# Joseph Marino

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## **SUMMARY**

Innovative and driven, I am a fourth year student at the University of Michigan pursuing dual degrees in User Experience Design and Cognitive Science with a keen interest in human-centered design. I am seeking an internship that aligns with my diverse skill set and allows me to integrate my visual acumen and design methodologies.

## **EDUCATION**

University of Michigan, Dual Degree Program

Ann Arbor, MI | 2021 - Current

- School of Information | Bachelors of Science in Information (BSI), User Experience (UX) Design
- College of Literature, Science, and the Arts | Bachelor of Arts, Cognitive Science
- Stamps School of Art & Design | Minor, Art & Design

#### **Relevant Coursework**

Web Design, Development, and Accessibility, Needs Assessment and Usability Evaluation, Decision Processes,
Product Design, Art Studio 2D/3D/4D, Statistics and Data Analysis

Archmere Academy | High School Diploma with Honors

Claymont, DE | 2017 - 2021

#### PROFESSIONAL CERTIFICATES

Google Professional Certification | User Experience Design

Coursera | 10/2023

## **SKILLS**

User Experience Design Adobe XD, Figma, Wireframes, Qualitative & Quantitative Research, Data Dog, User Testing <u>Document Editors</u> Microsoft Excel & Word Google Sheets & Docs <u>Design Tools</u> Adobe Cloud (Photoshop, Illustrator), Rhino 3D Programming HTML, Python, CSS, JavaScript

### **EXPERIENCE**

Wawa, Inc | Experience Strategy Intern

Media, PA | 05/2024 - 08/2024

- Supporting the design and execution of qualitative & quantitative research, heuristic analysis, competitive benchmarking, customer experience journeys, and service blueprints.
- Assisting in research analysis and reporting, delivering actionable insights that inform design requirements, prioritization of enhancements, and empowering cross-functional teams to act and address the needs of customers using the website, kiosk, and mobile app.

**UofM Special Olympics - Swimming | Vice President of External Affairs** 

Ann Arbor, MI | 08/2023 - 05/2024

- Head of fundraising efforts securing record amount of donations for 2023 signature event (Polar Plunge)
- Responsible for special event coordination and managing social media accounts
- Serve as swim coach leading weekly practices during the school year (40 hours per year)

## InspiriTec | Freelance Graphic Designer

Philadelphia, PA | 03/2022 - 08/2023

 Designed and edited graphics for a social entrepreneurship non-profit that employs mostly individuals with disabilities and veterans on IT Help Desk contracts, ensuring alignment with branding guidelines and delivering quality results