East Carolina University: Biannual Summary

1. Reporting Period: March 1, 2014 – July 31, 2014

2. RFA Number: TI024755

3. Project Director: Dr. Paul Toriello

Program at a Glance

What are the current technologies being utilized by the grantee?
East Carolina University's (ECU) *Veteran Resiliency and Reintegration through Technology* (ORNC: R&R) program delivers recovery support services to veterans and their families in rural, eastern North Carolina using a mobile outreach vehicle equipped with state-of-the-art technology, including satellite communication, Web- and mobile-based applications, shortwave radio, GPS tracking, iPads, and Polycom teleconferencing capacity. The Department of Recreation and Leisure Studies Psychophysiology Lab and Biofeedback Clinic facilitate ORNC: R&R's biofeedback training activities to address issues related to post-traumatic stress disorders and traumatic brain injury. ORNC: R&R's outpatient clinic (Navigate Counseling Clinic) has implemented the EPIC electronic health record (EHR) platform. ECU has expanded their program to include the Addiction - Comprehensive Health Enhancement Support System (A-CHESS) mobile application developed by the University of Wisconsin. Staff are also conducting routine client check-ins via text, phone, and email.
Are there any notable changes this reporting period?
ORNC: R&R has expanded partnership and referral opportunities with a number of organizations that serve veteran populations. Staff work closely with clients to explore treatment alternatives and to support miscellaneous needs (e.g., housing, employment). ECU's EHR platform took slightly longer than expected to be completed, which resulted in a delayed launch of the ORNC: R&R mobile unit. ECU plans to request a carryover of year 1 funds for year 2. According to the biannual report, ORNC: R&R has made several continuous quality improvements such as adapting mission locations, mission departure times, and workflow operations, and offering additional services to increase participant contact. Staff have also been conducting focus groups and interviews with participants to assess the technologies they use and how they (or others) use technology to address issues with their health.

What are the grantee's GPRA rates?			
	Target	**Actual**	**Percent**
Intakes (Baseline)	*80*	*88*	*110%*
6-Month Followup	*0*	*0*	*0%*

If intake or followup is below 80 percent, has the grantee described its plan to increase GPRA rates?

ORNC: R&R's start date was delayed by approximately 45 days to accommodate the launch of their EHR platform. As a result, the ORNC: R&R mobile unit was deployed later than expected (February 1, 2014). Program staff are beginning to conduct 6-month follow-up surveys and expect to catch up with their GPRA reporting goals in the near future.

Does the grantee need technical assistance? If yes, does the grantee have a request in SAIS?

Not at this time. Now that all ORNC: R&R's technology is fully implemented, the program should be able to meet GPRA-related follow-up goals in the coming months.

ECU will be showcasing their program during an upcoming biweekly TAC grantee call in October 2014.

Are there any areas of concern in the report that require GPO attention?

None noted. ORNC: R&R has an active and engaged team that has taken proactive measures to deliver program services.