



# JOSE LEMUS

WAITER

## CONTACT

+34 621-483-254

lemusjose@protonmail.com

España

## REFERENCES

Naim A  
Owner Denny's

+19172879375

## SKILLS

- Customer Service
- Team Management
- Organization and Logistics
- Adaptability
- Risk Management

## SOFSKILLS

- Teamwork
- Effective Communication
- Collaborative Leadership
- Problem-Solving and Proactivity
- Adaptability in Dynamic Environments

## LANGUAGES

English C1  
Spanish

## PROFESSIONAL PROFILE

Experienced waiter with a strong background in customer service and team management within the hospitality sector. Recognized for my ability to lead operations, optimize resources, and foster a positive work environment. Passionate about delivering exceptional service and exceeding customer expectations

## EDUCATION AND TRAINING

<b>Bachelor of Computer Systems Engineering</b> <u>Universidad de El Salvador</u>	2021-11 - PRESENT
<b>Advanced cybersecurity in operation technology environments</b> <u>MAINJOBS</u>	06-2024 - 08-2024
<b>Cybersecurity BlueTeam</b> <u>The Bridge Digital Talent Accelerator Bootcamp</u>	03-2024 - 06-2024

## WORK EXPERIENCE

<b>ÁREAS, S.A.U.</b>	2018-04 - 2019-10
Delivered impeccable customer service in a fast-paced environment.	
Coordinated orders and delivery times with precision, ensuring customer satisfaction.	
Developed strong organizational and problem-solving skills under pressure.	
<b>Denny's NYC</b> Manager   Chef   Waiter	2013-10 - 2017-01
Implemented operational process improvements, enhancing efficiency and teamwork.	
Managed planning, inventory control, and staff development.	