RIVER EDGE

BEHAVIORAL HEALTH CENTER

We Make Life Better™

Serving predominantly Georgia's
Baldwin, Bibb, Jones, Monroe, Putnam, Twiggs & Wilkinson Counties

Ali Yallah, PMP, Six Sigma - CIO and Project Director

ayallah@river-edge.org

478-803-7807

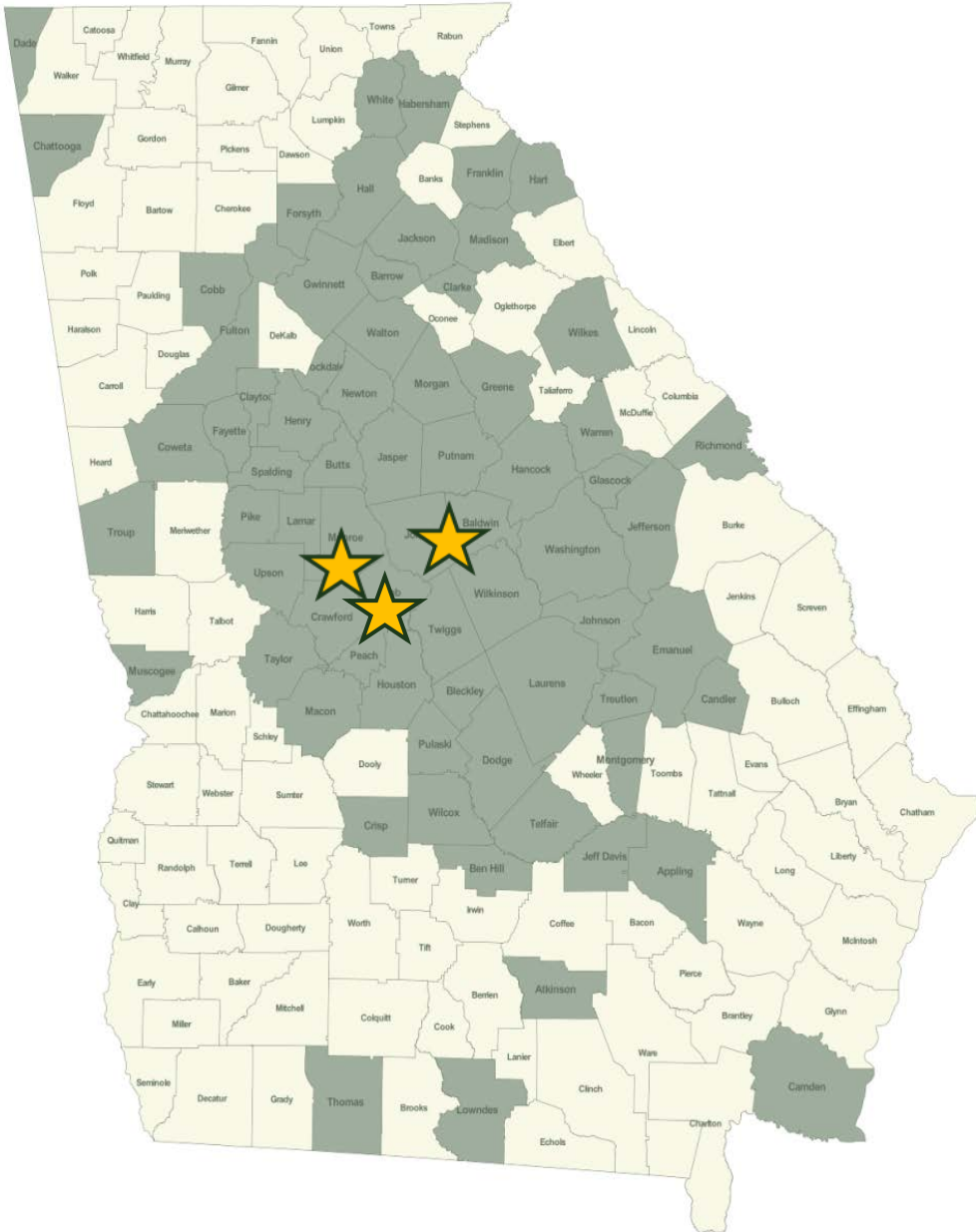*www.river-edge.org*

Context Of The Technology

- Build a robust sustainable IT infrastructure
- Use technology to enhance SA treatment outcome
- Train clinicians in technology enabled treatment outcomes

Challenges/Opportunities

River Edge
Impact Footprint
Outpatient Services

Residents of many of Georgia counties "vote with their feet" to be served by River Edge.

FY 13: River Edge outpatient services touch residents of 63 counties!

Darkened Counties Represent Counties of Residence of Persons Served
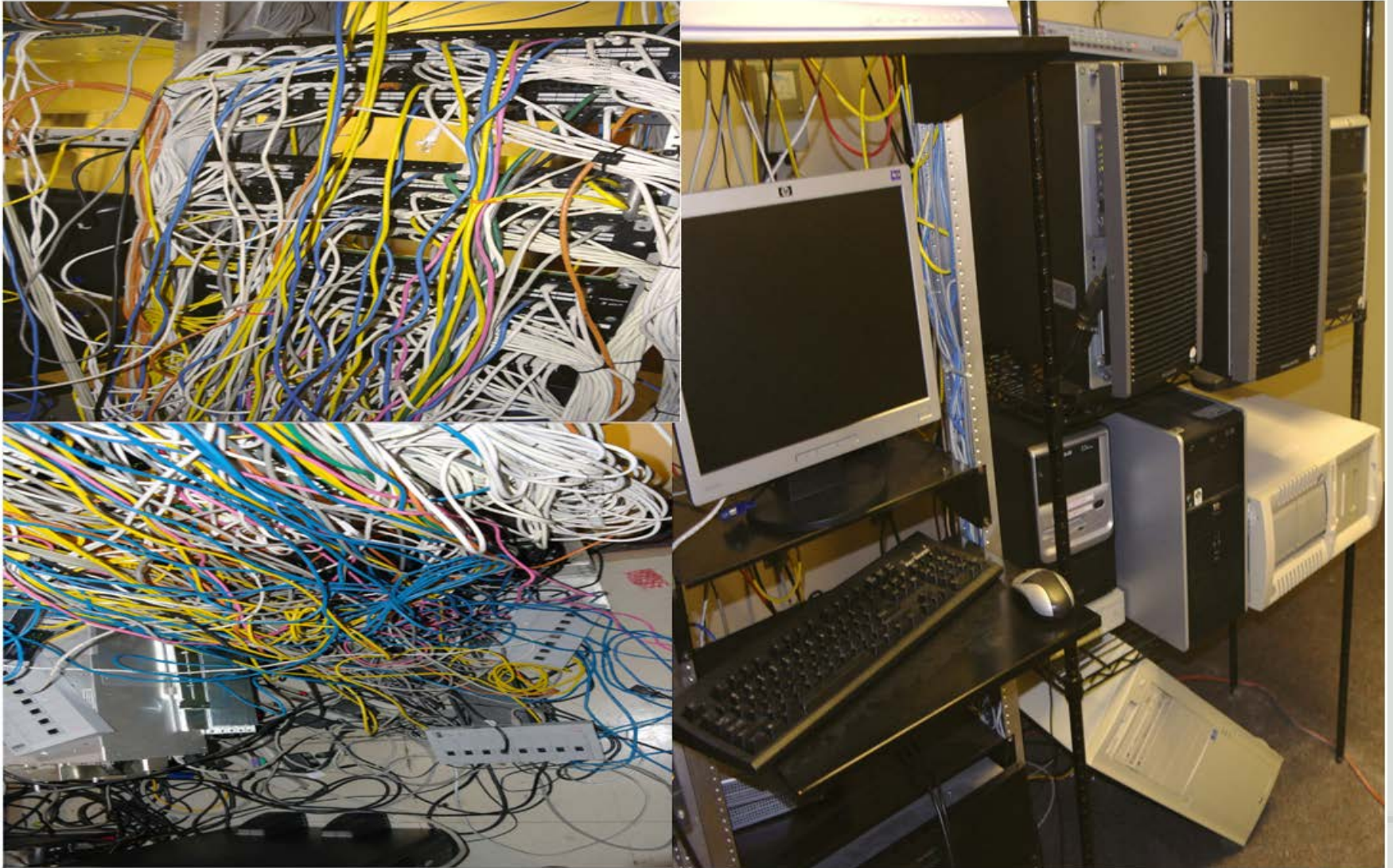
⭐ *Full Outpatient Service Site*

Funding

Award of SAMHSA TCE Three Year Grant Funding in 2010

Challenges/Opportunities

Old Look

Successes

Telemedicine Successes

Ideal Telemedicine system

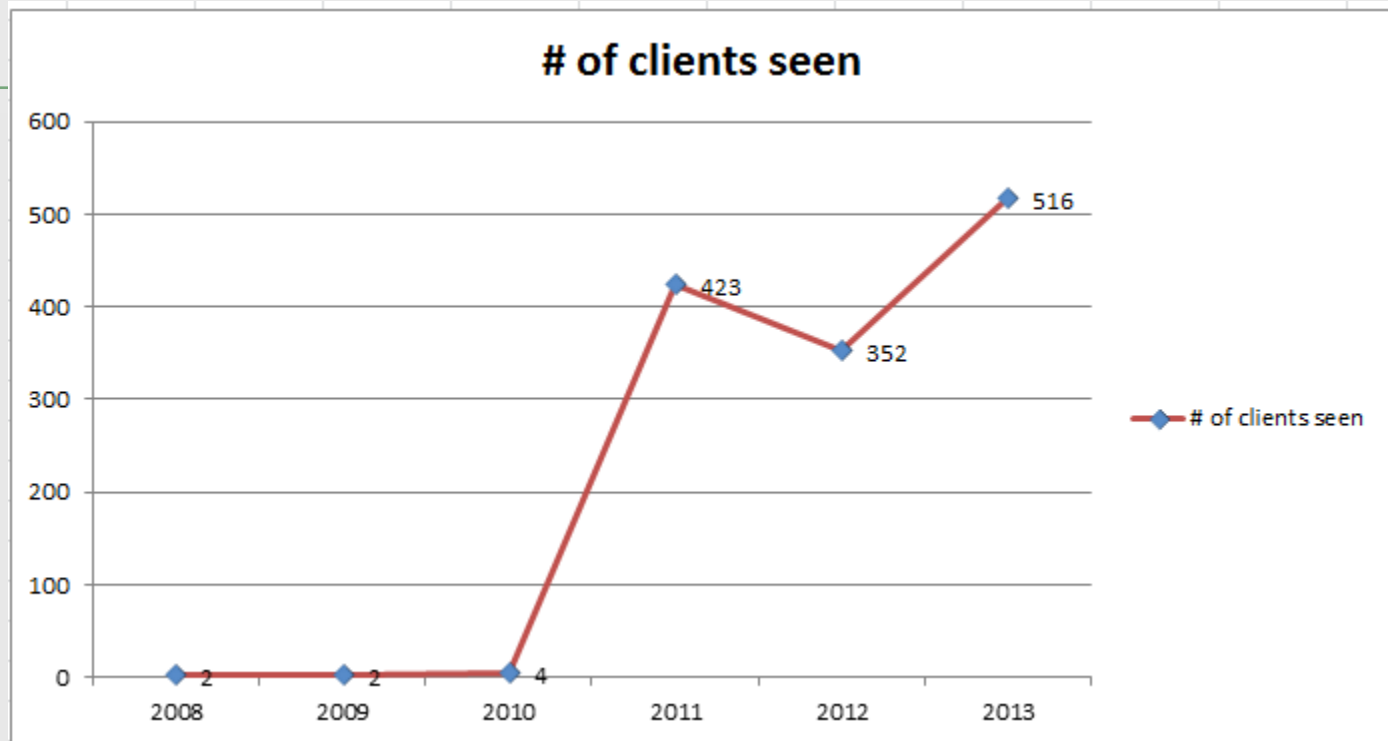- Secured system
- Little bandwidth
- Any Microsoft platform
- Easy to use

Telemedicine Successes

Fiscal Year	# Of Clients Seen Via Telemedicine
FY 2008/2009	2
FY 2009/2010	4
FY 2010/2011	423
FY 2011/2012	352
FY 2012/2013	516

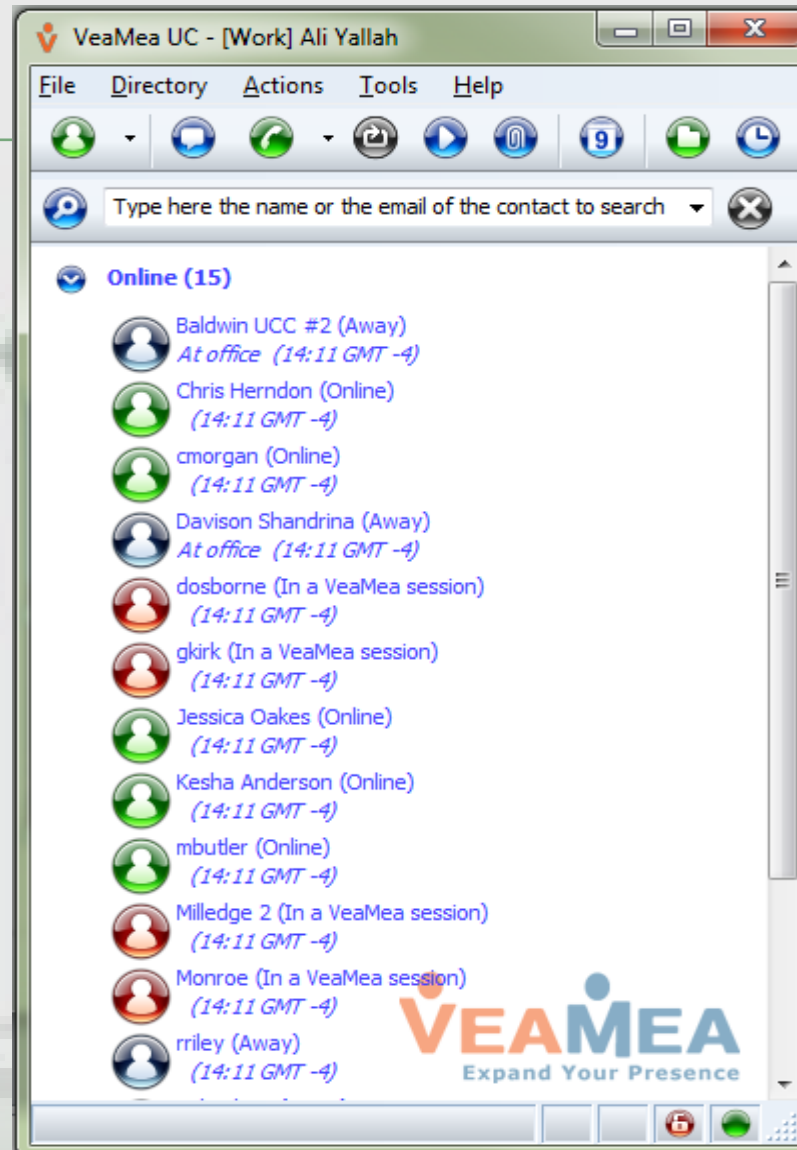Unduplicated clients, not number of appointments

Telemedicine Successes

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Unduplicated clients, not number of appointments

❖ Presenter at American Telemedicine Association Annual Meeting in Baltimore, MD

Telemedicine Technology
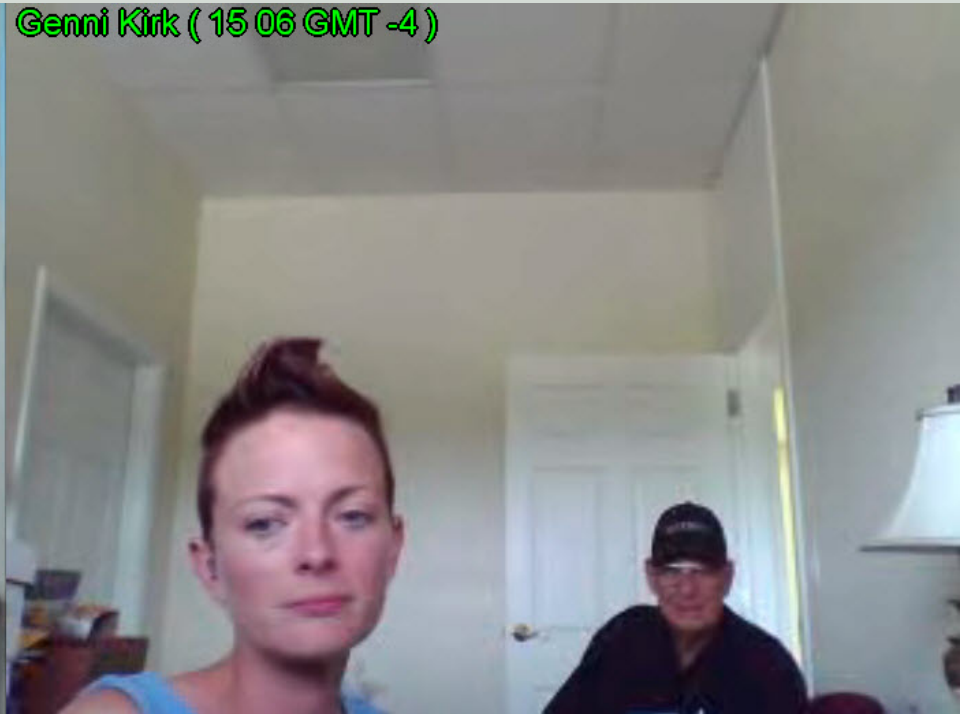
Rick Riley (15 06 GMT -4)

Genni Kirk (15 06 GMT -4)

Sid Tobias (15 06 GMT -4)

Local video

(14 06 GMT -5)

Reporting

VeaMea's robust reporting capabilities allow system managers to:

- ❧ Report activity on a domain
- ❧ Report on event or session
- ❧ Report per user
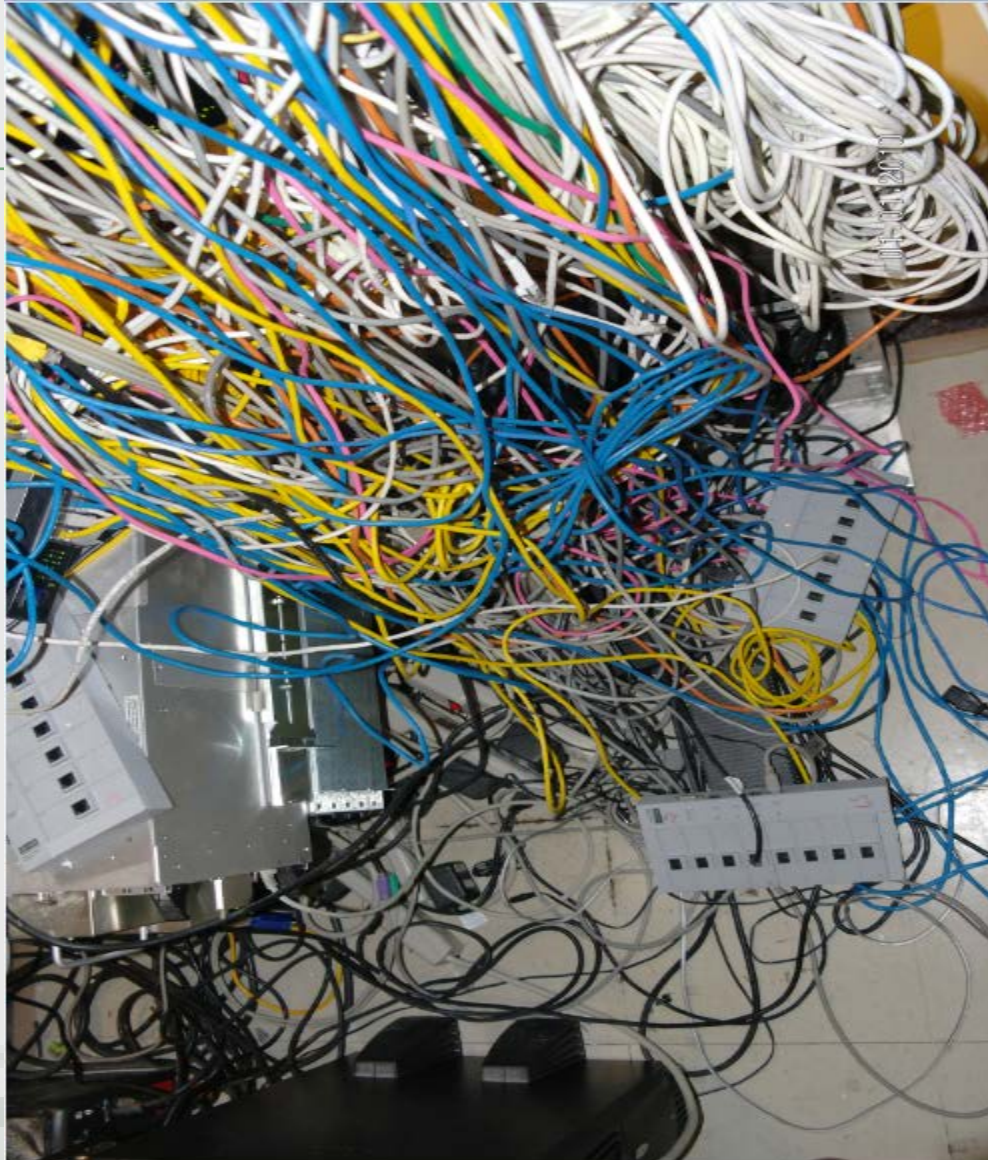
Benefits of Telemedicine

ଙ See more clients

ଙ Improved economics (more billable hours)

ଙ Improved physician quality of life (less drive)

ଙ Greater retention of patients

ଙ More successful treatment programs/clinical impacts

ଙ Internal use as a collaboration tool/telework

ଙ SAMHSA recognition as a "forward thinking organization"

Sustainability

ভ

- ভ Continue to serve more clients
- ভ Continue enhancing technology with latest video equipment
- ভ Seek partners (Other Community Services Boards) to share our technology
- ভ Continue to take our technology success on the road in the hope that others can learn from our success
- ভ Seek more grant funding

Sustainability- We are not going back to this!!!

Questions?

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ayallah@river-edge.org

Tel: 478-951-1609

www.river-edge.org

www.icarerecovery.org