# JACOB BOYCE

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## KEY STRENGTHS

- Full-stack web development with proficiency in JavaScript, HTML, CSS, React, Node.js, SQL, and Express (University of Kansas Full-Stack Bootcamp certification expected May 2023)
- Familiarity with Java and Python
- Leadership and Project Collaboration

## EXPERIENCE

**DEC 2021 - CURRENT**

### CLAIM OPERATIONS SPECIALIST - TRAVELERS

- Served as the Tech Team leader while creating and maintaining internal SharePoint sites, including the revamping of the language assistance site and the construction of a project tracking calendar for Workers' Compensation
- Designated Subject Matter Expert for MyTravelers registration process, assisting workers' comp claimants with registration for MyTravelers
- Selected to be a part of nationwide team to facilitate large file transfers via Box and MOVEit
- Completed multiple assigned operational duties timely and accurately using a variety of claim systems, such as Claim Platform, Frontier, HOST, Genesys, and ISO

**AUG 2021 – DECEMBER 2021**

### INTERN – GLOBAL INSTITUTE FOR SUSTAINABLE PROSPERITY

- Assisted in the compilation and analysis of data regarding the costs associated with building sustainable infrastructure in the Appalachian region, contributing to a report to be presented to local lawmakers

**SEPTEMBER 2019 – MARCH 2020**

### SUBSTITUTE TEACHER

- Long term replacement for a fifth-grade special education class at Guadalupe Centers Elementary School
- Taught students with learning disabilities in reading, writing, and math
- Worked as a teacher's assistant at Sherwood Autism Center

## CERTIFICATIONS

**EXPECTED MAY 2023 – UNIVERSITY OF KANSAS**

### COMPLETION OF FULL-STACK WEB DEVELOPMENT BOOTCAMP

## EDUCATION

**DEC 2021 – UNIVERSITY OF MISSOURI – KANSAS CITY**

### BACHELOR OF ARTS IN ECONOMICS