**Joel Buentello**

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* IT education and training
* Organized, detail oriented, able to multi-task
* Excellent project management skills
* Background in management and training (Information and Security)
* Familiar with network, pc and server configuration
* Able to identify and resolve issues promptly

Technical Skills:

Operating Systems: Windows 7, Windows 10, Win Server 2008 R2, Win Server 2012 R2 Standard, VMware, IOS, Linux, Apple

Networking: DNS, LAN, DHCP, TCP/IP, NTFS, Ethernet and Cable Runs

Applications: MS Office 2007/2010,Microsoft 365, Visio, Raymond James, Custom LIMS System, Active Directory, Group Policy

Hardware: Server and PC assembly and configuration, router configuration, firewalls, spam filters/ web filters

Banking Applications: Fiserv, FIS Global, Salesforce

Background and Experience:

ISO/ Network Administrator (MyGenetx 2017-Current)

* Network Administrator/ Information Security Officer
* Linux (Debian)/ Windows Server 2016 management
* Manage all server applications, including custom LIS administration
* Responsible for writing and implementing policies that are HIPAA compliant
* Implementation of all hardware distributed including: workstations, printers, scanners, lab equipment, servers, switches, routers, and wireless access points.
* Services used: CommuniGate Pro, FreeNas, FreePBX, Comcast/ At&t services
* Responsible for all End-user training for Information Security

Network/ Database Administration (Franklin Synergy Bank 2013-2017)

* Served as a Network Administrator for Franklin Synergy Bank. In this position I was responsible for routine maintenance for all servers, routers, smart switches and any other supporting appliances.
* Preparing audit policy and training policies, as well as serving as part of the Information Security Committee
* Configure Remote access using VPN and/or Log Me In
* Perform any necessary Ethernet trouble shooting, and able to set up individual subnets.
* Preparing and installing PCs for employees as well as any needed encryption software
* Experience setting up and maintaining VOIP systems (Comdial and Barracuda VOIP systems)
* Firewall, web filter, spam filter and LBMS installation and configuration
* Vendor management experience as well as organization of all vendors (end dates, license renewals, and contract renewals).
* Set up multiple user accounts using Active Directory, manage group policy and well as make any necessary changes
* Implemented and administer network printing
* Branch installs such as cameras, furniture, and ATM installations
* Have attended Information Security Training yearly
* Implemented an effective MDM application
* Assisted with quarterly audits with State and Federal Auditors
* Created effective strategic plans as well as disaster recovery scenarios.

Summary of previous work experience :

Midsouth Bank (Acquired by Franklin Synergy Bank)

* Network Administrator since 2009-2013
* Customer service skill ( Teller and CSR)
* Started Position in IT as Help Desk (2007)
* Previous positions
  + Teller/CSR
  + Loan operations
  + Helpdesk IT

Genco Dell Smyrna TN (2004-2006)

* Building SN5 and Goblin Servers
* In charge of build and configuration
* Managed inventory lockers that contained (CPUs, Ram, and Hard drives, and cases)

Management Skills:

* Prepared and presented training manuals for current policies
* Attended Franklin Leadership meeting in a class of twenty (purpose of the class was to train us for management positions)
* Managed financial resources and kept logs of all bank equipment
* Budgeted for future hardware/ license updates
* Managed a team of Network Admins/ Helpdesk staff