



# RIVER EDGE

BEHAVIORAL HEALTH CENTER

*We Make Life Better™*

Serving predominantly Georgia's  
Baldwin, Bibb, Jones, Monroe, Putnam, Twiggs & Wilkinson Counties



*Ali Yallah, PMP, Six Sigma - CIO and Project Director*

[ayallah@river-edge.org](mailto:ayallah@river-edge.org)

478-803-7807

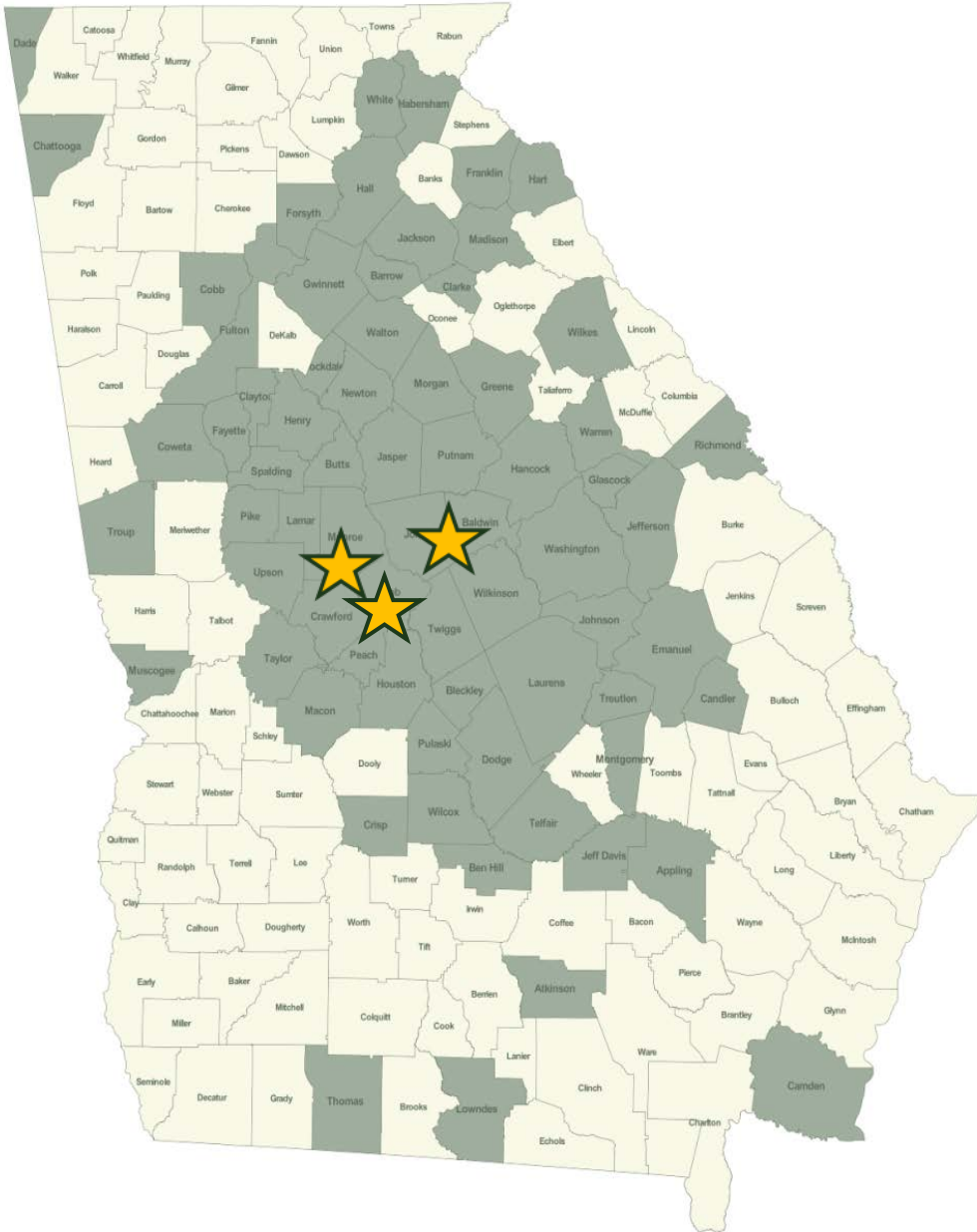
[www.river-edge.org](http://www.river-edge.org)

# Context Of The Technology



- ❧ Build a robust sustainable IT infrastructure
- ❧ Use technology to enhance SA treatment outcome
- ❧ Train clinicians in technology enabled treatment outcomes

# Challenges/Opportunities



# River Edge Impact Footprint Outpatient Services

**Residents of many of Georgia counties “vote with their feet” to be served by River Edge.**

**FY 13: River Edge outpatient services touch residents of 63 counties!**

*Darkened Counties Represent Counties of Residence of Persons Served*



### *Full Outpatient Service Site*

# Funding

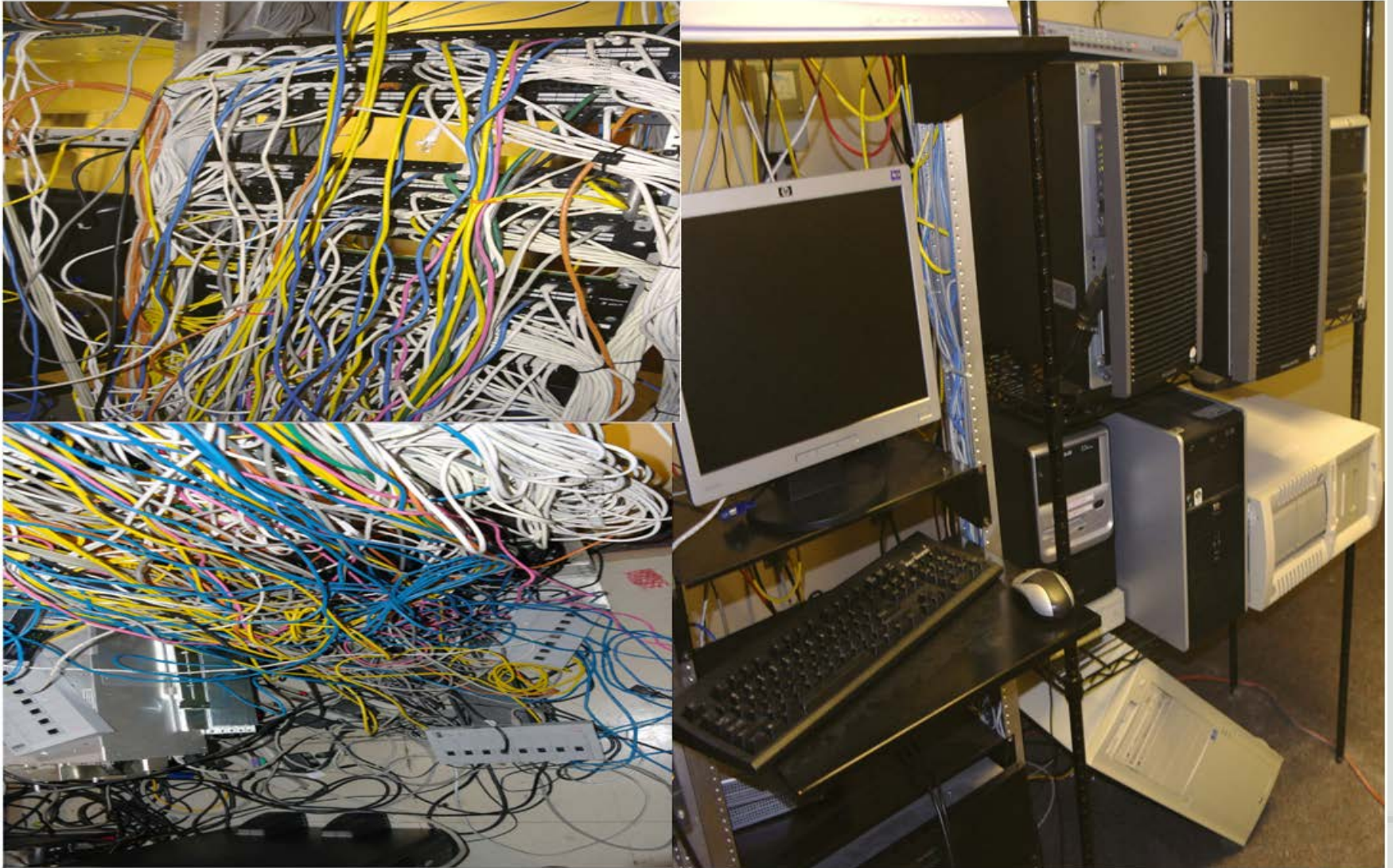


∞ Award of SAMHSA TCE Three Year Grant  
Funding in 2010



# Challenges/Opportunities

## Old Look





# Successes



# Telemedicine Successes



- ❧ Ideal Telemedicine system
  - ❧ Secured system
  - ❧ Little bandwidth
  - ❧ Any Microsoft platform
  - ❧ Easy to use

# Telemedicine Successes

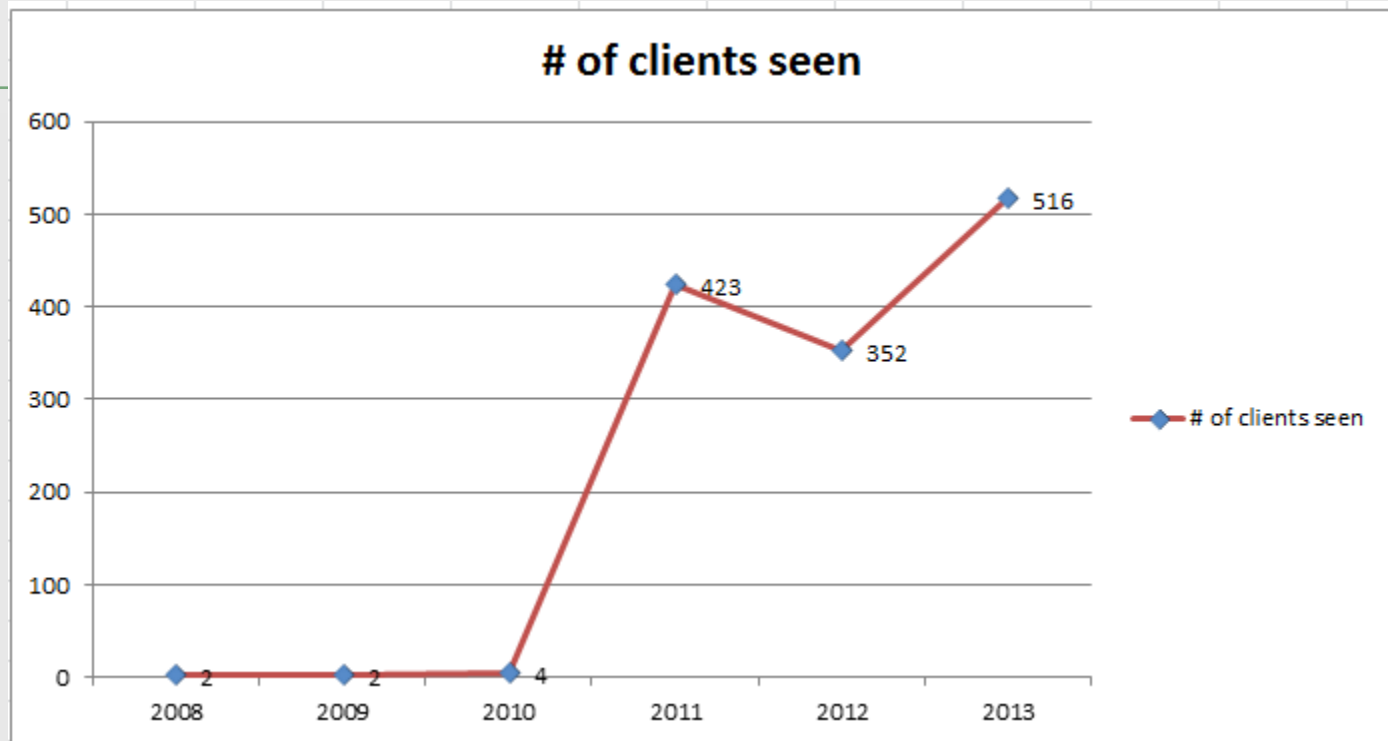


<b>Fiscal Year</b>	<b># Of Clients Seen Via Telemedicine</b>
FY 2008/2009	2
FY 2009/2010	4
FY 2010/2011	423
FY 2011/2012	352
FY 2012/2013	516

Unduplicated clients, not number of appointments



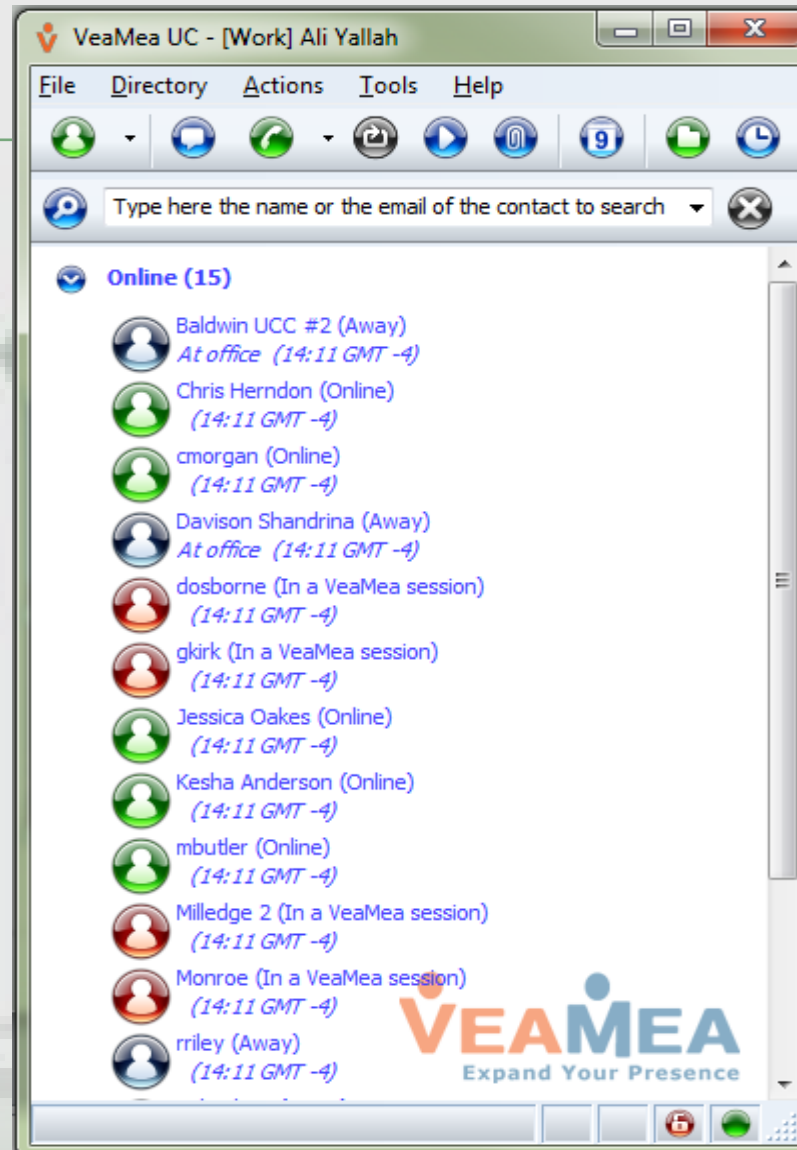
# Telemedicine Successes



Unduplicated clients, not number of appointments

- ❖ Presenter at American Telemedicine Association Annual Meeting in Baltimore, MD

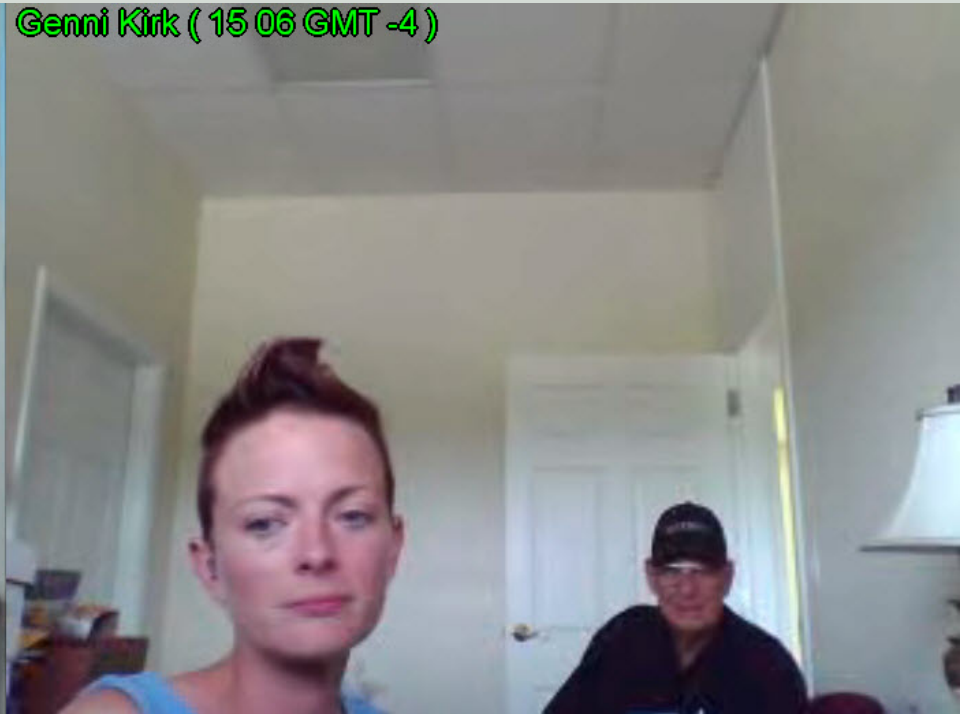
# Telemedicine Technology



Rick Riley ( 15 06 GMT -4 )



Genni Kirk ( 15 06 GMT -4 )



Sid Tobias ( 15 06 GMT -4 )



Local video



(14 06 GMT -5)

# Reporting



VeaMea's robust reporting capabilities allow system managers to:

- ❧ Report activity on a domain
- ❧ Report on event or session
- ❧ Report per user

# Benefits of Telemedicine



- ❧ See more clients
- ❧ Improved economics (more billable hours)
- ❧ Improved physician quality of life (less drive)
- ❧ Greater retention of patients
- ❧ More successful treatment programs/clinical impacts
- ❧ Internal use as a collaboration tool/telework
- ❧ SAMHSA recognition as a “forward thinking organization”

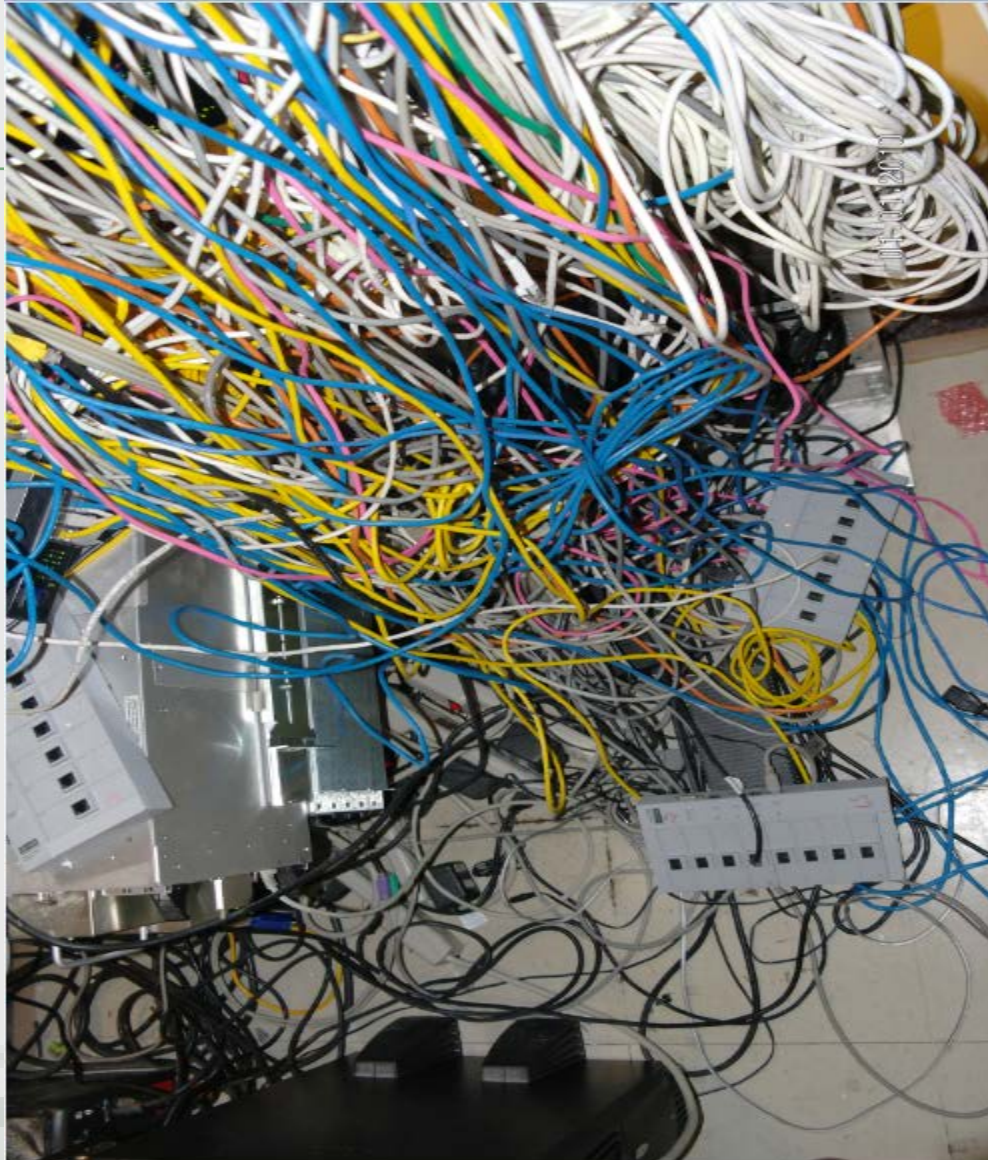


# Sustainability



- ❧ Continue to serve more clients
- ❧ Continue enhancing technology with latest video equipment
- ❧ Seek partners (Other Community Services Boards) to share our technology
- ❧ Continue to take our technology success on the road in the hope that others can learn from our success
- ❧ Seek more grant funding

Sustainability- We are not going back to this!!!



# Questions?



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[ayallah@river-edge.org](mailto:ayallah@river-edge.org)

*Tel: 478-951-1609*

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[www.icarerecovery.org](http://www.icarerecovery.org)