## Promesa Behavioral Health Inc. Biannual Summary

1. Reporting Period: July 1 - September 30, 2014

2. RFA Number: TI023803

3. Project Director: Herbert Cruz, M.D.

#### Program at a Glance

### What are the current technologies being utilized by the grantee?

Promesa's Telecare Outpatient Alcohol and Drug Services project (known as TOADS) provides telepsychiatry and telehealth services. The population of focus is individuals with a co-occurring mental health and substance use diagnosis. The project focuses efforts on the Central Valley region of California; although they receive referrals from 35 of 58 California counties.

#### Are there any notable changes this reporting period?

The TOADS program continues to struggle with meeting intake goals, despite efforts to expand their referral base and develop a web-based presentation to inform potential referral agencies and clients about the benefits of their telecare services.

TOADS currently has 4 distal sites that are providing telehealth services. In addition, staff have posted information on the agency Web site to assist clients with equipment diagnostics and assessments, suggestions for software upgrades, and ways to improve equipment connectivity with the counseling staff.

#### What are the grantee's GPRA rates?

|                    | Target | Actual | Percent |
|--------------------|--------|--------|---------|
| Intakes (Baseline) | 560    | 105    | 19%     |
| 6-Month Followup   | 22     | 0      | 0%      |

# If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

The program intends to submit a request in November for a reduction in their GPRA target numbers. They had submitted another request for a reduction in target numbers in January 2013 and had not received a response. The biannual summary did not address the issues with GPRA follow-up; however, this was discussed during the October 16 touch-base call with program staff.

# Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

Despite TOADS' challenges to meets its GPRA targets, it appears that the program is continuing to evolve the project in an effort to increase referrals.

# Are there any areas of concern in the report that require GPO attention?

SAMHSA may want to provide a response to the upcoming request to modify program targets.