# **Buffalo Valley, Inc. Quarterly Report Summary**

1. Reporting Period: July 1, 2014 - September 30, 2014

2. RFA Number: TI023830

3. Project Director: Deborah Hillin, M.A., LCS, LADAC

#### Program at a Glance

#### What are the current technologies being utilized by the grantee?

Buffalo Valley, Incorporated (BVI) has implemented a Web portal (a health information technology center) – BVI Connect – to allow clients access to admission paperwork, self-screenings, clinical resources, homework assignments, external resource links, videos, and educational tools. Structured content is available for individuals and groups.

Under a separate log-in, clients can utilize SecureHealth which provides teleconferencing capacity for clinical services such as individual, group, and continuing care sessions.

Smart phones and mobile applications are used, when possible. BVI has generated a list of recommended free apps for clients. They also share resources on Facebook.

The TIERS electronic health record (EHR) platform is fully implemented.

BVI plans to provide technology-enhanced substance use treatment and recovery services to 880 residents in their rural, 19-county catchment area who are dealing with substance abuse and co-occurring mental health disorders. Clients include veterans, individuals in transitional or emergency shelters, and those involved in the criminal justice system.

## Are there any notable changes this reporting period?

There were challenges getting the ASI-MV and ROSIE tools integrated onto the TIERS EHR platform; although, ROSIE has been now been adapted.

BVI has partnered with the Supervised Probation Offender Treatment (SPOT) program to offer telehealth services to individuals with both misdemeanor and/or felony records. The Department of Corrections is covering costs for Intensive Outpatient (IOP) services. BVI is also collaborating with the Scott County Drug Court. These partners will offer long-term support (i.e., sustainability opportunities) once the grant ends.

BVI noted that program staff are working with the evaluation team from Gateway Community Services to develop an action plan to sustain program activities. Sustainability is and will continue to be a top priority.

#### What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)	30	50	144.7%
6-Month Followup	50	46	92%

# If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

BVI noted that program staff has updated procedures for tracking and conducting follow-up interviews with clients. Consider having BVI share their enrollment and follow-up best practices with grantees who are unable to meet their goals.

## Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

No technical assistance needs were identified.

#### Are there any areas of concern in the report that require GPO attention?

BVI appears to be meeting and exceeding their program goals and are performing among the top tier of their cohort peers.

BVI staff have been frequently absent from grantee calls and non-responsive to email announcements. Additional prompting may be necessary to help them stay informed and to ensure compliance with reporting requirements.