## 客服 - 修改會員資料



### Purpose

客服人員會從其系統介面協助用戶修改會員資料,當修改部分會員資料時,為維持資料一致性,須一併修改T24的用戶資料。

### Goal

共四個欄位

- 1. 使用者代號
- 2. 手機
- 3. email
- 4. 通訊地址

提供一隻修改會員資料的API,修改後除了更新中台DB,也要一併更新T24的對應欄位。

- 1. 使用者代號 <- 原本就僅存在於中台
- 2. 手機、email、通訊地址<- 核心CIF也有,所以透過中台API,更新中台資料後再更新CIF
- 3. 戶籍地址更新memberprofile,不更新CIF
  - Purpose
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    - TxnId: CU20
    - ServiceDomain : Customer
    - OperationName : CustProfSync
- Error Code

### **Entry Point**

Method: POST

URI: /intranet/api/v1.0/member/UpdateMemberInfo

### Request

欄位名稱	型態	必填/選填	說明
cifNo	String	М	CIFNo
chineseName	String	О	中文姓名
pid	String	О	身分證字號
phone	String	О	手機
email	String	О	email
maillingCity	String	0	通訊地址-縣市
mailingDistrict	String	0	通訊地址-鄉鎮市區
mailingAddress	String	О	通訊地址-地址
mailingPostalCode	String	0	通訊地址-郵遞區號
residentCity	String	0	戶籍地址-縣市
residentDistrict	String	0	戶籍地址-鄉鎮市區
residentAddress	String	0	戶籍地址-地址
residentPostalCode	String	0	戶籍地址-郵遞區號

### 程式邏輯

- 1. 判斷cifNo是否有值,若無值,回傳Error
- 2. 判斷Request中,那些Data有值,且非為空字串
  - a. 若 rq.email 有帶且不為空值,檢查Email是否為一;如果不唯一,吐 EMAIL\_IS\_EXIST
    - i. 資料表: Member.MemberProfile
  - b. 若 rq.phone 有帶且不為空值,call CU18\_CustIdntIn(Email(手機)查詢)
    - i. CustInfo.CustPermId 有值,吐 error PHONE\_IS\_EXIST
- 3. 使用要更新的資料,呼叫DataProvider,更新DB 會員檔
- 4. 如果 residentCity 有值 or residentDistrict有值 or residentAddress有值 or residentPostalCode 有值,不用呼叫 CU20
- 5. 上述條件以外:
  - a. 針對手機號碼修改,需要先修改主帳戶呼叫以下ESB:
    - i. 先針對cifNo,到MemberProfile拿到mainaccount
    - ii. 利用mainaccount,去call CU17,CU17的AcctId = 主帳號

iii. 利用CU17回覆的CustSummInfo.AcctRec[0].ArrngId,取呼叫DA21

```
DA21 Request
    "amheader": {
       "ChannelID": "BMD",
       "ServiceDomain": "DepositAccount",
       "OperationName": "AcctInfoMod",
        "ConsumerID": "TWBMD",
       "TransactionID": "T1222222",
       "RqTimestamp": "2015-12-06T12:01:01.00+08:00"
    "ambody": \{
        "AcctInfoModRq": {
           "ServiceHeader": {
               "TxnId": "DA21",
               "TxnNo": "DA2100001"
           },
            "Signon": {
                "CustId": "ESBUSER"
            },
            "ServiceBody": {
               "ArrngId": {{CU17.CustSummInfo.AcctRec[0].ArrngId}},
                "ProdName": "AC.DIGITAL.SAV",
                "MobAcctNoRec": [
                   {
                       "MobAcctNo": {{request.phone}}
                    }
               ]
           }
      }
}
```

- b. 使用要更新的資料,呼叫 call CU20\_CustProfSync(同步異動CIF資料)
- c. CU20範例,以下任一系統修改失敗,中台視為修改失敗
  - i. CU20Response.CMSRsRec.RtrnCode!="00",視為修改失敗
  - ii. CU20Response.DCSRsRec.RtrnCode!="00",視為修改失敗

#### **CU20 Request**

```
{
    "amheader": {
        "ChannelID": "APP",
        "ServiceDomain": "Customer",
        "OperationName": "CustProfSync",
        "ConsumerID": "TWAPP",
        "TransactionID": "BMD-CU20-2020120715273258a6",
        "RqTimestamp": "2020-12-07T15:27:32.476318"
    "ambody": \{
        "CustProfSyncRq": {
            "ServiceHeader": {
                "TxnId": "CU20",
                "TxnNo": "BMD-CU20-2020120715273258a6"
            },
            "Signon": {
                "CustId": "ESBUSER"
            },
            "ServiceBody": {
                "CustProfInfo": {
                    "CIFNo": "1000000504",
                    "CntctDtlsInfo": [
                             "MobNo": {{req.newPhoneNumber}}
                    ]
                }
           }
       }
   }
}
```

#### **CU20 Reponse**

```
{
    "amheader": {
       "ChannelID": "APP",
       "ServiceDomain": "Customer",
       "OperationName": "CustProfSync",
       "ConsumerID": "TWAPP",
       "TransactionID": "BMD-CU20-2020120715273258a6",
       "TrackingID": "0c33f5ab-71fc-46c5-9c52-2517c33a7970",
       "UUID": "1b17fbee-b07e-4d51-8684-71df0df4789cXANWXgUOBAhd",
       "RqTimestamp": "2020-12-07T15:27:32.476318",
       "RsTimestamp": "2020-12-10T11:42:25.776+08:00"
   },
    "ambody": {
       "CustProfSyncRs": {
            "ServiceHeader": {
                "TxnId": "CU20",
                "TxnNo": "BMD-CU20-2020120715273258a6",
               "SvcVer": "v1.37"
            },
            "Signon": {
               "CustId": "ESBUSER"
            },
            "ServiceBody": {
                "RtrnStatCode": [
                   {
                        "RtrnCode": "200",
                        "RtrnDesc": "{success}"
                ],
                "CMSRsRec": {
                    "RtrnCode": "0899",
```

```
"RtrnDesc": "Provider General Service Error"
"DCSRsRec": {
   "RtrnCode": "0899",
   "RtrnDesc": "Provider General Service Error"
},
"HeaderInfo": {
   "Id": "1000000504",
    "TxnStat": "Live",
    "Audit": {
       "T24Time": "1277",
       "VersionNo": "11",
       "ReqParseTime": "1",
        "ResParseTime": "1"
},
"CustInfo": {
   "CustEngName": "QQQQQQQQQQ",
   "CustChnName": "",
    "CustShrtNameInfo": [
            "CustShrtName": "QQQQQQQQQQ"
       }
   ],
    "Mnem": "Q223400308",
    "AOEmplNo": "1",
    "Sctr": "1000",
    "Indstry": "1000",
    "Tgt": "1",
    "CustStat": "1",
   "Natl": "TW",
    "Res": "TW",
    "Lang": "2",
    "CustPermId": "Q223400308",
    "CntctDtlsInfo": [
           "MobNo": "0975719445",
           "eMailAddr": "woowootsai03@gmail.com"
   ],
    "BirthDay": "19930513",
    "Gndr": "FEMALE",
    "MrtlStat": "SINGLE",
    "NCBExtSysRec": [
            "NCBExtSysId": "BMD",
            "NCBExtCustId": "MEM8787da34270511eb9097005056a21f74"
   ],
    "ImgRec": [
        {
            "ImgLoc": "CTM_BMD_OA0c7a6370270511eb99c0005056a21f74_ID1",
            "ImgRefNo": "ocr4f6ae238a1874b769e59316ef6cd9a59"
           "ImgLoc": "CTM_BMD_OA0c7a6370270511eb99c0005056a21f74_ID1",
           "ImgRefNo": "ocr871373174b694c77b4468905d7cb593b"
        },
            "ImgLoc": "CTM_BMD_OA0c7a6370270511eb99c0005056a21f74_ID2",
            "ImgRefNo": "ocr50f16ad873d644798b9017eca10763e3"
   ],
    "AcctOpnRsnRec": [
       {
            "AcctOpnRsn": "1"
   ],
    "IndstryType": "060000",
    "IndstryObj": "060000",
    "MailAddr": [
```

```
{
                        "AddrZip": "613",
                         "Addr": "210",
                         "TownCnty": "",
                         "Cntry": ""
                 ],
                 "DgtlAcctVrfy": "2566-19930506",
                 "IBMBIndstryType": "16551",
                 "IndstryCode": "30020",
                 "PIDIssStat": "3",
                 "PIDIssLoc": "10010000",
                 "PIDIssDate": "20060502",
                 "NHIFlg": "Y",
                 "Rsdnt183Flg": "Y",
                 "RsdntAddr": {
                    "AddrZip": "613",
                     "Addr": "88",
                    "TownCnty": "",
                     "Cntry": ""
                 },
                 "PostRsnRec": [
                         "PostRsn": "/165"
                 ],
                 "PostRstrctCodeRec": [
                         "PostRstrctCode": "18"
                 ],
                 "UpdtDateRec": [
                         "UpdtDate": "10 DEC 2020 11:42:16"
                 ],
                 "IPAddr": "0.0.0.0",
                 "EntryDeptCode": "TW8230001",
                 "VerName": "CUSTOMER,ST.API.BASIC.NCB.1.0.0",
                 "Chan": "APP"
       }
    }
}
```

#### **Request Example**

```
{
  "cifNo": "0123456789",
  "email": "abc@def.com",
  "mailingAddress": "Zhongzheng Road",
  "mailingDistrict": "Zhongzheng District",
  "mailingPostalCode": 111,
  "maillingCity": "taipei",
  "phone": "0912345678"
}
```

### Response

### 成功

欄位名稱	中文名稱	欄位	說明	值
success	執行結果	boolean	false	true
data	回應資訊	object		

#### **Response Success Example**

```
{
    "success": true, // true
    "data": {
    }
}
```

#### 失敗

欄化	立名稱	中文名稱	欄位	說明	值
su	ccess	執行結果	boolean	false	false
er	ror	回應資訊	object		
	errorCode	錯誤代碼	string	檔案刪除錯誤時的代碼	
	errorMessage	錯誤訊息	string	檔案刪除錯誤時的錯誤訊息	

#### Response Fail Example

```
{
  "success": false, // false
  "error": {
    "errorCode": string, // e.g: "ORDER_NOT_FOUND" or "10001"
    "errorMessage": string // e.g: "The member does not found"
  }
}
```

## **ESB Targets**

CU20\_CustProfSync(同步異動CIF資料)

TxnId: CU20

ServiceDomain: Customer

OperationName: CustProfSync

# Error Code

代碼	說明
PHONE_IS_EXIST	手機號碼已存在
EMAIL_IS_EXIST	信箱已存在

Table 名稱	Schema
會員表	Member.MemberProfile