

# Julian Franco | Software Engineer

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I am a multi-faceted software engineer, with over 15 years of experience working in the tech industry. I use my background as a technical support specialist to troubleshoot effectively and provide client-centric solutions.

## EXPERIENCE

**Software Engineer Student** | General Assembly | New York, NY March 2023 - June 2023

- Learned multiple tech stacks and technologies including React.js, Typescript, and Express.js in face-paced environment where we created full stack, RESTful applications with full CRUD functionality
- Used GIT for version control and work successfully alone and in team to create full stack applications in 1 week
- Create a representational state transfer(REST)ful application program interface(API)
- Visualize data models with entity relational diagrams(ERD)
- Planned UI design with wireframes using Whimsical
- Utilized Git control during the production of the application with frequent commits until deployment

**Mac Support Technician** | Showtime | New York, NY August 2014 - February 2023

- Tested internal applications across multiple platforms to identify possible issues or incompatibility; documented any issue and escalate and collaborate with engineering
- Designed and ran tests for JAMF policies before deploying to 300+ Macs across company
- Wrote and maintained technical documentation for users and technicians
- Resolve wide arrange of software and hardware issues

**Technician** | Apple | New York, NY August 2009 - August 2014

- Led a team of 30 technicians, reduced repair turn around time by 67% over 6 months
- Troubleshooted issues regarding Apple hardware and software for 150 customers per week
- Diagnosed and repaired over 50 mobile devices per week

## PROJECTS

**Ripe Potatoes** | [Site](#) | [GitHub Front & Back](#) June 2023

This project was for a client who was keeping track of movies she thought were much better than their 60% or below Rotten Tomato score. We worked together to define requirements for the end user. This is a full CRUD, full-stack, responsive, web application, which uses a PERN stack (PostgreSQL, Express, React.js, Node.js). I built this MVP in 7 days, with plans to add more sophisticated styling as well as integration with the Online Movie database API for V2.

**BarkBase** | [Site](#) | [GitHub Front & Back](#) May 2023

BarkBase was created by myself and a team of 3 others. Most of us have dogs and are familiar with the often manual and inefficient way daycares handle their enrollment and logging. We created this full stack application to solve this problem. Utilizing the MERN stack (MongoDB, Express, React.js, Node.js), we designed and developed the back end using Mongoose to define schemas for MongoDB collections.

**Stocklist** | [Site](#) | [GitHub](#) April 2023

I created Stocklist, a home inventory web app, in order to help organize stored belongings for everyday use as well as during a move. For this application, I used embedded JavaScript, Vanilla JavaScript, CSS, HTML for front end and implemented Javascript methods and functions in order to utilize a MongoDB, Express and Node.js backend (MEN stack).

**Now That's What I call 90s** | [Site](#) | [GitHub](#) April 2023

This front end, responsive, web app was built with Vanilla JavaScript, CSS, HTML5, and a love for 90's pop culture.

## EDUCATION

**Software Engineering Immersive, General Assembly** | Remote March 2023 - June 2023

**B.A. Communications, George Mason University** | Fairfax, VA May 2008

**Jamf Certified Administrator** | New York, NY July 2018

**Jamf Certified Technician** | New York, NY November 2017

**ACMT - Apple Certified Mac Technician** | McLean, VA May 2010