

Clinical and Support Options: Biannual Summary

1. Reporting Period: April 1, 2014 – September 30, 2014
2. RFA Number: TI023819
3. Project Director: Allison Garriss

Program at a Glance

What are the current technologies being utilized by the grantee?

Clinical & Support Options, Inc.'s (CSO) RECOVERe program serves rural adults residing in three counties in western Massachusetts. RECOVERe uses multiple technology platforms to provide outreach, intake, treatment, and aftercare services to clients including: mobile phone (Text4Recovery) and video conferencing (i2i) support, a Website, and a client portal connected to the agency's electronic health record.

Are there any notable changes this reporting period?

None noted. Limited detail was provided in this report.

CSO's RECOVERe program continued to meet its goals throughout the reporting period. The Text4Recovery mobile phone tool was highlighted as contributing to increased client retention and decreased relapse rates.

CSO implemented the survey developed by the TAC Evaluation workgroup in 2013. They intend to include the results of the survey as part of the final report.

What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)	288	289	100.3%
6-Month Followup	287	241	84%

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

N/A. CSO's no-cost extension period has ended. The program has consistently met (or come close to meeting) its GPRA targets.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

N/A. CSO's no-cost extension period has ended.

Are there any areas of concern in the report that require GPO attention?

N/A. CSO's no-cost extension period has ended.