

Using the WebService sample gadget

Place the file HelloWorld.xml on your web server (be sure to note the IP address and path)

In WebService.js:

Change the sample to point to your web server (which must be accessible by the Finesse server):

```
// This is the url we want to get to:  
// http://10.88.194.158:8080/userContent/HelloWorld.html  
// TODO: Change the IP address to correct server  
  
gadgets.io.makeRequest(encodeURIComponent("http://10.88.194.158:8080") + url, handler, params);  
console.log("io.makeRequest to http://10.88.194.158:8080"+url);
```

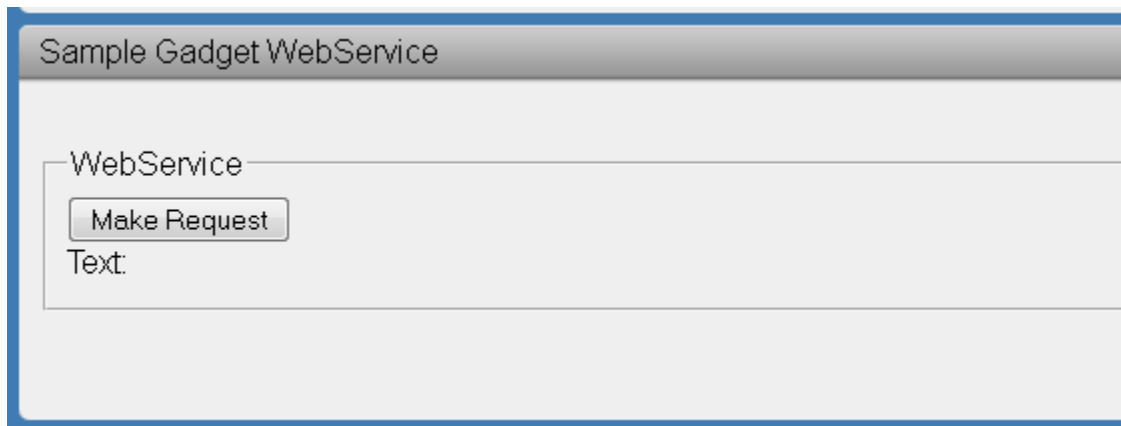
Change the sample to use the correct path to the HelloWorld.xml file

```
// TODO: change Rest path to match your own web server  
  
this.myrestRequest("/userContent/HelloWorld.xml", {  
    method: 'GET',  
    success: handlers.success,  
    error: handlers.error,  
    content: contentBody,  
});  
return this;
```

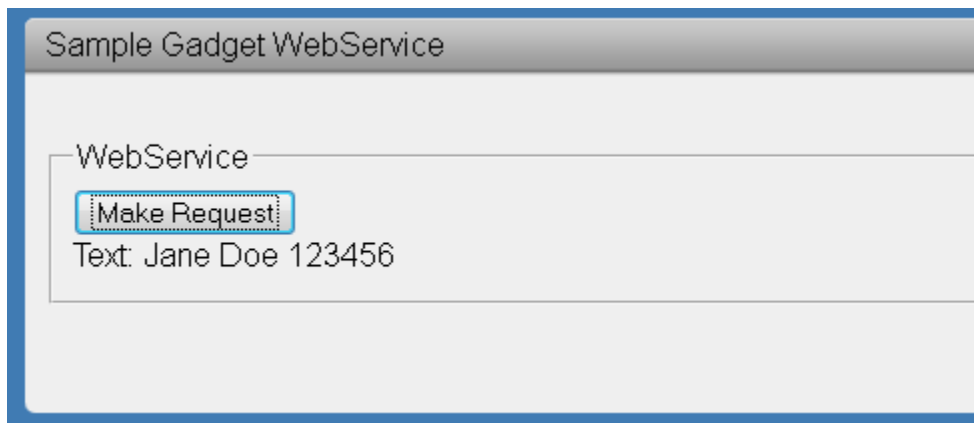
Add the SampleGadget_WebService gadget to your gadget layout.

```
<gadget>http://<hostip>/<path>/WebService.xml</gadget>
```

You should see the gadget on the page after the agent logs in:



Click Make Request and the HelloWorld.xml is retrieved from the web server and the contents displayed after Text:



Make sure you can ping the gadget server from Finesse console:

10.201.64.83 - PuTTY

admin:
admin:
admin:
admin:
admin:
admin:
admin:
admin:
admin:
admin:

admin:utils network ping 10.88.194.158

PING 10.88.194.158 (10.88.194.158) 56(84) bytes of data.

64 bytes from 10.88.194.158: icmp_seq=0 ttl=63 time=0.291 ms

64 bytes from 10.88.194.158: icmp_seq=1 ttl=63 time=0.408 ms

64 bytes from 10.88.194.158: icmp_seq=2 ttl=63 time=0.345 ms

64 bytes from 10.88.194.158: icmp_seq=3 ttl=63 time=0.349 ms

--- 10.88.194.158 ping statistics ---

4 packets transmitted, 4 received, 0% packet loss, time 3004ms

rtt min/avg/max/mdev = 0.291/0.348/0.408/0.043 ms, pipe 2

admin:█