



# Technology Services Group

## Metrics- Solutions Delivery

Non-Projects Open 08/31/17

- Project is Empty
- Project equals NO



**CARILIONCLINIC**

RFC Count

432

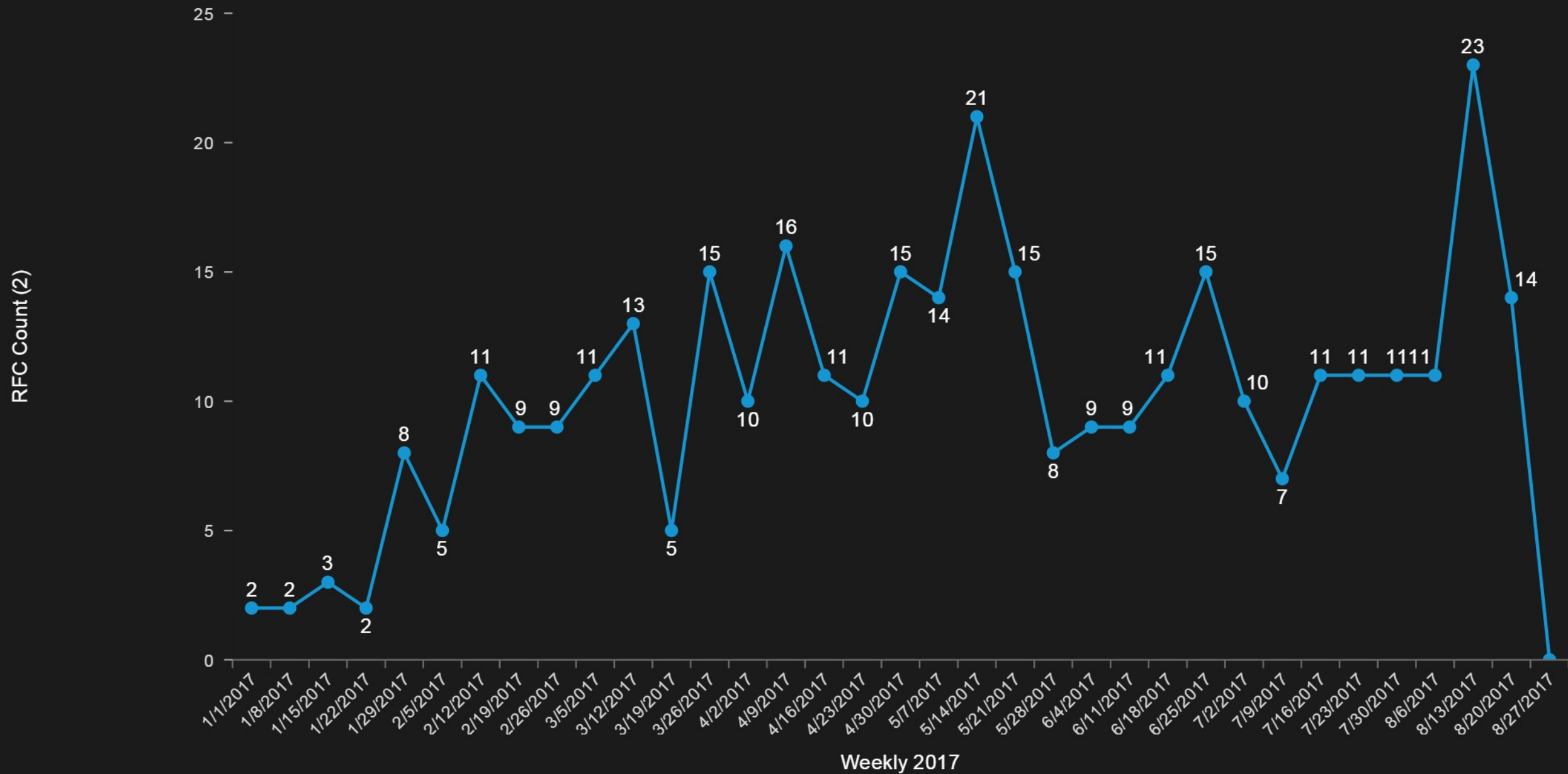
Avg Est LOE (Hours)

404

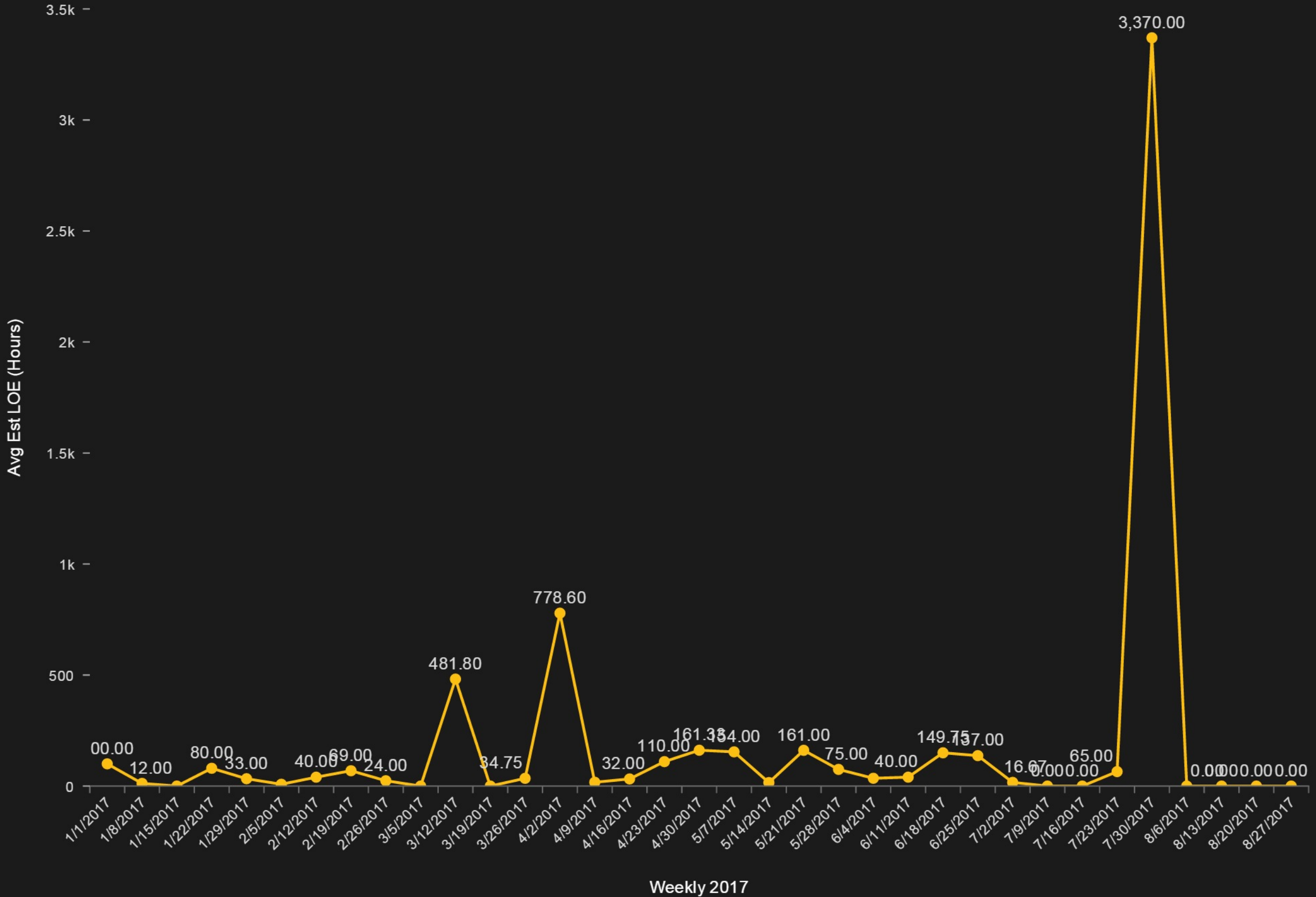
Avg Days Until Requested D...

6.83

RFC Count by 2017 Weekly Date



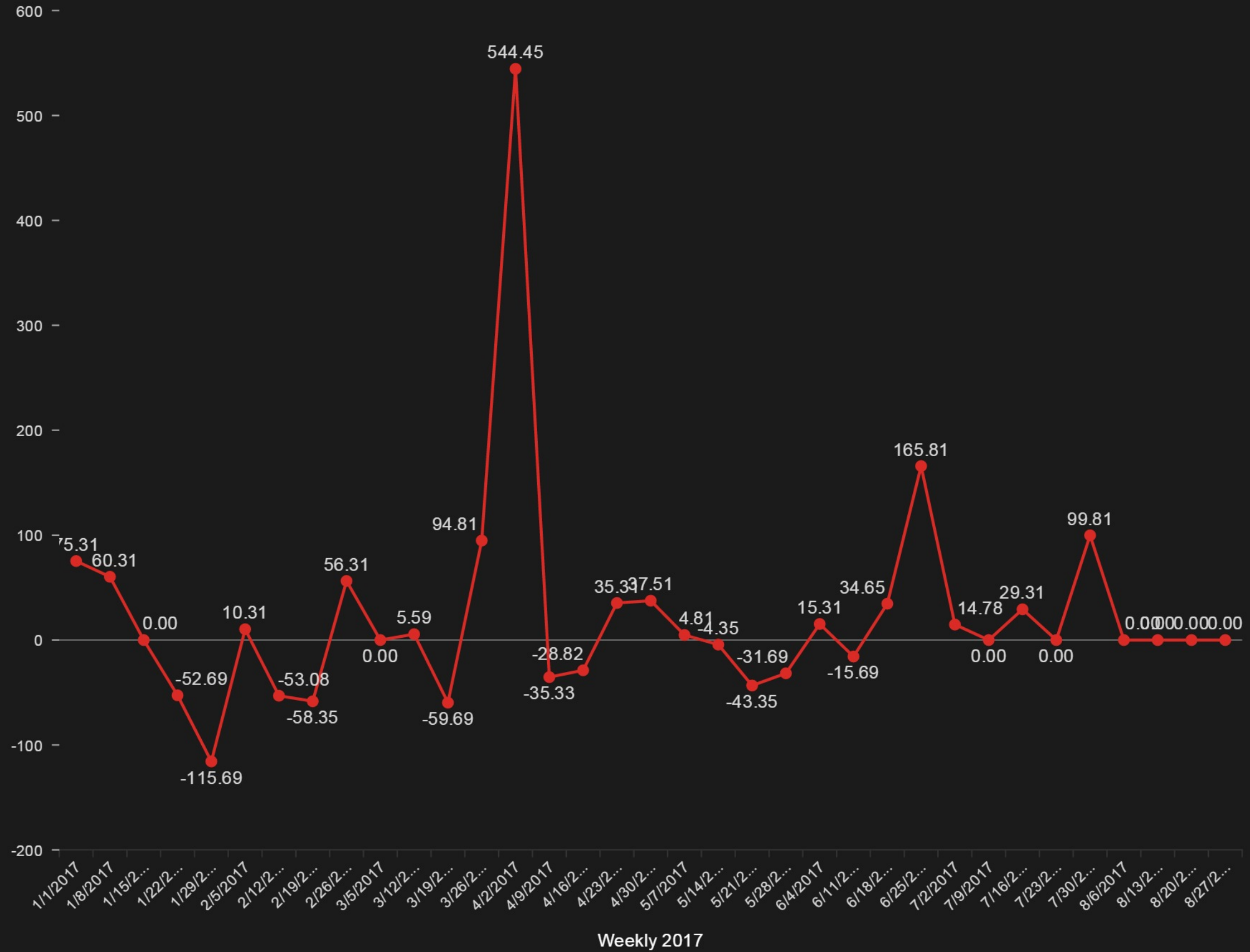
Avg Est LOE (Hours) by Weekly 2017



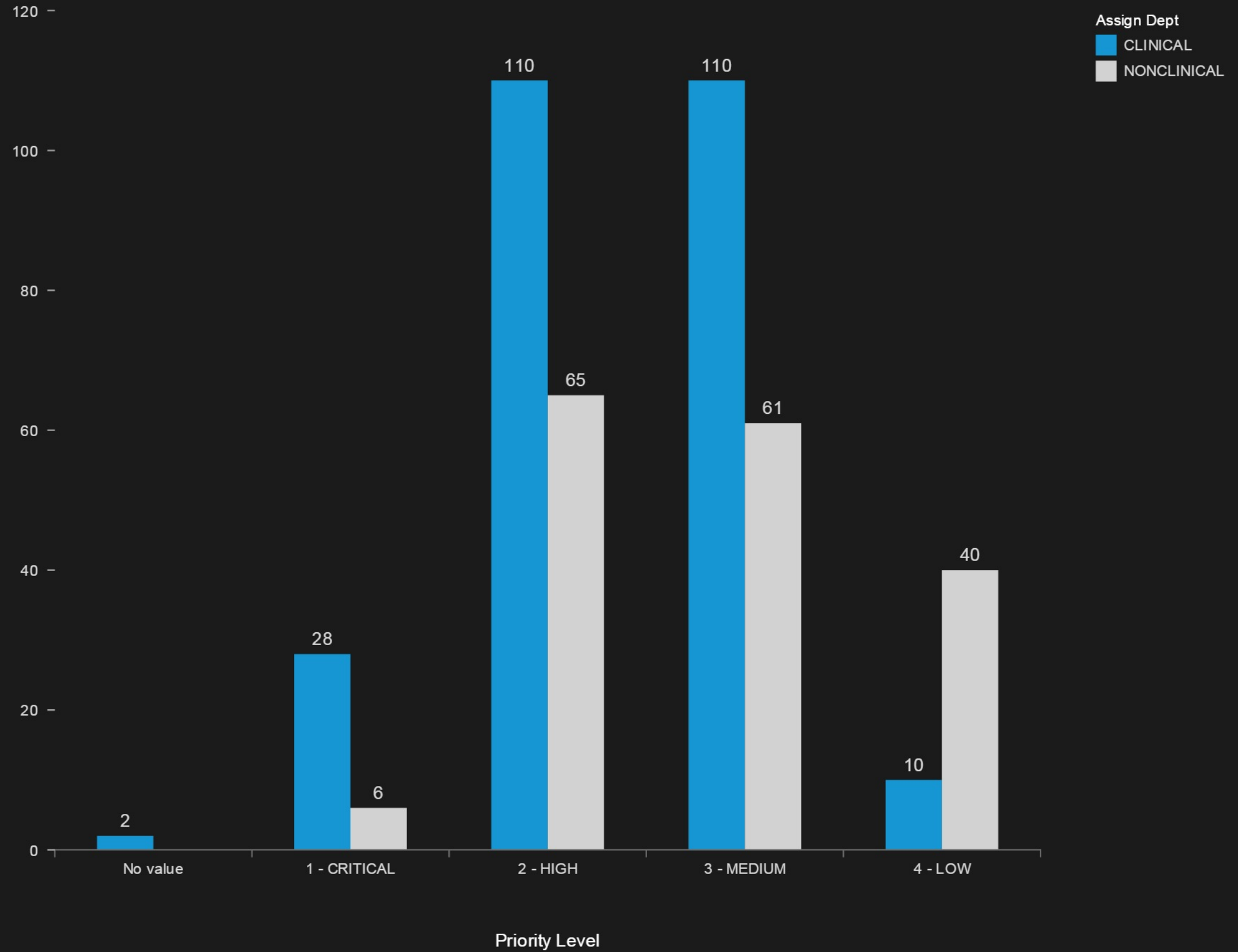


Avg Dev from Req Date by 2017 Weekly Date

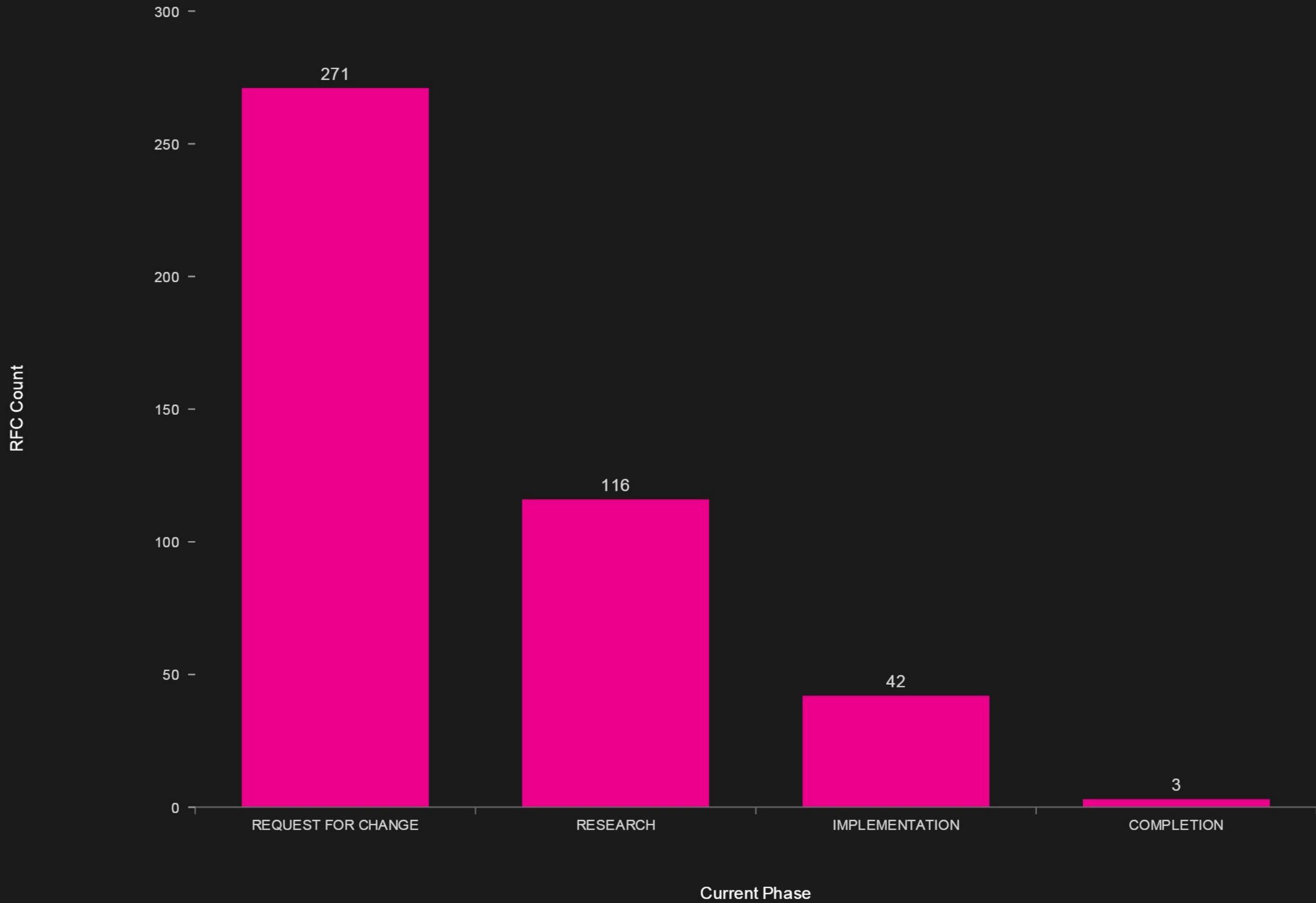
Avg Dev from Date



RFC Count by Priority Level and Assign Dept



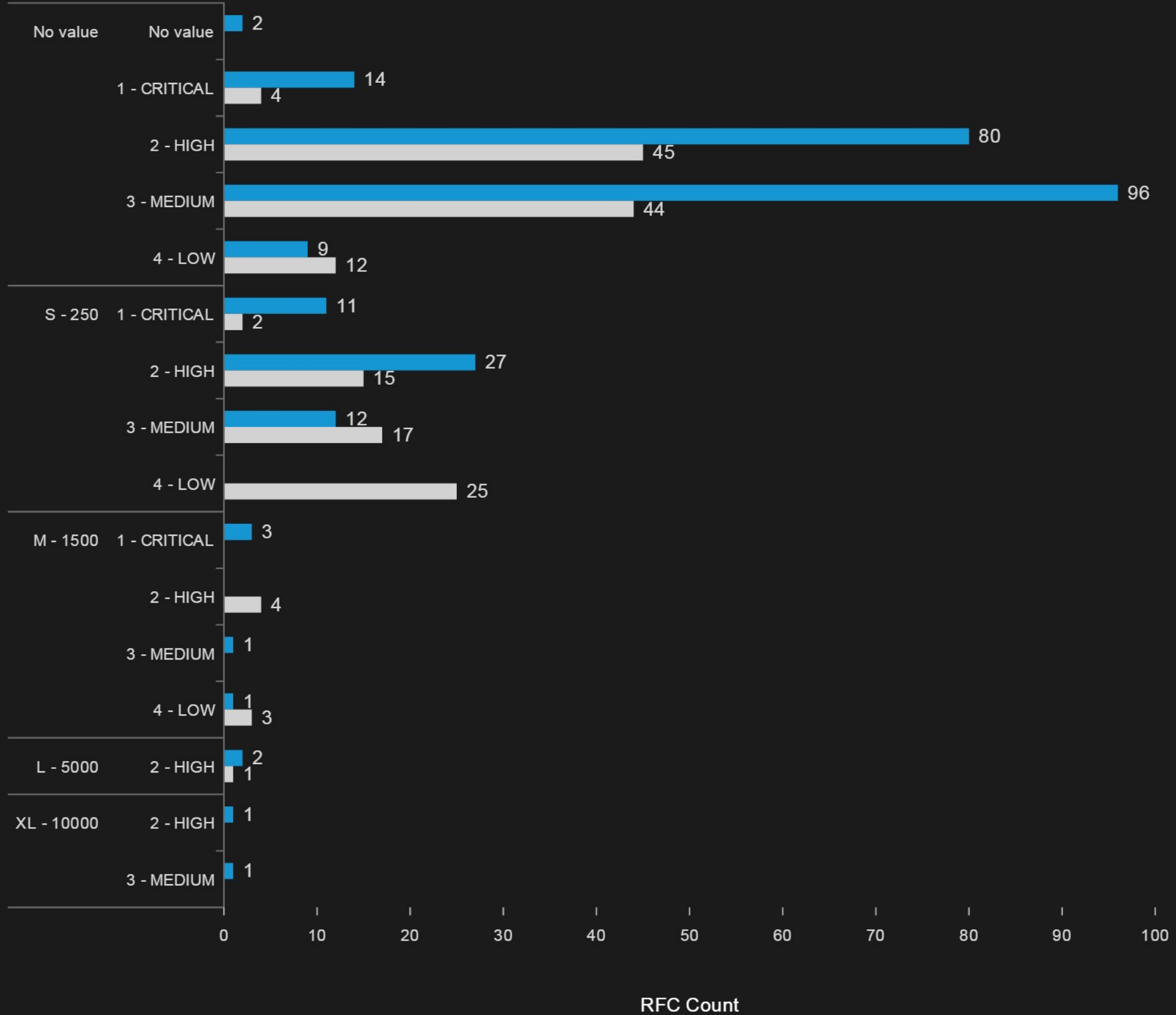
RFC Count by Current Phase



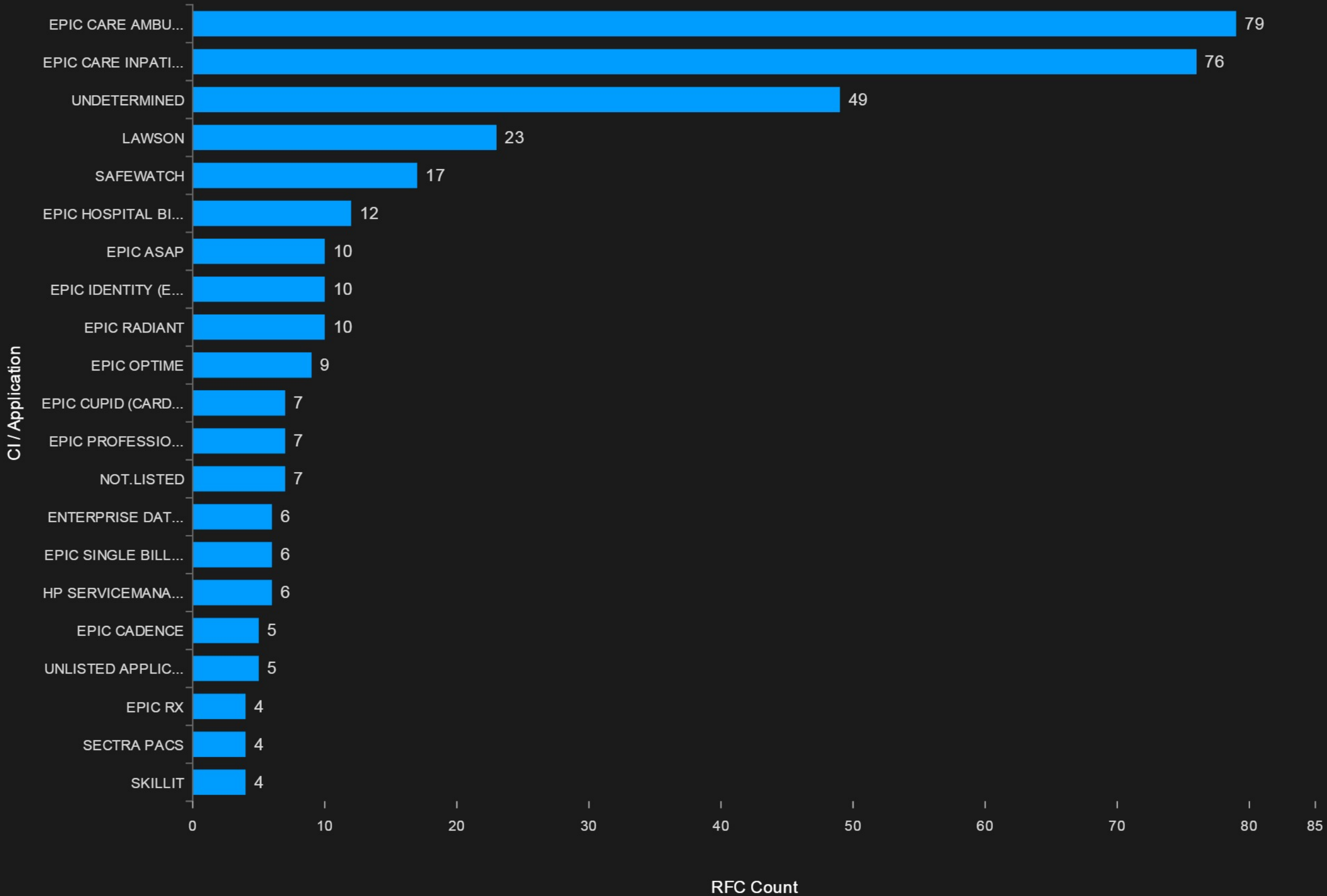
# RFC Count by RFC Size (LOE Hours), Priority Level and Assign Dept

RFC Size (LOE Hours) / Priority Level

Assign Dept  
CLINICAL  
NONCLINICAL

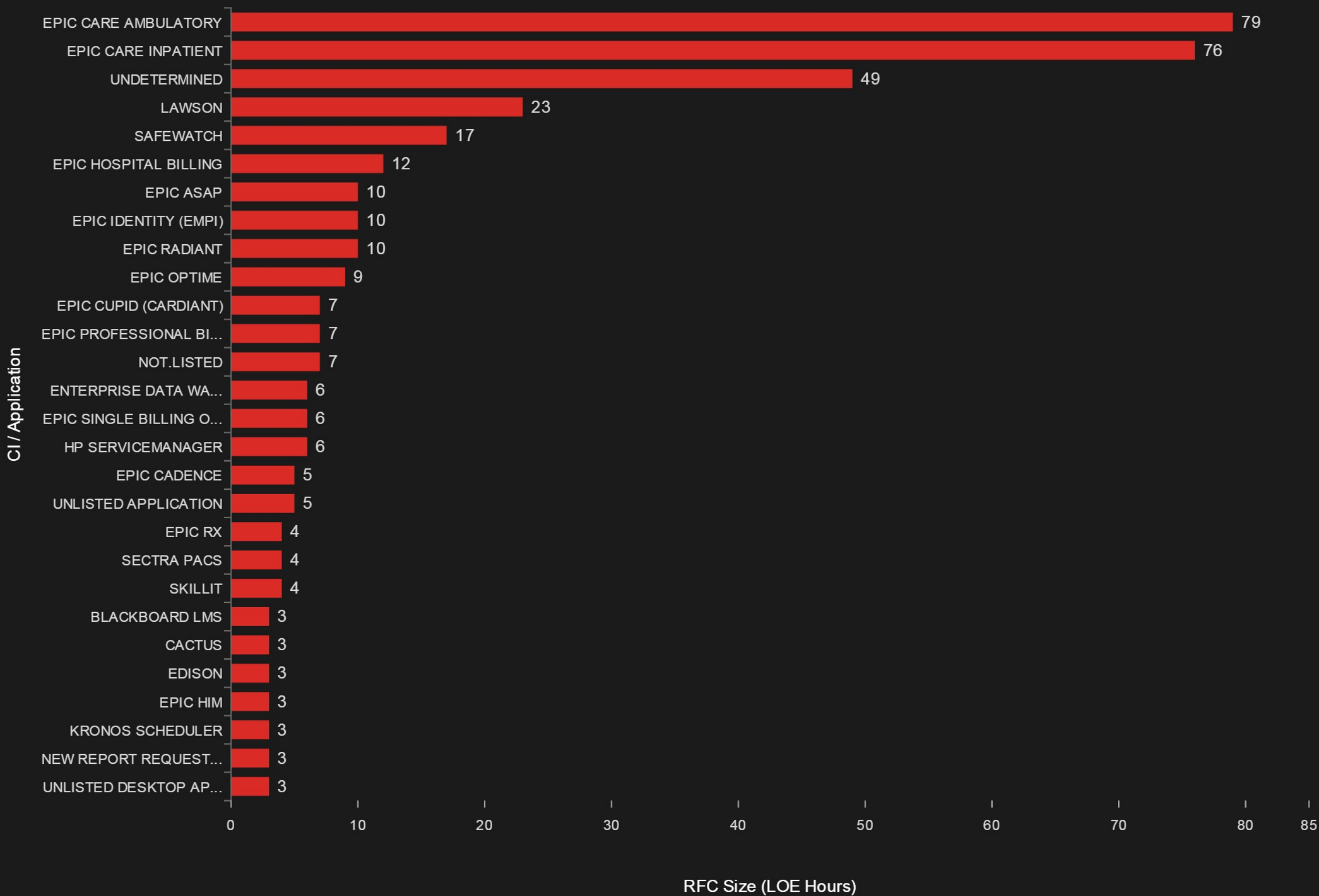


Top 20 RFC Count by CI / Application



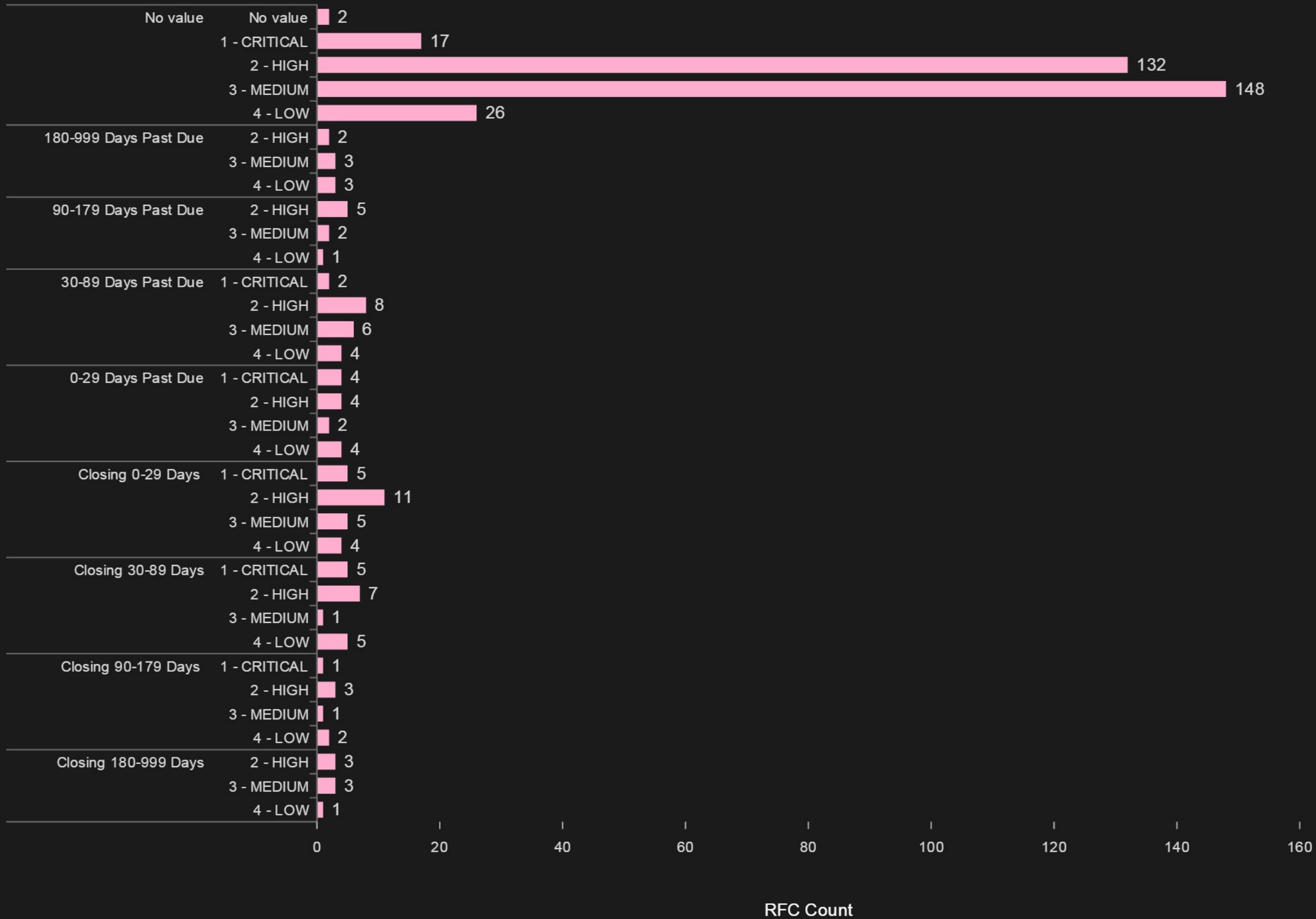


Top 25 RFC Size (LOE Hours) by CI / Application



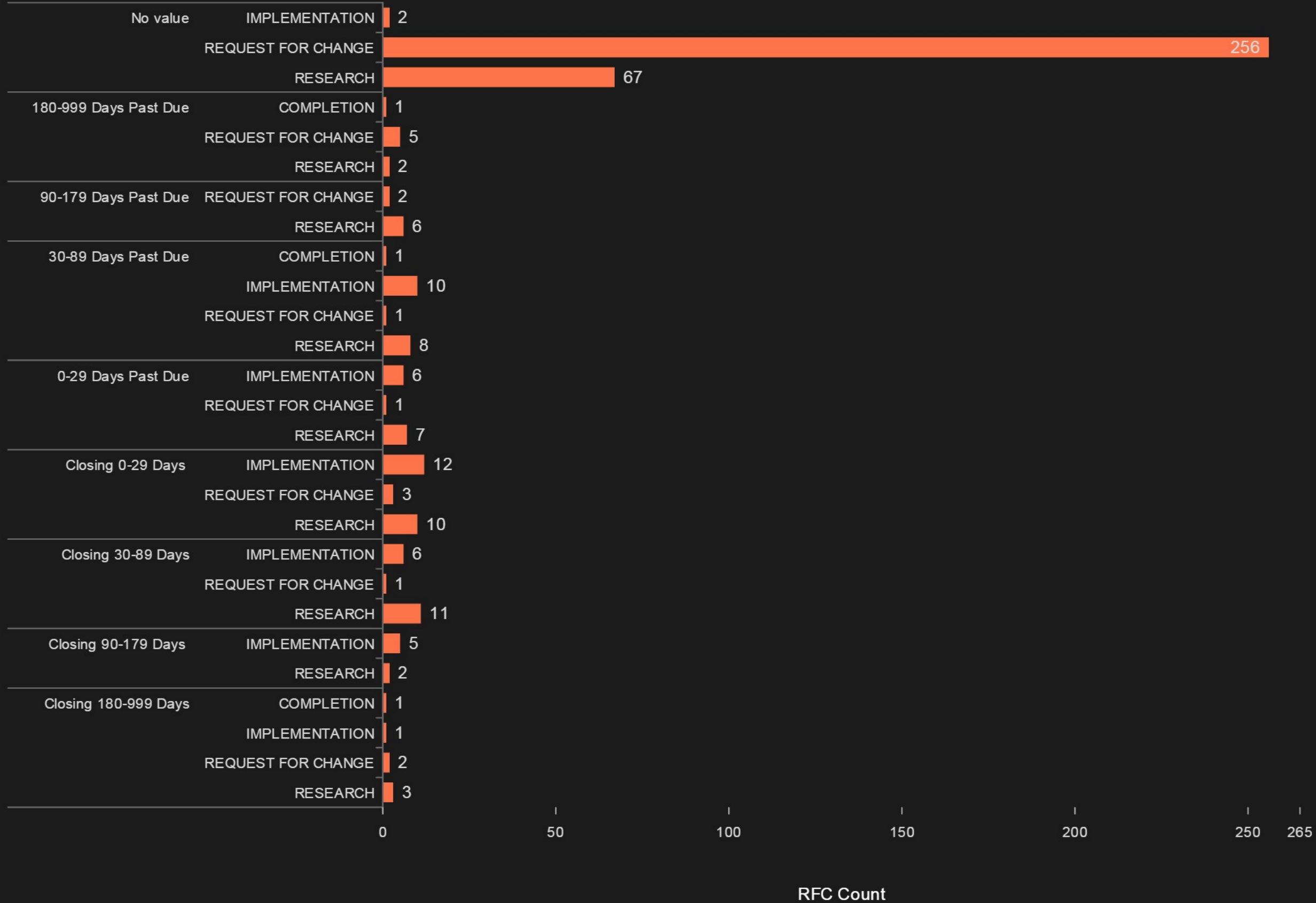
## RFC Count by Closing Schedule and Priority Level

Closing Schedule / Priority Level



## RFC Count by Closing Schedule and Current Phase

Closing Schedule / Current Phase



Bottom 10 Dev From Target Date by CI / Application and Change No.

