

CA400 Survey

An evaluation of a mobile application built to allow users to message each other with new, additional features.

*Required

PLAIN LANGUAGE STATEMENT

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Purpose and rationale of this study:

This study is being completed as part of a project evaluation for the CA400 module. The purpose of this study is to examine what users think of the implementation of the chat application and to receive feedback to improve the application from user testing. For the purpose of this study the users will be asked to use the application for a maximum of 15 minutes and complete an anonymous survey after completion.

What does participation involve?

Participation in the study is voluntary, if you agree to participate it will involve using the Sentiscape application for a maximum of 15 minutes and the completion of an anonymous survey. The survey will take approximately 5 minutes, leaving the total survey time around 20 minutes.

Am I eligible to participate?

Individuals above the age of 18 years of ages are eligible to participate.

How will data be used and subsequently disposed of?

The findings of the current study will be included in a fourth-year project evaluation. The data will be stored on a password protected google drive account and a password protected Firebase Database, both having google encryption. The data will be held for the duration of the learning exercise. Access to the data will be limited to the project supervisor Dr. Hyowon Lee, and the student researchers. Following the completion of the study the data will be stored until the project is graded, after which the data will be deleted.

How will confidentiality be ensured?

Confidentiality is of paramount importance to the researchers. Data will be collected for this study by means of an anonymous survey. Your response will be sent to the researchers without any information that may identify you, such as your email address or name.

What are the benefits of taking part in the research?

There may be indirect benefits from participation in this study, as participation may contribute to the development of a new chat application and new chat application features.

What are the potential risks of my involvement in this study?

The current research poses a low level of risk. If you feel uncomfortable answering any part of the survey you have the right to withdraw from the research at any point, without having to provide an explanation and without consequences or penalties. In the case of the online survey, this can be done by simply exiting the survey window before the survey has been submitted. If under any circumstance you feel affected by, or uncomfortable either during or after the study you are welcome to contact any of the researchers through their emails mentioned above. If you wish to discuss your feelings or experience surrounding any aspect of the administration of this study please contact the Counselling and Personal Development Service in Dublin City University on counselling@dcu.ie, or on 01-7005165.

How can we find out what happens with the research?

If you would like to receive a summary of the research findings, please contact the researchers at the email addresses provided above.

If participants have concerns about this study and wish to contact an independent person, please contact:

The Secretary, Dublin City University Research Ethics Committee, c/o Research and Innovation Support, Dublin City University, Dublin 9. Tel 01-7008000, e-mail rec@dcu.ie

Informed Consent Form

Clarification of the purpose of the study:

This study is being completed as part of a project evaluation for the CA400 module. The purpose of the study is to examine what users think of the implementation of a mobile application designed to allow users message each other using new and unique features. For the purpose of this study, a series of questions will be asked in an anonymous survey.

1. I have read the Plain Language Statement (or had it read to me) *

Mark only one oval.

☐ Yes

☐ No

2. I understand the information provided *

Mark only one oval.

☐ Yes

☐ No

3. I understand the information provided in relation to data protection *

Mark only one oval.

☐ Yes

☐ No

4. I have had an opportunity to ask questions and discuss this study *

Mark only one oval.

☐ Yes

☐ No

5. I have received satisfactory answers to all my questions *

Mark only one oval.

☐ Yes

☐ No

6. I understand I may withdraw from the Research Study at any point *

Mark only one oval.

☐ Yes

☐ No

7. I have read and understand the arrangements to be made to protect confidentiality of data, including that confidentiality of information provided is subject to legal limitations *

Mark only one oval.

☐ Yes

☐ No

8. I have read and understand confirmations relating to any other relevant information as indicated in the PLS *

Mark only one oval.

☐ Yes

☐ No

9. I consent to participate in this research study *

Mark only one oval.

☐ Yes

☐ No

Sentiscap
Survey

Thank you for your participation in this online survey. If you have feelings of any distress or discomfort from taking part in this study or any concerns at all please do not hesitate to contact the researcher.

Your participation is greatly appreciated by the researcher. The data collected could possibly be of benefit to those looking to rent during their college term and help them make an informed decision. If you have any questions about this study, please contact the researcher as provided or the independent contact person / organisation.

10. How would you rate the usability of the mobile application? *

Mark only one oval.

1

2

3

4

5

☐☐☐☐☐

11. Did you think it was easy to navigate the application and achieve what you wanted to do? *

Mark only one oval.

☐ Yes

☐ No

12. Did you think it was easy to send and receive messages? *

Mark only one oval.

☐ Yes

☐ No

13. Did you like the Conversation Summary feature? *

Mark only one oval.

☐ Yes

☐ No

14. How accurate did you think the conversation summaries were? *

Mark only one oval.

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Did you like the Affection feature? *

Mark only one oval.

☐ Yes

☐ No

16. How accurate did you think the Affection feature was at reading your emotions?

*

Mark only one oval.

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Would you continue to use this application if it was made available permanently?

*

Mark only one oval.

☐ Yes

☐ No

18. Did you think the group chat feature worked as intended (Group chat testers only)?

Mark only one oval.

☐ Yes

☐ No

19. Are there any improvements you would like to see implemented?

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