



JOSE LEMUS

WAITER

CONTACT

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📍 España

REFERENCES

Naim A

Denny's

☎ +19172879375

SKILLS

- Customer Service
- Team Management
- Organization and Logistics
- Adaptability
- Risk Management

SOFSKILLS

- Teamwork
- Effective Communication
- Collaborative Leadership
- Problem-Solving and Proactivity
- Adaptability in Dynamic Environments

LANGUAGES

English C1

Spanish

PROFESSIONAL PROFILE

Experienced waiter with a strong background in customer service and team management within the hospitality sector. Recognized for my ability to lead operations, optimize resources, and foster a positive work environment. Passionate about delivering exceptional service and exceeding customer expectations

EDUCATION AND TRAINING

Bachelor of Computer Systems Engineering 11-2021 - PRESENT
Universidad de El Salvador

Mixology Bartender 28 - 06 - 2013
VIP Events Inc.

Bachiller 02-2001 - 09-2003

WORK EXPERIENCE

ÁREAS, S.A.U. 23.06.2018 - 31.10.2018 13.05.2019 - 27.10.2019

- Delivered excellent customer service in a fast-paced environment.
- Coordinated orders and delivery times with precision and customer satisfaction.
- Developed organizational skills and problem-solving abilities under pressure.

MARIVIRAM, S.L. 2018-04 - 2018-06

- Managed and supervised operations in the restaurant sector.
- Maintained high-quality service standards.
- Optimized processes to improve team efficiency

Denny's NYC Gerente | C | A 2013-10 - 2017-01

- Implemented operational improvements, increasing efficiency and teamwork.
- Planned and controlled inventory to optimize costs and resources.
- Developed and trained staff to enhance service quality.