

WestCare Nevada: Biannual Summary

1. Reporting Period: April 2014 – October 2014
2. RFA Number: TI023807
3. Project Director: Bradford Glover

Program at a Glance

What are the current technologies being utilized by the grantee?			
The Rural Nevada Telehealth Program provides telehealth counseling in four rural communities of the State. After initially purchasing a PolyCom system that was not appropriate for very rural areas with limited bandwidth, they planned to switch to a cloud-based solution. It is not clear if this solution was implemented. Plans to develop a portal or utilize mobile apps never materialized.			
Are there any notable changes this reporting period?			
WestCare Nevada's program ended on September 30, 2014. The grantee struggled throughout the three years of the grant with providing telehealth services in rural areas. In the first half of the grant, the program had issues with inadequate connectivity with their technology. In the second half, they improved but still sub-optimized the services and had limited deployment of telehealth throughout the organization; focusing only on the services provided by their identified telehealth counselors. There is no articulated sustainability plan.			
What are the grantee's GPRA rates?			
	Target	Actual	Percent
Intakes (Baseline)	222	72	32%
6-Month Followup	47	47	100%
If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?			
Program has ended.			
Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?			
Program has ended.			

Are there any areas of concern in the report that require GPO attention?

NA