UNIT 4, 445-455 Liverpool Road Ashfield, NSW 2131

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*Jan Ervin B. Nisperos*

***Career Overview***

*A professional engineer with more than ten years of experience in testing software products, systems and documentation. A very positive person, quick learner and adaptable to different professional and social environments.*

***Education***

Bachelor of Science in Electronics and Communications Engineering (2002-2006)

University of the Philippines Diliman (Muralla Street, Intramuros, Manila Philippines)

***Technical Skills:***

* Experience in using Cypress and CodeceptJS
* Solid QA background with strong knowledge of manual and automation testing
* Experience in web automation testing (Selenium WebDriver, Java, TestNG, PageObject, Maven, Jenkins, log4j, Cucumber)
* Experience in defect management tools (JIRA, HP ALM/HP QC, ACCEPT360) as well as team collaboration/Knowledge Base software (Confluence)
* Experience on CRM service that is built on Salesforce technology
* Experience in writing user stories, requirement analysis, data mapping, documentation
* Experience in writing test plans and test cases, developing test strategies and executing test case activities
* Experience in managing the Web project, from requirement analysis, coordination, implementation, testing and up to deployment as well troubleshooting post- deployment issues
* Experience in testing Website, mobile app (iOS and Android), IPTV Set-Top-Box and other software products
* Knowledge of SQL
* Excellent understanding of SDLC and STLC
* Experience in using POSTMAN and SOAPUI
* Experience in using AWS cloudwatch, Adobe analytics and Splunk enterprise
* Expert in log analysis to improve the QA team efficiency, process quality and communications
* Pronto tool (web-based application for managing faults of Nokia)
* Pegasus (Nokia)– test automation tool (XML based test scripts, GUI based on Eclipse RCP
* Knowledge of content management system: XDOC, VASONT
* IBM Rational DOORS – requirements management application
* Integration and other testing Tools: Putty, Wireshark, TotalCommander, MCG (mobile call generator), DSP Browser, HIT, BTSSEM, Nokia NetAct
* Knowledge of Adobe Frame Maker and HTML

***Professional Experience***

**March 2021- Present Quality Engineer**

Coates Technology Labs 36 Doody Street, Alexandria NSW 2015

Company Profile

*Coates Group is a global leader in innovative technologies redefining how businesses connect with their consumers*

*Key Responsibilities*

* Work closely with the developers to maintain the quality of software product and provide corrective and valuable feedback during agile software development cycle
* Promote sustainability quality practices to support the fast-changing environment
* Develop and maintain our automated testing framework
* Create and update test cases for regression testing
* Do functional, exploratory and regression testing
* Collaborate and share knowledge and experience with peers for continuous growth and learning
* Prioritise task and be able to assess risks and impact in order to make good decisions

**June 2020 –March 2021 Intermediate QA Tester**

Roam Creative 15 Foster Street, Ground floor, Surry Hills NSW 2000

Company Profile

*Roam specialises in building a range of awe-inspiring digital products for customers in NZ, US, Aussie and Europe ranging from branding & visual design, mobile apps, user experience, high-end web development and tying it all into the internet of things.*

*Key Responsibilities*

* Create and update test cases for regression testing
* Uses AWS: ECS for deploying the latest backend repository, Cloudwatch to analyse logs and Cognito
* Create user stories for new features
* Building test suites using CodeceptJS for mobile automation and Cypress for Web automation
* Execute the existing backend automation and analyse test results
* Do functional, exploratory and regression testing on mobile app (iOS and Android)
* Run API testing using postman
* Verify the app analytics from adobe analytics
* Coordinate UAT builds, releases and bug triaging with clients
* Conduct retrospective and backlog grooming sessions

***Personal Interests*** 

Rugby Union | Water Polo | Badminton | Surfing | Travelling | Bushwalking

***Referees***

Available upon request