Jacob Bellm

Software Engineer in St. Louis, MO

Current Billing Assurance Analyst II at Charter Spectrum with 5+ years of experience involving analysis, operations, data auditing, and customer service. Holds a Bachelor of Science degree in Economics and recently graduated from Launchcode's LC101 course. Proven self-starter with a drive to constantly learn new skills and the ability to utilize current skills to be an effective part of any team.

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EDUCATION

LaunchCode, LC101 Programming Course — 2019

University of Missouri – Saint Louis, BS, Economics — 2016

PROJECT EXPERIENCE

MeetUpMenu — CRUD Application for Weekly Specials

- In progress, using Java, Spring Boot, and ReactJS

WORK EXPERIENCE

Billing Assurance Analyst II — Charter Spectrum, Maryland Heights

January 2019 – Present

August 2018 – January 2019 (contract-to-hire via Calculated Hire)

- Audit billing and cable service data from multiple sources to determine the accuracy of delivered cable services versus authorized services; recommend fixes to multiple departments
- Analyze, manipulate, interpret, and query large amounts of data regularly with frequently changing specifications depending on data type, data origin, requesting party, and results destination
- Utilize Microsoft Excel, Power Query, PowerPivot, Power BI, and Microsoft Access in daily operations
- Create summary analysis reports of audits
- Developed a data model to track changes in our source data

Project Analyst — Wells Fargo via KForce, Saint Louis

August 2017 – August 2018

- Collaborated with teammates on plans and deadlines to achieve data conversions for Financial Advisors by converting databases from multiple CRM systems into the central Smartstation Contact Management System
- Imported databases of contact information into Smartstation and corrected for any conversion errors in the process while maintaining data integrity and analyzed data for quality and accuracy
- Problem solved access issues, changing software requirements, and a variety of data mapping conditions to consistently complete database conversions ahead of schedule in a deadline-focused environment

E-Commerce Owner — Bellmbooks, Saint Louis

December 2013 - August 2017

- Researched and sourced profitable inventory and sustained inventory quality and placement
- Created and regularly revised competitive pricing strategies and forecast seasonal sales patterns
- Delivered impeccable customer service to customers by thoroughly researching and resolving inquiries
- Maintained precise shipping deadlines and fulfilled time-sensitive orders, while managing multiple priorities and operating in compliance with current tax and shipping regulations
- Doubled revenue ($26k to $53k) from 2015-2016 operating part time while finishing degree and maintained 100% positive feedback from customers on over 6000 orders

SKILLS

PROGRAMMING LANGUAGES

- **Java**
- **Python**
- **JavaScript**
- **HTML5/CSS3**

FRAMEWORKS

- **Spring Boot**
- **Flask**
- **ReactJS**

DATABASES

- **MySQL**