume standardized
	ANS: T	DIF:	Moderate	OBJ:	13-5

36.	Cost-l servic		orices a	re most effectiv	e for co	ommon high-cost and high-volume standardized
	ANS:	F	DIF:	Moderate	OBJ:	13-5
37.	Negot	iated transfer p	orices ar	re most appropr	riate cus	stomized high-volume and high-cost services.
	ANS:	T	DIF:	Moderate	OBJ:	13-5
38.	Marke	et based transfe	r prices	are most appro	opriate o	customized high-volume and high-cost services.
	ANS:	F	DIF:	Moderate	OBJ:	13-5
39.	Cost b	oased transfer p	orices ar	re most appropr	riate for	low cost and low volume services.
	ANS:	T	DIF:	Moderate	OBJ:	13-5
40.	Negot	iated transfer p	orices ar	re most appropr	riate for	low cost and low volume services.
	ANS:	F	DIF:	Moderate	OBJ:	13-5
41.		vance pricing anges of goods.	agreeme	ent can eliminat	te the po	ossibility of double taxation on multinational
	ANS:	T	DIF:	Moderate	OBJ:	13-6
COM	PLETI	ION				
1.			•	sponsibility, and		on-making rights from the top to the bottom of ar
	ANS:	decentralizati	on			
	DIF:	Easy	OBJ:	13-1		
2.	In a de	ecentralized or	ganizati	on, the cost obj	jective i	s referred to as a
	ANS:	responsibility	center			
	DIF:	Easy	OBJ:	13-2		
3.	The ac	ecounting pract	tices tha	at are practiced	by a de	centralized organization are referred to as
	ANS:	responsibility	accour	nting		
	DIF:	Easy	OBJ:	13-2		

4.	A responsibility center in which a manger has only the authority to control cost is referred to as a(n)
	ANS: cost center
	DIF: Easy OBJ: 13-3
5.	An organizational unit whose manager is solely responsible for generating revenues is referred to as a
	ANS: revenue center
	DIF: Easy OBJ: 13-3
6.	A responsibility center whose manager is responsible for generating revenues and controlling expenses is referred to as a
	ANS: profit center
	DIF: Easy OBJ: 13-3
7.	An organizational unit whose manager is responsible for acquiring, using, and disposing of assets in order to maximize return on assets is referred to as a(n)
	ANS: investment center
	DIF: Easy OBJ: 13-3
8.	A situation in which managers pursue goals and objectives that are in the best interests of a particular segment rather than in the best interests of the organization as a whole is referred to as
	ANS: suboptimization
	DIF: Moderate OBJ: 13-3
9.	An organizational unit that provides specific tasks for other internal units is referred to as a(n)
	ANS: service department
	DIF: Easy OBJ: 13-4
10.	An organizational unit that performs management activities, such as personnel services, that benefit the entire organization is referred to as a(n)
	ANS: administrative department
	DIF: Easy OBJ: 13-4

11.		n one responsible one responsibility center	-		_	_	oods or services ted.	to another
	ANS:	pseudo-profit	center					
	DIF:	Easy	OBJ:	13-5				
12.		types of transf				,		, and
		cost based, m			iated			
	DIF:	Moderate	OBJ:	13-5				
13.								es that provides the
	ANS:	advance prici	ng agree	ement				
	DIF:	Moderate	OBJ:	13-6				
MUL	TIPLE	Е СНОІСЕ						
1.	<ul><li>a. T</li><li>b. T</li><li>c. T</li></ul>	th of the following the firm's environthere is little countries firm grows whe firm is relations.	onment nfidence very qui	is stable. e in lower-leve ckly.				d business structure?
	ANS:	C	DIF:	Easy	OBJ:	13-1		
2.	<ul><li>a. m</li><li>b. p</li><li>c. ac</li></ul>	of decentralization of elaborate a otential costs of dditional training ow response times.	ccounting poor design costs.	ng control systecisions.	ems.	-		
	ANS:	D	DIF:	Easy	OBJ:	13-1		
3.	<ul><li>a. fo</li><li>b. do</li><li>c. m</li></ul>	ofer pricing is properties of the pricing corporation of the pricing is properties. The pricing is properties of the pricing is pricing in the pricing is properties of the pricing is properties of the pricing is pricing in the pricing is properties of the pricing is pricing in the pricing in the pricing in the pricing is pricing in the pricing in the pricing in the pricing is pricing in the pricing in the pricing in the pricing is pricing in the pricing i	ions exp ganizatio rporatio	orting their pro ons. ns headquarter		e U.S.		
	ANS:	В	DIF:	Easy	OBJ:	13-1		

4.	In a decentralized co system should be des a. increase the cons b. allow division m c. minimize the des d. aid in the apprais	signed p solidate anagers gree of	orimarily to d value of invers s to buy from or autonomy of di	ntory. utsiders vision r	nanagers.
	ANS: D	DIF:	Easy	OBJ:	13-1
5.	When the majority of be  a. centralized. b. decentralized. c. composed of cost d. engaged in transf  ANS: A	t center	rs.	ed by to  OBJ:	p management personnel, the organization is said to 13-1
6.		ents, an countin rch acco	d the control fu		h the operations of the business are broken down of a foreperson, sales manager, or supervisor is
7.	<ul><li>a. fixed and variable</li><li>b. prime and overhold</li><li>c. administrative and</li><li>d. controllable and</li></ul>	le costs. ead cos nd nona noncon	ts. dministrative c trollable costs.	osts.	ssified into categories on the basis of
	ANS: D	DIF:	Easy	OBJ:	13-2
8.	system should <b>not</b> <ul><li>a. be related to the</li><li>b. include allocated</li><li>c. include variance</li><li>d. distinguish between</li></ul>	organiz l fixed o s betwe een con	ation chart. overhead. en actual and b trollable and no	udgeted	
9.	ANS: B  A is a particular manager. a. quality audit repeb. responsibility repect. performance evad. project report  ANS: B	docume ort oort luation		OBJ: the revo	enues and/or costs that are under the control of a
		<i>Σ</i> 11 ,		J. 20.	-v -

10.	The cost object under a. cost b. revenue c. responsibility d. investment	the cont	rol of a manag	ger is ca	alled a(n)	center.
	ANS: C	DIF: I	Easy	OBJ:	13-2	
11.	In evaluating the perfa. all revenues and b. all revenues and c. the variable costs d. the same costs and	costs that costs und and the	t can be traced ler his/her con revenues of th	directl trol. e unit.	•	d on
	ANS: B	DIF: I	Easy	OBJ:	13-3	
12.	If a division is set up a. in at a cost-based b. out at a cost-base c. in or out at cost-base d. to other divisions	transfer d transfe based tran	price. r price. nsfer price.	it cente	er, then goods should <b>not</b> be tran	sferred
	ANS: B	DIF: 1	Moderate	OBJ:	13-3	
13.	Performance evaluati a. affect the motiva b. always promote g c. are less motivatir d. must be the same	tion of sugoal cong goal cong ng to man	ibunit manage gruence. nagers than over	rs to tra erall or	ansact with one another. ganizational goals.	
	ANS: A	DIF: N	Moderate	OBJ:	13-3	
14.	A management decise. From the overall comma. goal congruence. b. centralization. c. suboptimization. d. maximization.	pany vie			ven profit center, but <b>not</b> for the would lead to	entire company.
	ANS: C	DIF: I	Easy	OBJ:	13-3	
15.	A major benefit of coa. it is easy to agree b. costs can be mea. c. opportunity costs d. they provide ince	on a def sured acc can be in	inition of cost curately. ncluded.			
	ANS: C	DIF: 1	Moderate	OBJ:	13-5	

16.	An internal reconciliation account is <b>not</b> required for internal transfers based on a. market value. b. dual prices. c. negotiated prices. d. cost.	
	ANS: D DIF: Moderate OBJ: 13-5	
17.	The most valid reason for using something other than a full-cost-based transfer price between use a company is because a full-cost price  a. is typically more costly to implement.  b. does not ensure the control of costs of a supplying unit.  c. is not available unless market-based prices are available.  d. does not reflect the excess capacity of the supplying unit.	nits of
	ANS: B DIF: Moderate OBJ: 13-5	
18.	To avoid waste and maximize efficiency when transferring products among divisions in a compeconomy, a large diversified corporation should base transfer prices on  a. variable cost.  b. market price.  c. full cost.  d. production cost.	etitive
	ANS: B DIF: Moderate OBJ: 13-5	
19.	A transfer pricing system is also known as a. investment center accounting. b. a revenue allocation system. c. responsibility accounting. d. a charge-back system.	
	ANS: D DIF: Easy OBJ: 13-5	
20.	The maximum of the transfer price negotiation range is a. determined by the buying division. b. set by the selling division. c. influenced only by internal cost factors. d. negotiated by the buying and selling division.	
	ANS: A DIF: Easy OBJ: 13-5	
21.	<ul><li>a. the incremental costs of production in the selling division.</li><li>b. the market price for the good.</li><li>c. the price that a buying division is willing to pay on an internal transfer.</li><li>d. a negotiated transfer price.</li></ul>	
	ANS: A DIF: Moderate OBJ: 13-5	

22.	<ul><li>a. system is v</li><li>b. effect on st</li><li>c. system sho</li></ul>	ery complex to the standard complex to the standard constant to the standard constant to the standard constant	to be the monance measu ganizational	st fair to tl res is not goals	characteristic in a transfer pricing system? the buying and selling units t easily determined  f at least two years
	ANS: C	DIF:	Moderate	OBJ:	13-5
23.	<ul><li>be approved by</li><li>a. corporate n</li><li>b. both division</li><li>c. both division</li></ul>	nanagement. Onal managers Onal managers	s. s and corpora	ate manag	ce of goods transferred between the divisions needs to gement. e buying division.
	ANS: B	DIF:	Easy	OBJ:	13-5
24.	b. the lowest	l costs in the soutside price to fidle capacit	selling division for the good y in the buyi	ion. ing divisio	ion.
	ANS: A	DIF:	Easy	OBJ:	13-5
25.	As the internal a. overall corp b. profits in th c. profits in th d. profits in th	porate profits ne buying divi ne selling divi	increase. sion increas sion increase	e. e.	corporation increase.
	ANS: C	DIF:	Easy	OBJ:	13-5
26.		ceivable and nished goods ods and accou	CGS. ınts receival	ole.	s the event by crediting
	ANS: D	DIF:	Easy	OBJ:	13-5
27.		counts receiva ccounts payab tracompany C	able. le.	n records	s the transaction by
	ANS: B	DIF:	Easy	OBJ:	13-5

- 28. Top management can preserve the autonomy of division managers and encourage an optimal level of internal transactions by
  - a. selecting performance evaluation measures that are consistent with the achievement of overall corporate goals.
  - b. selecting division managers who are most concerned about their individual performance.
  - c. prescribing transfer prices between segments.
  - d. setting up all organizational units as revenue centers.

ANS: A DIF: Moderate OBJ: 13-5

- 29. To evaluate the performance of individual departments, interdepartmental transfers of a product should preferably be made at prices
  - a. equal to the market price of the product.
  - b. set by the receiving department.
  - c. equal to fully-allocated costs of the producing department.
  - d. equal to variable costs to the producing department.

ANS: A DIF: Easy OBJ: 13-5

- 30. Allocating service department costs to revenue-producing departments is an alternative to
  - a. responsibility accounting.
  - b. the use of profit centers.
  - c. the use of cost centers.
  - d. a transfer pricing system.

ANS: D DIF: Moderate OBJ: 13-4

- 31. External factors considered in setting transfer prices in multinational firms typically do **not** include
  - a. the corporate income tax rates in host countries of foreign subsidiaries.
  - b. foreign monetary exchange risks.
  - c. environmental policies of the host countries of foreign subsidiaries.
  - d. actions of competitors of foreign subsidiaries.

ANS: C DIF: Moderate OBJ: 13-5

- 32. Corporate taxes and tariffs are particular transfer-pricing concerns of
  - a. investment centers.
  - b. multinational corporations.
  - c. division managers.
  - d. domestic corporations involved in importing foreign goods.

ANS: B DIF: Easy OBJ: 13-6

# **Computer Solutions Corporation**

Computer Solutions Corporation manufactures and sells various high-tech office automation products. Two divisions of Office Products Inc. are the Computer Chip Division and the Computer Division. The Computer Chip Division manufactures one product, a "super chip," that can be used by both the Computer Division and other external customers. The following information is available on this month's operations in the Computer Chip Division:

Selling price per chip	\$50	
Variable costs per chip	\$20	
Fixed production costs	\$60,000	
Fixed SG&A costs	\$90,000	
Monthly capacity	10,000	chips
External sales	6,000	chips
Internal sales	0	chips

Presently, the Computer Division purchases no chips from the Computer Chips Division, but instead pays \$45 to an external supplier for the 4,000 chips it needs each month.

- 33. Refer to Computer Solutions Corporation. Assume that next month's costs and levels of operations in the Computer and Computer Chip Divisions are similar to this month. What is the minimum of the transfer price range for a possible transfer of the super chip from one division to the other?
  - a. \$50
  - b. \$45
  - c. \$20
  - d. \$35

ANS: C

\$20 is the incremental internal cost of the chip.

DIF: Moderate OBJ: 13-5

- 34. Refer to Computer Solutions Corporation. Assume that next month's costs and levels of operations in the Computer and Computer Chip Divisions are similar to this month. What is the maximum of the transfer price range for a possible transfer of the chip from one division to the other?
  - a. \$50
  - b. \$45
  - c. \$35
  - d. \$30

ANS: B

\$45 is the external price paid for the chip.

- 35. Refer to Computer Solutions Corporation. Two possible transfer prices (for 4,000 units) are under consideration by the two divisions: \$35 and \$40. Corporate profits would be \_\_\_\_\_\_ if \$35 is selected as the transfer price rather than \$40.
  - a. \$20,000 larger
  - b. \$40,000 larger
  - c. \$20,000 smaller
  - d. the same

ANS: D

Transfer prices are for internal use only; external profits are not affected.

DIF: Moderate OBJ: 13-5

- 36. Refer to Computer Solutions Corporation. If a transfer between the two divisions is arranged next period at a price (on 4,000 units of super chips) of \$40, total profits in the Computer Chip division will
  - a. rise by \$20,000 compared to the prior period.
  - b. drop by \$40,000 compared to the prior period.
  - c. drop by \$20,000 compared to the prior period.
  - d. rise by \$80,000 compared to the prior period.

ANS: D

(40 - 20)/unit \* 4,000 units = \$80,000

DIF: Moderate OBJ: 13-5

- 37. Refer to Computer Solutions Corporation. Assume, for this question only, that the Computer Chip Division is selling all that it can produce to external buyers for \$50 per unit. How would overall corporate profits be affected if it sells 4,000 units to the Computer Division at \$45? (Assume that the Computer Division can purchase the super chip from an outside supplier for \$45.)
  - a. no effect
  - b. \$20,000 increase
  - c. \$20,000 decrease
  - d. \$90,000 increase

ANS: C

\$5.00/unit \* 4,000 units = \$20,000 decrease in profit

#### **Dynamic Engine Corporation**

The Motor Division of Dynamic Engine Corporation uses 5,000 carburetors per month in its production of automotive engines. It presently buys all of the carburetors it needs from two outside suppliers at an average cost of \$100. The Carburetor Division of Dynamic Engine Corporation manufactures the exact type of carburetor that the Motor Division requires. The Carburetor Division is presently operating at its capacity of 15,000 units per month and sells all of its output to a foreign car manufacturer at \$106 per unit. Its cost structure (on 15,000 units) is:

Variable production costs	\$70
Variable selling costs	10
All fixed costs	10

Assume that the Carburetor Division would not incur any variable selling costs on units that are transferred internally.

- 38. Refer to Dynamic Engine Corporation. What is the maximum of the transfer price range for a transfer between the two divisions?
  - a. \$106
  - b. \$100
  - c. \$90
  - d. \$70

ANS: B

\$100 represents the price at which the good could be obtained externally.

DIF: Moderate OBJ: 13-5

- 39. Refer to Dynamic Engine Corporation. What is the minimum of the transfer price range for a transfer between the two divisions?
  - a. \$96
  - b. \$90
  - c. \$70
  - d. \$106

ANS: A

\$96 represents the external sales price less the selling expenses that will not be incurred.

DIF: Moderate OBJ: 13-5

- 40. Refer to Dynamic Engine Corporation. If the two divisions agree to transact with one another, corporate profits will
  - a. drop by \$30,000 per month.
  - b. rise by \$20,000 per month.
  - c. rise by \$50,000 per month.
  - d. rise or fall by an amount that depends on the level of the transfer price.

ANS: C

Selling costs of \$50,000 (\$10/unit) will not be incurred.

# **Watts Corporation**

Watts Corporation produces various products used in the construction industry. The Plumbing Division produces and sells 100,000 copper fittings each month. Relevant information for last month follows:

Total sales (all external)	\$250,000
Expenses (all on a unit base):	
Variable manufacturing	\$0.50
Fixed manufacturing	.25
Variable selling	.30
Fixed selling	.40
Variable G&A	.15
Fixed G&A	50
Total	\$2.10

Top-level managers are trying to determine how a transfer price can be set on a transfer of 10,000 of the copper fittings from the Plumbing Division to the Bathroom Products Division.

- 41. Refer to Watts Corporation. A transfer price based on variable cost will be set at \_\_\_\_\_\_ per unit.
  - a. \$0.50
  - b. \$0.80
  - c. \$0.95
  - d. \$0.75

ANS: C

Variable costs = (0.50 + 0.30 + 0.15) = 0.95

DIF: Moderate OBJ: 13-5

- 42. Refer to Watts Corporation. A transfer price based on full production cost would be set at \_\_\_\_\_ per unit.
  - a. \$0.75
  - b. \$2.10
  - c. \$1.45
  - d. \$1.60

ANS: A

Total manufacturing costs = (0.50 + 0.25) = 0.75

- 43. Refer to Watts Corporation. A transfer price based on market price would be set at \_\_\_\_\_\_ per unit.
  - a. \$2.10
  - b. \$2.50
  - c. \$1.60
  - d. \$2.25

ANS: B

Market Price	\$250,000
External Sales	100,000 units
Price per Unit	\$2.50/unit

DIF: Moderate OBJ: 13-5

- 44. Refer to Watts Corporation. If the Plumbing Division is operated as an autonomous investment center and its capacity is 100,000 fittings per month, the per-unit transfer price is not likely to be below
  - a. \$0.75.
  - b. \$1.60.
  - c. \$2.10.
  - d. \$2.50.

ANS: D

\$2.50 is the price that the fitting is sold to external parties.

DIF: Moderate OBJ: 13-5

45. A company has two divisions, A and B; each are operated as a profit center. A charges B \$35 per unit for each unit transferred to B. Other data follow:

A's variable cost per unit	\$30	
A's fixed costs	\$10,000	
A's annual sales to B	5,000	units
A's annual sales to outsiders	50,000	units

A is planning to raise its transfer price to \$50 per unit. Division B can purchase units at \$40 each from outsiders, but doing so would idle A's facilities now committed to producing units for B. Division A cannot increase its sales to outsiders. From the perspective of the company as a whole, from whom should Division B acquire the units, assuming B's market is unaffected?

- a. outside vendors
- b. Division A, but only at the variable cost per unit
- c. Division A, but only until fixed costs are covered, then should purchase from outside vendors
- d. Division A, in spite of the increased transfer price

#### ANS: D

Since Division A cannot increase its sales to outsiders, it would not be producing the units sold to Division B. Additionally, Division B would be spending an additional \$10 per unit from an outside source; this would reduce external profits.

46. A service department includes which of the following?

	<u>Payroll</u>	<u>Production</u>	
a.	yes	no	
b.	yes	yes	
c.	no	yes	
d.	no	no	
	NS: A	DIF: Easy	OBJ: 13-4

- 47. Indirect costs should be allocated for all of the following reasons **except** to
  - a. motivate managers.
  - b. determine the full cost of a product.
  - c. motivate general administration.
  - d. compare alternatives for decision making.

ANS: C DIF: Moderate OBJ: 13-4

- 48. A service department provides specific functional tasks for other internal units. Which of the following activities would **not** be engaged in by a service department?
  - a. purchasing
  - b. warehousing
  - c. distributing
  - d. manufacturing

ANS: D DIF: Easy OBJ: 13-4

- 49. All of the following objectives are reasons to allocate service department costs to compute full cost **except** to
  - a. provide information on cost recovery.
  - b. abide by regulations that may require full costing in some instances.
  - c. provide information on controllable costs.
  - d. reflect production's "fair share" of costs.

ANS: C DIF: Moderate OBJ: 13-4

- 50. All of the following objectives are reasons that service department allocations can motivate managers **except** to
  - a. instill a consideration of support costs in production managers.
  - b. encourage production managers to help service departments control costs.
  - c. encourage the usage of certain services.
  - d. determine divisional profitability.

ANS: D DIF: Moderate OBJ: 13-4

- 51. Which of the following is a reason for allocating service department costs and thereby motivating management?
  - a. provides for cost recovery
  - b. provides relevant information in determining corporate-wide profits generated by alternative actions
  - c. meets regulations in some pricing instances
  - d. reflects usage of services on a fair and equitable basis

ANS: D DIF: Moderate OBJ: 13-4

52. Service departments provide functional tasks for which of the following?

Inte	ernal units	External units	
a.	no	no	
b.	yes	no	
c.	no	yes	
d.	yes	yes	
AN	IS: B	DIF: Easy	OBJ: 13-4

- 53. After service department costs have been allocated, what is the final step in determining full product cost?
  - a. determine direct material cost
  - b. determine overhead application rates for revenue-producing areas
  - c. determine direct labor cost
  - d. determine total service department costs

ANS: B DIF: Easy OBJ: 13-4

- 54. Which of the following is **not** an objective for computing full cost?
  - a. to reflect production's "fair share" of costs
  - b. to instill a consideration of support costs
  - c. to reflect usage of services on a fair and equitable basis
  - d. to provide for cost recovery

ANS: C DIF: Moderate OBJ: 13-4

- 55. A rational and systematic allocation base for service department costs should reflect the cost accountant's consideration of all of the following **except** 
  - a. the ability of revenue-producing departments to bear the allocated costs.
  - b. the benefits received by the revenue-producing department from the service department.
  - c. a causal relationship between factors in the revenue-producing department and costs incurred in the service department.
  - d. all of the above are considerations.

ANS: D DIF: Moderate OBJ: 13-4

- 56. Which of the following is **not** a method for allocating service department costs?
  - a. step method
  - b. indirect method
  - c. direct method
  - d. algebraic method

ANS: B DIF: Easy OBJ: 13-4

- 57. Which service department cost allocation method assigns costs directly to revenue-producing areas with no other intermediate cost pools or allocations?
  - a. step method
  - b. indirect method
  - c. algebraic method
  - d. direct method

ANS: D DIF: Easy OBJ: 13-4

58.	The overhead allocal services rendered to a. step method. b. direct method. c. reciprocal method. d. none of the above	other so			rice department costs without consideration of ne
	ANS: B	DIF:	Easy	OBJ:	13-4
59.	Which service depar considering some of a. step method b. indirect method c. algebraic method d. direct method	the inte			assigns indirect costs to cost objects after ost objects?
	ANS: A	DIF:	Easy	OBJ:	13-4
60.	Which service departs a. algebraic method b. indirect method c. step method d. direct method		ost allocation r	nethod 1	utilizes a "benefits-provided" ranking?
	ANS: C	DIF:	Easy	OBJ:	13-4
61.	Which service depar considering interrela Algebraic method	tionshi			assigns indirect costs to cost objects after
	b. no		yes		
	<ul><li>c. yes</li><li>d. yes</li></ul>		yes no		
	d. yes ANS: C	DIF:	Easy	OBJ:	13-4
62.	Which of the follows basis the reciprocal ra. step method b. direct method c. indirect method d. algebraic method	elation			rect service department costs recognizes on a partial aments?
	ANS: A	DIF:	Easy	OBJ:	13-4
63.	The most accurate ma. step method. b. direct method. c. algebraic method. d. none of the above	d.	for allocating se	ervice de	epartment costs is the
	ANS: C	DIF:	Easy	OBJ:	13-4

64. The criteria that are most often used to decide on allocation bases are?

Benef	its received	<u>Fair</u>	ness	Causal	relation	<u>onships</u>
a.	yes	yes	5		no	
b.	yes	yes	3		yes	
c.	no	yes	3		yes	
d.	no	no			no	
ANS:	В	DIF:	Modera	te (	OBJ:	13-4

- 65. To identify costs that relate to a specific product, an allocation base should be chosen that
  - a. does not have a cause-and-effect relationship.
  - b. has a cause-and-effect relationship.
  - c. considers variable costs but not fixed costs.
  - d. considers direct material and direct labor but not manufacturing overhead.

ANS: B DIF: Easy OBJ: 13-4

- 66. The fixed costs of service departments should be allocated to production departments based on
  - a. actual short-run utilization based on predetermined rates.
  - b. actual short-run units based on actual rates.
  - c. the service department's expected costs based on expected long-run use of capacity.
  - d. the service department's actual costs based on actual utilization of services.

ANS: D DIF: Moderate OBJ: 13-4

- 67. Which service department cost allocation method provides for reciprocal allocation of service costs among the service department as well as to the revenue producing departments?
  - a. algebraic method
  - b. indirect method
  - c. step method
  - d. direct method

ANS: A DIF: Easy OBJ: 13-4

- 68. The algebraic method
  - a. considers all interrelationships of the departments and reflects these relationships in equations.
  - b. does not consider interrelationships of the departments nor reflect these relationships in equations.
  - c. is also referred to as the "benefits-provided" ranking method.
  - d. is not a service department cost allocation method.

ANS: A DIF: Easy OBJ: 13-4

- 69. Which service department cost allocation method considers all interrelationships of the departments and reflects these relationships in equations?
  - a. step method
  - b. indirect method
  - c. algebraic method
  - d. direct method

ANS: C DIF: Easy OBJ: 13-4

- 70. An automotive company has three divisions. One division manufactures new replacements parts for automobiles, another rebuilds engines, and the third does repair and overhaul work on a line of trucks. All three divisions use the services of a central payroll department. The best method of allocating the cost of the payroll department to the various operating divisions is
  - a. total labor hours incurred in the divisions.
  - b. value of production in the divisions.
  - c. direct labor costs incurred in the divisions.
  - d. machine hours used in the divisions.

ANS: A DIF: Moderate OBJ: 13-4

- 71. The allocation of general overhead control costs to operating departments can be **least** justified in determining
  - a. income of a product or functional unit.
  - b. costs for making management's decisions.
  - c. costs of products sold.
  - d. costs for government's "cost-plus" contracts.

ANS: B DIF: Moderate OBJ: 13-4

## **Diller Corporation**

Diller Corporation has three production departments A, B, and C. Diller Corporation also has two service departments, Administration and Personnel. Administration costs are allocated based on value of assets employed, and Personnel costs are allocated based on number of employees. Assume that Administration provides more service to the other departments than does the Personnel Department.

Dept.	<b>Direct Costs</b>	<b>Employees</b>	Asset Value
Admin.	\$900,000	25	\$450,000
Personnel	350,000	10	600,000
A	700,000	15	300,000
В	200,000	5	150,000
C	250 <b>,</b> 000	10	800,000

- 72. Refer to Diller Corporation. Using the direct method, what amount of Administration costs is allocated to A (round to the nearest dollar)?
  - a. \$216,000
  - b. \$150,000
  - c. \$288,000
  - d. \$54,000

ANS: A

\$900,000 \* (300,000/1,250,000) = \$216,000

- 73. Refer to Diller Corporation. Using the direct method, what amount of Personnel costs is allocated to B (round to the nearest dollar)?
  - a. \$50,000
  - b. \$43,750
  - c. \$26,923
  - d. \$58,333

ANS: D

\$350,000 \* (5/30) = \$58,333

DIF: Moderate OBJ: 13-4

- 74. Refer to Diller Corporation. Using the direct method, what amount of Administration costs is allocated to C (round to the nearest dollar)?
  - a. \$576,000
  - b. \$54,000
  - c. \$108,000
  - d. \$150,000

ANS: A

\$900,000 \* \$(800,000/1,250,000) = \$576,000

DIF: Moderate OBJ: 13-4

- 75. Refer to Diller Corporation. Using the step method, what amount of Administration costs is allocated to Personnel (round to the nearest dollar)?
  - a. \$72,973
  - b. \$291,892
  - c. \$145,946
  - d. \$389,189

ANS: B

\$900,000 \* \$(600,000/1,850,000) = \$291,282

DIF: Moderate OBJ: 13-4

- 76. Refer to Diller Corporation. Using the step method, what amount of Administration costs is allocated to A (round to the nearest dollar)?
  - a. \$72,973
  - b. \$291,892
  - c. \$145,946
  - d. \$389,189

ANS: C

\$900,000 \* \$(300,000/1,850,000) = \$145,946

- 77. Refer to Diller Corporation. Using the step method, what amount of Administration costs is allocated to B (round to the nearest dollar)?
  - a. \$72,973
  - b. \$291,892
  - c. \$145,946
  - d. \$389,189

ANS: A

\$900,000 \* \$(150,000/1,850,000) = \$72,973

DIF: Moderate OBJ: 13-4

- 78. Refer to Diller Corporation. Using the step method, what amount of Administration costs is allocated to C (round to the nearest dollar)?
  - a. \$389,189
  - b. \$145,946
  - c. \$291,892
  - d. \$72,973

ANS: A

\$900,000 \* \$(800,000/1,850,000) = \$389,189

DIF: Moderate OBJ: 13-4

- 79. Refer to Diller Corporation. Assume that Administration costs have been allocated and the balance in Personnel is \$860,000. What amount is allocated to A (round to the nearest dollar)?
  - a. \$213,964
  - b. \$106,982
  - c. \$430,000
  - d. \$0

ANS: C

\$860,000 \* (15/30) = \$430,000

DIF: Moderate OBJ: 13-4

- 80. Refer to Diller Corporation. Assume that Administration costs have been allocated and the balance in Personnel is \$860,000. What amount is allocated to B (round to the nearest dollar)?
  - a. \$213,964
  - b. \$430,000
  - c. \$106,982
  - d. \$143,333

ANS: D

\$860,000 \* (5/30) = \$143,333

- 81. Refer to Diller Corporation. Assume that Administration costs have been allocated and the balance in Personnel is \$860,000. What amount is allocated to C (round to the nearest dollar)?
  - a. \$213,964
  - b. \$430,000
  - c. \$286,667
  - d. \$143,333

ANS: C

\$860,000 \* (10/30) = \$286,667

DIF: Moderate OBJ: 13-4

# **Albert Corporation**

Albert Corporation has two service departments: Data Processing and Administration/Personnel. The company also has three divisions: X, Y, and Z. Data Processing costs are allocated based on hours of use and Administration/Personnel costs are allocated based on number of employees.

<u>Department</u>	Direct costs	<b>Employees</b>	Hours of use
Administration/Personnel	\$400,000	10	3,300
Data Processing	850,000	5	1,100
X	450,000	30	1,800
Y	300,000	15	2,200
Z	550,000	25	4,500

Assume that Data Processing provides more service than Administration/Personnel.

- 82. Refer to Albert Corporation. Using the direct method, what amount of Data Processing costs is allocated to X (round to the nearest dollar)?
  - a. \$180,000
  - b. \$129,661
  - c. \$0
  - d. \$84,706

ANS: A

\$850,000 \* (1,800/8,500) = \$180,000

DIF: Moderate OBJ: 13-4

- 83. Refer to Albert Corporation. Using the direct method, what amount of Data Processing costs is allocated to Y (round to the nearest dollar)?
  - a. \$158,475
  - b. \$0
  - c. \$220,000
  - d. \$103,529

ANS: C

\$850,000 \* (2,200/8,500) = \$220,000

- 84. Refer to Albert Corporation. Using the direct method, what amount of Data Processing costs is allocated to Z (round to the nearest dollar)?
  - a. \$211,765
  - b. \$0
  - c. \$152,542
  - d. \$450,000

ANS: D

\$850,000 \* (4,500/8,500) = \$450,000

DIF: Moderate OBJ: 13-4

- 85. Refer to Albert Corporation. Assume that Data Processing costs have been allocated and the balance in Administration is \$600,000. Using the step method, what amount is allocated to X?
  - a. \$257,143
  - b. \$112,500
  - c. \$200,000
  - d. \$187,500

ANS: A

\$600,000 \* 30/70 = \$257,143

DIF: Moderate OBJ: 13-4

- 86. Refer to Albert Corporation. Assume that Data Processing costs have been allocated and the balance in Administration is \$600,000. Using the step method, what amount is allocated to Y?
  - a. \$225,000
  - b. \$128,571
  - c. \$187,500
  - d. \$200,000

ANS: B

\$600,000 \* 15/70 = \$128,571

DIF: Moderate OBJ: 13-4

- 87. Refer to Albert Corporation. Assume that Data Processing costs have been allocated and the balance in Administration is \$600,000. Using the step method, what amount is allocated to Z?
  - a. \$200,000
  - b. \$112,500
  - c. \$214,286
  - d. \$225,000

ANS: C

\$600,000 \* 25/70 = \$214,286

# **Baretta Corporation**

Baretta Corporation has two service departments: Data Processing and Personnel. Data Processing provides more service than does Personnel. Baretta Corporation also has two production departments: A and B. Data Processing costs are allocated on the basis of assets used while Personnel costs are allocated based on the number of employees.

<u>Department</u>	Direct costs	<b>Employees</b>	Assets used
Data Processing	\$1,000,000	15	\$700,000
Personnel	300,000	8	230,000
A	500,000	12	125,000
В	330,000	20	220,000

- 88. Refer to Baretta Corporation. Using the direct method, what amount of Data Processing costs is allocated to A (round to the nearest dollar)?
  - a. \$362,319
  - b. \$637,681
  - c. \$253,623
  - d. \$446,377

ANS: A

\$1,000,000 \* \$(125,000/345,000) = \$362,319

DIF: Moderate OBJ: 13-4

- 89. Refer to Baretta Corporation. Using the direct method, what amount of Personnel costs is allocated to B (round to the nearest dollar)?
  - a. \$123,750
  - b. \$206,250
  - c. \$112,500
  - d. \$187,500

ANS: D

\$300,000 \* 20/32 = \$187,500

DIF: Moderate OBJ: 13-4

# **Grant Corporation**

Grant Corporation distributes its service department overhead costs directly to producing departments without allocation to the other service departments. Information for January is presented here.

	<u>Maintenance</u>	<b>Utilities</b>
Overhead costs incurred	\$18,700	\$9,000
Service provided to:		
Maintenance Dept.		10%
Utilities Dept.	20%	
Producing Dept. A	40%	30%
Producing Dept. B	40%	60%

- 90. Refer to Grant Corporation. The amount of Utilities Department costs distributed to Dept. B for January should be (rounded to the nearest dollar)
  - a. \$3,600.
  - b. \$4,500.
  - c. \$5,400.
  - d. \$6,000.

ANS: D

Departments A and B have a 2:1 ratio of overhead sharing. This translates to 2/3 of the expenses being allocated to Department B, 9,000 \* 2/3 = 6,000.

DIF: Moderate OBJ: 13-4

- 91. Refer to Grant Corporation. Assume instead Grant Corporation distributes the service department's overhead costs based on the step method. Maintenance provides more service than does Utilities. Which of the following is **true?** 
  - a. Allocate maintenance expense to Departments A and B.
  - b. Allocate maintenance expense to Departments A and B and the Utilities Department.
  - c. Allocate utilities expense to the Maintenance Department and Departments A and B.
  - d. None of the above.

ANS: B DIF: Moderate OBJ: 13-4

- 92. Refer to Grant Corporation. Using the step method, how much of Grant Corporation's Utilities Department cost is allocated between Departments A and B?
  - a. \$9,900
  - b. \$10,800
  - c. \$12,740
  - d. \$27,700

ANS: C

Maintenance is allocated first, and 20% is added to the original utilities cost. \$9,000 + (\$18,700 \* .20) = \$(9,000 + 3,740) = \$12,740.

DIF: Moderate OBJ: 13-4

- 93. Refer to Grant Corporation. Assume that Grant Corporation distributes service department overhead costs based on the algebraic method. What would be the formula to determine the total maintenance costs?
  - a. M = \$18,700 + .10U
  - b. M = \$9,000 + .20U
  - c. M = \$18,700 + .30U + .40A + .40B
  - d. M = \$27,700 + .40A + .40B

ANS: A DIF: Moderate OBJ: 13-4

#### SHORT ANSWER

1. Describe the lowest internal transfer price that an autonomous division manager of an investment center would consider accepting for a product that his/her division produces.

#### ANS:

The lowest price that an investment center manager should ever consider is the one that would leave his/her performance evaluation measures unaffected. Typically, this would be the price that maintains divisional profits at the level that existed prior to acceptance of the internal transfer. This price should be no lower than the total of the selling segment's incremental costs associated with the services/goods plus the opportunity cost of the facilities used.

DIF: Moderate OBJ: 13-5

2. What are the advantages and disadvantages of market value as a transfer price?

#### ANS:

Market value has the advantage of being an external measure of value. It is subject to manipulation by neither the internal buying nor selling segment. In addition, it captures the relevant opportunity costs because it is a measure of the price that the internal selling unit could receive for its production from another buyer and a measure of the cost that would be incurred by the internal buying segment to purchase from an alternative seller. The disadvantages of market price include the possibility that there may not be a comparable product in the marketplace. If demand for the product has declined, establishing a transfer price becomes more difficult. Additionally, if the firm has experienced a reduction in expenses related to the product, market price may not be reliable or appropriate as a transfer price.

DIF: Moderate OBJ: 13-5

3. Why is "standard cost" a better measure for a transfer price than "actual cost"?

#### ANS:

When a transfer is based on actual cost, the producing division has no incentive to be efficient in its production. With a standard costing system, any differences between standard and actual costs will be the responsibility of the producing division. Hence, the producing division has incentive to be efficient.

DIF: Moderate OBJ: 13-5

4. Can the performance evaluation measures (for autonomous subunit managers) create goal congruence problems in transfer pricing situations? Explain.

#### ANS:

Yes, at times, performance-based incentives can conflict with overall organizational goals. The situation is the worst when upper level managers look at the performance of subunit managers in a comparative fashion. In this case, before transacting with another internal segment, each manager needs to determine how the transaction would affect his/her performance evaluation measure relative to the performance evaluation measure of the other transacting party.

5. Why don't upper-level managers simply dictate transfer prices to divisional managers, and thereby avoid all the hassles and expense of the negotiations between them (divisional managers)?

#### ANS:

Once upper-level managers impose their wills on lower-level managers, the autonomy of the lower-level managers is reduced. This situation is significant because managers should only be evaluated on the controllable aspects of operations. If upper management sets transfer prices, various divisional income measures (ROI, RI, etc.) are no longer fair bases on which to evaluate lower-level managers. Thus, intervention reduces both the authority to act and the subsequent responsibility of lower managers.

DIF: Moderate OBJ: 13-5

6. What are the advantages and disadvantages of decentralization within an organization?

#### ANS:

The advantages of decentralization are:

- 1. It helps top management recognize and develop managerial talent.
- 2. It allows managerial performance to be comparatively evaluated.
- 3. It can often lead to greater job satisfaction and provides job enrichment.
- 4. It makes the accomplishment of organizational goals and objectives easier.
- 5. It reduces decision-making time.
- 6. It allows the use of management by exception.

The disadvantages of decentralization are:

- 1. It can result in a lack of goal congruence or suboptimization by subunit managers.
- 2. It requires more effective communication abilities because decision making is removed from the home office.
- 3. It can create personnel difficulties upon introduction, especially if managers are unwilling or unable to delegate effectively.
- 4. It can be extremely expensive, including costs of training and of making poor decisions.

DIF: Moderate OBJ: 13-1

7. What are the four types of responsibility centers? What is the focus of each of these responsibility centers?

#### ANS:

<u>Cost center</u>--Manager is responsible for cost containment <u>Revenue center</u>--Manager is responsible for generation of revenue <u>Profit center</u>--Manager is responsible for net income of a unit Investment center--Manager is responsible for return on asset base

8. What are four criteria that a valid base for allocating costs should consider?

#### ANS:

The four criteria are as follows:

- 1. Benefit the revenue-producing department receives from the service department
- 2. Causal relationship existing between factors in the revenue-producing department
- 3. Fairness or equity of the allocations between revenue-producing departments
- 4. Ability of revenue-producing departments to bear the allocated costs

DIF: Moderate OBJ: 13-4

9. What are four common methods used to allocate service department costs?

#### ANS:

<u>Direct method</u>--assigns service department costs in a straight-forward manner to revenue producing areas.

<u>Step method</u>--ranks the quantity of services provided by each service department to other service areas.

<u>Benefits-provided ranking</u>--begins with the service department providing the most service to all other service areas and ends with the service department providing the least service to all other service areas. <u>Algebraic method</u>--uses simultaneous equations that provide for reciprocal allocation of service costs among other service departments as well as revenue-producing departments. It is the most theoretically correct method.

DIF: Moderate OBJ: 13-4

10. What are the two general rules that should be followed when computing a transfer price?

#### ANS:

- 1. The maximum price should be no higher than the lowest market price at which the buying segment can acquire the good or service eternally.
- 2. The minimum price should be no less than the sum of the selling segment's incremental costs associated with the goods or services plus the opportunity cost of the facilities used.

DIF: Moderate OBJ: 13-5

## **PROBLEM**

# **Ecological Products Corporation**

The Electric Division of Ecological Products Co. has developed a wind generator that requires a special "S" ball bearing. The Ball Bearing Division of Ecological Products Co. has the capability to produce such a ball bearing.

Unfortunately, the Ball Bearing Division is operating at capacity and will need to reduce production of another existing product, the "T" bearing, by 1,000 units per month to provide the 600 "S" bearings needed each month by the Electric Division. The "T" bearing currently sells for \$50 per unit. Variable costs incurred to produce the "T" bearing are \$30 per unit; variable costs to produce the new "S" bearing would be \$60 per unit.

The Electric Division has found an external supplier that would furnish the needed "S" bearings at \$100 per unit. Assume that both the Electric Division and Ball Bearing Division are independent, autonomous investment centers.

1. Refer to Ecological Products Co. What is the maximum price per unit that Electric Division would be willing to pay the Ball Bearing Division for the "S" bearing?

#### ANS:

Electric Division would be willing to pay no more than \$100 per unit, the price offered by the external supplier.

DIF: Moderate OBJ: 13-5

2. Refer to Ecological Products Co. What is the minimum price that Ball Bearing Division would consider to produce the "S" bearing?

#### ANS:

The minimum price that Ball Bearing Division would accept is the one that would leave its profits at the same level as if it only produced "T" bearings. To produce the "S" bearing, Ball Bearing Division must give up production and sale of 1,000 "T" bearings. These 1,000 bearings generate \$20,000 of contribution margin:  $[1,000 \times (\$50 - \$30)]$ . The sales price would have to be high enough to recoup both the variable costs of the "S" bearings and the contribution margin that is forfeited on the 1,000 units of "T" bearings: \$60 + (\$20,000/600) = \$93.33

DIF: Moderate OBJ: 13-5

3. Refer to Ecological Products Co. What is the minimum price that Ball Bearing Division would consider to produce the "S" bearing if the Ball Bearing Division did not need to forfeit any of its existing sales to produce the "S" bearing?

#### ANS:

The minimum price would be \$60, the incremental costs to produce the "S" bearing.

DIF: Moderate OBJ: 13-5

4. Refer to Ecological Products Co. What factors besides price would Electric Division want to consider in deciding where it will purchase the bearing?

#### ANS:

In particular, Electric Division would want to consider the quality of both suppliers. The factors to be considered would include: ability to meet delivery deadlines, quality of the product produced, ability to change as environmental conditions change, willingness to work on future cost reductions/quality improvements, business reputation, stability of the labor force, and possibility of future price increases.

#### **Sulphur Steel Corporation**

The Wire Products Division of Sulphur Steel Corporation produces "bales" of steel wire that are used in various commercial applications. The bales sell for an average of \$20 each and The Wire Products Division has the capacity to produce 10,000 bales per month. The Consumer Products Division of Sulphur Steel Corporation uses approximately 2,000 bales of steel wire each month in its production of various appliances. The operating information for the Wire Products Division at its present level of operations (8,000 bales per month) follows:

Sales (all external)	\$160,000
Variable costs per bale:	
Production	\$5
Selling	2
G&A	3
Fixed costs per bale (based on a 10,000 unit capacity):	
Production	\$2
Selling	3
G&A	4

The Consumer Products Division currently pays \$15 per bale for wire obtained from its external supplier.

5. Refer to Sulphur Steel Corporation. If 2,000 bales are transferred in one month to the Consumer Products Division at \$10 per bale, what would be the profit/loss of the Wire Products Division?

#### ANS:

The \$10 per unit would equal the Division's variable costs (\$5 + 2 + 3 = \$10), so the contribution margin per unit is zero. Thus, only the 8,000 units of external sales would generate a contribution margin of \$80,000 ( $8,000 \times \$10$ ) to cover fixed costs of \$90,000 ( $10,000 \times \$9$ ). So the Division would show a \$10,000 loss.

DIF: Moderate OBJ: 13-5

6. Refer to Sulphur Steel Corporation. For the Wire Products Division to operate at break-even level, what would it need to charge for the production and transfer of 2,000 bales to the Consumer Products Division? Assume all variable costs indicated will be incurred by the Wire Products Division.

#### ANS:

Total fixed costs to Wire are:

Production	$2 \times 10,000 =$	\$20,000
Selling	$3 \times 10,000 =$	30,000
G&A	\$4 × 10,000 =	40,000
Total		\$90,000

Less: Contrib.Margin on Regular Business

$[\$20 - (5 + 2 + 3)] \times 8,000$	(80,000)
Unrecovered Fixed Costs	\$10,000

which must be covered by CM of inside sales = Trans.Price  $\times$  Vol. = SP - [(5 + 2 + 3)  $\times$  2,000] SP = \$15

7. Refer to Sulphur Steel Corporation. If Wire Products Division transferred 2,000 wire bales to the Consumer Products Division at 200 percent of full absorption cost, what would be the transfer price?

#### ANS:

Full absorption cost:	Variable Production Cost =	\$	5
	Fixed Production Cost =		2
Total full absorption cost		\$	7
Doubled		X	2
Transfer price		\$1	<u> 14</u>

DIF: Moderate OBJ: 13-5

8. Refer to Sulphur Steel Corporation. If the Consumer Products Division agrees to pay the Wire Products Division \$16 for 2,000 bales this month, what would be Consumer's change in total profits?

#### ANS:

Proposed transfer price per unit	\$16
Consumer's current market purchase price per unit	15
Increase in cost per unit of wire to Consumer's	\$ 1
Times units purchased	x 2,000
Decrease in profit due to increased costs	<u>\$2,000</u>

DIF: Moderate OBJ: 13-5

9. Refer to Sulphur Steel Corporation. Assuming, for this question only, that the Wire Products Division would not incur any variable G&A costs on internal sales, what is the minimum price that it would consider accepting for sales of bales to the Consumer Products Division?

#### ANS:

Wire Division must cover its out of pocket costs or the relevant variable costs; the fixed costs are irrelevant since they will be incurred regardless of this extra inside business. Thus, the total cost to be covered is \$7 (production, \$5; selling, \$2).

DIF: Moderate OBJ: 13-5

# **Floor Products Corporation**

The Carpet Division of Floor Products Corporation manufactures a single grade of residential grade carpeting. The division has the capacity to produce 500,000 square yards of carpet each year. Its current costs and revenues are shown here:

Sales (400,000 square yards)	\$2,000,000
Variable costs per square yard:	
Production	\$2.00
SG&A	1.00
Fixed costs per square yard (based on 500,000 yard capacity)	
Production	\$0.50
SG&A	1.00

The Housing Division currently purchases 40,000 yards of carpeting (of the grade produced by the Carpet Division) each year at a cost of \$6.50 per square yard from an outside vendor.

10. Refer to Floor Products Corporation. If the autonomous Housing and Carpet Divisions enter negotiations on the internal transfer of 40,000 square yards of carpeting, what is the maximum price that will be considered?

#### ANS:

The maximum price or ceiling is the current purchase price of the buying division or \$6.50 per yard.

DIF: Moderate OBJ: 13-5

11. Refer to Floor Products Corporation. If the autonomous Housing and Carpet Divisions enter negotiations on the internal transfer of 40,000 square yards of carpeting, what is the Carpet Division's minimum price?

#### ANS:

The minimum price acceptable to Carpet is its incremental cost of 3 (2 + 1) per square yard.

DIF: Moderate OBJ: 13-5

12. Refer to Floor Products Corporation. If the Housing and Carpet Divisions agree on the internal transfer of 40,000 square yards of carpet at a price of \$4.50 per square yard, how will the profits of the Housing Division be affected?

#### ANS:

Current external purchase price	\$6.50
Proposed transfer price	4.50
Reduction in purchase price per yard	\$2.00
Times yards acquired	x 40,000
Increase in profits	<u>\$80,000</u>

DIF: Moderate OBJ: 13-5

13. Refer to Floor Products Corporation. If the Housing and Carpet Divisions agree on the internal transfer of 40,000 square yards of carpet at a price of \$4.00 per square yard, how will overall corporate profits be affected?

# ANS:

Current outside purchase price per square yard	\$6.50
Carpet's variable cost per square yard	3.00
Savings per square yard to Housing Division	
& corporate	\$3.50
Times number square yards bought	x 40,000
Savings to corporate and increase in profits	<u>\$140,000</u>

14. Refer to Floor Products Corporation. Assume, for this question only, that the Carpet Division is producing and selling 500,000 square yards of carpet to external buyers at a price of \$5 per square yard. What would be the effect on overall corporate profits if Carpet Division reduces external sales of carpet by 40,000 square yards and transfers the 40,000 square yards of carpet to the Housing Division?

#### ANS:

Since Carpet is operating at full capacity, it would lose the contribution margin on the 40,000 square yards. However, the Housing Division would not have to buy externally. Thus,

Lost CM	$($2 \times 40,000 \text{ yd}) =$	\$(80,000)
Gained CM	$(\$3.50 \times 40,000 \text{ yd}) =$	140,000
Net increase in corporate profits		\$ 60,000

DIF: Moderate OBJ: 13-5

#### **Kingwood Corporation**

Kingwood Corporation is comprised of two divisions: X and Y. X currently produces and sells a gear assembly used by the automotive industry in electric window assemblies. X is currently selling all of the units it can produce (25,000 per year) to external customers for \$25 per unit. At this level of activity, X's per unit costs are:

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Va	119	h	Δ.
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Production	\$7
SG&A	2
Fixed:	
Production	6
SG&A	5

Y Division wants to purchase 5,000 gear assemblies per year from X Division. Y Division currently purchases these units from an outside vendor at \$22 each.

15. Refer to Kingwood Corporation. What is the minimum price per unit that X Division could accept from Y Division for 5,000 units of the gear assembly and be no worse off than currently?

#### ANS:

X Division is operating and selling outside at full capacity so minimum price is equal to the variable cost to make and sell plus the lost contribution margin from outside sales:

VC: Production	\$7	
SGA	_ 2	\$ 9
Contribution margin		16
Selling price		\$25

16. Refer to Kingwood Corporation. What will be the effect on overall corporate profits if the two divisions agree to an internal transfer of 5,000 units?

#### ANS:

Corporate profits will decrease by forcing the transfer.

CM per units earned by X is from external sales \$25 - [\$7 + \$2]	\$16
Times units to be sold	x 5,000
Decrease in CM to X and XY Corp.	\$80,000
Net savings to buy internally	
rather than externally [\$22 - \$9]	\$13
Times units to be purchased	x 5,000
Savings by buying internally	\$ 65,000
Net effect on XY Corp. profits	<u>\$(15,000</u> )

DIF: Moderate OBJ: 13-5

# **Acadian Savings and Loan**

Acadian Savings and Loan has three departments that generate revenue: loans, checking accounts, and savings accounts. Acadian Savings and Loan has two service departments: Administration/Personnel and Maintenance. The service departments provide service in the order of their listing. The following information is available for direct costs. Administration/ Personnel costs are best allocated based on number of employees while Maintenance costs are best allocated based on square footage occupied.

<u>Department</u>	<u>Direct costs</u>	<u>Employees</u>	<u>Footage</u>
Admin./Pers.	\$530 <b>,</b> 000	10	30,000
Maintenance	450,000	8	16,500
Loans	900,000	15	45,000
Checking	600,000	6	10,000
Savings	240,500	5	42,000

17. Refer to Acadian Savings and Loan. Using the direct method, compute the amount allocated to each department from Administration/Personnel.

#### ANS:

Loans	$15/26 \times \$530,000 =$	\$305,769
Checking	$6/26 \times 530,000 =$	122,308
Savings	$5/26 \times 530000 =$	101.923

DIF: Moderate OBJ: 13-4

18. Refer to Acadian Savings and Loan. Using the step method, compute the amount allocated to each department from Maintenance.

#### ANS:

To allocate Admin./Pers. to Maintenance  $8/34 \times \$530,000 = \$124,706$ (rounded)

Then, Maintenance balance is \$450,000 + \$124,706 = \$574,706

Then, allocate Maintenance:

Loans	$45/97 \times \$574,706 =$	\$266,616
Checking	$10/97 \times 574,706 =$	59,248
Savings	$42/97 \times 574,706 =$	248,842

DIF: Moderate OBJ: 13-4

19. Welsh Medical Clinic has two service departments: Building Operations and Utilities, and three operating departments: Rehabilitation, Preventative Medicine, and Geriatrics. Welsh Medical Clinic allocates the cost of Building Services on the basis of square footage and Utilities on the basis of patient days. Fixed and variable costs are not separated.

Budgeted operating data for the previous year are presented below:

	<u>Service</u>	Departments	Operating	<u>Departments</u>	
	Building			<u>Preventative</u>	
	<b>Operation</b>	<u>Utilities</u>	Rehabilitatio	<u>Medicine</u>	<u>Geriatrics</u>
	<u>s</u>		<u>n</u>		
Budgeted costs					
before allocation	\$20,000	\$10,000	\$90,000	\$60,000	\$100,000
Square Footage	1,000	4,000	6,000	18,000	12,000
Patient Days	-	-	5,500	7,700	8,800

# Required:

- a. Prepare a schedule to allocate service department costs to operating departments by the direct method (round all dollar amounts to the nearest whole dollar).
- b. Prepare a schedule to allocate service department costs to operating departments by the step method, allocating Building Operations first (round all amounts to the nearest whole dollar).

# ANS:

# a. Direct Method:

	Service	Departments	Operating	Departments	
	Building		<del></del>	Preventative	
	<u>Operations</u>	<u>Utilities</u>	Rehabilitation	Medicine	<b>Geriatrics</b>
Budgeted costs before					
allocation	\$20,000	\$10,000	\$90,000	\$60,000	\$100,000
Allocation of Building					
Operations					
	(20,000)				
Rehabilitation:					
(6,000/36,000) *					
\$20,000			3,333		
Prev. Medicine:					
(18,000/36,000) *					
\$20,000				10,000	
Geriatrics:					
(12,000/36,000) *					
\$20,000					6,667
Allocation of Utilities:		(10,000)			
Rehabilitation:					
(5,500/22,000) *					
\$10,000			2,500		
Prev. Medicine:					
(7,700/22,000) *					
\$10,000				3,500	
Geriatrics:					
(8,800/22,000) *					
\$10,000					4,000
Costs after allocation	-0-	-0-	\$95,833	\$73,500	\$110,667
	=======	======	======	=======	======

# b. Step Method:

	<u>Service</u>	<u>Departments</u>	Operating	Departments	
	Building			<u>Preventative</u>	
	<u>Operations</u>	<u>Utilities</u>	<u>Rehabilitation</u>	<u>Medicine</u>	<u>Geriatrics</u>
Budgeted costs before					
allocation	\$20,000	\$10,000	\$90,000	\$60,000	\$100,000
Allocation of Building					
Operations					
	(20,000)				
Energy:					
(4,000/40,000) *					
\$20,000		2,000			
Rehabilitation:					
(6,000/40,000) *					
\$20,000			3,000		
Prev. Medicine:					
(18,000/40,000) *					
\$20,000				9,000	
Geriatrics:					
(12,000/40,000) *					
\$20,000					6,000
Allocation of Utilities:		(12,000)			
Rehabilitation:					
(5,500/22,000) *					
\$12,000			3,000		
Prev. Medicine:					
(7,700/22,000) *					
\$12,000				4,200	
Geriatrics:					
(8,800/22,000) *					
\$12,000					4,800
Costs after allocation	-0-	-0-	\$96,000	\$73,200	\$110,800
	=======	=======	=======	=======	=======