

Using the Reload Gadget From Other Url

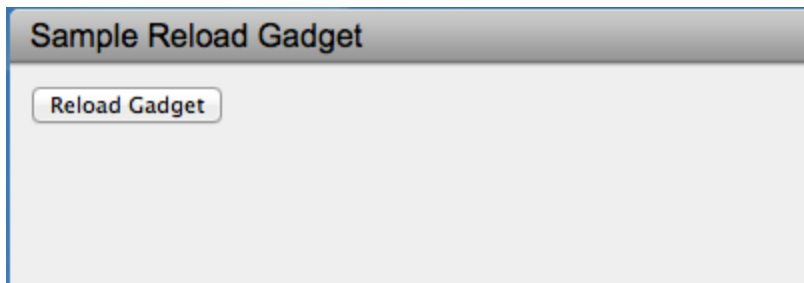
Sample Gadget

Make sure you have another gadget hosted on a reachable server. This new gadget will replace the sample one you will place in the gadget layout.

In Reload.xml, replace <your_server_url_here> with the url of the alternate gadget.

Add the sample gadget to your gadget layout. (See chapter 10 3rd party gadgets in the Finesse WebServices Developer Guide)

Login an agent and you should see the gadget with the sample gadget with one “Reload Gadget” button.



Click the button to see that your alternate gadget replaces the sample one.