# SAMHSA TCE (HIT) River Edge Behavioral Health Center Technology Initiative

03

March 2014



Serving predominantly Georgia's Baldwin, Bibb, Jones, Monroe, Putnam, Twiggs & Wilkinson Counties



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# History of River Edge

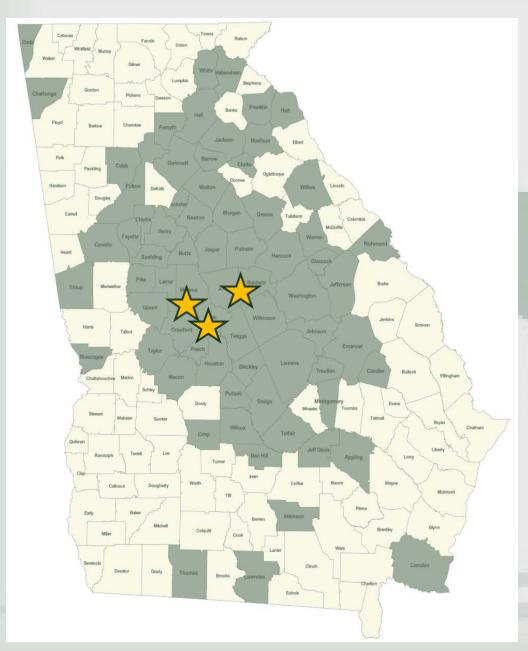
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- River Edge began in 1950 as a county Board of Health Agency
- □ 1994 Georgia law changed status to legislatively created public corporation serving as the foundation of service delivery for persons with mental illness, addiction, and/or developmental disabilities.
- One of 25 such entities in Georgia that contracts for funding from DBHDD to provide services to the uninsured.

# History of River Edge

03

- Most individuals served are un- or publicly insured & socioeconomically challenged
- Served 15,000+ youths and adults during FY 12
- **Serve 4 populations predominantly:** 
  - Individuals with addiction
  - 3 Individuals with mental illness
  - Adults with mental retardation
  - **G** Persons with HIV infection



## River Edge Impact Footprint Outpatient Services

Residents of many of Georgia counties "vote with their feet" to be served by River Edge.

FY 13: River Edge outpatient services touch residents of 63 counties!

Darkened Counties Represent Counties of Residence of Persons Served



Full Outpatient Service Site

# What We Stand For..

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## **QOur Focus**

Prevention

Recovery & Resilience

**Independence & Inclusion** 

## Context Of The Grant



- **Callse technology to enhance SA treatment** outcome

# Core Project Components



- Calient appointment reminder system (Smoke Signal)
- **c**≈iCareRecovery (www.icarerecovery.org) website

## Telemedicine

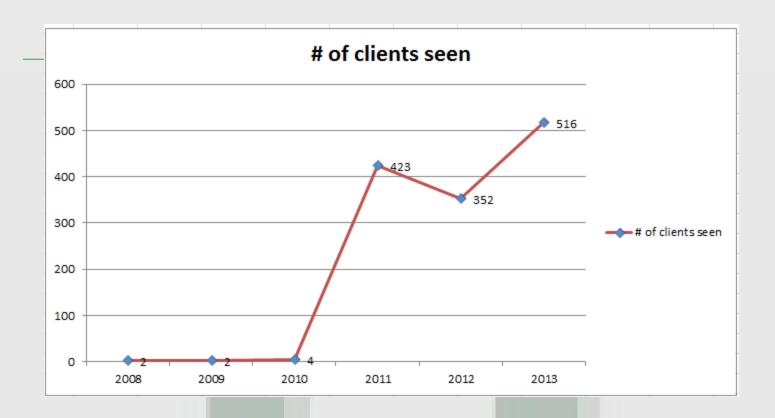


- - **Secured system**
  - Little bandwidth
  - **Any Microsoft platform**
  - **S** Easy to use

## Telemedicine



## Telemedicine Successes



Unduplicated clients, not number of appointments

 Presenter at American Telemedicine Association Annual Meeting in Baltimore, MD



# Client Appointment Notification System (Smoke Signal)



- ➤ Tied into Electronic Medical Record
- >Fully Automated
- ➤ Client Opt Out Option

## **Smoke Signal**



Fiscal Year (July 1 to June 30)	Total Appointments made	Total Clients Notified	Total Appointments Kept	% of Appointments Kept
2012	617,172	0	376,475	61%
2013	595,423	58,334	43,689	75% of notified

**Appointment Reminder Implemented during 2013** 









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## Welcome to iCare Recovery!

A Partnership Between River Edge Behavioral Health and View Point Health

This website is a collaborative resource developed by River Edge and View Point Health, two Georgia behavioral health care providers, as part of the SAMHSA TCE Health IT Project. On September 30th 2010, River Edge Behavioral Health Center in Macon in partnership with View Point Health in Lawrenceville were awarded a 3 year TCE Health IT grant to leverage technology in assisting SA clients track their recovery outcomes.

We plan to develop this site into a source of support for your recovery, where you can connect to resources and use tools to track and maintain your recovery. Please check back with us frequently to see what's new!



A Total Care Perspective







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#### Andy Doe

Welcome to your Private and Secure Client Portal

From here, you can access all the pages, tools and information that have been posted for you. You can return to this page at any time by clicking on the My iCare link on the menu above.



First we stayed sober because we have to... then we stay sober because we are willing to.... finally we stay sober because we want to...

#### Recovery Goals

Community Forum

Treatment Survey

Sobriety Calculator

**Learning Center** 

Carelogic Client Portal (Coming Soon)

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#### **Recent News**

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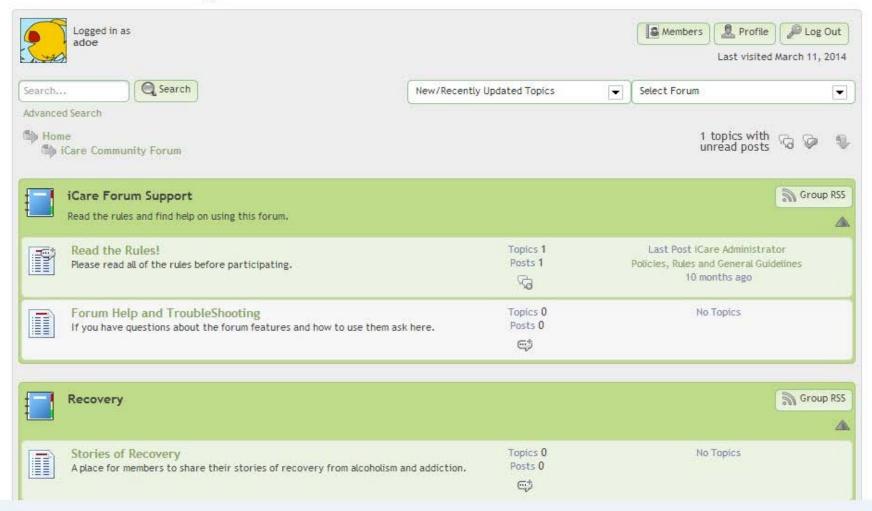
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#### iCare Community Forum











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### **Recovery Goals**

Here you set and track personal goals. Create lists and add as many goals to that list as you would like. Use the calendar tool to set a target date for completion of each goal that you set.

#### Click Here For Step-by-Step Help

✓ Recovery	+ ×		
☐ Stay alcohol and drug free for a month	03/29/2014 🛗 🗶		
☐ Avoid friends and situations that put me at risk to relapse	03/14/2014 🛗 🗶		
☐ Attend AA meetings every week	06/30/2013 🛗 🗶		

✓ Employment	+ ×
<b>♂</b> Create a resume	03/15/2013
<b>▼</b> Research interviewing skills	03/22/2013
<b>☑</b> Submit resumes at 5 places	03/29/2013
<b>▼</b> Follow up with potential employers	03/22/2013

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andydoeicare@gmail.com

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#### Recent News

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- · Bill of Rights







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Baldwin Adult Treati  Providing integrated, evidence-based and recovery support services to adults with l		Baldwin Adult Treatment Court Collaborative				
		Outpatient Treatment and Education Program			tive	
		Project Connect				
		Dual Diagnosis				
			Baldwin Crisis	Service Cente	r	
Miss	ion					

The mission of the Baldwin Adult Treatment Court Collaborative program is to serve this community by addressing the problems of individuals who have substance abuse, mental health or co-occurring disorders and commit crimes against society. By eliminating a person's desire to use drugs and alcohol and by stabilizing the symptoms of their mental illness, we reduce their likelihood of re-arrest or involvement in more serious cases. This reduces recidivist's

#### Goals

1. Develop and implement sustainable processes, procedures and treatment options of a Collaborative Treatment Program for individuals with substance abuse, mental health and/or co-occurring conditions.

rates, reduces the overall crime rates and gives all of us a safer community.

- 2. Expand diversion and increase access to treatment options for adults with behavioral health conditions who interface with the criminal justice system to include integrated primary care, trauma-informed care, and other recovery supportive services.
- Improve public safety and the health of our community.

#### Related Documents

- · Graduation Requirements
- Group Services
- Relapse Prevention Plan I
- Relapse Prevention Plan II
- · Wellness Recovery Action Plan
- Crisis Card

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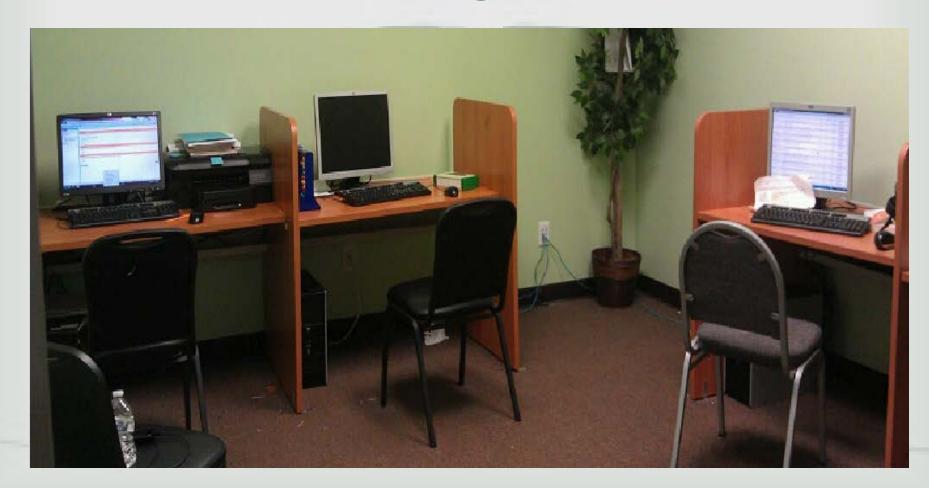
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## **Client Computer Labs**



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