

JOSHUA BOEPPLE

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OBJECTIVE

Aspiring Full Stack Developer with hands-on experience in logistics and technical support roles. Committed to solving problems creatively through intuitive web and mobile applications. Currently pursuing a Bachelor's in Web and Mobile Application Development with solid foundational skills in provisioning, troubleshooting, and client-centered service delivery.

EXPERIENCE

Warehouse Associate

Amazon | Charlotte, NC

May 2024 - Current

- Operated efficiently within a fast-paced logistics environment, maintaining productivity targets in order fulfillment and inventory management.
- Executed receiving, scanning, picking, packing, and shipping processes using Amazon's proprietary systems and handheld scanners.
- Ensured compliance with safety standards and operational procedures, contributing to a zero-injury record across shifts.
- Collaborated with team members and supervisors to meet daily shipping quotas.
- Supported process improvements and lean initiatives to reduce waste and streamline workflows

Tenant Support Specialist

Roof Above | Charlotte, NC

June 2023 – Aug. 2024

- Delivered comprehensive support to residents transitioning out of homelessness, ensuring access to resources, community integration, and long-term stability.
- Facilitated case coordination and housing retention efforts through direct communication with tenants, service providers, and property teams.
- Advocated for tenant needs by connecting individuals with mental health care, employment services, and food assistance programs.
- Maintained accurate documentation and progress notes within internal systems, upholding privacy and compliance standards
- Contributed to a trauma-informed service model, fostering trust and safety within the supportive housing environment

Warehouse Associate

Amazon | Charlotte, NC

July 2022 – June 2023

- Operated efficiently within a fast-paced logistics environment, maintaining productivity targets in order fulfillment and inventory management.
- Executed receiving, scanning, picking, packing, and shipping processes using Amazon's proprietary systems and handheld scanners.
- Ensured compliance with safety standards and operational procedures, contributing to a zero-injury record across shifts.
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- Supported process improvements and lean initiatives to reduce waste and streamline workflows

Provisioning Technician

Black Glove | Charlotte, NC

Feb. 2022 – July 2022

- Assisted in Provisioning Apple Products for school districts ranging from 70 to 40,000 devices. Configured various programs and codes for individual devices.
- Provided quality preparing and shipping of devices to appropriate vendors.
- Gathered information and data about potential clients and vendors to work alongside.

EDUCATION

Bachelor of Science in Information Technology and Telecommunications

Fort Hays State University | Hays, KS

Expected Graduation: Dec. 2025

Focused coursework in front-end development, mobile UX/UI, database management, and networking principles. Gained hands-on experience with HTML, CSS, JavaScript, SQL, and modern web frameworks. Projects include designing responsive web applications and integrating APIs to enhance user interactivity. Developed strong debugging, version control (Git), and deployment skills in collaborative environments.

Associate of Science in Information Technology

South College | Knoxville, TN

Completed Sept. 2022

Core curriculum covered systems administration, networking fundamentals, cybersecurity, and hardware/software troubleshooting. Gained practical experience in installing, configuring, and managing operating systems and virtual environments. Built foundational programming skills in languages such as Python and JavaScript. Developed technical documentation and communication skills critical to client support and IT service management. Applied problem-solving strategies in lab environments and hands-on coursework.

Full Stack Web Development Certificate

University of North Carolina at Charlotte | Charlotte, NC

Completed Jan. 2020

Completed intensive training in front-end and back-end development using JavaScript, HTML, CSS, Node.js, and React. Built and deployed full-stack applications utilizing RESTful APIs, MongoDB, and Express. Emphasized agile development practices, Git version control, and cross-functional collaboration. Developed responsive, user-friendly interfaces and dynamic web components through hands-on projects. Strengthened problem-solving skills through debugging challenges and real-world coding scenarios.

CERTIFICATES

- Mosyle Certified Admin (Mosyle Business) July 2022
- Mosyle Certified Admin (Mosyle Manager) July 2022
- Jamf 100 Certified Associate Exam (Jamf) April 2022