

## East Carolina University: Biannual Summary

1. Reporting Period: February 1, 2015 – July 31, 2015
2. RFA Number: TI024755
3. Project Director: Dr. Paul Toriello

### Program at a Glance

#### What are the current technologies being utilized by the grantee?

East Carolina University's (ECU) *Veteran Resiliency and Reintegration through Technology* (ORNC: R&R) program delivers recovery support services to veterans and their families in rural, eastern North Carolina using a mobile outreach vehicle equipped with state-of-the-art technology, including satellite communication, Web- and mobile-based applications, shortwave radio, GPS tracking, iPads, and Polycom teleconferencing capacity.

The Department of Recreation and Leisure Studies Psychophysiology Lab and Biofeedback Clinic facilitate ORNC: R&R's biofeedback training activities to address issues related to post-traumatic stress disorders and traumatic brain injury. ORNC: R&R's outpatient clinic (Navigate Counseling Clinic) has implemented the EPIC electronic health record (EHR) platform.

ECU has expanded their program to include the Addiction - Comprehensive Health Enhancement Support System (A-CHESS) mobile application developed by the University of Wisconsin. Staff are also conducting routine client check-ins via text, phone, and email.

#### Are there any notable changes this reporting period?

ECU has expanded mobile outreach services to include Duplin, Lenoir, and Wayne counties to increase enrollment potential.

ECU is beginning a partnership with "Outside the Wire," a peer-supported 501(c)3 organization, which has a state-wide infrastructure.

ECU scheduled a regional workshop to providers earlier this year, but cancelled the event due to a lack of registration. The team hopes to reschedule the event for spring of 2016 and increase marketing efforts.

Client enrollment rates are lower than the grantee expected but are showing signs of improvement. Overall client encounter rates have increased across modalities.

A number of data-points related to reducing substance use and homelessness and increasing social/vocational training were not available as part of the biannual report due to suspension of the

Common Data Platform system.

**What are the grantee's GPRA rates?**

	Target	Actual	Percent
Intakes (Baseline)	320	269	84 percent
6-Month Followup			See below

**If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?**

ECU noted that their follow-up rate is unknown due to suspension of the Common Data Platform system.

A review of the report suggests that client encounters are moving in the appropriate direction. Staff have enrolled 269 clients (or 84 percent of their target) which is slightly above the 80 percent threshold.

**Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?**

The grantee did not express immediate need for technical assistance at this time; however, the proposed sustainability site visit would be an ideal opportunity to explore client/provider engagement and follow-up strategies and to get more information on the grantee's overall sustainability plan and general lessons-learned.

**Are there any areas of concern in the report that require GPO attention?**

There are no concerns identified at this time; however, it would be helpful to assess ECU's follow-up rate to determine if they are, indeed, meeting established goals.