

Division of Services Improvement, Clinical Technical Assistance Project
Technology-Assisted Care
Buffalo Valley, Inc.
Call Summary
September 19, 2013 • 2:00 p.m.–3:00 p.m. ET

Submitted to: Wilson Washington, Debbie Hillin, Jerry Risner, Jonathan Price, Rusty Gray, and Sherri Allen

Date of Submission: September 23, 2013

Attendees

Buffalo Valley (BVI): Debbie Hillin, Jerry Risner, Jonathan Price, Rusty Gray, and Sherri Allen

JBS International (JBS): Dave Wanser, Leslie McElligott, Iris Chai

Meeting Purpose

The purpose of the call was to discuss Buffalo Valley's progress toward meeting grant requirements and any possible technical assistance issues since the JBS team conducted the site visit in May.

Updates from Central Oklahoma Family Medical Center

- Charles Maddix submitted a request to be part of the Evaluation Workgroup on behalf of BVI. He will be added to the workgroup and receive future communications.
- BVI has taken steps to increase outpatient treatment as recommended by JBS on the site visit.
 - More outpatient treatment has helped increase the numbers for BVI, as well as focus on criminal justice clientele and aftercare for veterans in the housing facilities.
 - There is only treatment currently available for Criminal Justice clientele. These individuals can roll over to aftercare following their criminal justice involvement.
 - Three locations now offer veteran-specific aftercare: Clarksville, Lewisburg, and Chattanooga. Having a focus on recovery has been successful with veterans who were hesitant to admit to addiction.
 - The staff adoption of telehealth outpatient treatment services has increased due to Rusty Gray championing the process.. The staff sees Rusty and Debbie Hillin incorporating more outpatient telehealth treatment with their own teams.
 - Staffing at BVI has stabilized due to adjusted workflows. Rusty and the other counselors are doing a great job with the groups. One of the counselors is currently in Florida and is available to lead groups remotely as well.
- Morgan County has opened a Statewide drug court and BVI is getting close to starting a group on treatment and aftercare for drug court participants.
- More peer-to-peer specialists have been incorporated into the BVI Connect program. There are now 2 specialists on staff. Another set of trainings is coming up, and BVI will be sending more staff members to increase the number available specialists. One of the current peer recovery specialists also helps run the peer program.
- Recovery, treatment, and aftercare locations are being opened in remote locations throughout the State.

- EHR implementation has been challenging, but BVI has worked to have it go live at one location.
- Netsmart (EHR developer) is having a convention and BVI staff are in attendance to learn more about the application.
- BVI continues to see the value of technology. Debbie delivered a presentation on the 2-part integration of the ASI (Addiction Severity Index) with the EHR.
- Debbie was able to incorporate the Executive Summary from the JBS site visit reports into the Board member training.
- To date, there have been 129 clients enrolled in treatment services and 51 in aftercare.
- The time is nearing for 6-month GPRA follow-ups.

Action Steps

- BVI will send links to landing pages that are in the works. The grantee is trying to get them finalized to incorporate into the website.
- BVI is working to utilize email lists to incorporate them into the website.
- BVI may wish to consider developing a data strategy to anticipate technology needs over the next 3-5 years. A TA request can be submitted.
- SAMHSA has a draft continuity of care document for behavioral health available, available as a resource link on the Ideas Exchange:
<https://www.ideas-exchange.net/learn/resources/document/samhsa-publishes-continuity-care-document-data-elements>

Next meeting

A date and time for a follow-up call is TBD.