

## The Centers, Inc.: Biannual Summary

1. Reporting Period: February 1, 2014 – July 31, 2014
2. RFA Number: TI-024763
3. Project Director: Alma Rosario

### Program at a Glance

<b>What are the current technologies being utilized by the grantee?</b>			
<p>The grantee currently employs telehealth services to deliver care to clients in remote locations. Clients are also encouraged to use e-app tools to support their recovery process. Upon discharge, clients are encouraged to participate in a web-based 12 step recovery support program.</p>			
<b>Are there any notable changes this reporting period?</b>			
<p>A change in the target number of clients to be served was approved July 18, 2014. The target is now 800 clients over the three year life of the grant.</p> <p>A programming shift from the Wellness Recovery Action Plan to a structure Alumni Support Group is being developed for residential and outpatient clients.</p>			
<b>What are the grantee's GPRA rates?</b>			
	<b>Target</b>	<b>Actual</b>	<b>Percent</b>
Intakes (Baseline)	44	25	56.8%
6-Month Followup	4	1	25.0%
<b>If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?</b>			
<p>The program has implemented several ways to increase GPRA rates, including expansion of telehealth services to other programs. Additionally, staff is being trained on collecting GPRA data and communication between the GPRA interviewers and programs will be improved to ensure follow-ups and discharges are completed in a timely manner. A GPRA administrator will also be hired to improve efficiency.</p>			
<b>Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?</b>			
<p>The grantee has submitted 2 technical assistance requests: 1) TA 4085 - guidance in developing an IT Strategic Plan and 2) TA 4084 – website redesign. JBS is actively working with The Centers in</p>			

addressing TA 4085, which also speaks to related website issues in TA 4084. Since website design will first entail development of an IT strategic plan, both requests are being addresses concurrently. However, moving forward, TA 4084 will be declared completed since JBS has assisted with as much as possible before a strategic plan is in place. The grantee can submit an additional, more targeted TA addressing website design, at a later date.

**Are there any areas of concern in the report that require GPO attention?**

The Centers is actively working on developing an IT strategic plan. They have reached out to SAMHSA and JBS for assistance often, as well as submitted multiple TA requests. The current CEO, program director, and IT manager are extremely invested in implementing a successful and sustainable program.