

Randolph County Community Caring Partnership: Biannual Summary

1. Reporting Period: March 1, 2015 – August 31, 2015
2. RFA Number: TI024762
3. Project Director: Lorna Miles

Program at a Glance

What are the current technologies being utilized by the grantee?

Randolph County Caring Community Partnership's (RCCCP) Client Access and Services Exchange (CASE) project engages uninsured and underinsured clients living in central Missouri's Randolph, Saline, Pettis, Lafayette, Boone, and Cooper counties in pretreatment, treatment, and recovery services via several technology-based outlets – namely a client portal called Mobile CASE which is linked to an electronic health record (EHR) system that is certified for meaningful use and known as Community Connection Missouri (CCMo). These platforms were adapted from First Call Alcohol/Drug Prevention and Recovery, Inc. in Kansas City, Missouri.

The CCMo EHR and Mobile CASE portal contain several useful features, including the capacity to refer clients to wraparound services offered by partner agencies, encrypted email messaging, appointment scheduling, and the option to complete online screening and assessment tools and enrollment forms. RCCCP has also incorporated the Virtual World Counseling 3-D program (developed by Preferred Family Healthcare) to supplement peer-to-peer treatment activities using an avatar platform similar to the Second Life social network. Finally, RCCCP uses Iconic Health's Homepsych system, designed primarily to complete psychiatric assessments.

Are there any notable changes this reporting period?

No notable changes were identified during this reporting period. It appears that RCCCP has met its objectives to recruit/engage provider partners and clients. RCCCP has also helped clients achieve recovery goals by utilizing various technology options. According to their report, *"CASE clients have displayed an excitement to maintain treatment and work towards recovery with technology offered. Preferred Avatar portal, CCMo client portal, and Mobile Case has engaged our clients at every continuum of care phase."*

What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)	188	182	96.8 percent
6-Month Followup	104	90	86.5 percent

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

RCCCP has met and exceeded the target threshold goals for client intake and follow-up.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

RCCCP reported that they intend to open a technical assistance request *“to obtain more help with “sustainability” and continue the talks we had with Missouri Medicaid. PD [Lorna Miles] has been to many meetings where she had the opportunity to talk about the CASE program but RCCCP believes the relationship that Dr. Wanser brought to the table was of significant help.”*

Are there any areas of concern in the report that require GPO attention?

There are no areas of concern at this time; however, a follow-up call may be helpful to better understand RCCCP’s TA request and to begin thinking through next steps.