

Community Health Center, Inc. (CHC): Biannual Summary

1. Reporting Period: February 1, 2015 – July 31, 2015
2. RFA Number: TI024740
3. Project Director: Kasey Harding-Wheeler

Program at a Glance

What are the current technologies being utilized by the grantee?			
The grantee uses the Project ECHO Buprenorphine care model and offers videoconferencing to educate and train providers and staff, as well as, provide care to clients.			
Are there any notable changes this reporting period?			
<p>CHC is growing its program. The grantee reported that, <i>“CHC has expanded our reach by offering Project ECHO Buprenorphine to external agencies wishing to increase the scope of their services. This provides CHC providers with more opportunities for networking and enhances discussions and recommendations for all providers.”</i></p> <p>Client engagement efforts have improved (see below); however, the program remains below the target threshold for client intake and follow-up.</p>			
What are the grantee’s GPRA rates?			
	Target	Actual	Percent
Intakes (Baseline)	<i>100</i>	<i>35</i>	<i>35 percent</i>
6-Month Followup	<i>50</i>	<i>3</i>	<i>6 percent</i>
If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?			
<p>CHC noted that efforts to engage clients have improved significantly as they enter their final year of the grant; however the intake and follow-up rates remain unchanged from previous reports and are well below the targeted threshold of 80 percent. Could this be a data entry discrepancy?</p> <p>The grantee reported that, <i>“Patients are being recruited and enrolled on a daily basis with surveys being completed in a timely fashion. Patients are attending groups and our retention rate is higher than last year, thanks to the coordination and oversight of our Care Coordinator. Additionally, our patients have helped us to improve and streamline processes to ensure that all patients receive exceptional healthcare in the more efficient manner possible.”</i></p>			

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

The grantee did not request technical assistance; however, the proposed sustainability site visit would be an idea opportunity to explore ways to improve client engagement and follow-up strategies and get more information on the grantee's overall sustainability plan and general lessons-learned.

Are there any areas of concern in the report that require GPO attention?

It may be beneficial to hold a follow-up call with the grantee to address what appears to be exceptionally low intake and follow-up rates (values that are well below the targeted threshold of 80 percent). This could be a result of a data entry error, as these were the same figures reported in the biannual summary from July 2014. Technical assistance may be helpful to overcome challenges associated with intake and follow-up.