

First Choice Services Quarterly Report Summary

1. Reporting Period: July 1, 2014 – September 30, 2014
2. RFA Number: TI023798
3. Project Director: Susie Mullens, MS, LPC, ALPS, AADC-S

Program at a Glance

What are the current technologies being utilized by the grantee?

The First Choice Services' (FCS) Appalachian Technology Assisted Recovery Innovations (ATARI) project has implemented the Addiction-Comprehensive Health Enhancement Support System (A-CHESS) mobile application developed by the University of Wisconsin. They are, however, transitioning away from this platform.

FCS recently launched a distance counseling platform developed by Behavioral Health Innovation called Adaptive Telehealth to enhance technology-based service capacity among a select group pilot group of counselors.

FCS provides smartphones with 6 months of unlimited talk, text, and data to participants (as needed). The phones are preloaded with other recovery oriented mobile applications.

Are there any notable changes this reporting period?

FCS was approved to enroll 300 clients who are seeking substance use treatment services in West Virginia. To date, the program has enrolled 286 clients.

FCS has partnered with 15 provider agencies (in various stages of planning and implementation) to recruit clients into service.

FCS introduced their distance counseling platform during this reporting report and developed a prototype to begin offering training. To date, 18 providers have been trained to deliver distance counseling services, and more training opportunities will be offered in the near future. Program staff are also in the process of developing policies/procedures to support the expanded implementation/sustainability of the distance counseling platform.

To date, a total of 272 phones have been distributed to clients (21 to program staff).

FCS is ending its A-CHESS program. Program staff are currently working on a transition plan for clients to use no-cost/low-cost platforms other than A-CHESS. For engagement services, staff continue to use texting, phone calls, A-CHESS messages, and clinician prompts; however, they find it difficult to locate clients once service has ended.

What are the grantee's GPRA rates?			
	Target	Actual	Percent
Intakes (Baseline)	267	285	106.7%
6-Month Followup	206	200	97.1%
If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?			
N/A – FCS continues to meet and/or exceed their GPRA intake and follow-up targets.			
Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?			
Not at this time. JBS recently completed technical assistance as part of TA 4103 – a strategic planning request in which JBS helped to facilitate an onsite session with State and local leaders to promote use of the newly developed distance counseling platform. Summary notes from the October 15, 2014 session were shared with SAMHSA on October 27.			
Are there any areas of concern in the report that require GPO attention?			
Not at this time. FCS has taken considerable steps to sustain program activities beyond the life of their grant. Program staff have been amenable to recommendations made by JBS during previous TA events. JBS will continue to offer support as needed.			