



Technology Services Group

Metrics- Solutions Delivery

Non-Projects Open 09/16/17

- Project is Empty or Project equals NO
- A value of 0 for trend graphs represents null data



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RFC Count

466

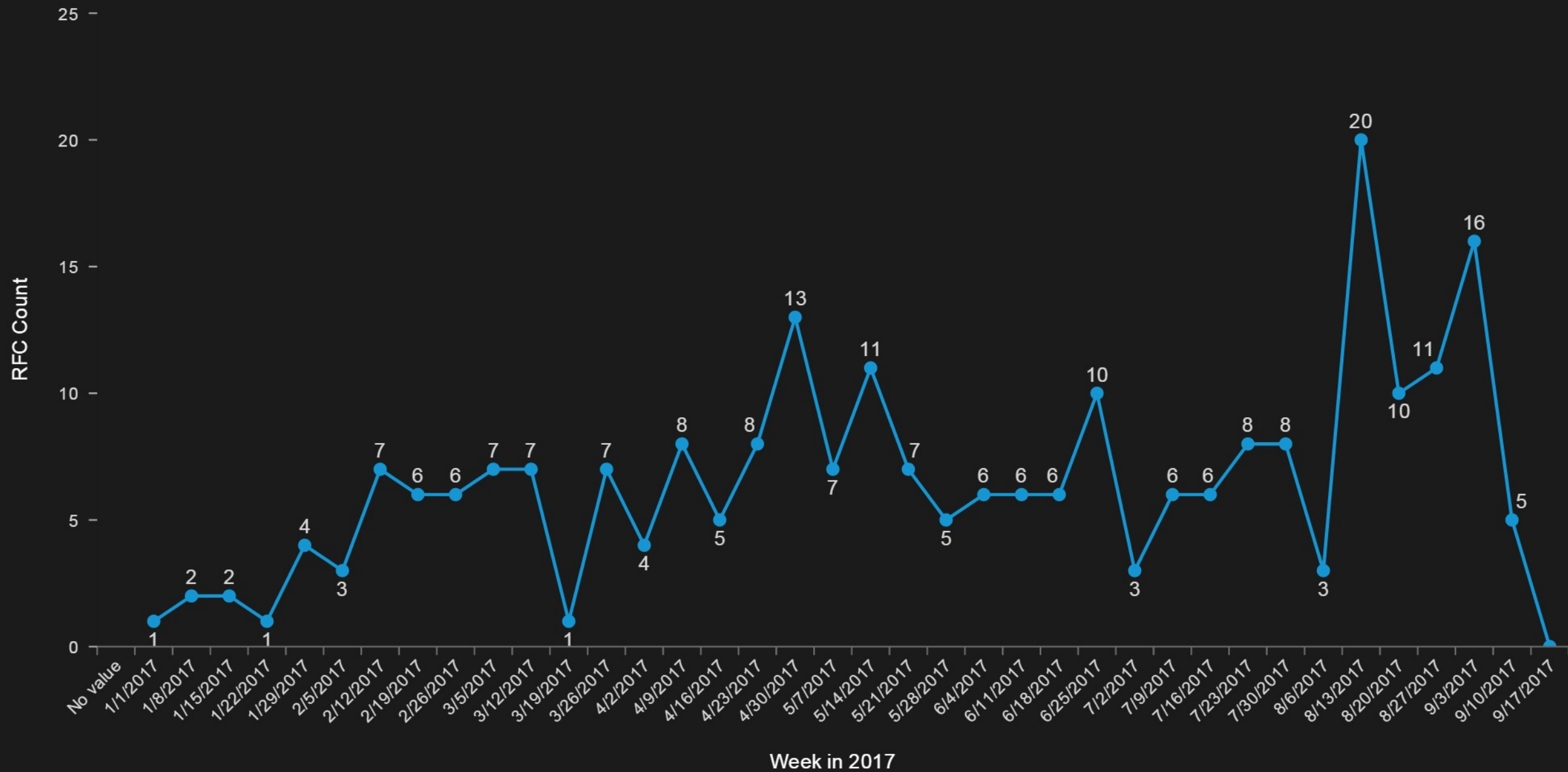
Avg Est LOE (Hours)

377

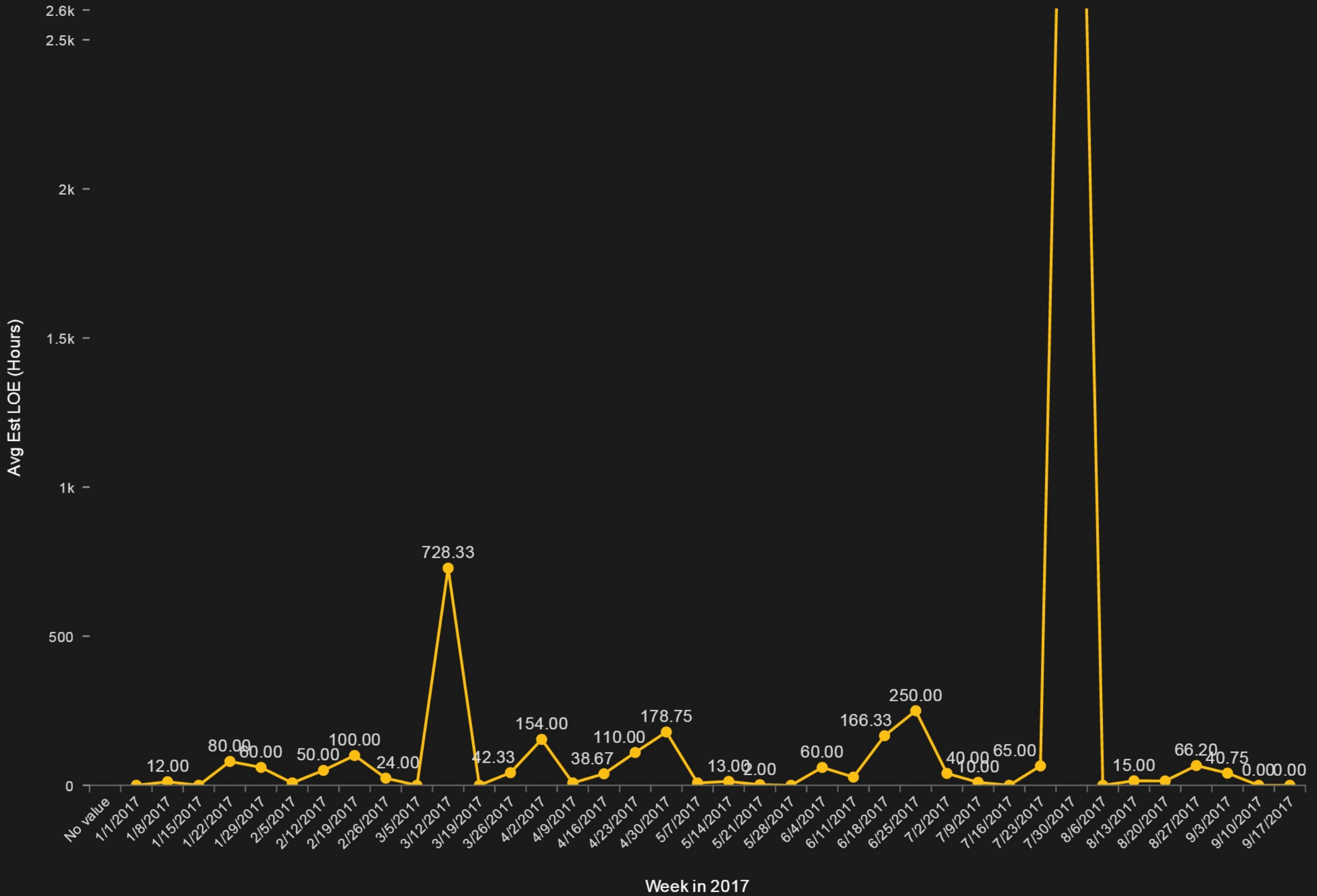
Avg Days Until Requested Date

4.09

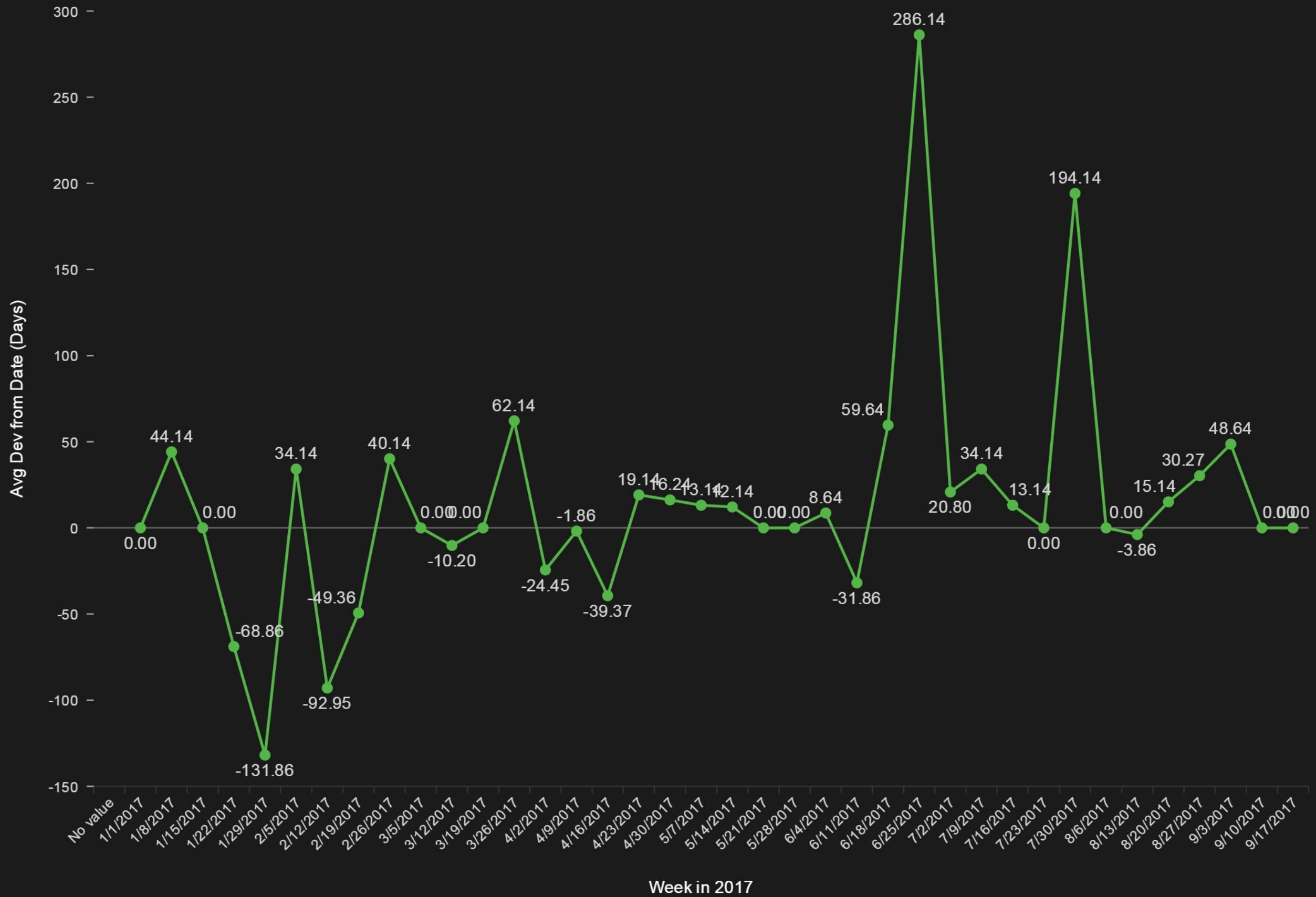
RFC Count by Week in 2017



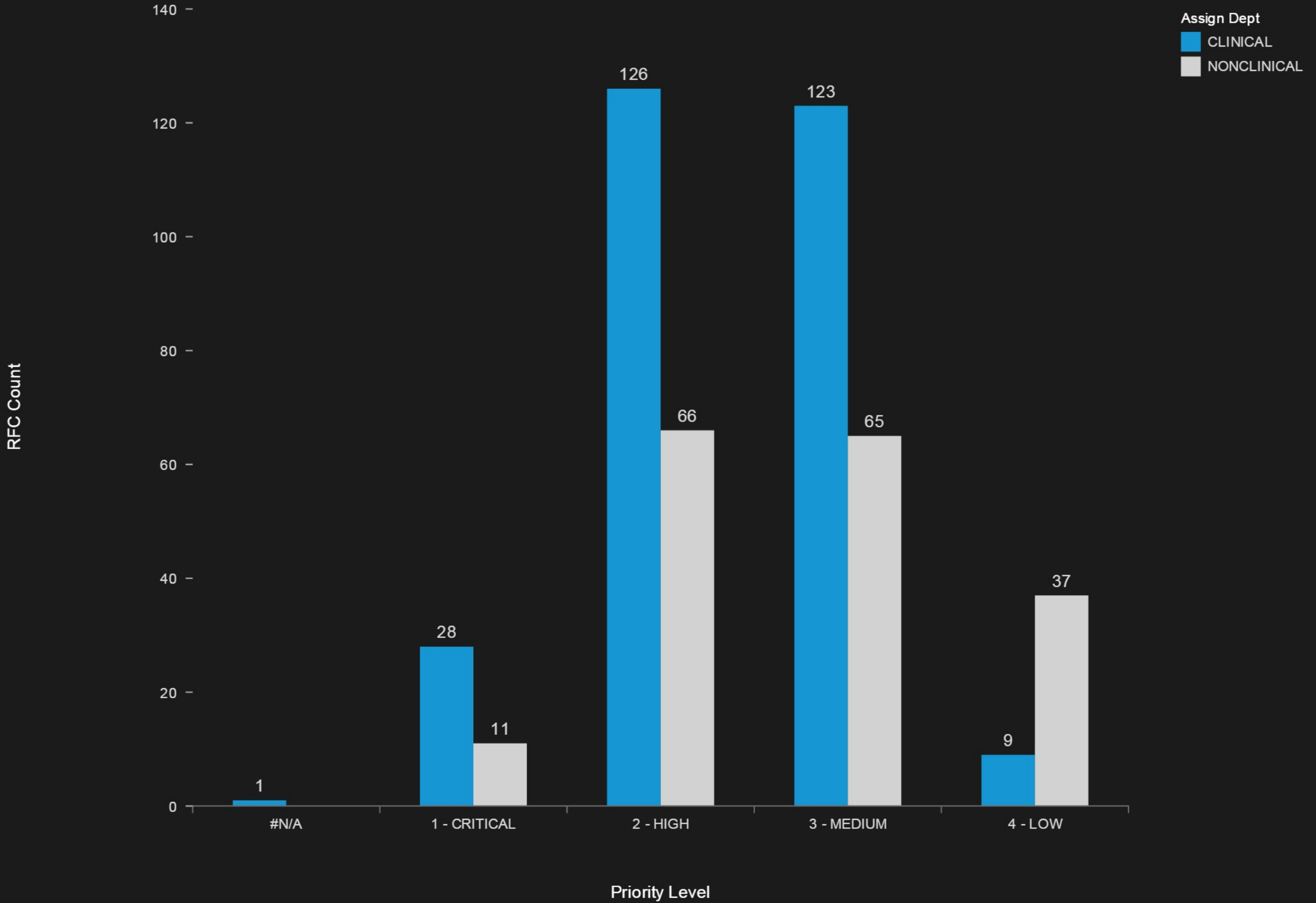
Avg Est LOE (Hours) by Week in 2017



Avg Dev from Date (Days) by Week in 2017

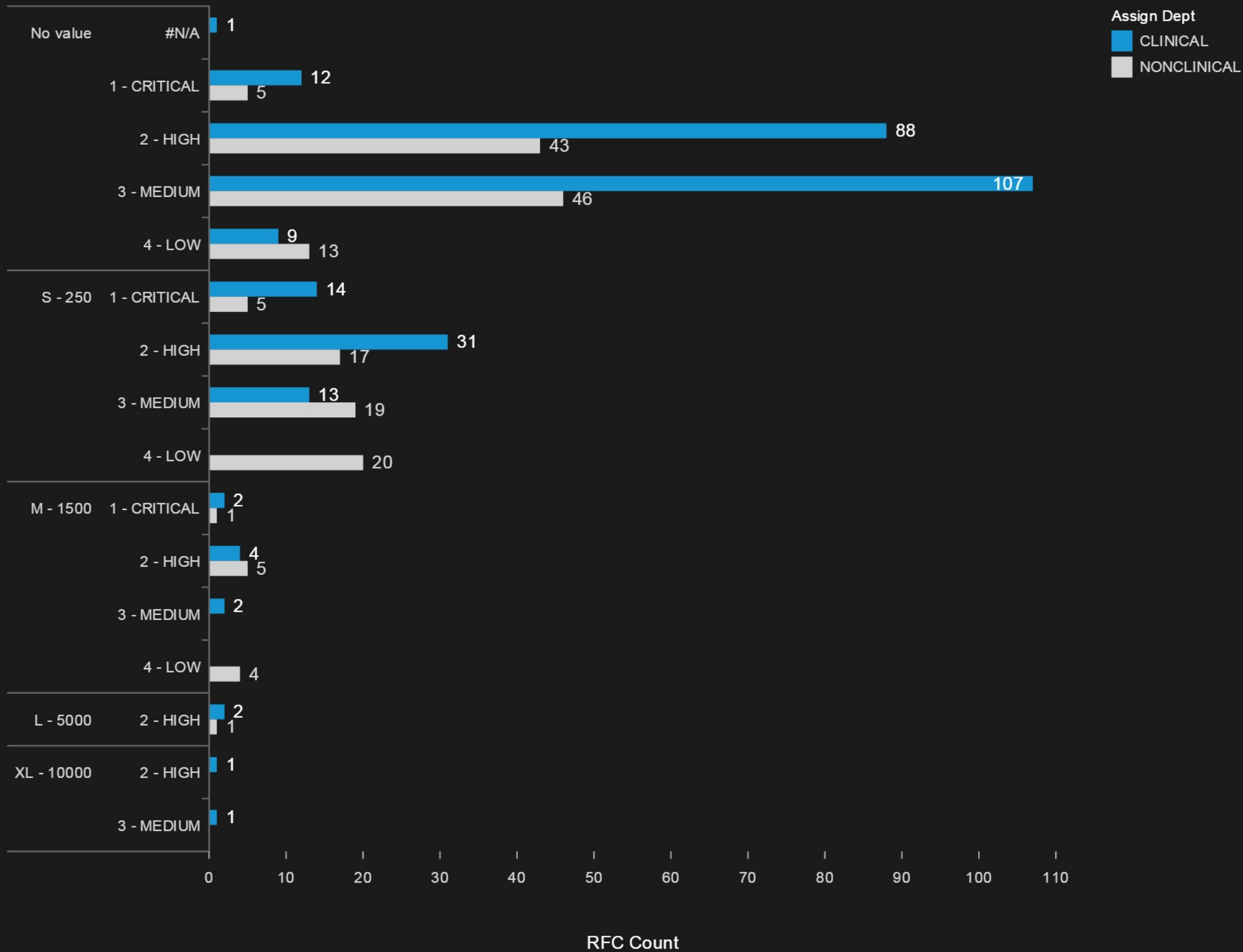


RFC Count by Priority Level and Assign Dept

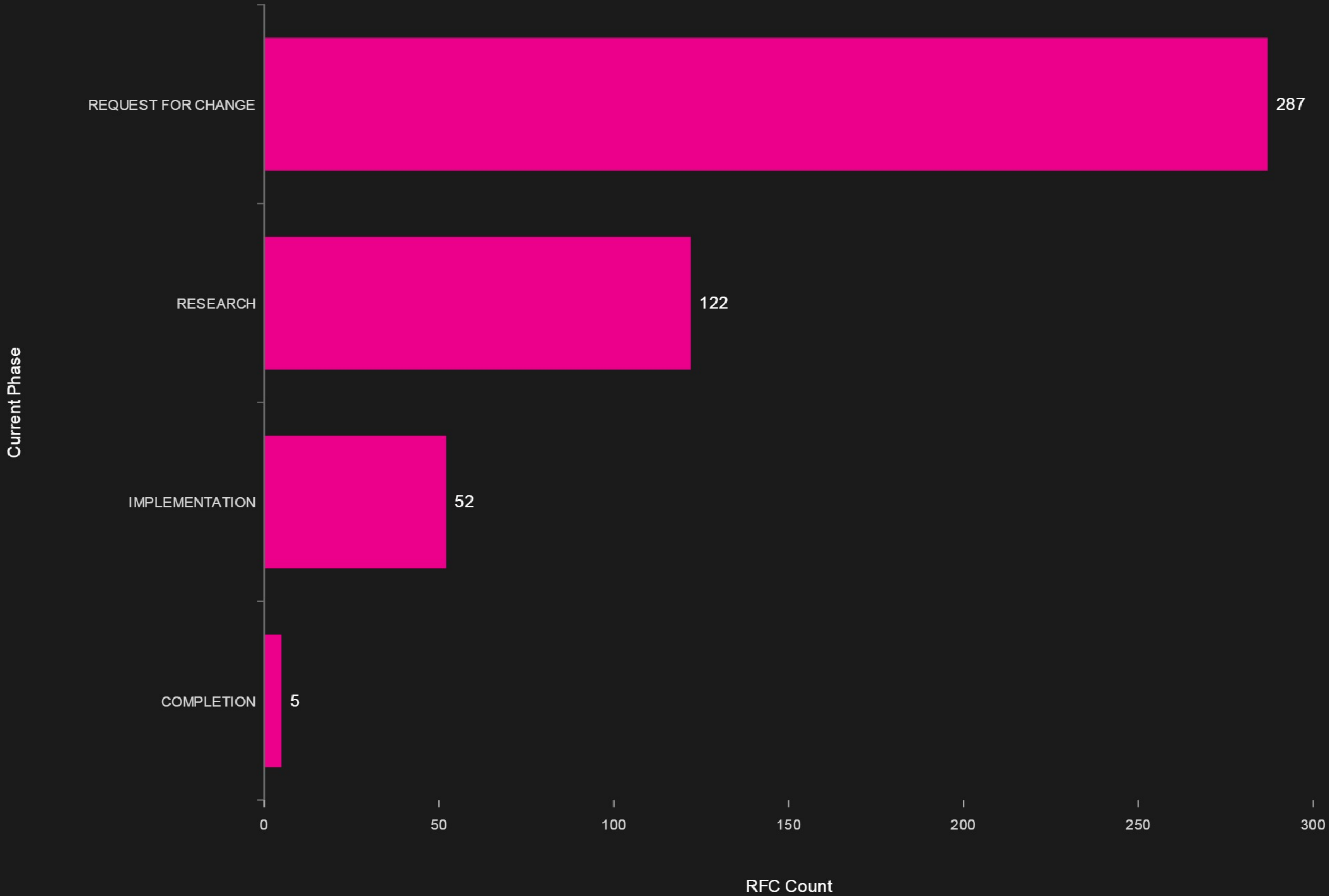


RFC Count by RFC Size (LOE Hours), Priority Level and Assign Dept

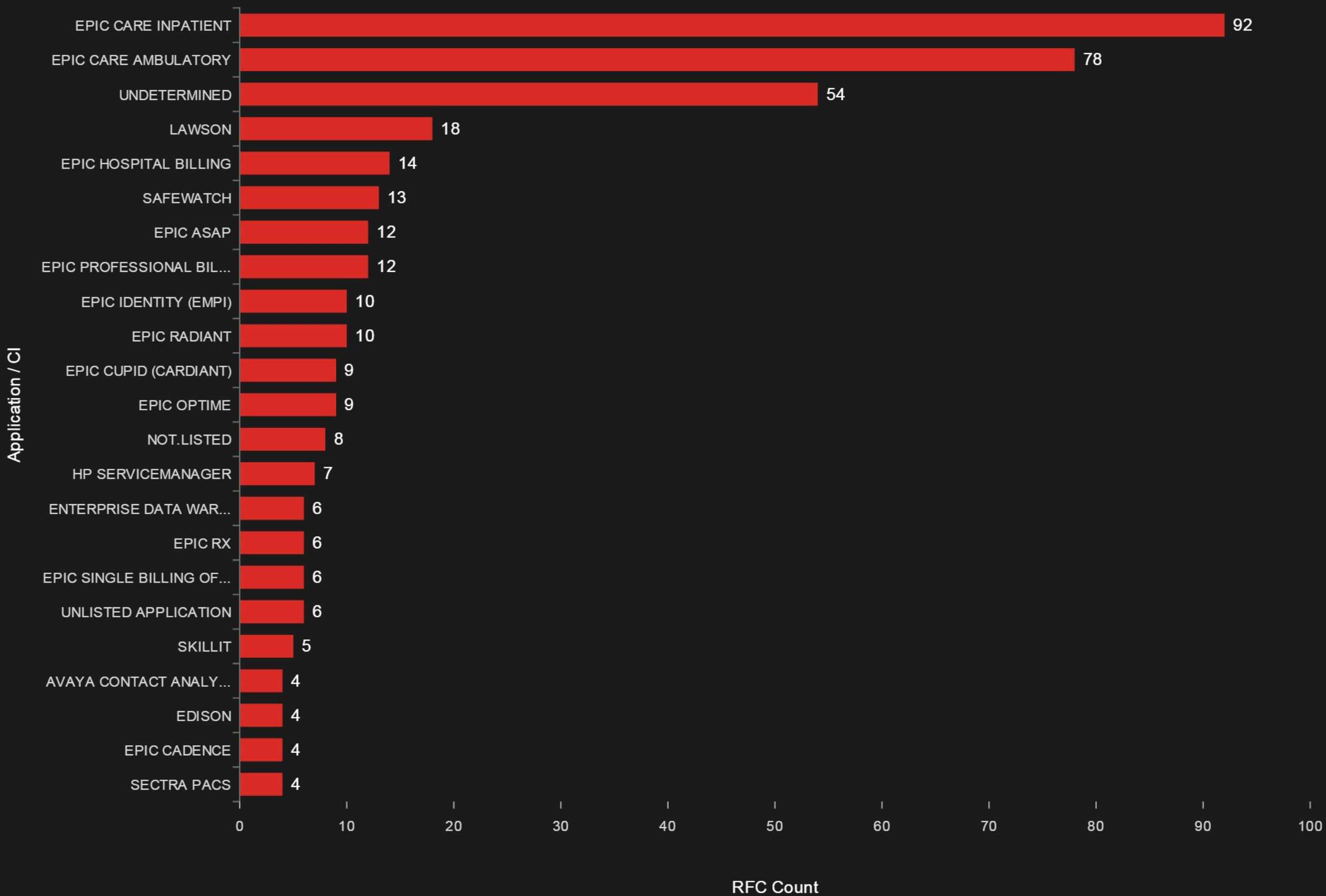
RFC Size (LOE Hours) / Priority Level



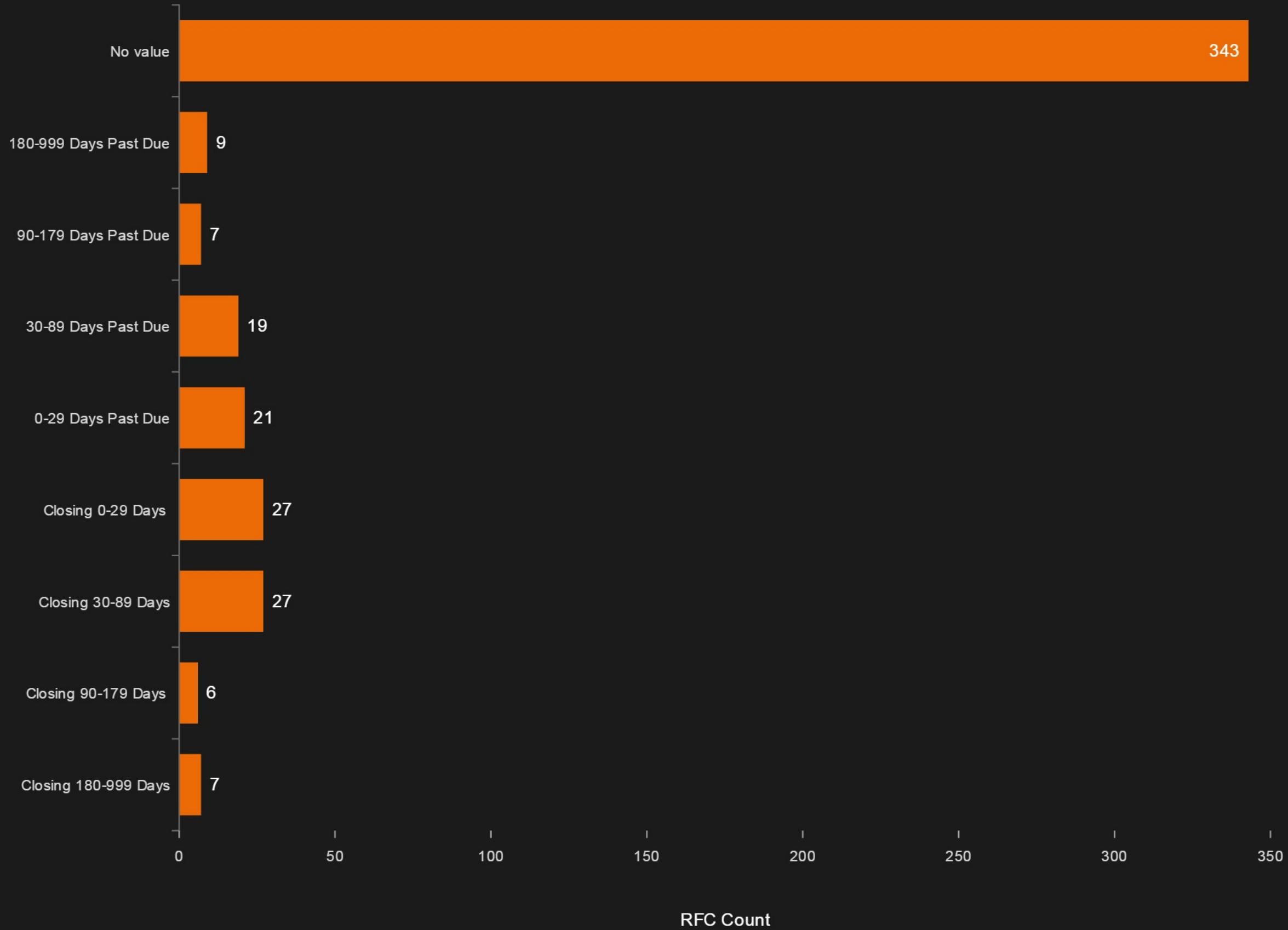
RFC Count by Current Phase



Top 20 RFC Count by Application / CI

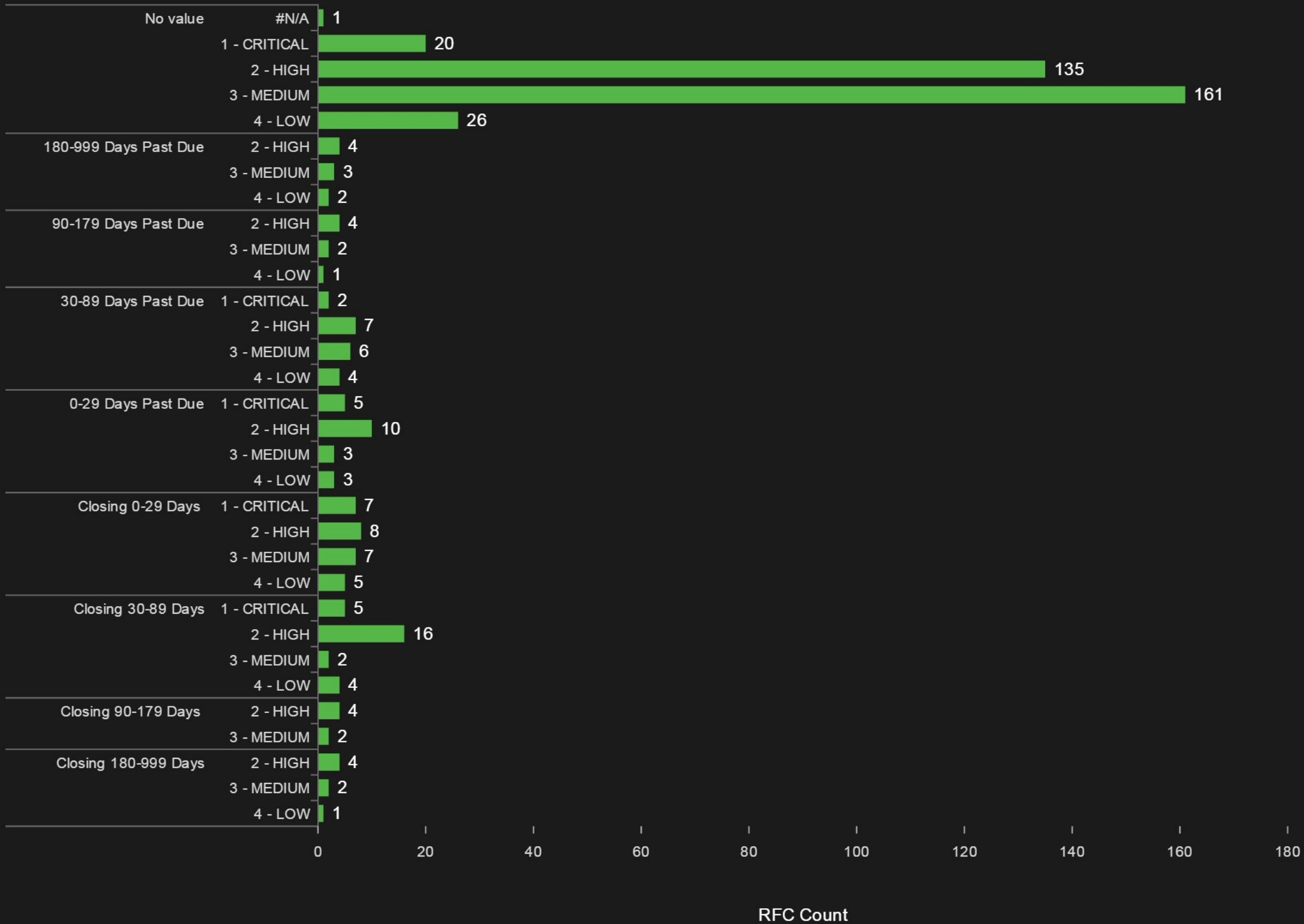


RFC Count by Closing Schedule



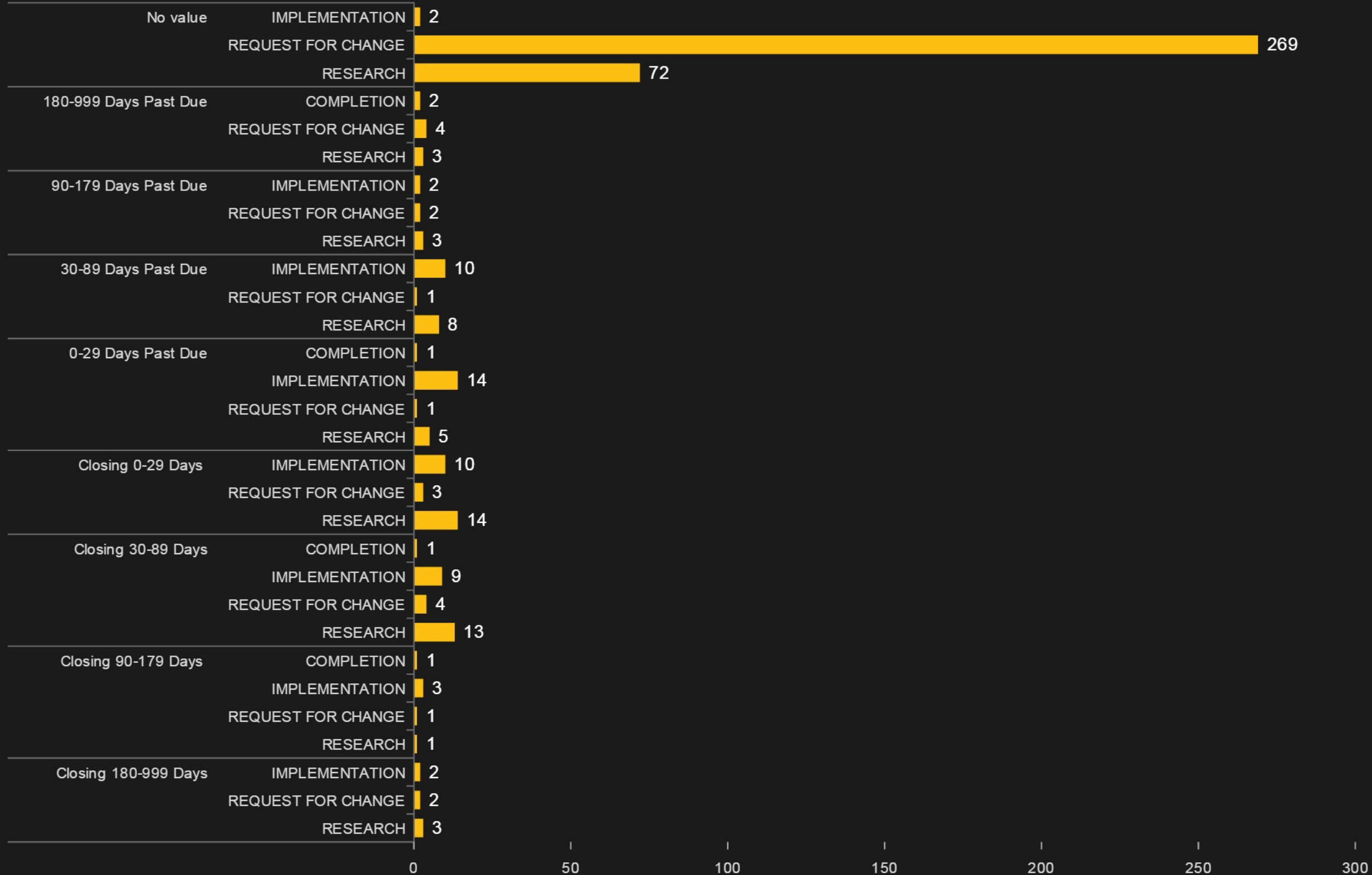
RFC Count by Closing Schedule and Priority Level

Closing Schedule / Priority Level



RFC Count by Closing Schedule and Current Phase

Closing Schedule / Current Phase



RFC Count

Top 10 Application / CI's Past Requested Date by CI and Assignment Group

