

# John N. Barnard, AWS Solutions Architect – Associate, ITIL, AWS Cloud Practitioner

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## Objective

Aspiring IT professional with experience in sales, customer service, technology support and integration in selected business and education environments. Desire to use IT service and support skills in conjunction with excellent communication, leadership, training and development competency to help a progressive organization expand their IT footprint and achieve business results. Interested in pursuing a continual learning path with opportunity for personal and professional growth.

## Certifications & Licenses

- AWS Certified Solutions Architect Associate
- AWS Cloud Practitioner
- ITIL Foundation V3
- AWS Certified Developer Associate (In progress)
- Commonwealth of Virginia Provisional License, Secondary Education

## Education

### Virginia State University:

Bachelor of Arts in History, Minor in Political Science, 2014

## Experience

### Database Contractor – Leaseweb (Contract)

**December 2018**

- Assisted in decommissioning production-related hardware and tools at a Leaseweb datacenter (pulling cords, racking and stacking, etc.)

### History Teacher – Petersburg City Public Schools (Title I)

**October 2016 – June 2018**

- Assessed students' ongoing learning process in a digital learning environment, making extensive use of Google Classroom, Discovery Education, and Nearpod (interactive websites to procure engagement in learning)
- Created and executed data-driven lesson plans with Kagan structures (emphases on collaboration and group projects) to guide the learning process toward the achievement of curriculum goals

### IT Support – JJA Consultants

**August 2016**

- Conducted general IT support for their summer conference.

### Licensed Insurance Agent – GEICO

**June 2015 – June 2016**

- Specialized sales, policy data entry, and service training
- Thousands of hours of excellent telephonic customer service, and sales experience