# Jan Ervin B. Nisperos

#### Career Overview

A professional engineer with more than ten years of experience in testing software products, systems and documentation. A very positive person, quick learner and adaptable to different professional and social environments.

#### **Education**

Bachelor of Science in Electronics and Communications Engineering (2002-2006) University of the Philippines Diliman (Muralla Street, Intramuros, Manila Philippines)

#### Technical Skills:

- Experience in using Cypress and CodeceptJS
- Solid QA background with strong knowledge of manual and automation testing
- Experience in web automation testing (Selenium WebDriver, Java, TestNG, PageObject, Maven, Jenkins, log4j, Cucumber)
- Experience in defect management tools (JIRA, HP ALM/HP QC, ACCEPT360) as well as team collaboration/Knowledge Base software (Confluence)
- Experience on CRM service that is built on Salesforce technology
- Experience in writing user stories, requirement analysis, data mapping, documentation
- Experience in writing test plans and test cases, developing test strategies and executing test case activities
- Experience in managing the Web project, from requirement analysis, coordination, implementation, testing and up to deployment as well troubleshooting post-deployment issues
- Experience in testing Website, mobile app (iOS and Android), IPTV Set-Top-Box and other software products
- Knowledge of SQL
- Excellent understanding of SDLC and STLC
- Experience in using POSTMAN and SOAPUI
- Experience in using AWS cloudwatch, Adobe analytics and Splunk enterprise
- Expert in log analysis to improve the QA team efficiency, process quality and communications
- Pronto tool (web-based application for managing faults of Nokia)
- Pegasus (Nokia) test automation tool (XML based test scripts, GUI based on Eclipse RCP
- Knowledge of content management system: XDOC, VASONT
- IBM Rational DOORS requirements management application
- Integration and other testing Tools: Putty, Wireshark, TotalCommander, MCG (mobile call generator), DSP Browser, HIT, BTSSEM, Nokia NetAct
- Knowledge of Adobe Frame Maker and HTML

#### March 2021- Present

## **Quality Engineer**

Coates Technology Labs 36 Doody Street, Alexandria NSW 2015

## Company Profile

Coates Group is a global leader in innovative technologies redefining how businesses connect with their consumers

## Key Responsibilities

- Work closely with the developers to maintain the quality of software product and provide corrective and valuable feedback during agile software development cycle
- Promote sustainability quality practices to support the fast-changing environment
- Develop and maintain our automated testing framework
- Create and update test cases for regression testing
- Do functional, exploratory and regression testing
- Collaborate and share knowledge and experience with peers for continuous growth and learning
- Prioritise task and be able to assess risks and impact in order to make good decisions

#### June 2020 - March 2021

### **Intermediate QA Tester**

Roam Creative 15 Foster Street, Ground floor, Surry Hills NSW 2000

## Company Profile

Roam specialises in building a range of awe-inspiring digital products for customers in NZ, US, Aussie and Europe ranging from branding & visual design, mobile apps, user experience, high-end web development and tying it all into the internet of things.

## Key Responsibilities

- Create and update test cases for regression testing
- Uses AWS: ECS for deploying the latest backend repository, Cloudwatch to analyse logs and Cognito
- Create user stories for new features
- Building test suites using CodeceptJS for mobile automation and Cypress for Web automation
- Execute the existing backend automation and analyse test results
- Do functional, exploratory and regression testing on mobile app (iOS and Android)
- Run API testing using postman
- Verify the app analytics from adobe analytics
- Coordinate UAT builds, releases and bug triaging with clients
- Conduct retrospective and backlog grooming sessions

#### **Personal Interests**

Rugby Union | Water Polo | Badminton | Surfing | Travelling | Bushwalking

## Referees

Available upon request