

Centerstone of Tennessee: Biannual Summary

1. Reporting Period: February 1, 2014 – July 31, 2014
2. RFA Number: TI024724
3. Project Director: Dr. Matthew Hardy

Program at a Glance

What are the current technologies being utilized by the grantee?

Centerstone of Tennessee has **not** implemented technology at this time. The program has significantly shifted their technology focus with respect to using the e-ROSC V-Recovery Website following the February 6-7, 2014 implementation site visit from JBS International and feedback from professionals, community members, and clients. Centerstone is in the process of negotiating/coordinating changes with Web-technology vendor, SPINN.

In the absence of a patient portal, Centerstone is considering offering Internet-based telehealth services and developing a mobile platform for smartphones and tablets.

Are there any notable changes this reporting period?

Centerstone reported that they are focused on expanding their telehealth and mobile smartphone technology capacity. To frame their strategy, Centerstone conducted a consumer focus group to solicit input regarding client access to and preferences for using different types of technology to enhance treatment services. Centerstone is in the process of issuing a request for proposal to develop a mobile platform for smartphones and tablets.

Program retention is quite low at this time (15 percent) which Centerstone attributes to low client motivation. Biweekly meetings have been scheduled to help rectify this issue.

Centerstone does not have robust evaluation data to share at this time.

What are the grantee's GPRA rates?

	Target	Actual	Percent
Intakes (Baseline)	25	49	196%
6-Month Followup	N/A	N/A	N/A

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

Without technology in place, more information is needed to understand what technology-assisted care clients are receiving. It is questionable whether the clients currently enrolled in the program can be counted toward Centerstone's intake/followup goals, if they have not received a technology-based intervention of some kind.

According to their report, Centerstone has significantly exceeded their intake goal (nearly doubling the amount of clients enrolled in the program). Six-month followup reports are not available at this time. Again, it is unclear if/how clients can truly be counted toward the program's enrollment goals if they are not using technology.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

Yes. Centerstone of Tennessee would greatly benefit from technical assistance to help implement technology. Centerstone noted the recommendations made by the JBS team during the recent site visit and have factored them into a plan for the upcoming year. Details about their strategic plan are needed. Targeted assistance will help expedite progress.

Are there any areas of concern in the report that require GPO attention?

As noted in the report – "No technologies are currently being used in the project." After being operational for a full year, the lack of available technology raises concerns. It would be beneficial to conduct a followup call with Centerstone's team as soon as possible to discuss their progress and to determine how technical assistance can move them closer to their goals.