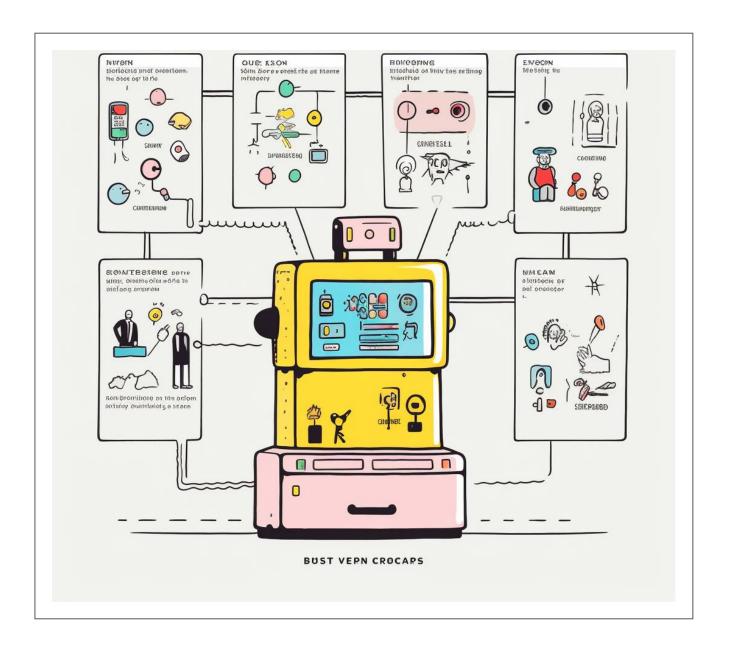
# Building a Better Game Review Analyzer

A Flatiron Phase 4 Project by Jordan Loewen-Colón



## Today's Agenda







#### The Problem

SuperGiant Games wants more useful insights from player reviews on Steam. Steam's review system offers a binary recommendation, masking nuanced player feedback. Our project will analyze reviews, focusing on aspects like sound, action, story, visuals. Through sentiment analysis, we aim to identify what elements captivate players. This understanding will guide SuperGiant Games to create more successful, playercentric games.



Develop

a sentiment analysis model that extends beyond binary evaluations to understand deeper nuances within player reviews.

## **Primary Goals**



Aim

To shift from a mere yes/no system to a model that measures specific themes or topics of player interests.



**Focus** 

on key game aspects, such as sound, action, story, and visuals, to understand what elements engage players and define their gaming experience.





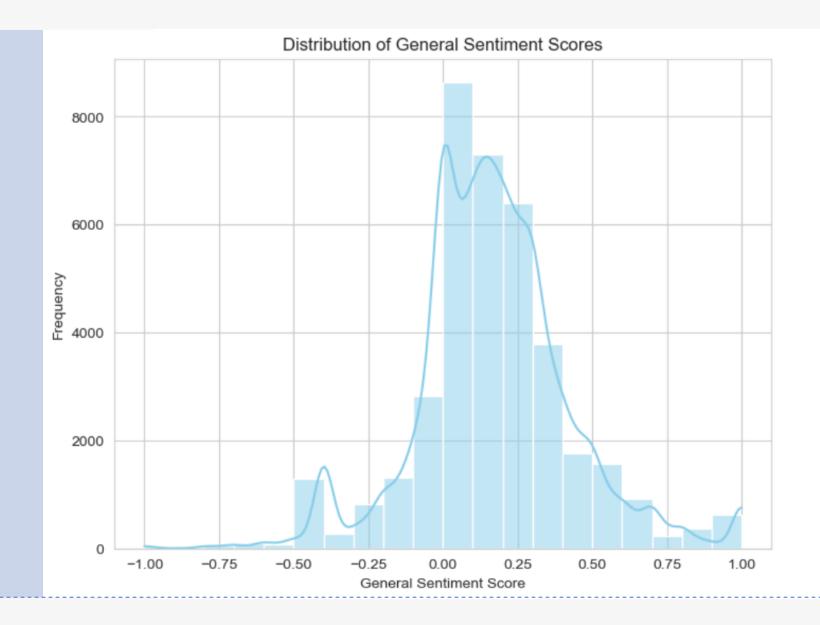


## The Data

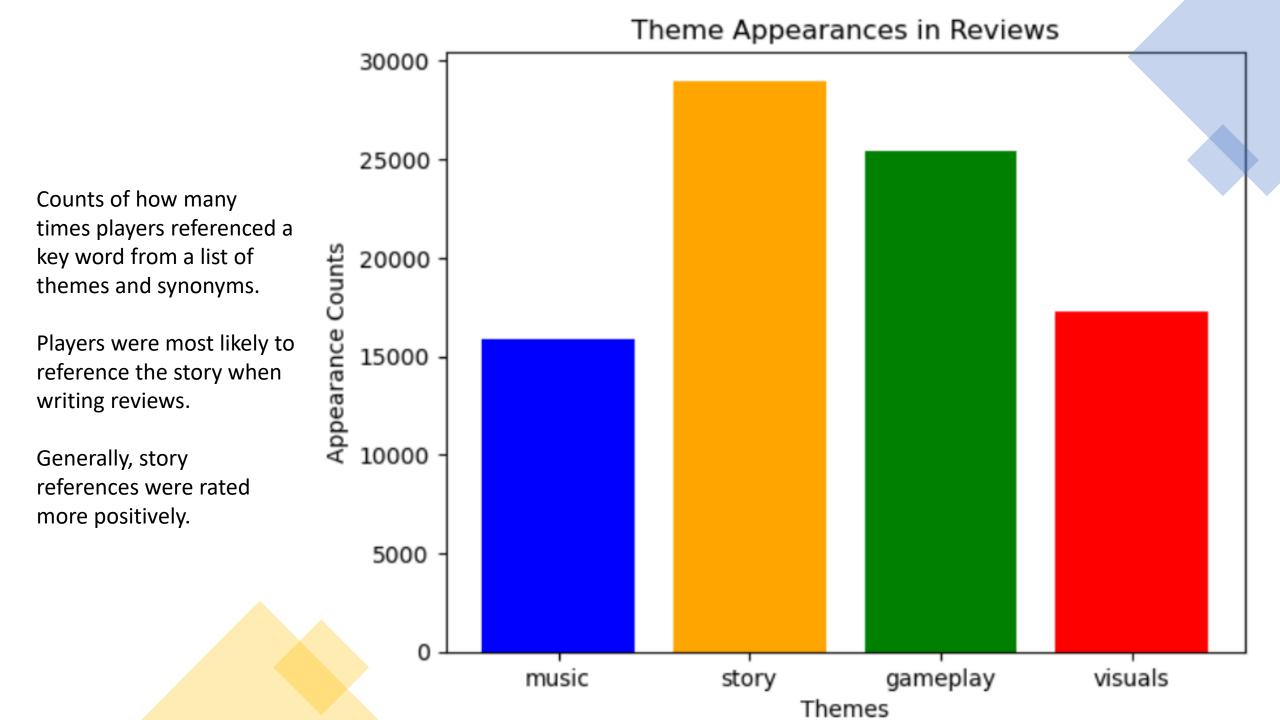
- The dataset has 70k+ entries
- The reviews follow a simple binary rating system "voted up" or not.
- Other data points include:
  - Playtime
  - Purchase data
  - Whether the review is rated as "funny" by other players

### Strategy

- Check the data for patterns
  - Can we build a model that predicts the length of playtime based on the contents of a review?
  - Can our model accurately recognize the sentiments of a review (positive or negative?
  - Can we build a model that can find underlying topic patters in words?



- Each review was given a "sentiment' score between -1 and 1
- Higher scores means they used language that indicated more positivity
- The average sentiment score falls between 0 and .25, which is favorable!



### TOP 5 BIGRAMS BY THEME

Music	Story	Gameplay	Visuals
Sound, track - 10	Side, quest - 9	Attack, pattern -13	Late, party - 9
Instead, audio - 12	Question, asked - 13	Power, ups - 8	Add, cart - 7
Audio, eargasm - 12	Family, drama - 11	El, combate - 9	Vibrant, color - 12
Musical, score - 12	Extended, family - 14	Power, creep - 10	Color, palette -12
Mass, effect - 10	Answer, question -14	Micro, transaction - 16	Farewell, earthly -15

### Review Sentiment Analyzer



**Review Length**: 95



**Review:** go one best game time . 10/10 everything : story , gameplay , difficulty , art , voice acting .



**Theme Words and Polarity** 

Music: voice acting, 0.548

**Story:** story, 0.525

Gameplay: gameplay, 0.500

Visuals: art, 0.594

### Conclusions

reviews expressed positive sentiment within the range of 0 to 0.25.

In reviewers emphasized story.

Reviewers may have limited vocabulary when describing their appreciation for the 'music' and 'visuals.'

#### Recommendations



Focus on the strong storytelling elements.



Help players express positive impressions of 'music' and 'visuals' by providing in-game prompts or specific key words or phrases.

#### Concerns & Interest





Computational efficiency limited pattern recognition

Findings indicate there is value in further study!

## Thank You

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