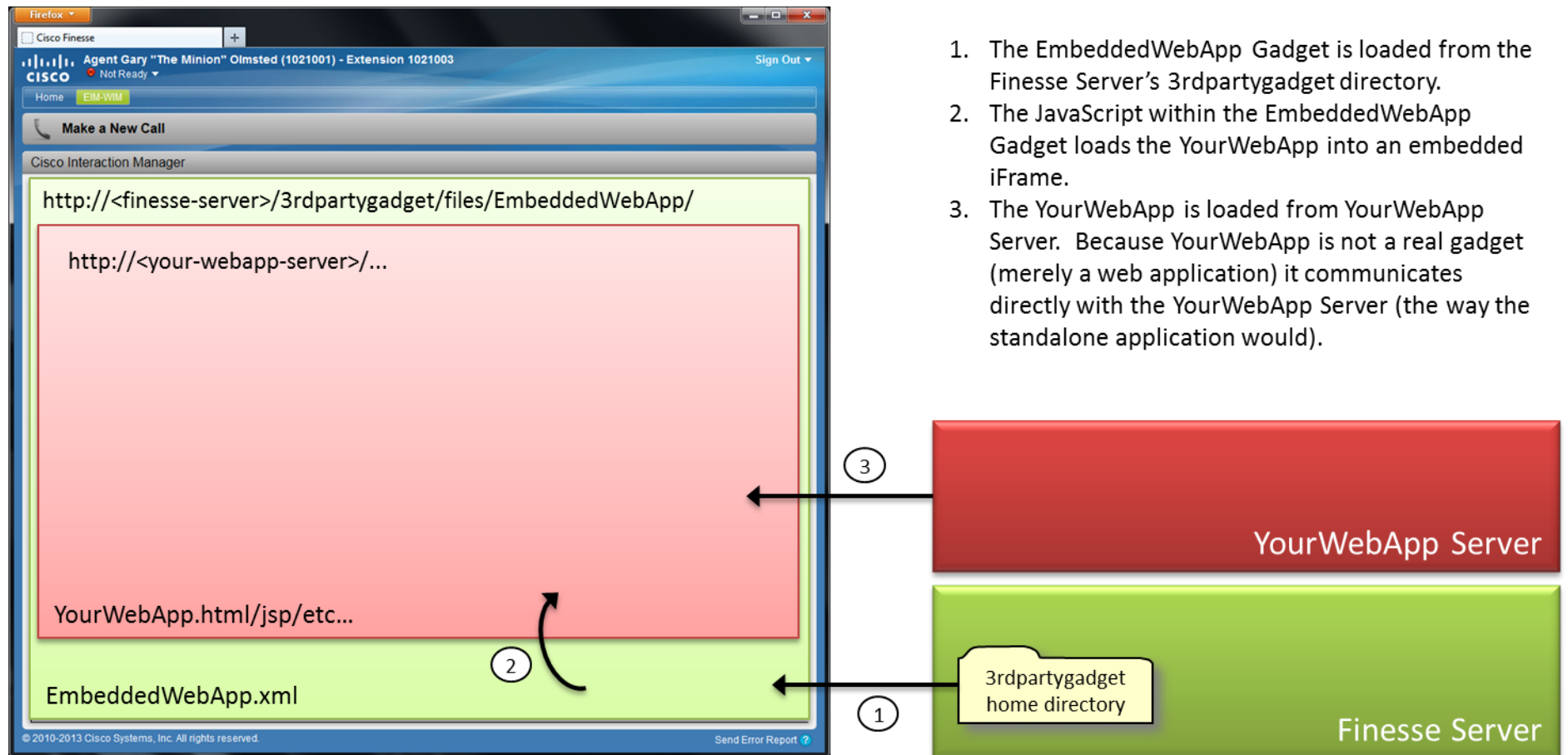


# Using the EmbeddedWebApp Sample Gadget

## Introduction

Sometimes there is a need to host an instance of a “traditional” web application inside of a Gadget within Finesse. Since this web application is not a true gadget, this must be done with care so that you don’t break the integrity of the Finesse Container by using it as a Gadget (by trying to use a URL Gadget). Additionally, sometimes you need a layer of code in between the Finesse Container and the iFrame that hosts your web application so that you can use the Finesse API to pass data back and forth to that web application. The solution for this is to use the EmbeddedWebApp as the starting point. This Sample Gadget provides a skeleton that you can use to load your web application and manage it from the Gadget Javascript code.

## Finesse/EmbeddedWebApp Gadget Architecture



## Installation and Use

To add the EmbeddedWebApp sample gadget to your gadget layout. (See chapter 10 3<sup>rd</sup> party gadgets in the Finesse WebServices Developer Guide)

Login an agent and you should see the gadget (see below):



To change the page being loaded, edit the following line in EmbeddedWebApp.xml:

```
</body>

<script type="text/javascript">
  // initialize the gadget running the init handler defined in EmbeddedWebApp.js
  gadgets.HubSettings.onConnect = function () {
    finesse.modules.EmbeddedWebAppGadget.init("http://www.cisco.com");
  };
</script>
```