

San Antonio Counsel on Alcohol and Drug Abuse (SACADA): Biannual Summary

1. Reporting Period: February 1, 2015 – July 31, 2015
2. RFA Number: T1024770
3. Project Director: Juan Jesus Vargas

Program at a Glance

What are the current technologies being utilized by the grantee?

The San Antonio Counsel on Alcohol and Drug Abuse (SACADA) provides e-ROSC services through the Web Oriented Recovery Care (WORC) website to clients living in its 9-county catchment area. The website features resources (e.g., news, education, meditation practices), self-evaluation instruments (e.g., Recovery Capitol Scale, Digital Literacy Assessment), and a chat function. Recovery coaches play a large role in helping clients develop an online recovery plan to guide progress.

Are there any notable changes this reporting period?

SACADA has hired a new Project Director – Juan Jesus Vargas.

SACADA plans to stop providing services to those in the Quad County Council on Alcohol and Drug Abuse area. The recovery coach that was hired to serve this area was unsuccessful with engaging clients due to lack of computer access and extreme rural environment.

Several new recovery coaches have completed training and are prepared to support SACADA activities. The program anticipates hiring an additional coach.

See below for comments related to client intake and follow-up. The former category has seen vast improvement; however, improvements are still needed to meet the target threshold of 80 percent. The program is confident that their new enrollment strategy will achieve favorable results.

SACADA continues to have challenges with getting clients to complete online assessment tools and develop recovery plans. They have retrained coaches to assist clients, as needed.

Evaluation challenges persist: (1) programming survey questions on the eROSC website, (2) discrepancies between 6-month GPRA data and 6-month local data, and (3) the transition to the Common Data Platform.

What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)	350	248	70.9 percent
6-Month Followup	163	148	90.8 percent

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

Client intake has greatly improved. This boost was attributed to establishing a quota for the number of clients that recovery coaches are required to engage with each quarter. The Project Coordinator is also responsible for tracking performance and correcting issues in a timely fashion.

SACADA reported, *"the initial structure of having 10 part-time recovery coaches each providing 10 hours of services, and working primarily off campus, resulted in increased difficulties with management of their caseloads, and the end result was an inability to meet new enrollee goals of 250 [clients] for the second grant year, as well as disparities in completing follow-ups on time."* To remedy this issue, SACADA hired 3 part-time, on-site coaches and increased their activity to 30 hours per coach. The Project Coordinator also has a case-load and assists with client intake.

SACADA reported that client follow-up remains a challenge; however, they have retrained coaches on the follow-up process and actively involve the Project Coordinator's help.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

SACADA did not indicate a need for technical assistance at this time; however, the proposed sustainability site visit would be an ideal opportunity to explore client engagement and follow-up strategies and to get more information on the grantee's overall sustainability plan and general lessons-learned.

Are there any areas of concern in the report that require GPO attention?

A follow-up call may be helpful to (1) gauge how SACADA's new enrollment/follow-up strategy with the recovery coaches and Project Coordinator has been progressing and (2) introduce the team to the new Project Director.