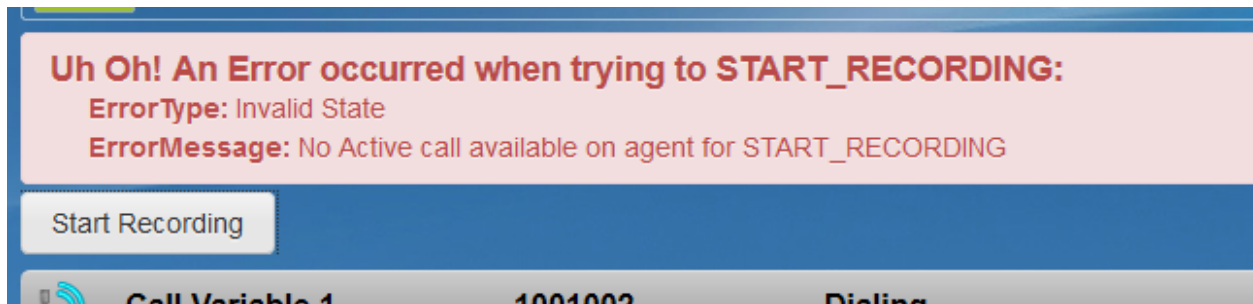


# Call Recording Sample Gadget

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The Call Recording Sample Gadget has a single button used for initiating a recording. This is just a simple sample that will be enabled and take effect on the most recently received call into the Desktop. Real implementation would deal with multiple calls and/or the states of the targeted call.



## “Installing” the Call Recording Sample Gadget.

Finesse gadgets can be hosted on your own web server or on the Finesse server itself.

To host gadgets on your own web server, you host the gadget just as you would any web site. You could use IIS, Apache, etc. That is up to you.

To host your gadget on the Finesse server, see Chapter 10 of the Finesse WebServices Developer Guide.

You specify in the Finesse gadget layout (see the Finesse Administration guide) the location for files on the web server where you place the gadget files.

You modify the gadget layout using the Administrative login and going to the Desktop Layout tab. See the [Finesse Administration Guide](#) guide for more details.

When Finesse retrieves the gadget xml file, the web server automatically returns any imbedded javascript and css files assuming they are in the same location with the .xml file. These files are spelled out in the CallRecording.xml file as files to include.

Alternately you can host the gadget on the Finesse Server. To do this, see the section "Third Party Gadgets" in the Finesse Web Services Developer Guide. You would then upload the gadget files to the Finesse server and specify in the Administrative Desktop Layout the following:

```
<gadget> /3rdpartygadget/files/CallRecording/CallRecording.xml</gadget>
```

The 3rdpartygadget/files/CallRecording/ directory is where you upload the gadgets using the 3rdpartygadget account and password.