

Native American Health Center: Biannual Summary

1. Reporting Period: February 1, 2015 – July 31, 2015
2. RFA Number: TI024765
3. Project Director: Podge Thomas

Program at a Glance

What are the current technologies being utilized by the grantee?

Native American Health Center's iNative program offers its clients telepsychiatric services through a remote system activated via phone and laptop computers. Services are integrated through implementation of the NextGen electronic health record platform and a web-based patient portal. (anticipated for spring 2016). Peer-to-peer support groups and social media further enhance program substance abuse and after-care services.

Are there any notable changes this reporting period?

The launch of the web-based patient portal has been delayed until spring 2016 to allow NAHC sufficient time to build a platform that meets Meaningful Use criteria. The portal contractor, Intelichart, is adjusting the system to allow use for clients under age 18.

NAHC intended to launch the web-based application, MyStrength, during year 3 of the grant; however, staff buy-in was not strong. They felt that clients would not utilize the app. The team is considering alternate technology-based strategies to help engage clients in service. Video and interactive media appear to be popular mediums for clients, and NAHC will consider resources along these lines.

NACH continues to offer its "Coffee and Computers" group to provide computer and Internet access to clients. Evaluation is focused on studying client's computer competency and technology usage trends.

What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)			<i>See below</i>
6-Month Followup			<i>See below</i>

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

No data was available. NACH reported – "As the CDP system is currently inactive, we have no GPRA

data to report at this time. We continue to perform GPRAs at intake, 6-month follow-up, and discharge. As soon as the system is active, we will resume uploading all information."

Intake data from previous reports indicated that NAHC was well below the 80 percent target threshold. It is unclear whether intake or follow-up activity has improved.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

The grantee did not express immediate need for technical assistance at this time, and has generally been unreceptive to offers for TA. See below.

Are there any areas of concern in the report that require GPO attention?

A follow-up call may be helpful to better assess if/how NAHC is progressing at this time. Without access to data, it is not possible to determine if the grantee is in need of technical assistance at this time.

NAHC indicated that they are interested in conducting a sustainability site visit in June, which may be too late to make meaningful changes that could boost their target goals (if, in fact, they are still below threshold).